

Performance Management System: The Florida Approach



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Public Health Accreditation



Accreditation Milestones

State (Central Office) Accreditation awarded **June 18, 2014**

Centralized State Integrated Local Public Health Department System (CSLPHDS) Accreditation awarded **March 8, 2016**, the first in the nation as an integrated department of health.

Accreditation Annual Reports

PHAB requires an annual report from both the Central Office and a second from County Health Systems each year.

Annual Report Focus: Continued accreditation status and continuous improvement

Each year reports on continuous improvement and performance management, continual engagement on key processes (e.g. CHA, CHIP), and preparations to be positioned to seek reaccreditation.

Public Health System in Florida



State Health Improvement Planning

Diverse group of stakeholders to build Florida's State Health Improvement Plan (SHIP) for 2017-2021.

SHIP is statewide plan for public health system partners and stakeholders to improve the health of Floridians.

The partnership group first conducted a comprehensive state health assessment (SHA) to identify the most important health issues affecting Floridians.

They then set 5-year priorities based upon the health issues and strategic priorities identified in the SHA.

SHIP

The current priorities of the SHIP are:

- Behavioral health
- Chronic disease
- Healthy weight, nutrition and physical activity
- Immunization
- Injury, Safety and Violence
- Maternal and Child Health
- Sexually Transmitted Diseases and Other Infectious Diseases



Performance Management Benefits

Saves lives, cuts costs and gets better results

Enables the Department to be more:

- Efficient
- Effective
- Transparent
- Accountable

Core Practices and Processes

- Goal setting
- Financial planning
- Operational planning
- Data collection
- Consolidation of data
- Data analysis
- Reporting of data
- Quality improvement
- Evaluation of results
- Monitoring of key performance indicators

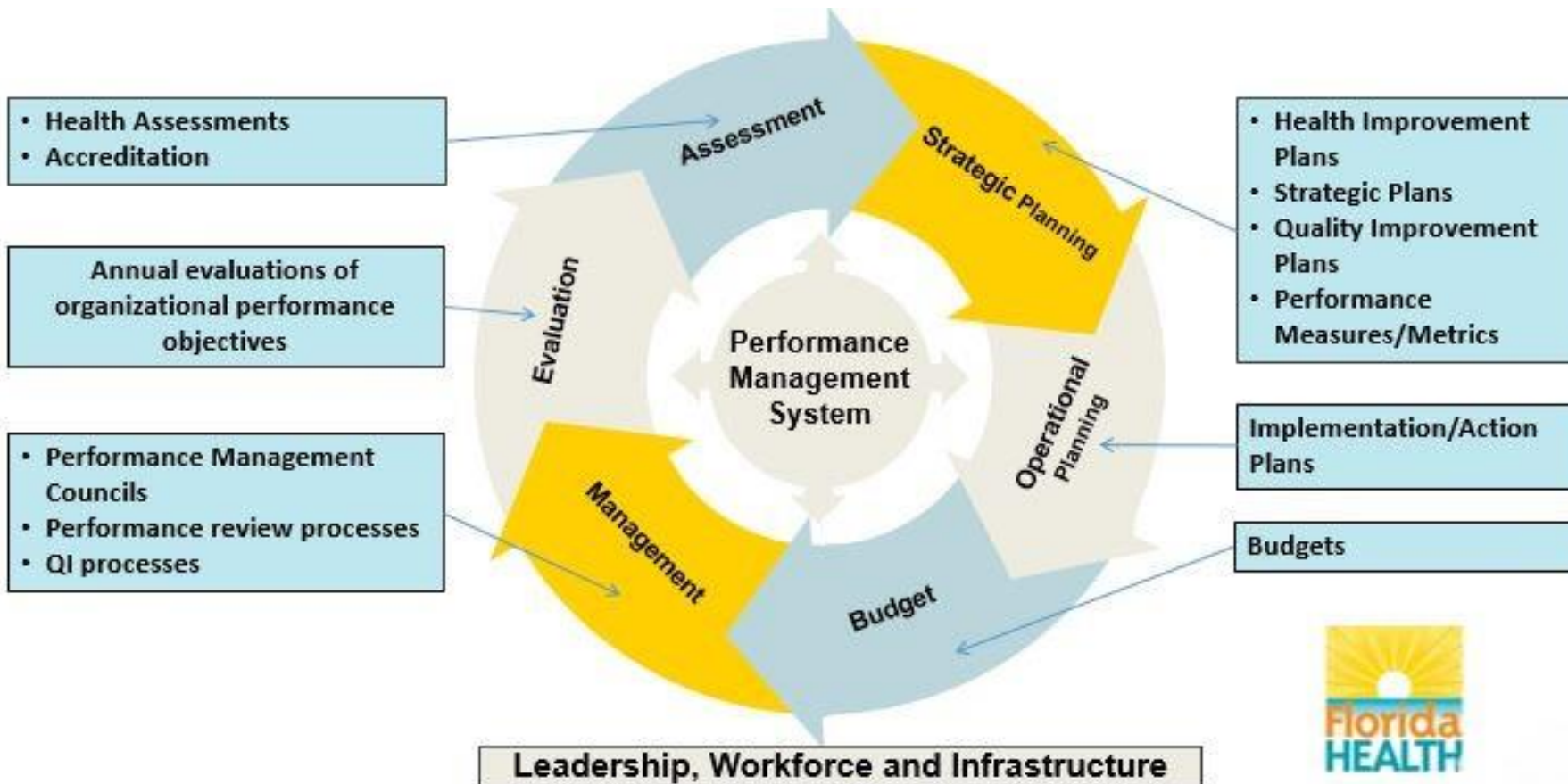
Elements for Success

- Leadership **support** and understanding
- Sustain a **culture** of performance and quality
- Data systems **technology**
- Use **common** language and terminology

Operationalizing the Performance Management System

- Performance Management Councils at the agency, division and county levels
 - Regular meetings
 - Shared purpose
 - Set membership

Performance Management System



Agency Goals: Florida Health Performs



Florida Health Performs

1. Childhood vaccination: increase the percentage of 2-year-olds who are fully immunized from 86% to 90% through education
2. Health equity: establish a reporting structure for reporting progress and best practices and measure the percent of increase in number of new partners that collaborate with health departments to address one or more local community health influences
3. Trauma system: restructure Florida's current trauma allocation methodology and standards.
4. HIV: reduce the number of newly diagnosed HIV infections in Florida by 2% annually since 2014
5. Infant mortality: reduce the three year rolling average black infant mortality rate from 10.9 to 8.3 per 1,000 births
6. Inhaled nicotine: reduce the prevalence of inhaled nicotine in youth from 14.7% to 12.6% and to reduce the prevalence of inhaled nicotine in adults from 21.2% to 19.2%
7. Licensure time: reduce the average time to issue a license from 65 days to 49 days

Impact on Florida's Families

- High immunization levels **contribute** positively to the state's economy by **lowering** disease incidence, **lowering** healthcare costs and **protecting** travelers from vaccine-preventable diseases.
- All Floridians regardless of gender, race, ethnicity, age, geographic location and physical and developmental differences should be able to attain the **highest** level of health. **Eliminating** health gaps between different communities in Florida is a strategic priority for the department.
- Florida will have an integrated Trauma System that **drives** performance through data reporting and competition with a goal of **ensuring** quality outcomes for severely injured patients.
- By **reducing** the incidence of HIV, more Floridians will live **longer** and **healthier** lives.
- **Reducing** the black infant mortality rate will **improve** health outcomes for Florida's children, families and communities.
- By **decreasing** inhaled nicotine use through outreach and education, Floridians will experience **longer** and **healthier** lives.
- By **decreasing** the licensure processing time, health care professionals will be able to get to work in a **timelier** manner.

National, State and County Data

Agency Goal Area	National	Florida	Duval County
Fully Immunized by 2 Percentage (2014)	71.6%	85.7%	76.8%
HIV New Cases per 100,000 (2014)	13.8	23.5	31.1
Black Infant Mortality Rate per 1,000 Live Births (2014)	11.05	11.0	15.0
Cigarette Smoking Youth Percentage (2014)	7.0%	14.7%	4.5%
Cigarette Smoking Adult Percentage (2013)	17.9%	16.8%	18.1%

FL Health Performs Activities

- Expand routine HIV screening in health care settings and targeted testing in non-health care settings through collaboration with FOCUS initiative
- Provide education, consultation, technical assistance and visits to hospitals, provider professional conferences and provider offices directed towards assessing and improving child immunizations rates
- Partner with 60 birthing hospitals to carry out the Baby Steps to Baby Friendly as part of Florida's Healthy Babies Initiative
- Implemented a PACE EH process in Indian River County leading to civic improvements that directly impacted public health by addressing environmental health inequities
- Continue providing cessation service referrals to unemployed tobacco users through an innovative partnership with CareerSource Florida

