



Louisiana Hospital Association

Management Corporation

2018 Education Calendar

Visit www.lhaonline.org/events/event_list.asp for updated information.

February	Seminar	Faculty	Location	City
Feb. 15	Medical Records, Retention, Modification & Destruction Guidelines	Catrena Smith	Webinar	
Feb. 20	careLearning User Group Meeting	careLearning Faculty	LHA Conference Ctr.	Baton Rouge
Feb. 20	Post Fall Huddle Coaching Webinar	Pat Quigley	Webinar	
Feb. 27-28	Credentialing Boot Camp	Kathy Matzka, CPMSM, CPCS	LHA Conference Ctr.	Baton Rouge
March	Seminar	Faculty	Location	City
March 6	PLA 100 Series: Physician Engagement	C. Syrop, MD, MHCDS	LHA Conference Ctr.	Baton Rouge
March 6	RAC Update	Duane Abbey	Webinar	
March 7	PLA 300 Series: Measure	Erin Zeringue	LHA Conference Ctr.	Baton Rouge
March 8	Diversity at the Top Grows Your Bottom Line	P. Smith J.D., FACHE S. Davis, MD, FACHE K. Watson	Webinar	
March 13-14	Emerging Healthcare Leadership Academy	Devin Lemoine Success Labs	LHA Conference Ctr.	Baton Rouge
March 15	Licensure & Survey Update by LDH (DHH) Health Standards & The Joint Commission	LDH Health Standards & The Joint Commission	LHA Conference Ctr.	Baton Rouge
March 20	The Joint Commission Environment of Care Standards	Fred Osbourne	LHA Conference Ctr.	Baton Rouge
March 21	The Joint Commission Credentialing Compliance Standards	Kathy Matzka, CPMSM, CPCS	LHA Conference Ctr.	Baton Rouge
March 22	Advanced Credentialing Training on the Joint Commission Standards	Kathy Matzka, CPMSM, CPCS	LHA Conference Ctr.	Baton Rouge
March 27	LHA Payor Day – Medicaid: Administrative & Clinical Issues	Healthy LA Plan Representatives	LHA Conference Ctr.	Baton Rouge
April	Seminar	Faculty	Location	City
April 3	Behavioral Health Law Update	Greg Frost Breazeale, Sachse & Wilson	LHA Conference Ctr.	Baton Rouge
April 12-13	LONE Annual Conference: Care of the Caregivers	Various	Harrah's New Orleans	New Orleans
April 18	PLA 300 Series: Analyze	Erin Zeringue	LHA Conference Ctr.	Baton Rouge
April 20	LAHQ Annual Conference	Various	LHA Conference Ctr.	Baton Rouge
April 24	2018 Updates to CMS Hospital CoPs – Restraints and Seclusion	Sue Dill Calloway, RN, MSN, JD	Webinar	
April 25	Louisiana Alliance for Patient Safety, Patient Safety Organization Training	Jeanne Huddleston	LHA Conference Ctr.	Baton Rouge
April 26	Louisiana Health Information Network (LHIN) User Group & Data Training	Truven	LHA Conference Ctr.	Baton Rouge
May	Seminar	Faculty	Location	City
May 16	CMS CoPs for Nursing Services Standards	Sue Dill Calloway, RN, MSN, JD	Webinar	
May 22	PLA 100 Series: Science of High Reliability	Coleen Smith, Joint Commission	LHA Conference Ctr.	Baton Rouge
May 30	PLA 300 Series: Improve	Erin Zeringue	LHA Conference Ctr.	Baton Rouge
June	Seminar	Faculty	Location	City
June 5	LHA Payor Day – Commercial Payors: Administrative & Clinical Issues	Commercial Plan Representatives	LHA Conference Ctr.	Baton Rouge
June 7	Proposed Changes for CMS CoPs:	Sue Dill Calloway,	Webinar	

	Medical Records Chapter	RN, MSN, JD		
June 26-27	Medical Services Management (CPMSM) Certification Exam Prep Course	NAMSS Faculty Karen Reed	LHA Conference Ctr.	Baton Rouge
July	Seminar	Faculty	Location	City
July 23-25	LHA Summer Conference	Various	Perdido Beach Resort	Orange Beach, AL
August	Seminar	Faculty	Location	City
Aug. 1	Joint Commission: Infection Control 2018 Updates	Nancy Abrusley	LHA Conference Ctr.	Baton Rouge
Aug. 7-8	Credentialing Specialist (CPCS) Certification Exam Prep Course	NAMSS Faculty	LHA Conference Ctr.	Baton Rouge
Aug. 15-17	Mid-South Critical Access Hospital Annual Meeting	Various	TBA	New Orleans
Aug. 21	Human Resource Symposium	Various	LHA Conference Ctr.	Baton Rouge
Aug. 29	PLA 300 Series: Control	Erin Zeringue	LHA Conference Ctr.	Baton Rouge
September	Seminar	Faculty	Location	City
Sept. 11	PLA 100 Series: The Skills of Effective Communication & Leadership	Success Labs, Etiquette Center of the South, LHA	LHA Conference Ctr.	Baton Rouge
Sept. 18	LHA Payor Day – Medicare, Medicare Advantage, Medicare Dual Eligibles: Administrative & Clinical Issues	Medicare and Medicare Advantage Health Plan Representatives	LHA Conference Ctr.	Baton Rouge
Sept. 19	Louisiana Alliance for Patient Safety, Patient Safety Organization Training	TBA	LHA Conference Ctr.	Baton Rouge
Sept. 27	LHIN User Group Meeting	Truven	LHA Conference Ctr.	Baton Rouge
October	Seminar	Faculty	Location	City
Oct. 9	Life Safety Code Joint Commission Updates	Fred Osborne	LHA Conference Ctr.	Baton Rouge
Oct. 10	Louisiana Alliance for Patient Safety, Patient Safety Organization Training	TBA	LHA Conference Ctr.	Baton Rouge
Oct. 17-18	2018 Leadership Development Institute	Various Speakers	LHA Conference Ctr.	Baton Rouge
Oct. 25	2018 CMS Telemedicine CoP Updates	Sue Dill Calloway, RN, MSN, JD	Webinar	
Oct. 30-31	Case Management Boot Camp	Stefani Daniels, RN	LHA Conference Ctr.	Baton Rouge
November	Seminar	Faculty	Location	City
Nov. 1	Leading Utilization Review Practices: From Access to Exit	Marianne Ramey	LHA Conference Ctr.	Baton Rouge
Nov. 2	LHA Annual Health Law Symposium	TBA	LHA Conference Ctr.	Baton Rouge
Nov. 6	PLA 100 Series: Healthcare Finance for Non-Financial Managers	William Ward, Jr. MBA	LHA Conference Ctr.	Baton Rouge
Nov. 9	Public Relations & Marketing Constituency Group Annual Meeting & Pelican Awards	Various Speakers	TBA	Baton Rouge
Nov. 13	LHA Payor Day – Behavioral Health: Administrative & Clinical Issues	TBA	LHA Conference Ctr.	Baton Rouge
Nov. 14	2018 EMTALA Updates	Sue Dill Calloway, RN, MSN, JD	LHA Conference Ctr.	Baton Rouge
Nov. 15-16	2018 CMS Hospital CoPs Updates	Sue Dill Calloway, RN, MSN, JD	LHA Conference Ctr.	Baton Rouge

Please note that programs are subject to change. Visit us online at www.lhaonline.org/events/event_list.asp for the most current information.



LHA Management Corporation Education Programs by Category 2018

To register, visit http://www.lhaonline.org/events/event_list.asp.

Compliance	Quality & Patient Safety	Quality & Patient Safety Cont.
<p>Medical Records Retention, Modification & Destruction Guidelines Feb. 15; Webinar</p> <p>Licensure & Survey Update by LDH (DHH) Health Standards & The Joint Commission March 15; LHA Conference Ctr.</p> <p>The Joint Commission Environment of Care Standards March 20; LHA Conference Ctr.</p> <p>The Joint Commission Credentialing Compliance Standards March 21; LHA Conference Ctr.</p> <p>Advanced Credentialing Training on The Joint Commission Standards March 22; LHA Conference Ctr.</p> <p>Behavioral Health Law Update April 3; LHA Conference Ctr.</p> <p>CMS CoPs – Restraints & Seclusion April 24; Webinar</p> <p>CMS CoPs – Nursing Services Standards May 16; Webinar</p> <p>2018 Proposed Changes for CMS CoPs – Medical Records Chapter June 7; Webinar</p> <p>Joint Commission: Infection Control 2018 Updates Aug. 1; LHA Conference Ctr.</p> <p>Life Safety Code Joint Commission Updates Oct. 9; LHA Conference Ctr.</p> <p>EMTALA Updates for 2018 Oct. 25; LHA Conference Ctr.</p>	<p>careLearning User Group Meeting Feb. 20; LHA Conference Ctr.</p> <p>Post Fall Huddle Coaching Feb. 20; Webinar</p> <p>PLA 100 Series: Physician Engagement March 6; LHA Conference Ctr.</p> <p>PLA 300 Series: Measure March 7; LHA Conference Ctr.</p> <p>PLA 300 Series: Analyze April 18; LHA Conference Ctr.</p> <p>Louisiana Association for Healthcare Quality (LAHQ) Annual Conference April 20; LHA Conference Ctr.</p> <p>CMS CoPs – Restraints & Seclusion April 24; Webinar</p> <p>Louisiana Alliance for Patient Safety, Patient Safety Organization Training April 25; LHA Conference Ctr.</p> <p>Louisiana Health Information Network (LHIN) User Group and Data Training April 26; LHA Conference Ctr.</p> <p>CMS CoPs – Nursing Services Standards May 16; Webinar</p> <p>PLA 100 Series: Science of High Reliability May 22; LHA Conference Ctr.</p> <p>PLA 300 Series: Improve May 30; LHA Conference Ctr.</p> <p>2018 Proposed Changes for CMS CoPs – Medical Records Chapter June 7; Webinar</p> <p>PLA 300 Series: Control & Green Belt Graduation Aug. 29; LHA Conference Ctr.</p> <p>PLA 100 Series: The Skills of Effective Communication and Leadership Sept. 11; LHA Conference Ctr.</p> <p>Louisiana Alliance for Patient Safety, Patient Safety Organization Training Sept. 19; LHA Conference Ctr.</p> <p>LHIN User Group and Data Training Sept. 27; LHA Conference Ctr.</p> <p>Louisiana Alliance for Patient Safety, Patient Safety Organization Training Oct. 10; LHA Conference Ctr.</p>	<p>Case Management Boot Camp Oct. 30-31; LHA Conference Ctr.</p> <p>Leading Utilization Review Practices: From Access to Exit Nov. 1; LHA Conference Ctr.</p> <p>PLA 100 Series: Healthcare Finance for Non-financial Managers Nov. 6; LHA Conference Ctr.</p> <p>Leadership & Development</p> <p>PLA 100 Series: Physician Engagement March 6; LHA Conference Ctr.</p> <p>PLA 300 Series: Measure March 7; LHA Conference Ctr.</p> <p>Emerging Healthcare Leadership Academy March 13/14; LHA Conference Ctr.</p> <p>LONE Annual Conference: Care of the Caregivers April 12-13; Harrah's New Orleans</p> <p>PLA 300 Series: Analyze April 18; LHA Conference Ctr.</p> <p>PLA 100 Series: Science of High Reliability May 22; LHA Conference Ctr.</p> <p>PLA 300 Series: Improve May 30; LHA Conference Ctr.</p> <p>Joint Commission: Infection Control 2018 Updates Aug. 1; LHA Conference Ctr.</p> <p>Mid-South Critical Access Hospital Annual Meeting Aug. 15-17; New Orleans</p> <p>Human Resource Symposium Aug. 21; Baton Rouge</p> <p>PLA 300 Series: Control & Green Belt Graduation Aug. 29; LHA Conference Ctr.</p> <p>PLA 100 Series: The Skills of Effective Communication and Leadership Sept. 11; LHA Conference Ctr.</p> <p>2018 Leadership Development Institute Oct. 17-18; LHA Conference Ctr.</p>
Revenue/Finance		
<p>RAC Update March. 6; Webinar</p> <p>LHA Payor Day – Medicaid: Administrative & Clinical Issues March 27; LHA Conference Ctr.</p> <p>LHA Payor Day – Commercial: Administrative & Clinical Issues June 5; LHA Conference Ctr.</p> <p>LHA Payor Day – Medicare, Medicare Advantage, Dual Eligibles: Administrative & Clinical Issues Sept. 18; LHA Conference Ctr.</p>		

Clinical

**The Joint Commission
Environment of Care Standards**
March 20; LHA Conference Ctr.

**LHA Payor Day – Medicaid:
Administrative & Clinical Issues**
March 27; LHA Conference Ctr.

**LONE Annual Conference:
Care of the Caregivers**
April 12/13; Harrah's New Orleans

**Louisiana Association for Healthcare
Quality (LAHQ) Annual Conference**
April 20; LHA Conference Ctr.

CMS CoPs – Restraints & Seclusion
April 24; Webinar

**LHA Payor Day – Commercial:
Administrative & Clinical Issues**
June 5; LHA Conference Ctr.

**Joint Commission:
Infection Control 2018 Updates**
Aug. 1; LHA Conference Ctr.

**LHA Payor Day – Medicare, Medicare
Advantage, Dual Eligibles:
Administrative & Clinical Issues**
Sept. 18; LHA Conference Ctr.

Case Management Boot Camp
Oct. 30-31; LHA Conference Ctr.

Legal & Regulatory

**Medical Records Retention,
Modification & Destruction Guidelines**
Feb. 15; Webinar

**Licensure & Survey Update by
LDH (DHH) Health Standards
& The Joint Commission**
March 15; LHA Conference Ctr.

**The Joint Commission
Environment of Care Standards**
March 20; LHA Conference Ctr.

**The Joint Commission Credentialing
Compliance Standards**
March 21; LHA Conference Ctr.

Behavioral Health Law Update
April 3; LHA Conference Ctr.

CMS CoPs – Restraints & Seclusion
April 24; Webinar

**Louisiana Alliance for Patient Safety,
Patient Safety Organization Training**
April 25; LHA Conference Ctr.

**Louisiana Alliance for Patient Safety,
Patient Safety Organization Training**
Oct. 10; LHA Conference Ctr.

LHA Annual Health Law
Nov. 2; LHA Conference Ctr.

Risk/Facilities Management

**The Joint Commission
Environment of Care Standards**
March 20; LHA Conference Ctr.

**2018 Proposed Changes for
CMS Conditions of Participation (CoPs) –
Medical Records Chapter**
June 7; Webinar

**Life Safety Code
Joint Commission Updates**
Oct. 9; LHA Conference Ctr.

LAPS PSO

**Louisiana Alliance for Patient Safety,
Patient Safety Organization Training**
April 25; LHA Conference Ctr.

**Louisiana Alliance for Patient Safety,
Patient Safety Organization Training**
Sept. 19; LHA Conference Ctr.

Member Groups

NURSES:

**Medical Records Retention,
Modification & Destruction Guidelines**
Feb. 15; Webinar

Post Fall Huddle Coaching
Feb. 20; Webinar

**Emerging Healthcare
Leadership Academy**
March 13/14; LHA Conference Ctr

**LONE Annual Conference:
Care of the Caregivers**
April 12/13; Harrah's New Orleans

CMS CoPs – Restraints & Seclusion
April 24; Webinar

CMS CoPs – Nursing Services Standards
May 16; Webinar

**2018 Proposed Changes for
CMS CoPs – Medical Records Chapter**
June 7; Webinar

**Joint Commission:
Infection Control 2018 Updates**
Aug. 1; LHA Conference Ctr.

2018 Leadership Development Institute
Oct. 17-18; LHA Conference Ctr.

Case Management Boot Camp
Oct. 30-31; LHA Conference Ctr.

ANNUAL MEMBERSHIP MEETING:

LHA Summer Conference
July 23-25; Orange Beach

Member Groups Cont.

PHYSICIAN LEADERS:

PLA 100 Series: Physician Engagement
March 6; LHA Conference Ctr.

PLA 300 Series: Measure
March 7; LHA Conference Ctr.

PLA 300 Series: Analyze
April 18; LHA Conference Ctr.

**PLA 100 Series: Science of
High Reliability**
May 22; LHA Conference Ctr.

PLA 300 Series: Improve
May 30; LHA Conference Ctr.

**Joint Commission:
Infection Control 2018 Updates**
Aug. 1; LHA Conference Ctr.

**PLA 300 Series: Control &
Green Belt Graduation**
Aug. 29; LHA Conference Ctr.

**PLA 100 Series: The Skills of
Effective Communication and Leadership**
Sept. 11; LHA Conference Ctr.

**PLA 100 Series: Healthcare Finance
for Nonfinancial Managers**
Nov. 6; LHA Conference Ctr.

ATTORNEYS:

**Licensure & Survey Update by
LDH (DHH) Health Standards
& The Joint Commission**
March 15; LHA Conference Ctr.

Behavioral Health Law Update
April 3; LHA Conference Ctr.

LHA Annual Health Law
Nov. 2; LHA Conference Ctr.

HUMAN RESOURCES:

**Diversity at the Top
Grows Your Bottom Line**
March 8; Webinar

Human Resource Symposium
Aug. 21; Baton Rouge

PR & MARKETING:

**Public Relations & Marketing
Constituency Group
Annual Meeting & Pelican Awards**
Nov. 9; Baton Rouge