



GEORGIA DEPARTMENT OF REVENUE 2014 TELEPHONE DIRECTORY

TAXPAYER INFORMATION PROGRAMS AND SERVICES (TIPS)

For general information, taxpayer assistance or refund inquiry, you may call Taxpayer Information Programs and Services (TIPS) at 1-877-423-6711.

DOR WEBSITE: www.dor.ga.gov

Taxpayer Services Division

| | | |
|---|--|--------------|
| Ronald Johnson Jr., Director <i>Taxpayer Services Division</i> | ronald.johnsonjr@dor.ga.gov | 404-417-2400 |
| Darcy Pyle, Asst. Director <i>Customer Contact and e-Services</i> | darcy.pyle@dor.ga.gov | 404-417-6634 |
| Carlton Askew, Asst. Director <i>Business Operations</i> | carlton.askew@dor.ga.gov | 404-417-6225 |
| Janis Carmichael, Taxpayer Advocate <i>Problem Resolution Unit</i> | janis.carmichael@dor.ga.gov | 404-417-2397 |
| <u>Individual Review (Individual, Corporate, & Credits)</u> | | |
| Hester Howard, Manager | hester.howard@dor.ga.gov | 404-417-2456 |
| Jill Hillman, Supervisor (Individual) | jill.hillman@dor.ga.gov | 404-417-2364 |
| <u>Trust Tax Unit (Sales, IFTA, Motor Fuel, Withholding)</u> | | |
| Monique Williams, Manager | monique.williams2@dor.ga.gov | 404-417-6687 |
| Angela O'Quin, Supervisor (IFTA & Motor Fuel) | angela.o'quin@dor.ga.gov | 404-417-6704 |
| <u>Tax Practitioners/CPA Line</u> | | |
| Tiffany Powers, Manager | tiffany.powers@dor.ga.gov | 404-417-6635 |
| CPA Line | revenue.incometaxcpa@dor.ga.gov | 404-417-2395 |

Customer Contact Center

Mary Quash, Supervisor
Business Services mary.quash@dor.ga.gov 404-417-4249

Customer Service Walk-In

Latisha Griggs-Heath, Supervisor latisha.griggs-heath@dor.ga.gov 404-417-4203

Compliance Division

compliance@gatax.org

Anita DeGumbia, Assistant Director
Audits anita.degumbia@dor.ga.gov 404-417-6436

Jim Sowell, Assistant Director
Collections jim.sowell@dor.ga.gov 404-417-6491

Scott Purvis, Program Manager
South Regional Offices scott.purvis@dor.ga.gov 478-471-3550

Gail McNeely, Program Manager
North Regional Offices gail.mcneely@dor.ga.gov 404-417-2195

Merrill Jacobson, Manager
Accounts Receivable Collection (Enforcements & OICs) merrill.jacobson@dor.ga.gov 404-417-2282

Office of Tax Policy

Frank O'Connell, Director frank.oconnell@dor.ga.gov 404-417-2213

Amy Oneacre, Asst. Director amy.oneacre@dor.ga.gov 404-417-6628

John Foster, Manager
Income Tax Policy john.foster@dor.ga.gov 404-417-6718

Reporting Fraud: <http://www.dor.ga.gov/inctax/fraudreport.html>

Fraud Hotline

404-417-4266

A fraud hotline has been established for practitioners and taxpayers to report tax-related activities that they believe are illegal or incorrect. The hotline can be used to report suspected illegal activity for all tax types. Persons submitting reports may remain anonymous