

## The IPA Study

A survey of patients of chiropractors in an independent physicians' association found that, when asked if they would recommend their Doctor of Chiropractic to others, 95.5% of the patients said "yes." Other results were as high:

- Length of time to get an appointment - 84.9% said Excellent
- Access to the office by telephone - 95.5% Excellent or Very Good
- Length of wait at the office - 92.4% Excellent or Very Good
- Time spent with the doctor - 95.5% Excellent or Very Good
- Explanation of what was done at the visit - 95.5% Excellent or Very Good
- Technical skills of the provider - 98.5% Excellent or Very Good
- Personal manner of the chiropractor - 100% Excellent or Very Good
- Overall visit - 100% Excellent or Very Good

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