



Fill Your Cup: How to Find Serenity By Understanding Compassion Fatigue

Approved for 2 CE hours by the Arizona Academy of Veterinary Practice

Thursday, October 19, 2017
6:00 - 8:30 pm

Schedule

Dinner & Sign-in: 6:00-6:30 pm
Lecture: 6:30-8:00 pm

Location

AZ Pet Vet Training Center
13834 N 51st Ave
Glendale, AZ 85306

Presenter

Jo Graham, CVPM, SHRM-CP

Joanne Graham is a Certified Veterinary Practice Manager (CVPM) and is a certified Human Resources professional (SHRM-CP). She has worked in a variety of veterinary medical settings including Veterinary Emergency, Companion Animal General Practice and Large Animal Surgical Referral

and General Practice. Joanne is also a Certified Coach with the Institute of Social + Emotional Intelligence (ISEI) and is a Certified Compassion Fatigue Professional (CCFP) and believes in creating positive work culture by acknowledging individual strengths and coaching managers and teams to help them remain supportive, self-aware and collaborative in the ever-changing world of veterinary medicine. Joanne believes in community involvement and is actively involved in a number of local, regional and national business and veterinary management groups and organizations including the Veterinary Hospital Manager's Association (VHMA) and Veterinary Health Care Team of Arizona (VHCTAz).

Session Discussion

- ◆ Compassion fatigue verse burnout
- ◆ Setting boundaries
- ◆ Work-life balance
- ◆ Self-care
- ◆ Identifying compassion fatigue in yourself and others
- ◆ Tips for talking about compassion fatigue with your team

Compassion Fatigue

October 19, 2017

VHCTAz/AzVMA Member: \$35.00 **Non-VHCTAz/AzVMA Member:** \$71.00 (includes 1 year membership for Health Care Staff)
___ I would like to waive the 1 year membership and pay the non-member fee.

Name: _____ Hospital: _____

Phone: _____ Position: _____

Credit Card #: _____ Exp. Date: _____ V-code: _____

Amount: \$ _____ Name on credit card: _____

Signature: _____ E-Mail: _____

Dietary Restriction: Gluten Free Dairy Free Vegetarian Other _____

Fax registration with Visa, Discover, AMEX or MasterCard information to AzVMA, 602.249.3828
or mail with check to: AzVMA, 100 W. Coolidge St., Phoenix, AZ 85013, Phone 602.242.7936.

Cancellations before 10-6-17 will receive refunds in full. No-shows or cancellations received after 10-6-17 will be charged the full amount.