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### **LISA RAYMOND WINS PRESTIGIOUS ARCSI PRESIDENT'S AWARD**

SEPT. 16, 2014 – Tampa, FL – Lisa Raymond, general manager for the Tampa-based Refresh Your Nest Cleaning Services, is the 2014 recipient of the President's Award from the Association of Residential Cleaning Services International (ARCSI). The award represents the importance of quality, professional office staff in residential cleaning companies worldwide. Raymond will accept her prestigious award at ARCSI's Annual Convention and Education Conference in Orlando on Nov. 6, 2014.

Raymond was nominated for the ARCSI President's Award by Refresh Your Nest Cleaning Services owner Julie McAdoo. "Lisa is dedicated to the success of Refresh Your Nest, and having her eyes on operations and her input has helped us to improve our company in every aspect from our customer relations to the efficiency and dependability of services," McAdoo said. "She's not just an employee – she takes ownership of her ability to improve the company and recommends improvements."

The President's Award is given annually by ARCSI, the only professional organization dedicated to the residential cleaning industry. The award recognizes one cleaning company internal staff person internationally that represents excellence, professionalism and integrity in the profession.

"The ARCSI President's Award is incredibly prestigious, especially when you consider how many residential cleaning companies there are not only in the United States, but internationally," says ARCSI Executive Director Ernest Hartong. "A customer's experience with their home cleaning company usually begins with a phone call. Office staff is absolutely a company's first impression and their professionalism, integrity and willingness to go above and beyond for clients and potential clients are what the ARCSI President's Award is all about. Lisa is a perfect example of that."

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The Association of Residential Cleaning Services International (ARCSI) was established in 2003 to assist residential cleaning service owners in starting, promoting, building and expanding their businesses. With members in the U.S., Canada, the Philippines, Australia and throughout Europe, ARCSI is committed to providing valuable information to ensure the growth and development of our members' businesses through education, networking and collaboration. For more information, visit [www.arcsi.org](http://www.arcsi.org) or call 614-547-0887.