You will learn:

- The importance of an integrated approach & how to achieve it
- How to manage the more challenging aspects (e.g. restraint, limited legal parameters, patients using ‘ice’)
- What’s proving effective in hospitals around Australia and the world

Key Speakers

Assoc Prof Diana Egerton-Warburton
Director Emergency Medicine Research
MONASH MEDICAL CENTRE

Dr Andrew Walby
Emergency Services Director
ST VINCENT’S HOSPITAL MELBOURNE

Dr Alan Tankel
Director of Emergency Medicine
COFFS HARBOUR BASE HOSPITAL

Peter Butler
Senior Manager, Protective Security & Agency Security Adviser
ACT HEALTH

Register 3 delegates at the ‘standard price’ & bring a 4th delegate FREE!*
Workshops
Get practical guidance from one of Australia’s leading security professionals & learn more about St Vincent’s leading approach

Achieving an integrated approach to hospital security
Mid Conference Workshop A
Tuesday 28th June 2016, 5:15pm – 8:15pm
Price: $399+gst

Your workshop leader:
Peter Butler
Senior Manager Protective Security & Agency Security Adviser
ACT Health

Currently Peter is employed with ACT Health as the Senior Manager Protective Security and designated Agency Security Advisor (ASA). Responsibilities include the implementation and management of Protective Security Services, Fire and Emergency Management and the implementation of the ACT Government Protective Security Policy Framework (PSPF) across ACT Health. Peter represents ACT Health as a committee member of the ACT Security in Government Committee (ACTSIGC) and several other ACT Government Committees.

Local and international experience indicates that the best approach to hospital security is an integrated approach. An integrated approach to security is one that includes information, personnel, governance and physical security streams and encompasses corporate and strategic security integration.

The approach ensures that security is no longer seen as separate to clinical functions but as an integral part of health services. It sees that security are move involved with patients and clinical staff so they can intervene sooner rather than later, so they can be proactive rather than reactive.

This workshop, led by one of Australia’s leading security professionals, will how you can achieve an integrated approach in your hospital or health service.

It will cover:
• Why it’s so important for security to be integrated
• Understanding the various streams of security
• How we can achieve this
• Where it’s already starting to happen - what we can learn from this

*Refreshments & dinner provided

Unpacking St Vincent’s leading approach to hospital security
Post Conference Workshop B
Wednesday 29th June 2016, 5:00pm – 8:00pm
Price: $399+gst

Your workshop leader:
Dr Andrew Walby
Emergency Services Director
St Vincent’s Hospital, Melbourne


St Vincent’s Hospital in Melbourne is an Australian leader in the area of hospital security. This is because of its integrated and multi-disciplinary approach. This workshop will provide you with a unique opportunity to sit down with the hospital’s Emergency Services Director and learn more about this leading approach.

You will hear:
• How to achieve the culture change required for a proactive and integrated approach (with a specific focus on the role of senior clinical staff)
• The nuts and bolts of St Vincent’s integrated and multi-disciplinary approach - Code Grey and more

*Refreshments & dinner provided
Improving security & ending occupational violence in hospitals

Recent events have seen improving hospital security become a top priority.

For example, the NSW Government has committed to a 12 Point Action Plan to improve security in EDs and the VIC Government has established an Occupational Violence Taskforce to drive improvements in this area.

This conference will bring together clinicians, OH&S and security professionals to explore how we can improve in this area. It will cover:

- The importance of an integrated approach & how to achieve it
- Managing the more challenging aspects (e.g. restraint, limited legal parameters, patients using ‘ice’, transfer of care)
- What hospitals around the country are doing to improve (including ED design)
- International best practice

“I am pleased health stakeholders, union representatives and management [are] as one voice on the need to address increasing aggression and violence in our hospitals.”
- Jillian Skinner, NSW Minister for Health

Who will attend?

- Directors, Senior Nurses, Senior Clinicians in hospitals (eg: emergency, mental health, drug & alcohol, surgery, geriatric and general medicine)
- Heads of Work Health & Safety/OH&S
- Heads of Security
- Senior representatives of unions and peak bodies.
- Hospital Executives

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Plus key contributions from:

Assoc Prof Adrian Dunlop
NSW Ministry of Health

Dr Stephen Gourley
Alice Springs Hospital

Gerard Hayes
Health Services Union

Jeff Young
Fraser Health (Canada)
President
International Association of Healthcare Security & Safety (IAHSS)

Professor Eimear Muir-Cochrane
Flinders University

Professor Brian McKenna
Auckland University of Technology

David Goldberg
Peninsula Health

Dr Betty Chan
Prince of Wales Hospital

Greg Bruce
HSU Councillor & Paramedic

Senior Representative
Worksafe Victoria

To register
phone +61 2 9239 5785
fax +61 2 8188 1761
dssales@criterionconferences.com
Day 1
Tuesday 28th June 2016

8:30 Registration, coffee & networking

9:00 Welcome & opening remarks from the Chair

Towards an integrated approach

9:15 Towards an integrated approach to hospital security
- The need for an integrated approach so security can be proactive rather than reactive
- What’s required to move in this direction
Gerard Hayes, National Secretary
Health Services Union

10:30 Morning tea & networking

11:00 Eliminating occupational violence - it’s more than just a security issue
- Why occupational violence and aggression is a serious OH&S issue
- Why workplaces should adopt a systems approach
- The important role of senior leadership
- The need for a consistent and coordinated approach across the sector
Senior Representative
Worksafe Victoria

11:45 What an integrated approach to security looks like
- Characteristics of an integrated approach
- About the Protective Security Framework (an integrated approach to hospital security) and the impact it has had
Peter Butler, Senior Manager Protective Security & Agency Security Adviser
ACT Health

Also facilitating Workshop A: Achieving an integrated approach to hospital security

12:30 Networking lunch

INTERNATIONAL PERSPECTIVE
1:30 Implementing the ‘ambassador’ role in mitigating violence while supporting patient care in the ED
Jeff Young, Executive Director, Integrated Protection Services
Fraser Health (Canada)
President
International Association of Healthcare Security & Safety (IAHSS)

Managing the more challenging aspects

2:15 Contemporary issues in restraint in hospitals - between a rock & a hard place
- What you need to know
- Law and ethics in restraint
- Least restrictive environment best practice principles
Professor Eimear Muir-Cochrane, Chair of Nursing (Mental Health)
Flinders University

3:00 Afternoon tea & networking

3:30 Smoothing the path of people with mental health crisis in the ED
- Ways to prevent people in crisis arriving at the ED
- Least restrictive means of managing people in crisis in ED
- Implications for mental health service admission when restrictive interventions are used in the ED
Professor Brian McKenna, Professor, Forensic Mental Health School of Clinical Sciences
Auckland University of Technology

4:15 Legal Perspective on hospital security management – balancing competing obligations
- The key legal issues in security management including: patient rights, occupational health and safety and duty of care issues
- Current hot topics including proactive security measures such as screening
- Legal tools available to assist in proactive security management
- Privacy and confidentiality in communication with third parties including police
David Goldberg, General Counsel
Peninsula Health

5:00 Closing remarks from the Chair & end of Day One

5:15 Workshop A commences: Achieving an integrated approach to hospital security
Day 2
Wednesday 29th June 2016

8:30 Welcome, coffee & networking
9:00 Welcome remarks from the Chair & recap of Day One

Improving security in the ED
9:15 Alcohol violence in the ED & how it can best be managed
- About the ACEM Alcohol Harm Project - research into the extent and impact of alcohol harm in our EDs
- Managing alcohol violence in EDs
- Options for reducing alcohol violence
Associate Professor Diana Egerton-Warburton
Director Emergency Medicine Research
Monash Medical Centre

10:00 Drug & alcohol presentations to emergency departments
- Common presentations of patients with drug and alcohol problems presenting to emergency departments including strategies to better identify patients with these problems and respond to them
- Assessment, diagnoses, brief interventions and referrals will be discussed
Assoc Prof Adrian Dunlop
Chief Addiction Specialist
NSW Ministry of Health

10:45 Morning tea & networking

11:15 ED design to limit behavioural disturbances
- A look at an ED that was purpose built to limit behavioural disturbance
- Culturally appropriate design for better outcomes
- Triage designed to foster appropriate behaviours
Dr Stephen Gourley
Director of Emergency Medicine
Alice Springs Hospital

12:00 Learning from previous cases
- Case based scenarios – when things have gone right and when things haven’t
- What we can learn from these and possible solutions
- What type of training and facilities will bring about improvements
Dr Betty Chan
Emergency Physician & head of Toxicology Unit
Prince of Wales Hospital

12:45 Networking lunch

1:45 To Code Grey & beyond
- Following the 20 year development of Code Grey in response to increasing violence in the hospital system, where do we go to now?
Dr Andrew Walby, Emergency Services Director
St Vincent’s Hospital, Melbourne

2:30 Improving security in regional hospitals
- Current challenges of providing security in our rural and regional hospitals
- Importance of developing and maintaining strong relationships between all the key players.
- Potential solutions
Dr Alan Tankel, Director of Emergency Medicine
Coffs Harbour Base Hospital

3:15 Afternoon tea & networking

Improving transfer of care

3:30 Improving the transfer of care from police to hospital
Speakers from Day One and Two will share their insights into what’s required to improve the transfer of care from police to hospital

4:00 The paramedic perspective & what’s needed to improve
- Problems paramedics face prior to getting to hospital
- Challenges faced in the initial stages of getting to hospital
- What can be done to improve the situation
Greg Bruce, HSU Councillor & Paramedic

4:45 Closing remarks from the Chair and close of conference

5:15 Workshop B commences: Unpacking St Vincent’s leading approach to hospital security

“Violence in any workplace is totally unacceptable. It is especially concerning that our dedicated doctors and nurses who care for others – often at their most vulnerable – face a greater risk of violence.”
- Jill Hennessy, VIC Minister for Health
Registration Page

Delegate Details
Please complete: (Please photocopy for additional delegates)

DELEGATE ONE

Delegate Title/First Name/Surname: ____________________________
Job Title: ________________________________________________
Department/Branch: ________________________________________
Organisation: ______________________________________________
Email: ____________________________________________________
Postal Address: ____________________________________________
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*Early bird prices subject to availability.

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