



South Suburban Humane Society and Coyne Veterinary Services

A partnership to save more lives


Presented at SAWA Birds of a Feather
November 17, 2016



A little bit about SSHS



- Incorporated in 1973
- Managed admission shelter with 3,000 adoptions annually
- High-volume, low-cost Spay/Neuter Clinic located separately from shelter with 4,500 surgeries annually
- \$1,400,000 budget
- Pet retention programs in place since 2008 that include a Pet Food Bank, low-cost vaccines and preventatives.



It starts with Stan

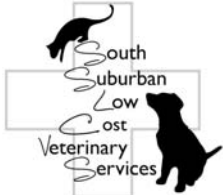
What if....




- ◆ CVS began as one hospital with one doctor, Dr. John Coyne, in University Park, IL.
- ◆ It is now ten hospitals across ten different suburbs and the City of Chicago with one more opening soon employing 40 veterinarians.
- ◆ CVS had specialists, an emergency hospital, boarding, grooming, and we asked the question, "What if you also had a Low-Cost Clinic?"

SSLCVS was born in March 2015

- Unique non-profit/for-profit partnership with governing board consisting of CEO of SSHS, CEO of CVS, and CVS Field Director
- Ownership is divided as CVS 51/SSHS 49
- CVS accountants handle bookkeeping
- Rent space next to SSHS Spay/Neuter Clinic
- Funding was mostly CVS with some exceptions



How to serve was the easy part... Defining who to serve was the most difficult challenge!



- ◆ After much debate, we follow the Federal Low Income Guidelines that define the Free Lunch Program at schools (higher threshold than the Poverty Level)
- ◆ To Qualify for the services you must bring proof of one of the following, and a photo ID:
 - ◆ Pay stubs for all adult working members of the household, showing income below the Federal Low Income Guidelines
 - ◆ Proof of Disability, Link Card, Medicaid, WIC, LIHEAP, TANF, or Unemployment.

Grand Opening November 2015



- Business was slow to start but benefitted from referrals from the shelter and other hospitals
- Staffing began with 1 ft vet, 1 vet for the 6th day, 1 CVT, and 1 practice manager/receptionist/vet assistant

And it's working...



- Staff expansion
- Increased services
- Increasing the served population in January 2017
- In one year, we have tracked 216 pets whose shelter admission was prevented because of SSLCVSC
- Offer a free vet visit to new adopters
- Stan's Fund

Questions



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- www.southsuburbanhumane.org
- www.southsuburbanvet.com
