The Collaborative Alliance for Nursing Outcomes (CALNOC), the nation’s first nursing sensitive benchmarking registry, was launched in 1996 as one of six ANA pilot sites. Today, we provide premier business intelligence services to hospitals across 6 states.

Medication errors, the number-one cause of inpatient fatalities, injure more than a 3.8 million people at a cost of $21 billion each year.

CALNOC Medication Administration Accuracy Program

In response to the pressing need for improving patient care and reducing medication-related errors, we developed the CALNOC Medication Administration Accuracy Program. This unique program is based on over 1,000 studies of 300 units representing over 100,000 doses administered.

At the heart of the program are trained naive nurse observers who systematically watch nurses prepare, administer and document medications dose by dose for adherence to safe practices; then review the medical record for accuracy. CALNOC’s Learning Center provides Nurse Observer Training, Master Trainer classes, and even provides trained nurse observers to conduct the observational assessment for you.

We were fortunate to be selected to be part of the Medication Administration Accuracy Pilot. It was a positive clinical experience working with the CALNOC team. They were supportive of our nursing staff, and ultimately provided us with valuable information that will improve our patient outcomes.

— Debra Pendergast, Senior Vice President Patient Care Services - John Muir Hospital

Data is power.

Why should you join CALNOC?

- Benchmark your performance against others including: like-hospitals, all CALNOC hospitals, hospitals in your state, other facilities in your system, Magnet hospitals and more.
- “Drill down” to the unit level to understand processes that affect patient safety and quality.
- Generate business intelligence reports that affect your bottom line.
- Advance staffing effectiveness and patient safety efforts.
- Avoid the indirect costs to patients and family associated with patient morbidity.
- Prepare for Magnet designation by meeting ANCC requirements for application.
- Meet CMS and The Joint Commission requirements, and avoid penalties and maximize reimbursements.

Join CALNOC today.
Call 888.586.1994 or email us at info@calnoc.org
Visit our website at www.calnoc.org

I’ve always been impressed by the caliber of CALNOCs hospitals, and have been thrilled with their interactive reports. The data in these reports have been easy to graph and share, have allowed me to make obvious improvements at the bedside, and finally to ‘run with the best’, which has always been my goal.

— Joan M. Ching, Administrative Director Hospital Quality & Safety - Virginia Mason Medical Center
Joining CALNOC can impact your bottom line!

CALNOC savings can be real savings.
Consider the substantial cost of treating Hospital Acquired Pressure Ulcers (HAPU), the most frequent and preventable hospital acquired condition with an estimated cost of treatment of $10,288 to $43,000 depending on stage.*

Half of CALNOC hospitals have reduced pressure ulcer rates from 10% to 0%. We have saved our customers over $11 million dollars!

Imagine how much you can save by reaching the magic number zero for Hospital Acquired Pressure Ulcers.

“CALNOC data has allowed Redwood City Kaiser to advance quality initiatives and strive to exceed our performance goals. Over the past five years we have seen an 89% reduction in HAPU’s and 54% reductions in falls through the use of CALNOC data. Customization at the hospital, service line, and unit level enables us to focus on improvement opportunities within the context of our nursing structure.”

— Barbara E. Van Amburg, Chief Nursing Officer - Kaiser Permanente, Redwood City Medical Center

*As calculated by the American Society of Actuaries and CMS. This number does not include lawsuits, post-hospitalization care, lost future revenues due to loss of reputation, or patient pain and suffering. And because HAPUs are on CMSs “never pay” list, there is no federal reimbursement for these costs.

Turning your data into measurable savings and improving patient safety.