

NFRC CMA Support Form

To:	NFRC Staff (cmasupport@nfrc.org)	Date:	
From:		Company:	
Email:		Phone:	
Subject:			

Please fill out the following for support on CMAST:

Software Information (please include versions):

Operating system: XP Vista Win 7 Win 8 Win 10 Other:

List version installed: CMAST Window Therm

Internet Connection: Dial Up Cable Wireless DSL Lan

Browser/Version: IE Firefox Google Chrome Other/Version:

Browser Add-ons: Google Toolbar Yahoo Toolbar Other:

Username: Password: Reproduce Error? Screen Shots?

What action was being performed when issue occurred? (e.g.: I was trying to calculate a SESA – spacer edge seal assembly and when I clicked calculate, the program gave me an error. Please be sure to list the steps that led up to the issue.)