

**STATEMENT:**

**Healthcare organizations should develop a written security plan for each type of facility addressing site-specific preventative, protective and response measures.**

**INTENT:**

- a. Outpatient Care Services are locations where a patient may receive clinical services or medical treatment without being admitted to a hospital. Commonly these locations include:
  - 1) Behavioral Health / Substance Abuse Rehabilitation
  - 2) Pain Management
  - 3) Laboratory / Diagnostic / Imaging Services
  - 4) Dialysis
  - 5) Urgent Care
  - 6) Hospice / Palliative Care
  - 7) Primary Care / Family Medicine
  - 8) Ambulatory Surgery Centers
  - 9) Oncology / Cancer Care
  - 10) Research Centers
- b. Security plans should be based on the unique environment, population, community served and related risks. Risk Assessments should be periodically conducted to include crime analysis of the surrounding area.
- c. The initial planning and conceptual design phase of all newly constructed or renovated HCFs should include a security risk assessment conducted by a qualified security professional. Security mitigations should be integrated into the overall organization-wide security master plan but may vary by location and identified risk. Strategies should include consideration for:
  - 1) Site specific security and emergency response policies and procedures and related training
  - 2) Equipment and Technology
    - a) Recorded video surveillance
    - b) Duress or wireless personal alarms
    - c) Controlled access addressing public, staff and treatment areas
  - 3) Staff training on response to violence and aggression
  - 4) Security presence or patrol requirements
  - 5) Protective measures such as physical layout, safe rooms, egress paths
  - 6) Internal and external first responders coordination

**SEE ALSO:**

IAHSS Healthcare Security Industry Guideline 04.01, Physical Security - General

IAHSS Healthcare Security Industry Guideline 05.06, Security in the Emergency Care Setting (includes Freestanding Emergency Departments)

IAHSS. (2016) *Security Design Guidelines for Healthcare Facilities*.

**Approved:** April 2017