

Ohio Section American Water Works Association (OAWWA) Privacy Policy

Thank you for visiting and using this website, www.oawwa.org, which is owned and operated by the Ohio Section American Water Works Association (OAWWA), headquartered in Columbus, Ohio, USA. This Privacy Policy details OAWWA's policies and practices intended to protect the privacy of its members, customers, staff, and others who use this website or engage in offline interactions with OAWWA.

We are committed to respecting your privacy and recognizing your need for appropriate protection of your personal information, such as your name, postal address, telephone number, fax number, email address, credit card information, and interests that you voluntarily share with us. The purpose of this Privacy Policy is to let you know what personal information we may collect from you, how we use such information, and the choices you have regarding the use of, and your ability to review and correct, your personal information.

Your use of this website constitutes your acceptance of this Privacy Policy. If you do not agree to this Privacy Policy, you are not authorized to use this website. This Policy may be updated or changed at any time at OAWWA's discretion. Updates to this Policy are effective when posted. Your continued use of this site following the posting of any changes to these Terms means that you agree to those changes.

If you have any question about this Privacy Policy or have reason to believe OAWWA has not adhered to it, please contact:

Laura Carter
Section Manager
Ohio Section American Water Works Association
oawwa@assnoffices.com
17 S High Street, Suite 200
Columbus, OH 43215

How OAWWA Collects Your Information

We collect data based on information collected through the use of our services and information you give us.

Information We Collect From Your Use of Services. You can visit many of our website pages anonymously, without providing any personal information. We automatically collect and store logs of non-personal electronic data, such as your Internet Protocol (IP) address, device, browser type, and online activity data. We use cookies and various technologies that are sent to your device when you visit our website. A cookie is a small file containing a string of characters that is sent to your computer when you visit a website. When you visit the website again, the cookie allows that site to recognize your browser. Cookies may store user preferences and other non-personal information. You can reset your browser to refuse all cookies or to indicate when a cookie is being sent. By allowing us to use cookies, your experience on our website may be enhanced.

Information You Give Us. When you interact with OAWWA, we may ask you to provide certain personal information voluntarily. OAWWA restricts the collection of personal information to demographic characteristics which help us understand and better serve the interests and needs of our members,

customer, and website visitors, and to information used in authorized transactions. If you choose not to provide the information requested, you may be unable to access and use certain services and content on our website or receive information we believe will be of interest to you.

Examples when OAWWA may collect your personal information include:

- Registering on our website
- Submitting forms or inquiries
- Purchasing or downloading OAWWA products and services

OAWWA is concerned with its users' data safety. As a result, OAWWA utilizes Secure Socket Layers (SSL) encryption for all commerce transactions to protect personal information including name, address, and credit card. Additionally, systems are compliant with Payment Card Industry (PCI) regulations to further protect personal information.

Site Security

To prevent unauthorized access to website users' personal information, we have put in place commercially reasonable physical, electronic, and managerial measures to safeguard and secure the information we collect through our website. However, no data or information transmission over the Internet is 100% secure. While we strive to protect personal information, we cannot ensure or warrant the security of such information and cannot be responsible for loss, corruption or unauthorized acquisition of information or data submitted to our website, or for any resulting damages. You agree that OAWWA will have no liability for disclosure of any such information due to errors in transmission or unauthorized acts of third parties.

OAWWA HEREBY DISCLAIMS ANY GUARANTEE AND ALL EXPRESS OR IMPLIED WARRANTIES OF ANY KIND WHATSOEVER. OAWWA MAKES NO GUARANTEE OR WARRANTY REGARDING THE OPERATION OR PERFORMANCE OF ANY SECURITY MEASURE OR DEVICE INSTALLED ON ITS WEBSITE OR USED IN PROCESSING ONLINE TRANSACTIONS OR THAT ALL DATA WILL REMAIN COMPLETE, ACCURATE, SECURE, OR INTACT. IF YOU BECOME AWARE OF A SECURITY BREACH OR THAT THE SECRECY OF YOUR ACCESS LOGINS HAVE BECOME COMPROMISED, PLEASE NOTIFY OAWWA PROMPTLY BY CONTACTING OAWWA CUSTOMER SERVICE, AND OAWWA WILL ENDEAVOR TO CONTAIN THE ADVERSE IMPACT OF SUCH COMPROMISE. PLEASE ENSURE THAT YOU MAINTAIN BACKUP OF YOUR OWN DATA AND INFORMATION AS OAWWA MAKES NO ASSURANCES AS TO THEIR ONGOING AVAILABILITY OR ACCURACY. THE FOREGOING STATES THE ENTIRE LIABILITY AND OBLIGATION OF OAWWA WITH RESPECT TO DATA THEFT OR CORRUPTION.

Changes to this Privacy Statement

We will occasionally update this Privacy Policy. When we do, we will also revise the "last updated" date at the bottom of this Policy. Therefore, you should periodically review this Privacy Policy to stay abreast of our most current policies and practices. For material changes to this Privacy Policy, we will notify you by placing a prominent notice on the website.

Last updated: July 1 2015