



# LHA Management Corporation Education Programs by Category 2017-2018

To register, visit [http://www.lhaonline.org/events/event\\_list.asp](http://www.lhaonline.org/events/event_list.asp).

Compliance	Leadership & Development	Quality & Patient Safety
<p><b>Effectively Navigating the 340B Program</b> Oct. 10; LHA Conference Ctr.</p> <p><b>MRI: Complying with the Standards and the CMS CoPs and TJC Requirements</b> Oct. 12; Webinar</p> <p><b>The Joint Commission: Life Safety Requirements</b> Oct. 24; LHA Conference Ctr.</p> <p><b>Corporate Integrity Agreement (CIA) Developments: Understanding the Government's Expectations</b> Oct. 24; Webinar</p> <p><b>Medical Staff Leadership Credentialing and Privileging Workshop</b> Nov. 8; LHA Conference Ctr.</p> <p><b>Falls and Fall-Injury Prevention</b> Dec. 5; LHA Conference Ctr.</p> <p><b>Informed Consent Regulatory Update</b> Dec. 6; Webinar</p> <p><b>Nursing Conditions of Participation and Changes</b> Dec. 7; Webinar</p> <p><b>Credentialing Boot Camp</b> Feb. 27/28; LHA Conference Ctr.</p> <p><b>Licensure &amp; Survey Update by LDH (DHH) Health Standards &amp; The Joint Commission</b> March 15; LHA Conference Ctr.</p> <p><b>The Joint Commission: Environment of Care Standards</b> March 20; LHA Conference Ctr.</p> <p><b>The Joint Commission: Credentialing Standards</b> March 21; LHA Conference Ctr.</p> <p><b>The Joint Commission: Advanced Credentialing</b> March 22; LHA Conference Ctr.</p>	<p><b>PLA 300 Series: Implementing Antibiotic Stewardship with LEAN Six Sigma – Results and Summary</b> Oct. 11; LHA Conference Ctr.</p> <p><b>2017 Leadership Development Institute</b> Oct. 18/19; LHA Conference Ctr.</p> <p><b>PLA 200 Series: Science of High Reliability 2.0</b> Oct. 26; LHA Conference Ctr.</p> <p><b>Combating Drug Use in Impaired Providers and Patients (Series Part 1) Pills and Thrills That Kill: Emerging Drugs of Abuse</b> Oct. 31; Webinar</p> <p><b>Combating Drug Use in Impaired Providers and Patients (Series Part 2) Drug Diversion from the Healthcare Workplace: A Multiple Victim Crime</b> Nov. 7; Webinar</p> <p><b>Medical Staff Leadership Credentialing and Privileging Workshop</b> Nov. 8; LHA Conference Ctr.</p> <p><b>Combating Drug Use in Impaired Providers and Patients (Series Part 3) Managing the Impaired Provider: Diversion and Abuse</b> Nov. 14; Webinar</p> <p><b>LHA's Annual Winter Healthcare Leadership Symposium</b> Jan. 30/31; Renaissance Baton Rouge</p> <p><b>Credentialing Boot Camp</b> Feb. 27/28; LHA Conference Ctr.</p> <p><b>Emerging Healthcare Leaders Management Incubator</b> March 13/14; LHA Conference Ctr.</p> <p><b>LONE Annual Conference: Care of the Caregivers</b> April 12/13; Harrah's New Orleans</p>	<p><b>PLA 300 Series: Implementing Antibiotic Stewardship with LEAN Six Sigma – Results and Summary</b> Oct. 11; LHA Conference Ctr.</p> <p><b>MRI: Complying with the Standards and the CMS CoPs and TJC Requirements</b> Oct. 12; Webinar</p> <p><b>PLA 200 Series: Science of High Reliability 2.0</b> Oct. 26; LHA Conference Ctr.</p> <p><b>Combating Drug Use in Impaired Providers and Patients (Series Part 1) Pills and Thrills That Kill: Emerging Drugs of Abuse</b> Oct. 31; Webinar</p> <p><b>Sentinel Event Training: The Joint Commission</b> Nov. 1; LHA Conference Ctr.</p> <p><b>Combating Drug Use in Impaired Providers and Patients (Series Part 2) Drug Diversion from the Health Care Workplace: A Multiple Victim Crime</b> Nov. 7; Webinar</p> <p><b>Leading Utilization Review Practices From Access to Exit</b> Nov. 8; Alexandria Nov. 9; New Orleans</p> <p><b>Combating Drug Use in Impaired Providers and Patients (Series Part 3) Managing the Impaired Provider: Diversion and Abuse</b> Nov. 14; Webinar</p> <p><b>Falls and Fall-Injury Prevention</b> Dec. 5; LHA Conference Ctr.</p> <p><b>Nursing Conditions of Participation and Changes</b> Dec. 7; Webinar</p> <p><b>Alarm Fatigue: How to Recognize and Overcome</b> Jan. 9; Webinar</p>
<b>Revenue</b>		
<p><b>Effectively Navigating the 340B Program</b> Oct. 10; LHA Conference Ctr.</p> <p><b>LHA Payor Day – Commercial Payors: Clinical Focus on Policies &amp; Procedures with Revenue Cycle Implications</b> Oct. 17; LHA Conference Ctr.</p> <p><b>LHA Payor Day – Medicare, Medicare Advantage, Dual Eligibles: Clinical Focus on Policies &amp; Procedures with Revenue Cycle Implications</b> Nov. 14; LHA Conference Ctr.</p>	<p><b>Facilities Management</b></p> <p><b>The Joint Commission: Life Safety Requirements</b> Oct. 24; LHA Conference Ctr.</p> <p><b>The Joint Commission: Environment of Care Standards</b> March 20; LHA Conference Ctr.</p>	<p><b>LAPS PSO</b></p> <p><b>Sentinel Event Training: The Joint Commission</b> Nov. 1; LHA Conference Ctr.</p>

## Legal & Regulatory

**Sentinel Event Training:  
The Joint Commission**  
Nov. 1; LHA Conference Ctr.

**Health Law Symposium**  
Nov. 3; LHA Conference Ctr.

**Medical Staff Leadership  
Credentialing and Privileging Workshop**  
Nov. 8; LHA Conference Ctr.

**Informed Consent Regulatory Update**  
Dec. 6; Webinar

**Licensure & Survey Update by  
LDH (DHH) Health Standards  
& The Joint Commission**  
March 15; LHA Conference Ctr.

**The Joint Commission:  
Environment of Care Standards**  
March 20; LHA Conference Ctr.

## Clinical

**PLA 300 Series: Implementing Antibiotic  
Stewardship with LEAN Six Sigma –  
Results and Summary**  
Oct. 11; LHA Conference Ctr.

**MRI: Complying with the Standards and the  
CMS CoPs and TJC Requirements**  
Oct. 12; Webinar

**LHA Payor Day – Commercial Payors:  
Clinical Focus on Policies & Procedures  
with Revenue Cycle Implications**  
Oct. 17; LHA Conference Ctr.

**PLA 200 Series: Science of  
High Reliability 2.0**  
Oct. 26; LHA Conference Ctr.

**Sentinel Event Training:  
The Joint Commission**  
Nov. 1; LHA Conference Ctr.

**Medical Staff Leadership  
Credentialing and Privileging Workshop**  
Nov. 8; LHA Conference Ctr.

**Leading Utilization Review Practices  
From Access to Exit**  
Nov. 8; Alexandria  
Nov. 9; New Orleans

**LHA Payor Day – Medicare,  
Medicare Advantage, Dual Eligibles:  
Clinical Focus on Policies & Procedures  
with Revenue Cycle Implications**  
Nov. 14; LHA Conference Ctr.

**Falls and Fall-Injury Prevention**  
Dec. 5; LHA Conference Ctr.

**Informed Consent Regulatory Update**  
Dec. 6; Webinar

**Nursing Conditions of  
Participation and Changes**  
Dec. 7; Webinar

## Clinical Cont.

**Alarm Fatigue:  
How to Recognize and Overcome**  
Jan. 9; Webinar

**The Joint Commission:  
Environment of Care Standards**  
March 20; LHA Conference Ctr.

**LONE Annual Conference:  
Care of the Caregivers**  
April 12/13; Harrah's New Orleans

## Member Groups

### PHYSICIAN LEADERS:

**PLA 300 Series: Implementing Antibiotic  
Stewardship with LEAN Six Sigma –  
Results and Summary**  
Oct. 11; LHA Conference Ctr.

**PLA 200 Series: Science of  
High Reliability 2.0**  
Oct. 26; LHA Conference Ctr.

**Combating Drug Use in Impaired Providers  
and Patients (Series Part 1) Pills and  
Thrills That Kill: Emerging Drugs of Abuse**  
Oct. 31; Webinar

**Sentinel Event Training:  
The Joint Commission**  
Nov. 1; LHA Conference Ctr.

**Combating Drug Use in Impaired Providers  
and Patients (Series Part 2) Drug Diversion  
from the Health Care Workplace:  
A Multiple Victim Crime**  
Nov. 7; Webinar

**Medical Staff Leadership  
Credentialing and Privileging Workshop**  
Nov. 8; LHA Conference Ctr.

**Combating Drug Use in Impaired Providers  
and Patients (Series Part 3) Managing the  
Impaired Provider: Diversion and Abuse**  
Nov. 14; Webinar

**LHA's Annual Winter Healthcare  
Leadership Symposium**  
Jan. 30/31; Renaissance Baton Rouge

### ATTORNEYS:

**Sentinel Event Training:  
The Joint Commission**  
Nov. 1; LHA Conference Ctr.

**Health Law Symposium**  
Nov. 3; LHA Conference Ctr.

**LHA's Annual Winter Healthcare  
Leadership Symposium**  
Jan. 30/31; Renaissance Baton Rouge

**Licensure & Survey Update by  
LDH (DHH) Health Standards  
& The Joint Commission**  
March 15; LHA Conference Ctr.

## Member Groups Cont.

### PR & MARKETING:

**Louisiana Society for Hospital PR  
and Marketing's Fall Program  
& Pelican Awards**  
Nov. 3; Baton Rouge

### NURSES:

**Combating Drug Use in Impaired Providers  
and Patients (Series Part 1) Pills and  
Thrills That Kill: Emerging Drugs of Abuse**  
Oct. 31; Webinar

**Combating Drug Use in Impaired Providers  
and Patients (Series Part 2) Drug Diversion  
from the Healthcare Workplace:  
A Multiple Victim Crime**  
Nov. 7; Webinar

**Leading Utilization Review Practices  
From Access to Exit**  
Nov. 8; Alexandria  
Nov. 9; New Orleans

**Combating Drug Use in Impaired Providers  
and Patients (Series Part 3) Managing the  
Impaired Provider: Diversion and Abuse**  
Nov. 14; Webinar

**Informed Consent Regulatory Update**  
Dec. 6; Webinar

**Alarm Fatigue:  
How to Recognize and Overcome**  
Jan. 9; Webinar

**The Joint Commission:  
Environment of Care Standards**  
March 20; LHA Conference Ctr.

**LONE Annual Conference:  
Care of the Caregivers**  
April 12/13; Harrah's New Orleans

### HUMAN RESOURCES:

**Tips and Techniques for  
Effective Behavior-Based Interviewing**  
Oct. 17; Webinar

**Combating Drug Use in Impaired Providers  
and Patients (Series Part 1) Pills and  
Thrills That Kill: Emerging Drugs of Abuse**  
Oct. 31; Webinar

**Combating Drug Use in Impaired Providers  
and Patients (Series Part 2) Drug Diversion  
from the Health Care Workplace:  
A Multiple Victim Crime**  
Nov. 7; Webinar

**Combating Drug Use in Impaired Providers  
and Patients (Series Part 3) Managing the  
Impaired Provider: Diversion and Abuse**  
Nov. 14; Webinar



# Louisiana Hospital Association

## Management Corporation

# 2017-2018 Education Calendar

PLEASE NOTE: Programs are subject to change.  
For the most current information, visit [www.lhaonline.org/events/event\\_list.asp](http://www.lhaonline.org/events/event_list.asp).

October	Seminar	Faculty	Location	City
Oct. 5	Louisiana Health Information Network (LHIN) User Group and Data Training	Truven	LHA Conference Ctr.	Baton Rouge
Oct. 10	Effectively Navigating the 340B Program	Various	LHA Conference Ctr.	Baton Rouge
Oct. 11	Physician Leadership 300 Series: Implementing Antibiotic Stewardship with LEAN Six Sigma – Results and Summary	Erin Zeringue	LHA Conference Ctr.	Baton Rouge
Oct. 12	<b>MRI: Complying with the Standards and the CMS CoPs and TJC Requirements</b>	<b>Sue Dill Calloway, RN, MSN, JD</b>	<b>Webinar</b>	
Oct. 17	LHA Payor Day – Commercial Payors: Clinical Focus on Policies & Procedures with Revenue Cycle Implications	Commercial Plan Representatives	LHA Conference Ctr.	Baton Rouge
Oct. 17	<b>Tips and Techniques for Effective Behavior-Based Interviewing</b>	<b>Mary Gormandy White</b>	<b>Webinar</b>	
Oct. 18-19	2017 Leadership Development Institute	Various Speakers	LHA Conference Ctr.	Baton Rouge
Oct. 24	The Joint Commission: Life Safety Requirements	Fred J. Osborne	LHA Conference Ctr.	Baton Rouge
Oct. 24	<b>Corporate Integrity Agreement (CIA) Developments: Understanding the Government's Expectations</b>	<b>Amy Bailey, CHC, CPC, CPC-H, CPC-I</b>	<b>Webinar</b>	
Oct. 25	Health Information Management (HIM) Symposium	Various	LHA Conference Ctr.	Baton Rouge
Oct. 26	Physician Leadership 200 Series: Science of High Reliability 2.0	Craig Clapper	LHA Conference Ctr.	Baton Rouge
Oct. 31	<b>Combating Drug Use in Impaired Providers and Patients (Series 1/3) Pills and Thrills That Kill: Emerging Drugs of Abuse</b>	<b>Iowa Poison Control</b>	<b>Webinar</b>	

November	Seminar	Faculty	Location	City
Nov. 1	Sentinel Event Training: The Joint Commission	The Joint Commission	LHA Conference Ctr.	Baton Rouge
Nov. 3	La. Society for Hospital PR & Marketing's Fall Program & Pelican Awards	Various Speakers	Hilton Baton Rouge	Baton Rouge
Nov. 3	Health Law Symposium	Various Speakers	LHA Conference Ctr.	Baton Rouge
Nov. 7	<b>Combating Drug Use in Impaired Providers and Patients (Series 2/3) Drug Diversion From the Healthcare Workplace: A Multiple Victim Crime</b>	<b>Dr. Keith Berge, Mayo Clinic</b>	<b>Webinar</b>	
Nov. 8	Medical Staff Leadership Credentialing and Privileging Workshop	Kathy Matzka, CPMSM, CPCS	LHA Conference Ctr.	Baton Rouge
Nov. 8	Leading UR Practices from Access to Exit	Phoenix Medical Management	CHRISTUS St. Frances Cabrini Hospital	Alexandria
Nov. 9	Leading UR Practices from Access to Exit	Phoenix Medical Management	East Jefferson General Hospital	New Orleans
Nov. 10	LACHE Fall Meeting with Face-to-Face Qualified Education	Various Speakers	LHA Conference Ctr.	Baton Rouge

Nov. 14	LHA Payor Day – Medicare, Medicare Advantage, Dual Eligibles: Clinical Focus on Policies & Procedures with Revenue Cycle Implications	Medicare & Medicare Advantage Representatives	LHA Conference Ctr.	Baton Rouge
Nov. 14	Combating Drug Use in Impaired Providers and Patients (Series 3/3) Managing The Impaired Provider: Diversion and Abuse	Davis Brown Law Firm	Webinar	

December	Seminar	Faculty	Location	City
Dec. 5	Falls and Fall-Injury Prevention	Pat Quigley, PhD, MPH	LHA Conference Ctr.	Baton Rouge
Dec. 6	Informed Consent Regulatory Update	Sue Dill Calloway, RN, MSN, JD	Webinar	
Dec. 7	Nursing CoPs and Changes	Sue Dill Calloway, RN, MSN, JD	Webinar	

## 2018 Education Programs

January	Seminar	Faculty	Location	City
Jan. 9	Alarm Fatigue: How to Recognize & Overcome	Mark Schlessinger	Webinar	
Jan. 30-31	LHA's Annual Winter Healthcare Leadership Symposium	Various	Renaissance Baton Rouge	Baton Rouge

February	Seminar	Faculty	Location	City
Feb. 20	careLearning User Group Meeting		LHA Conference Ctr.	Baton Rouge
Feb. 27-28	Credentialing Boot Camp	Kathy Matzka, CPMSM, CPCS	LHA Conference Ctr.	Baton Rouge

March	Seminar	Faculty	Location	City
March 13-14	Emerging Healthcare Leaders Management Incubator	Various	LHA Conference Ctr.	Baton Rouge
March 15	Licensure & Survey Update by LDH (DHH) Health Standards & The Joint Commission	LDH Health Standards & The Joint Commission	LHA Conference Ctr.	Baton Rouge
March 20	The Joint Commission: Environment of Care Standards	Fred Osbourne	LHA Conference Ctr.	Baton Rouge
March 21	The Joint Commission: Credentialing Standards	Kathy Matzka, CPMSM, CPCS	LHA Conference Ctr.	Baton Rouge
March 22	The Joint Commission: Advanced Credentialing Standards	Kathy Matzka, CPMSM, CPCS	LHA Conference Ctr.	Baton Rouge

April	Seminar	Faculty	Location	City
April 12-13	LONE Annual Conference: Care of the Caregivers	Various	Harrah's New Orleans	New Orleans
April 17	LHA Payor Day – Medicaid: Revenue Cycle & Administrative Billing	Healthy LA Representatives	LHA Conference Ctr.	Baton Rouge
April 26	Louisiana Health Information Network (LHIN) User Group and Data Training	Truven	LHA Conference Ctr.	Baton Rouge

May	Seminar	Faculty	Location	City
May 15	LHA Payor Day – Commercial Payors: Revenue Cycle & Administrative Billing	Commercial Plan Representatives	LHA Conference Ctr.	Baton Rouge

June	Seminar	Faculty	Location	City
June 19	LHA Payor Day - Medicare, Medicare Advantage, Dual Eligibles: Revenue Cycle & Administrative Billing	Medicare & Medicare Advantage Representatives	LHA Conference Ctr.	Baton Rouge

June 26-27	Medical Services Management (CPMSM) Certification Exam Prep Course	NAMSS Faculty	LHA Conference Ctr.	Baton Rouge
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July	Seminar	Faculty	Location	City
July 23-25	LHA Summer Conference	Various	Perdido Beach Resort	Orange Beach, AL

August	Seminar	Faculty	Location	City
August 7-8	Credentialing Specialist (CPCS) Certification Exam Prep Course	NAMSS Faculty	LHA Conference Ctr.	Baton Rouge

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