Reaching New Heights in Healthcare Security and Safety

49th Annual Conference & Exhibition Program
Join the largest exclusive gathering of healthcare security and safety leaders at the IAHSS 49th Annual Conference & Exhibition (AC&E) in Vancouver, BC, Canada. Build your professional network by sharing experiences, ideas, strategies and solutions with peers and industry partners. Discover how colleagues, counterparts and experts are tackling industry challenges and addressing emerging trends during the traditional general sessions and smaller interactive discussions.

Let’s build on the momentum from 2016’s AC&E which boasted the largest attendance of Healthcare Security and Safety leaders in 25 years!

KEYNOTE SESSIONS

• Activating the Shift for High Performing Teams
  Ryan Walter – Speaker / Author / Leadership Expert, Heads-Up Communications Corp.
  Using personal stories from his experience as an NHL player and coach, and business life beyond, Ryan will focus on identifying the five mindsets that high performers either drift into or choose to shift into.

• Fentanyl - A Public Health Crisis: The British Columbia Experience
  The Honourable Terry Lake – Minister of Health, British Columbia
  This presentation will provide an overview of the scope of the problem BC is facing and the initiatives that the British Columbia government has undertaken to alleviate the public health crisis.

• Microsoft Global Command Center and Other Innovative Technology
  Mike Howard – Chief Security Officer, Microsoft Corporation
  This presentation will review the evolution of the Global Security Operations Center (GSOC) to a Virtualized Security Operations Center (VSOC). Mr. Howard will provide an executive overview of how Microsoft is fusing technology, intelligence, and operational best practices by building a strategy to create a security program that’s cost effective and scalable.
GENERAL SESSIONS

• Hospitals and Police: Can We Work Together? The Careful Balance between Privacy and Safety  
  R. Kyle Friesen – Counsel, RCMP, Legal Advisory Section, Department of Justice Canada

• Tragedy Strikes Dallas: Impact to Dallas County Hospital Districts  
  Dan Birbeck – Captain, Patrol / Communications Divisions, Dallas County Hospital District Police Department

• The Important Partnership Between Security and Clinical Staff  
  Susan Brown – Vice President and Chief Operating Officer, Hospitals and Community, Interior Health Authority

• Visitor Screening Best Practices and Strategies for Today’s Modern Healthcare Facility  
  Dan Yaross, MSM, CHPA, CPP – Director of Security, Nationwide Children’s Hospital  
  Jim Sawyer, CHPA, CPP, CHS-IV – Director, Security Services, Seattle Children’s Hospital

• Building Resiliency: Road to Mental Readiness for Healthcare First Responders  
  Bob Stenhouse – Executive Director, Protection Services, Alberta Health Services

• From Evacuation to Recovery: The Role of Protective Services in the 2016 Fort McMurray Wildfire  
  Dan J. Deck – Director, Protective and Parking Services, Alberta Health Services  
  Matthew D. Wattie – Manager, Protective Services Operations, Fort McMurray

• Strategic Leadership: Journey to Greatness  
  Bonnie Michelman, CHPA, CPP – Executive Director of Police, Security and Outside Services, Massachusetts General Hospital  
  David Gibbs, CPP – Principal, Exante 360  
  Mike Howard – Chief Security Officer, Microsoft Corporation
BREAKOUT SESSIONS

Get the targeted education that you need the most! The 2017 AC&E includes 4 hours of smaller, more interactive breakout sessions. Attend the sessions or tracks that are most beneficial to you.

The 2017 AC&E will feature 3 themed tracks for breakout sessions:

- Breakout Track #1: Workplace Violence Prevention
- Breakout Track #2: Leadership and Management
- Breakout Track #3: Technology and Design

NETWORKING & SOCIAL EVENTS

Sunday Evening Welcome Reception
5:00 pm – 7:00 pm
Meet and greet colleagues and friends, and visit the IAHSS sponsors and exhibitors as the exhibit hall opens. Enjoy cocktails and hors d’oeuvres while networking with top professionals in the healthcare security and safety industry. Admission is included with full attendee and exhibitor AC&E registrations.

Monday Cocktail Reception
5:30 pm – 6:30 pm
As the sessions end on the first full day of the conference, reconnect and share your day’s experiences with your peers. Relax and unwind with cocktails and snacks as you make plans to explore the great city of Vancouver in the evening. Admission is included with full attendee and exhibitor AC&E registrations.

Tuesday evening IAHSS Foundation Recognition Banquet
6:00 pm – 9:00 pm
Honor fellow colleagues who have demonstrated exemplary service by joining in the event dedicated to awarding exceptional healthcare security and safety professionals. Enjoy a one-hour cocktail reception followed by a seated dinner and awards presentation to honor excellence in healthcare security and safety. Admission is included only with a full attendee AC&E registration. Additional tickets are available for $150 per person for exhibitors, spouses, guests or for those with a one-day registration.

DRESS CODE

- All educational sessions: Business Casual
- Sunday and Monday Receptions: Business Casual
- Tuesday evening IAHSS Foundation Recognition Banquet: Formal attire, Black Tie Optional
PRECONFERENCE SCHEDULE

SATURDAY, APRIL 22 (PRECONFERENCE SCHEDULE)

1:00 pm - 6:00 pm  Chapter Leadership Summit – $0
(Pre-qualification required)

Qualified elected Chapter Officers, Regional Chairs and Council Chairs are invited to attend this IAHSS Leadership Summit. Leaders will be updated on exciting new plans within the association and will learn how IAHSS is providing new and improved support to chapters and their leaders. This summit is an opportunity to network with other Chapter Officers to share best practices and learn from each other. Chapter Officers, Regional Chairs and Council Chairs should register no later than March 1, 2017.

6:00 pm - 8:00 pm  CHPA Review Session – $150
(Pre-qualification required)

Approved CHPA candidates are encouraged to attend this voluntary review session for the CHPA exam led by Scott MacMillan, CHPA and Ashley Ditta, CHPA. This session is intended for individuals who have already been preparing for the exam for several months and want to participate in one last refresher course and discussion before the test on Sunday. The session may also be helpful for individuals who are starting the process of studying for the CHPA exam and plan to take the exam later in the year. The CHPA exam will be held on Sunday, April 23rd from 8:00 am – 11:00 am. Separate qualification and approval is required before March 1, 2017 to take the exam in Vancouver or to attend this review session.

SUNDAY, APRIL 23 (PRECONFERENCE SCHEDULE)

7:30 am - 8:30 am  Healthcare Emergency Management Basics for the Security Professional – $49

Learn the basics of Healthcare Emergency Management, led by instructor Tracy L. Buchman, DHA, CHPA, CHSP, Sr. Consultant at HSS, Inc. and Assistant Professor at University of Wisconsin-Whitewater. Healthcare security professionals play a significant role in terms of mitigating, preparing, responding, and recovering from the emergencies that threaten the healthcare organization. This session is designed for the healthcare security manager or someone looking to transition into a healthcare security leadership role and covers the basics of healthcare emergency management. It also identifies the similarities to first responder concepts and anomalies found within the healthcare arena. Participants will need to have completed the following FEMA courses prior to attending:
- IS-100 HC Introduction to the Incident Command System for Healthcare/Hospitals
- IS-200 HC Applying ICS to Healthcare Organizations
- IS-700 National Incident Command System (NIMS) an Introduction

8:30 am - 12:30 pm  Basic Elements of Healthcare Security Management – $149

This workshop, led by Tony W. York, CHPA, CPP, and CEO of HSS, Inc., is specifically designed for the relatively new security manager, supervisor, or facilities manager who has responsibility in the security arena. This is a nuts and bolts program that includes a syllabus and extensive workbook containing a wide array of sample security policies, procedures, forms, tools, and training materials, which can be readily adapted to individual programs.
SUNDAY, APRIL 23 (PRECONFERENCE SCHEDULE continued)

8:00 am - 11:00 am  
CHPA Examination  
(Pre-qualification required)

9:00 am - 12:00 pm  
Guidelines Council Workshop – $0  
(Space is limited)

Members of the IAHSS Guidelines Council lead this workshop and review the processes they follow to develop IAHSS Industry Guidelines. The attendees will participate in developing new guidelines in small groups facilitated by members of the Council. All participants will review the work produced by each small group and discuss the next steps the Council will take in finalizing the Guidelines.

10:00 am - 12:00 pm  
Workplace Violence Prevention: Facilitated Roundtable Discussion – $0  
(Space is limited)

Join fellow healthcare security leaders in a series of brainstorming and best practices sharing discussions. All attendees will be expected to share their thoughts and experiences on workplace violence prevention in smaller roundtable discussions, and the best strategies will be identified and discussed with the larger group of attendees.
SUNDAY, APRIL 23

1:00 pm - 1:30 pm  Welcome and Opening Ceremonies
Martin Green, CHPA - Manager, Security and Telecommunications, Baycrest Health Sciences and IAHSS President

1:30 pm - 2:45 pm  Hospitals and Police: Can We Work Together? The Careful Balance between Privacy and Safety
R. Kyle Friesen - Counsel, RCMP, Legal Advisory Section, Department of Justice Canada

There is a complex interaction between the privacy of medical care, the confidentiality of patient records, the safety of medical personnel, and the need for timely access by police to sensitive information on both physical and mental health. This topic has taken the presenter from British Columbia to Boston and back, working to manage conflict and ensure lawful access and cooperation on the front lines of medicine and policing. This session will review the laws and policies that govern these issues, with real-world situations from British Columbia.

2:45 pm - 3:00 pm  Break

3:00 pm - 4:00 pm  Tragedy Strikes Dallas: Impact to Dallas County Hospital Districts
Dan Birbeck - Captain, Patrol / Communications Divisions, Dallas County Hospital District Police Department

This session will feature Parkland Memorial Hospital’s “after-action” discussion and evaluation of the July 7, 2016 shooting in Dallas, Texas – the deadliest incident for U.S. law enforcement since the terrorist attacks of Sept. 11, 2001. Hear what impact the event had on the Dallas County Hospital District Police Department’s ability to provide a safe environment for patients, visitors and staff, including identifying strengths, weaknesses and lessons learned.

4:00 pm - 5:00 pm  Activating the Shift for High Performing Teams
Ryan Walter - Speaker / Author / Leadership Expert, Heads-Up Communications Corp.

Using personal stories from his experience as an NHL player and coach, and business life beyond, Ryan will focus on identifying the five mindsets that high performers either drift into or choose to shift into. Participants will come away with a heightened awareness of their own thinking tendencies and a better understanding of how to shift their personal and cultural energy for greater team success.

5:00 pm - 7:00 pm  Welcome Reception in Exhibit Hall
MONDAY, APRIL 24

7:00 am - 8:00 am  Networking Breakfast

8:00 am - 9:00 am  Fentanyl - A Public Health Crisis: The British Columbia Experience
The Honourable Terry Lake - Minister of Health, British Columbia
This presentation will provide an overview of the fentanyl crisis in BC and the initiatives that the British Columbia government has undertaken to alleviate the public health crisis. Discussions will include an overview of the scope of the problem BC is facing, ideas and initiatives that have been implemented in BC to date, as well as outcomes and lessons learned.

9:00 am - 10:00 am  Case Study: A Disruptive Patient and Visitor Program
Lance Clemsen, MS, LISW - Emergency Medicine Social Work Specialist, University of Iowa Hospitals and Clinics
Doug Vance - Security Manager, University of Iowa Hospitals and Clinics
DPVP is a multi-disciplinary committee responsible for oversight, management and prevention of violence and disruptive behavior perpetrated by patients and / or their visitors towards health care workers. The presentation will review the initial startup efforts, key program concepts, staff education, supporting role of electronic medical records, and future goals. Specific patient case examples will be discussed.

9:00 am - 10:00 am  Strategic Staffing: Meeting Your Program’s Unique Staffing Needs
Brine Hamilton, CHPA - Contract Manager, Paladin Security at Baycrest Health Sciences
An important but often overlooked aspect of the staffing process is the engagement and retention of staff. This session will examine common challenges and discuss strategies to improve recruiting, hiring, onboarding, engagement and retention of staff.

9:00 am - 10:00 am  Designing a Secure Urban Trauma Center
Scott Levy, CPP, CHSS - Director of Public Safety & Parking, University of Chicago Medicine
In December 2017, University of Chicago Medicine will open a brand-new Level I Adult Trauma Center. In this case study, we will evaluate the security implications of planning, building, staffing, training, and operating a facility in the challenging and violent environment of Chicago’s South Side. Considerations will include trauma protocols, access control, gang awareness, large crowd management, verbal and physical de-escalation, and more.

10:00 am - 10:30 am  Break in Exhibit Hall
Monday, April 24 (continued)

10:30 am - 11:30 am  
**Building a Responsive Plan for Domestic and Workplace Violence Victims**

Mark McCormick, CHPA - Security Manager and Fire Marshal, Mount Sinai Hospital

The presenter will share experiences in creating a responsive workplace violence plan as well as the tips, tricks and checklists needed to help ensure staff are protected at work, at home and during their commute.

10:30 am - 11:30 am  
**Reflecting the Community You Serve: Strategies to Diversify Your Public Safety Workforce**

Marilyn Hollier, MS, CHPA, CPP - Security Consultant, Security Risk Management Consultants

Rose Miller, MPA, MSS, CHPA, CPP - Security Consultant, Security Risk Management Consultants

Focusing on innovative strategies to recruit and retain women and minority officers, the presenters will discuss what a diverse department looks like and the benefits and challenges it brings. Ample time will be devoted to audience participation in best practices being used and further brainstorming ideas for recruitment.

10:30 am - 11:30 am  
**Conducted Electrical Weapons: Responsible Use and Oversight**

Ralph Cummings, PCI - Investigator/Trainer, Carolinas HealthCare System

Michael Coplen - Director of Security, Hennepin County Medical Center

Due to the misinformation and controversy around the use of CEWs in healthcare security, this presentation highlights the need for their responsible use and oversight in this environment. The speakers will also present their work with a large manufacturer of these devices to provide training and certifications in CEWs in healthcare.

11:30 am - 1:30 pm  
Lunch in Exhibit Hall

11:45 am - 12:30 pm  
**Think Tank Discussion #1: The Opioid Epidemic and Addiction: Impact on Healthcare Facilities**

Connie Packard, CHPA - Vice President Support Services, Boston University Medical Center and President, IAHSS Foundation

In the City of Boston, like other metropolitan cities and suburban towns, the opiate crisis has overwhelmed resources including those of healthcare facilities. Join our presenter to learn what has been one Boston hospital’s experience, and add to the discussion on what has worked and what has not in your facilities.
MONDAY, APRIL 24 (continued)

12:30 pm - 1:15 pm

Think Tank Discussion #2: Managing Large Security Projects
William Losefsky, MBA, CHPA - Chief of Security, LRG Healthcare System

Security directors are invited to this interactive session to discuss how to deal with large security projects such as access control, cameras, infant protection systems and project task management stumbling blocks and hurdles.

1:30 pm - 2:30 pm

The Important Partnership Between Security and Clinical Staff
Susan Brown - Vice President and Chief Operating Officer, Hospitals and Community, Interior Health Authority

In this session, the presenter will draw on three decades of experience in the United Kingdom and Canada as a nurse, clinical leader, and now executive, to share her perspective on how security and clinical staff must work together to ensure safe and successful outcomes for everyone.

2:30 pm - 2:45 pm

Break in Exhibit Hall

2:45 pm - 4:15 pm

Annual General Meeting of IAHSS Members

4:15 pm - 4:30 pm

Break in the Exhibit Hall

4:30 pm - 5:30 pm

Visitor Screening Best Practices and Strategies for Today’s Modern Healthcare Facility
Dan Yaross, MSM, CHPA, CPP - Director of Security, Nationwide Children’s Hospital
Jim Sawyer, CHPA, CPP, CHS-IV - Director, Security Services, Seattle Children’s Hospital

This presentation will detail how two children’s hospitals demonstrated the need to vet visitors and orchestrated the implementation of a visitor management system to include conducting checks with the Federal Sexual Offender Registry.

5:30 pm - 6:30 pm

Cocktail Reception
TUESDAY, APRIL 25

7:00 am - 8:00 am
Networking Breakfast

8:00 am - 8:30 am
IAHSS Foundation Crime Survey Results
Karim Vellani, CPP - Independent Security Consultant, Threat Analysis Group, LLC and IAHSS Foundation Board Member
Learn the results of the 2017 Crime Survey and what the 2016 statistical data means for the healthcare security and safety industry.

8:30 am - 9:30 am
Building Resiliency: Road to Mental Readiness for Healthcare First Responders
Bob Stenhouse - Executive Director, Protection Services, Alberta Health Services
Healthcare security officers are responding to an ever-increasing number of violent and traumatic events that can leave their psychological marks. The Road to Mental Readiness addresses security staff, from frontline to senior leaders, on how to prepare, equip, and mitigate the potential occupational stress injuries that may result from these incidents.

9:30 am - 9:45 am
Break in Exhibit Hall

9:45 am - 10:45 am
Active Shooter: Innovative Exercises to Transform Mitigation and Preparedness for Response and Recovery
Chau Vu, MEP - Director, Emergency Management, UCSF Health
Christine Yee - Manager, Medical Center Security, UCSF Health
Jordan Cathey - Emergency Exercises and Training Manager, UCSF Health
Learn how UCSF Health developed an intricate and innovative active shooter exercise that empowered the community through partnerships, continued exercises, and lessons learned that started locally but expanded globally.

9:45 am - 10:45 am
The Joint Commission Update for Healthcare Security and Safety Professionals
James Kendig, MS, CHSP, CHEM, CHCM, LHRM - Field Director, The Joint Commission
The Joint Commission Field Director, who oversees numerous surveyors, will provide a contemporary update regarding new healthcare security and safety related standards and EPs as well as new survey processes that will impact organizations into 2017 and 2018.
TUESDAY, APRIL 25 (continued)

9:45 am - 10:45 am  Accreditation Canada Update for Healthcare Security and Safety Professionals

David Thompson, CHE - Vice President, Seniors Care and Chief Quality, Safety & Performance Improvement Officer, Providence Health Care

Mark King, MBA - Manager, Protection Services – Logistics and Operations, Island Health (Vancouver Island Health Authority)

Two Accreditation Canada Surveyors will provide updates for healthcare security and safety professionals on new standards and required organizational practices, including new survey processes that will impact organizations through 2018.

9:45 am - 10:45 am  Designing Security Systems for Clinical Programs: A Collaborative Approach

Dave Brown, CHPA, CPP - Director, Contract Management and Strategic Initiatives, Lower Mainland Integrated Protection Services

Sarah Thorn – Senior Project Manager, Fraser Health Lower Mainland Facilities Management and Canadian Healthcare Engineering Society (CHES) Board of Directors

This presentation will outline a process for stakeholder engagement as part of the design, development and implementation of electronic security systems within clinical environments. This risk assessment process will result in a more detailed understanding of security requirements within the clinical Functional Program (FP).

11:00 am - 12:00 pm  The Creation and Evolution of a Secure Behavioral Health Unit

Brendan Riley, MS, CHPA - Manager of Security, Lowell General Hospital

Mr. Riley led a multidisciplinary team to evaluate safety risks and inconsistencies within the ED and put specific strategies in place to mitigate these risks. Hear about the interventions implemented, and how the ED has since experienced a dramatic decrease in safety concerns related to elopements, overdoses, and violence.

11:00 am - 12:00 pm  Three Training Tenets

Rick Nelson, MPA, CHPA-L, CPP - Safety, Security, Emergency Preparedness Manager, Seattle Cancer Care Alliance

The Image Pyramid, ROARR Principle, and “May I Help You?” Philosophy provide a solid framework for continuous improvement in team development. Mr. Nelson offers three training tenets he has developed and used in his years of leadership to build successful security, safety, and emergency management departments.
TUESDAY, APRIL 25 (continued)

11:00 am - 12:00 pm  
Security as a Valued Business Partner: Modern Strategy for Operational Excellence
William Adcox - Chief of Police and Chief Security Officer, M.D. Anderson Cancer Center and The University of Texas Health Science Center at Houston
Raymond Gerwitz - Director, Risk Strategy and Operational Excellence, University of Texas at Houston Police Department, The University of Texas M.D. Anderson Cancer Center and The University of Texas Health Science Center at Houston

Building on one of the highest rated sessions from the 2016 AC&E, this presentation will discuss modern strategic practices, focused on execution and operational excellence, which will raise the profile of security professionals within your organization.

12:00 pm - 1:00 pm  
Lunch in Exhibit Hall

1:00 pm - 1:15 pm  
Passport to Prizes Drawing

1:15 pm - 2:15 pm  
From Evacuation to Recovery: The Role of Protective Services in the 2016 Fort McMurray Wildfire
Dan J. Deck - Director, Protective and Parking Services, Alberta Health Services
Matthew D. Wattie - Manager, Protective Services Operations, Fort McMurray

This session includes a comprehensive look at the wildfire and the evacuation of the Northern Lights Health Centre, the return of its staff to the facility and community, and the reestablishment of health services through the eyes of Protective Services.

2:15 pm - 3:45 pm  
Strategic Leadership: Journey to Greatness
Bonnie Michelman, CHPA, CPP - Executive Director of Police, Security and Outside Services, Massachusetts General Hospital
David Gibbs, CPP - Principal, Exante 360
Mike Howard - Chief Security Officer, Microsoft Corporation

Leaders need to understand strategy as a learning process and identify where they are in the journey to push their organizations to become continual learning engines. Learn how to plan and execute strategic leadership through leadership styles, organization structure and employee engagement.

3:45 pm - 4:00 pm  
Break

4:00 pm - 5:00 pm  
Microsoft Global Command Center and Other Innovative Technology
Mike Howard - Chief Security Officer, Microsoft Corporation

This presentation will review the evolution of the Global Security Operations Center (GSOC) to a Virtualized Security Operations Center (VSOC). With the power of mobile and cloud technologies, it is possible to have a world class security program no matter how big or small your organization is. Mr. Howard will provide an executive overview of how Microsoft is fusing technology, intelligence, and operational best practices by building a strategy to create a security program that’s cost effective and scalable.

6:00 PM  
IAHSS Foundation Cocktail Reception and Recognition Banquet
The full attendee registration fee includes all conference materials, education sessions, breaks, breakfasts, luncheons, Sunday Welcome Reception, Monday Cocktail Reception, and Tuesday Foundation Recognition Banquet. It does not include preconference programs.

**AC&E REGISTRATION OPTIONS**

**Early Bird** Attendee Registration (before March 15, 2017)

- IAHSS Members: $750.00
- Nonmembers: $850.00
- One-Day Registration (Sunday, Monday or Tuesday)*: $350.00

**Regular** Attendee Registration (between March 16, 2017 – April 15, 2017)

- IAHSS Members: $795.00
- Nonmembers: $895.00
- One-Day Registration (Sunday, Monday or Tuesday)*: $350.00

**Onsite** Attendee Registration (between April 16, 2017 – April 25, 2017)

- IAHSS Members: $900.00
- Nonmembers: $1,000.00
- One-Day Registration (Sunday, Monday or Tuesday)*: $400.00

**Exhibitors / Sponsors:**

See details at www.iahss.org/page/Sponsorships2017

* One-Day Tuesday registration does not include Foundation Banquet.

**PRECONFERENCE PROGRAMS**

- **Saturday, April 22 (1:00 pm-6:00 pm)**  
  Chapter Leader Summit (pre-qualification required) $0.00
- **Saturday, April 22 (6:00 pm-8:00 pm)**  
  CHPA Review Session (pre-qualification required) $150.00
- **Sunday, April 23 (7:30 am – 8:30 am)**  
  Healthcare Emergency Management Basics $49.00
- **Sunday, April 23 (8:30 am – 12:00 pm)**  
  Basic Elements of Healthcare Security Management $149.00
- **Sunday, April 23 (9:00 am – 12:00 pm)**  
  Guidelines Workshop $0.00
- **Sunday, April 23 (10:00 am – 12:00 pm)**  
  Workplace Violence Prevention Discussion $0.00

**ADDITIONAL TICKETS TO SOCIAL EVENTS**

- Guest / Spouse pass for Sunday & Monday Receptions $125.00
- Additional Tickets for the Tuesday IAHSS Foundation Recognition Banquet $150.00

Contact the IAHSS HQ office at 630-529-3913 for more information or to determine if you qualify for either the CHPA Review Session or the Chapter Leadership Summit prior to registering.
CANCELLATION POLICY
Cancellations received in writing on or prior to April 8, 2017 will receive a refund, less a $50.00 processing fee. Cancellations received after April 8, 2017 will not receive a refund.

REGISTRATION INSTRUCTIONS
Register online at: www.iahss.org/event/2017ACE

All payments must be made in US Dollars.
There are two options for payment:
- To pay by credit card, follow the online instructions
- To pay by check or purchase order, select the “bill me” option, then you will be able to print your invoice. Payment must be received at the HQ office by Friday, April 7, 2017 or you will not be issued a registration badge unless you pay onsite at the conference.

Contact IAHSS HQ with questions or for additional registration assistance.

Remit checks in US Dollars to:
IAHSS
PO Box 5038
Glendale Heights, IL 60139

IAHSS HQ contact information:
Telephone: 630-529-3913
Fax: 630-529-4139
Email: nancy@iahss.org

HOTEL INFORMATION
The 2017 Annual Conference and Exhibition will be hosted by the IAHSS at The Westin Bayshore, Vancouver. IAHSS is pleased to announce the discounted rate of $219 CAD plus taxes per night.

(As of October 2016, the $219 CAD rate equates to approximately $167 USD. However, the hotel and/or your credit card company will use the current exchange rate at the time you are charged during your stay in April 2017, which may vary significantly from previous estimates.)

Rooms may be reserved at the discounted rate based on availability within the IAHSS room block or until March 31, 2017 at the latest. When the room block is sold out, standard rates will apply. IAHSS encourages attendees to book their rooms early.

The Westin Bayshore, Vancouver
1601 Bayshore Drive | Vancouver, BC, V6G 2V4 | Canada

Book Your Reservations:
www.starwoodmeeting.com/events/start.action?id=1604206753&key=33479C1C