

IHI/NPSF Lucian Leape Institute 10th Annual Forum & Keynote Dinner

Newton Marriott - Newton, MA

[2345 Commonwealth Avenue, Newton, MA 02466](http://www.ihinpsf.org/2017-annual-forum)

Thursday, September 28, 2017

Time	Topic
12:00 PM– 1:00 PM	<p>Registration <i>Grand Ballroom Foyer, Main Level</i></p>
1:00 PM– 1:15 PM	<p>Opening Session Welcome <i>Grand Ballroom</i></p> <p><i>Tejal K. Gandhi, MD, MPH, CPPS, President, IHI/NPSF Lucian Leape Institute, Chief Clinical and Safety Officer, Institute for Healthcare Improvement</i> <i>Gary S. Kaplan, MD, FACMPE, Chair, IHI/NPSF Lucian Leape Institute, Chairman & CEO, Virginia Mason Health System</i></p>
1:15 PM– 2:00 PM	<p>Afternoon Keynote Patient Safety Public Opinion Poll Results <i>Grand Ballroom</i></p> <p><i>Susan Edgman-Levitan, PA, Executive Director of the John D. Stoeckle Center for Primary Care Innovation at Massachusetts General Hospital</i> <i>David Michaels, Former Assistant Secretary, OSHA</i> <i>Charles Vincent, PhD, MPhil, Professor of Psychology, University of Oxford, Emeritus Professor of Clinical Safety Research, Imperial College, London</i> <i>Moderator: Tejal K. Gandhi, MD, MPH, CPPS, President, IHI/NPSF Lucian Leape Institute, Chief Quality and Safety Officer, Institute for Healthcare Improvement</i></p> <p>After this session participants will be able to:</p> <ul style="list-style-type: none"> Identify the current state of the public's opinion on safety
2:00 PM– 2:05 PM	<p>Transition: Tying Public Opinion into the Role of the Board <i>Grand Ballroom</i></p> <p><i>Tejal K. Gandhi, MD, MPH, CPPS, President, IHI/NPSF Lucian Leape Institute, Chief Clinical and Safety Officer, Institute for Healthcare Improvement</i></p>
2:05 PM– 2:15 PM	<p>A Board's Journey to Excellence: Opportunity Knocks <i>Grand Ballroom</i></p> <p><i>Facilitator: Jeffrey B. Cooper, PhD, Professor of Anaesthesia, Harvard Medical School; Department of Anesthesia, Critical Care and Pain Medicine,</i></p>

	<p><i>Massachusetts General Hospital; Executive Director Emeritus, Center for Medical Simulation</i></p>
<p>2:15 PM– 2:55 PM</p>	<p>Importance of the Role of the Board <i>Grand Ballroom</i></p> <p><i>James B. Conway, MS, Trustee, Winchester Hospital and Lahey, Health System, Former Senior Vice President, Institute for Healthcare Improvement</i></p> <p>After this session participants will be able to:</p> <ul style="list-style-type: none"> • Explain the relationship, accountability, and responsibilities of the Board as they relate to patient and workforce safety and quality
<p>2:55 PM– 3:10 PM</p>	<p>Break</p>
<p>3:10 PM– 3:20 PM</p>	<p>A Board’s Journey to Excellence: Changing Focus <i>Grand Ballroom</i></p> <p><i>Facilitator: Jeffrey B. Cooper, PhD, Professor of Anaesthesia, Harvard Medical School; Department of Anesthesia, Critical Care and Pain Medicine, Massachusetts General Hospital; Executive Director Emeritus, Center for Medical Simulation</i></p>
<p>3:20 PM – 4:30 PM</p>	<p>Importance of Board Education & Engagement <i>Grand Ballroom</i></p> <p><i>Gary S. Kaplan, MD, FACMPE, Chair, IHI/NPSF Lucian Leape Institute, Chairman & CEO, Virginia Mason Health System</i> <i>Robert Lemon, Board Member, Virginia Mason Health System</i> <i>Kurt Newman, MD, President and CEO, Children’s National Health System</i> <i>Dorothy Puhly, MBA, Executive Vice President and Chief Operating Officer, Dana Farber Cancer Institute</i> <i>Robert Sachs, Governing Trustee and Co-chair, Quality Improvement/Risk Management Committee, Dana Farber Cancer Institute</i> <i>Beth Daley Ullem, MBA, President, Quality and Patient Safety First</i> <i>Mike Williams, Board Chair, Children’s National Health System</i></p> <p>After this session participants will be able to:</p> <ul style="list-style-type: none"> • Recommend tactical, practical solutions for educating and engaging Board members in and around quality and safety discussions and initiatives
<p>4:30 PM – 4:55 PM</p>	<p>A Board’s Journey to Excellence: New Vision <i>Grand Ballroom</i></p> <p><i>Facilitator: Jeffrey B. Cooper, PhD, Professor of Anaesthesia, Harvard</i></p>

Medical School; Department of Anesthesia, Critical Care and Pain Medicine, Massachusetts General Hospital; Executive Director Emeritus, Center for Medical Simulation

After this session participants will be able to:

- Describe the characteristics of an ideal presentation and discussion of safety metrics and events during a Board meeting

<p>4:55 PM – 5:00 PM</p>	<p>Wrap-up and Adjourn <i>Grand Ballroom</i></p> <p><i>Tejal K. Gandhi, MD, MPH, CPPS, President, IHI/NPSF Lucian Leape Institute, Chief Clinical and Safety Officer, Institute for Healthcare Improvement</i></p>
<p>5:00 PM– 6:00 PM</p>	<p>Networking Reception <i>Waterfront Pavilion</i></p>
<p>6:00 PM</p>	<p>Dinner & Presentation of the LLI Medtronic Safety Culture & Technology Innovator Award <i>Grand Ballroom</i></p>
<p>7:30 PM– 8:00 PM</p>	<p>Dinner Keynote Equity and Patient Safety <i>Grand Ballroom</i></p> <p>Kirsten Bibbins-Domingo, PhD, MD, MAS, Lee Goldman MD Endowed Chair in Medicine and Professor of Medicine and of Epidemiology and Biostatistics, University of California, San Francisco (UCSF), Director, UCSF Center for Vulnerable Populations, Zuckerberg San Francisco General Hospital</p> <p>After this session participants will be able to:</p> <ul style="list-style-type: none">• Explain how equity in healthcare can lead to improved quality and safety outcomes