

COMPUTER REQUIREMENTS FOR AHDI ONLINE CREDENTIALING EXAMS

AHDI is excited to release our first ever online credentialing exams. In order to take an AHDI credentialing exam from the comfort of a home or workplace, you will need to have a computer, internet access and a webcam. Please ensure that the computer and webcam you plan to use meets the following technical requirements:

Computer & Internet Requirements:

Windows or Macintosh Operating System: Windows XP 32 bit (Service Pack 3+) / Windows Vista 32 and 64-bit (up to and including Service Pack 2) / Windows 7 32-bit and 64-bit – Macintosh: Mac OS X 10.5.3+ with an Intel processor type.

- Hard Drive – Minimum 500MB available space is recommended.
- Video – Color video display set to 1024x768 resolution
- Internet Access – Internet access of at least **1.0 Mbps** upload speed via ISDN, DSL, T1 or cable connection (dial-up and satellite connections are not acceptable)
- Installed Hardware – OS compatible mouse, Approved Webcam/Microphone
- Installed Applications – Internet Explorer 6.0+ or Safari 4.0+, Mozilla Firefox 3.5+, Chrome 3.0+ plus the following applications installed through your Sentinel SecureTM download if not already present (Adobe Flash Player, .NET Framework 2.0+)
- Firewall – ports 80 and 443 open
- Administrator rights to install (the highest level user of the workstation)
- Any scheduled or system resident software or hardware that has the capability to interrupt, intercept or otherwise interfere with test delivery must be disabled during test sessions. This includes, but is not limited to:
 - Software that has the capability to produce alerts such as contact managers, calendars, email, etc.
 - Screen and device capture utilities or Anti-virus software
 - Windows Updates

Note: *To avoid interruption during a Test Session, it is important that all test computer settings for Windows Update be set for manual updates. You can do this by going to the **Control Panel** and clicking **Automatic Updates** on the menu. Select the option **Turn off Automatic Updates**.*

Web Camera Requirements:

- 640 x 480 resolution
- Manual focus ring or Auto Focus
- Built-in microphone preferred
- USB connection

Web Cam FAQ's

1. What does Kryterion say your camera must be able to do?

Answer: The camera must be able to be positioned to provide a view of your keyboard, hands and face.

2. Here's a list of compatible webcams Kryterion indicates have been successful:

- Logitech Communicate Deluxe
- Logitech QuickCam Ultra Vision
- Creative Live! Cam Optia Pro
- Creative Live! Ultra
- Clique Communications Hue HD

3. If you want to buy a web cam directly from Kryterion for \$45.00, you can purchase directly through their online store by clicking [here](#) or by visiting: http://www.kryteriononline.com/online_store



Non-Acceptable Web Cameras Include:

- Built-in laptop cameras
- Any type of recording device such as Digital Camcorders