Primary Care Behavioral Health (PCBH) Model Special Interest Group (SIG)

Minutes – March 8th, 2017

1. Participants
   a. Please mute yourself using the green microphone icon in the upper left corner of the Control Panel.
   b. Please unmute yourself if you would like to join the conversation.
   c. If new, send your name, affiliation, and email to Melissa Baker (mbaker@healthpointchc.org) OR go to http://www.cfha.net/?page=PCBHSIG and click “CLICK HERE TO JOIN.”

2. Listserv
   a. Remember, SIG members can post directly to the listserv by emailing PCBH-SIG@mail-list.com/
      i. Trending topics: Hiring and Training of new BHCs
         a. Do you have onboarding process for new BHCs? What does that entail?
            i. Chris Hunter: Emphasized the importance of identifying a good fit and specific skill set/training for the PC setting; utilization of evidenced based interventions; provided a review of DOD process.
            ii. Suzanne Daub: Referenced PCBH as a “team sport” and the importance to “skill up the team” with emphasis on BHC management and productivity.
         b. How do you measuring adherence to the PCBH model with new staff?
            i. Chris Hunter: Briefly reviewed the DOD process; referenced other programs including: UMASS program, Cherokee Health Systems training; suggested records review, benchmarks, standardized clinical practice model.
            ii. Dave Clark: Referenced the faculty development program at University of Colorado
            iii. Eboni Winford: Reviewed the Cherokee Health Systems role of BHC initiation of services and communication among the team, to comply with standards, and to improve utilization of the services. Possible May QuickNotes offered as PCP perspective of BHC.

3. Old Business
   a. Update from workgroups
      1. Webinar workgroup (contact Lesley, lesley.manson@asu.edu)
         • Two PCBH focused webinars for 2017- July and November
            o Dates and times pending
         • July- Dr. Katherine Kanzler presenting research on PCBH chronic pain ACT protocol
         • Leslie working with Pediatric SIG for possible joint November presentation
      2. Toolkit/FAQ – Resource Committee (Suzanne, sdaublcsw@gmail.com)
         • Combining workgroup with FAQ and new name will be Resource Committee
         • Combining with FAQ for PCBH Resource Committee
         • Resources are available! Check them out: http://www.cfha.net/?page=PCBHHANDOUTS
         • No additional updates during meeting
      3. Outreach/Branding/Conference (contact Robynne, robynnelute@hotmail.com).
         • Social media update (contact Courtney, scourtneysmith@gmail.com)
         • No additional updates during meeting
4. Research (contact Jennifer, Jennifer.Funderburk@va.gov)
   - No additional update during meeting

5. Student outreach update (contact Courtney, scourtneysmith@gmail.com)
   - Catherine Rowe: Presented opportunity for additional student involvement by recruiting student members to briefly present on ethical concern, topic of interest, etc. at upcoming meetings. No objections from present meeting attendees. Catherine to assist in identifying students to present for future meetings.

b. Opportunities for Collaboration and Employment
   1. **Success stories/obstacles to share?**
   2. Email David Bauman regarding PCBH post-doctoral fellowship at Community Health of Central Washington david.bauman@chcw.org
   3. Email Chris Hunter regarding PCBH trainer positions with the DoD christopher.l.hunter16.mil@mail.mil
   4. Email Jeff regarding Swedish positions for social workers and psychologist jeffreiter2@gmail.com
   5. Email Lesley regarding PCBH Director and BHC positions in Northern California lesley.manson@asu.edu
   6. Email Emily regarding BHC position in West Virginia enelson@cchcwv.com
   7. Email Meghan regarding postdoctoral fellowship in PCBH at Access Community Health Centers, Wisconsin. Meghan.Fondow@accesshealthwi.org
   8. Email Shelly Rivello regarding LCSW employment in South Central PA srivello@jcblair.org
   9. Email Bridget Beachy regarding BHC position at Central Washington Family Medicine in Yakima, WA bridget.beachy@chcw.org
  10. Email Coleen regarding BHC positions throughout Ohio ckelly0@mercy.com
  11. Email Bridget Beachy regarding psychologist/BHC position at Neighborhood Health in Yakima, WA bridget.beachy@gmail.com

4. New Business
   a. **2017 CFHA Annual Conference in Houston**
      i. **Open Call for Poster and Presentation Submissions**
         1. Due by March 15th, 2017
      ii. **Request for reviewers for submissions**
          1. If interested email Robyn Shepardson at Robyn.Shepardson@va.gov and cc Jackie Hahn at jhahn@cfha.net
   b. **PCBH Quick Notes Presentation: Medical Unexplained Symptoms SIG** presenting on:
      i. Diagnosis & Treatment of Medically Unexplained Symptoms: David Clark presented QuickNotes on Psychophysiological Disorder (PPD), emphasizing that all symptoms have causes, either organic or psychosomatic. Encouraged members of PCBH SIG to attend MUS SIG webinars.

5. Business Items
   a. Recordings of meetings will be available at: http://www.cfha.net/general/custom.asp?page=PCBHResources
   b. The recording of this meeting will be available as soon as possible.
   c. **Next meeting date: MAY 10TH, 2017 @12PM EST**