



SUPERVISORY LEADERSHIP DEVELOPMENT CERTIFICATION

Preparing employees for current and future leadership roles



**NEXT SESSION
STARTS APRIL 20-21!**

- WHEN?** April 20-21 for Initial In-Person Training.
Web-Based Coursework available on demand.
- WHERE?** TBD
- WHO?** Designed for current supervisors, field staff, linemen, front line, employees soon-to-be-promoted to supervisory roles, and administrative staff
- COST?** 24 course hours of training for \$800

Certificate Curriculum:

- Learning to Lead Others
- How to Create Real Influence as a Leader
- Dealing More Positively with Stress & Stressors
- Serving Internal Customers
- Coaching and Counseling
- Effective Prioritization
- Effective Listening Skills
- Dealing with Angry Co-Workers

Tuition Includes 24 Hours of Course Work:

- Initial two-day on-site training
- 3 Webinars
- 3-4 Online Training Courses
- Final One-Day Class
- Effective Problem Solving and Decision Making

*Training location decided
when class is full
for optimum convenience.*



SUPERVISORY LEADERSHIP DEVELOPMENT CERTIFICATION

In-Person Training: April 20-21

Registration Deadline: April 11

PLEASE PRINT CLEARLY

Registrant's Name _____ Position _____

City _____ Registrant's Email _____

Address _____
Street City State Zip

Phone _____ Fax _____

Primary Contact Email (Required): _____

Questions? Contact Cathy Susa at 573-445-3279 or by email at csusa@mpua.org

Registration:

Please scan and email to training@mpua.org

OR fax your registration form to 573-445-0680.

We will invoice you for the registration.

Directions and specific information will be sent to the above listed email address.

Cancellations:

No-shows will still be responsible for registration fee.

Course Instruction:

In-person training will be held on April 20-21. Twenty-four hours total of coursework included. Final day of training is also in-person with certificate presentations.