Thursday, April 6, 2017

12:00 p.m. – 1:00 p.m. Registration/Networking/Exhibit Hall Opens

1:00 p.m. – 1:15 p.m. Welcome
Paul A. Salles, President & CEO, Louisiana Hospital Association

1:15 p.m. – 1:30 p.m. Bylaws Update
LONE President: Anna Cazes, Sr. VP & COO, Lake Charles Memorial Hospital

1:30 p.m. – 2:30 p.m. Active Shooter in Healthcare Facilities
Bo Mitchell, President & Founder, 911 Consulting

2:30 p.m. – 3:00 p.m. Break/Visit with Exhibitors

3:00 p.m. – 4:00 p.m. Fatal Flaw in Your Active Shooter Response
Bo Mitchell, President & Founder, 911 Consulting

4:00 p.m. – 4:30 p.m. LHA Update
Ken Alexander, VP of Member Services & Quality Improvement, LHA

4:30 p.m. - 4:45 p.m. Door Prizes & Adjourn for the Day *(You must be present to win.)*

Friday, April 7, 2017

7:00 a.m. – 8:00 a.m. Registration/Breakfast/Visit with Exhibitors

8:00 a.m. – 8:15 a.m. Welcome/Morning Announcements
LONE President: Anna Cazes, Sr. VP & COO, Lake Charles Memorial Hospital

8:15 a.m. – 9:15 a.m. AONE Initiatives and Updates
Dr. Bob Dent, Sr. VP, COO & CNO, Midland Memorial Hospital and President-Elect on the Board of Directors of AONE

9:15 a.m. – 10:00 a.m. LSBN Update
Karen C. Lyon, Executive Director, Louisiana State Board of Nursing

10:00 a.m. – 10:30 a.m. Break/Visit with Exhibitors

10:30 a.m. – 11:00 a.m. Emergency Preparedness – What Role You Play
Presenter from the LHA Research and Education Foundation

11:00 a.m. – 12:30 p.m. Nurse Internship/Nurse Residency Programs
Panel to Present and Discuss Best Practices
Rebecca Benoit, CNO, Lafayette General Medical Center; Jennifer Couvillon, RN-BC, PhD, CNE, Assistant Vice President, Ochsner Health System; Linda Markey, PhD, MSN, RN, Manager Clinical Education and Resource Pool, Baton Rouge General Medical Center; and Crystal Deciur, Manager of the Residency Program, Lafayette General Medical Center

12:30 p.m. – 1:30 p.m. Lunch (Provided)
Installation of New Officers and Approval of Bylaw Changes

1:30 p.m. – 3:30 p.m. EVERY 1/2 SECOND COUNTS: A VICTIM’S PERSPECTIVE ON QUALITY CARE
Ridley Barron, National Speaker, The Studer Group

3:30 p.m. Adjourn
Ken Alexander, Vice President of Member Services and Quality Improvement, LHA
Ken Alexander is the vice president of member services and quality improvement for the Louisiana Hospital Association (LHA). His responsibilities include leading LHA’s quality and patient safety initiatives, assisting member hospitals statewide with Centers for Medicare & Medicaid Services, The Joint Commission, and the Louisiana Department of Health issues relative to regulatory and hospital licensing standards and activities. Alexander also has administrative and oversight responsibility for LHA’s Education Department, as well as the LHA Research and Education Foundation’s federal hospital preparedness grant program, overseeing LHA’s emergency preparedness activities. In addition, he serves as a registered lobbyist and supports the LHA’s advocacy agenda. Alexander is an adjunct faculty member for the LSU Health Science Center Graduate School of Public Health, Health Policy and Systems Management Department. He speaks extensively on both statewide and national platforms on matters impacting hospitals and healthcare. He has spent most of his career in the hospital industry. Starting as a medical specialist in the U.S. Army, he became a registered respiratory therapist, working in a variety of staff, supervisory and management roles.

Ridley Barron, National Speaker, The Studer Group
Ridley Barron is a former senior pastor, author, nationally-known speaker and tireless advocate for patient safety. After a tragic car accident that took his wife, Barron’s 17 month old son Josh was killed by a medication error at the hospital where he was cared for after the accident. Since that day in April of 2004, Barron has written and now speaks with great candor about the events of that fateful day. He has appeared at numerous churches, hospitals, medical conferences and meetings of various professional health organizations from coast to coast. Barron was nominated for the prestigious 2011 MITSS Hope Award. This award, presented by Medically Induced Trauma Support Services, INC, recognizes people who exemplify the mission of MITSS: Supporting Healing and Restoring Hope to patients, families and clinicians impacted by adverse medical events, medical errors or unexpected outcomes. Barron was also a featured speaker at the 2011 MGMA Annual Conference in Las Vegas, NV. His message has been published in several magazines and medical publications as he works to bring good from this tragic accident. In January 2012, he released his long awaited book “Twist of Faith,” which transparently records his journey from shocking tragedy to unfolding grace. Barron’s story is one of hope, healing and forgiveness and a call for continued improvement in patient safety. He is remarried and lives with his wife and four children in Thompsons Station, TN.

Bob Dent, DNP, MBA, RN, NEA-BC, CENP, FACHE
Dr. Bob Dent is the senior vice president, chief operating and chief nursing officer at Midland Memorial Hospital. He was elected to a three-year term (2017-2019) to the Board of Directors of the American Organization of Nurse Executives (AONE) as president-elect. Dr. Dent maintains academic appointments with Texas Tech University and the University of Texas. He is a member of AONE, Texas Organization of Nurse Executives, American Nurses Association, Texas Nurses Association, Sigma Theta Tau International Honor Society of Nursing, American College of Healthcare Executives, and Healthcare Finance Management Association. With more than 27 years of experience in healthcare, Dr. Dent has served as a nursing assistant, licensed vocational nurse, registered nurse, licensed nursing home administrator, chief nursing officer, and chief operating officer for small and large organizations. He has also served as dean of a local community college. He is a community college graduate, having received an Associate’s Degree in Applied Science from South Plains College. He received both his Bachelor of Science Degree in Nursing and his Master’s Degree in Business Administration/Health Care Management from the University of Phoenix. Dr. Dent earned a Doctorate in Nursing Practice from Texas Tech University Health Sciences Center. He has been published and has presented on such topics as improving workplace environments, interprofessional collaboration, business planning, staffing and using technology to improve outcomes.

HOTEL INFORMATION
The room block is open at the Renaissance Baton Rouge Hotel for $139 per night, and you may book online now. If you prefer to make your reservation by phone, call the Reservation Center at 1-855-516-1090, and ask for Louisiana Hospital Association group block. Please note reservations may be made in the block at the group rate until March 15, 2017 or until the room block is full.

CONFERENCE PRESENTERS
Karen C. Lyon, PhD, RN, NEA, Executive Director, Louisiana State Board of Nursing
Karen C. Lyon is the executive director of the Louisiana State Board of Nursing (LSBN). Dr. Lyon brings more than 30 years of experience in nursing leadership, academia, practice, healthcare administration and financial management to the Board of Nursing. She was previously an associate dean and professor at Texas Woman's University Nelda C. Stark College of Nursing and practiced as an adult clinical nurse specialist at Texas Wound & Lymphedema Center in Tomball, Texas. She is a member of the American Nurses Association, and she served on the Board of Directors of the National Association of Clinical Nurse Specialists, the American Organization of Nurse Executives National Advisory Council, and the Texas Perinatal Association Board of Directors. Dr. Lyon also served as editor of *The Perinatal Advocate*. Her research interests over the past three years totaled nearly $2.5 million. Previous clinical and administrative experience includes manager of education services at Baxter Healthcare Corporation in El Paso; director of nursing service at Southwestern General Hospital in El Paso; president of CarLyon & Company Healthcare Consultants in El Paso; assistant dean of graduate nursing and director of the BSN Fast Track Program at the University of Texas, El Paso, School of Nursing; and associate dean for operations and professor at Samuel Merritt University School of Nursing in Oakland, California.

Bo Mitchell, President & Founder, 911 Consulting
Bo Mitchell was Police Commissioner of Wilton, CT for 16 years. He retired in February 2001 and founded 911 Consulting, which creates emergency, disaster recovery, business continuity, crisis communications and pandemic plans, plus training and exercises for organizations like GE HQ, Hyatt HQ, MasterCard HQ, four colleges and universities plus 25 secondary schools. He serves clients headquartered from Boston to Los Angeles working in their facilities from London to San Francisco. Mitchell has earned 23 certifications in homeland security, emergency management, disaster recovery, business continuity, safety and security. He also serves as an expert in landmark court cases nationally.

OBJECTIVES:
- Describe the profile of an active shooter perpetrator.
- Identify the Active Shooter Protocols being used by police departments.
- Identify steps to take for training your staff to respond to an active shooter.
- Explain the laws and regulations and review the liability exposure applicable to active shooter planning and training.
- Explain the nurse leader’s role as partner to the Louisiana State Board of Nursing (LSBN).
- Identify the nurse leader’s resources for regulation of nursing practice available through LSBN.
- Review advocacy efforts by LSBN to advance nursing practice, education, and leadership.
- Describe the phases of the disaster life cycle.
- Identify three key stakeholders in Louisiana’s Emergency Support Function 8 (Health & Medical) network.
- Describe the current status and trends in healthcare from a state and national perspective. Describe history of organization’s inception of nurse residency/nurse internship program.
- Discuss development of nurse residency/nurse internship program.
- Explain the components of the nurse residency/nurse internship program, including the curriculum and structure.
- Identify advantages and opportunities for improvement of the nurse residency/nurse internship program.
- Review the importance of creating user-friendly environments for patients.
- Describe guidelines for creating cultures of safety in our healthcare organizations.

Nursing – 6.00 contact hours will be awarded for this offering by the Louisiana Hospital Association for complete attendance of the program. The LHA is approved by the Louisiana State Board of Nursing – CE Provider #39.

Other Participants will receive, upon completion of the program, a certificate documenting the completed continuing education/clock hours.

LONE would like to thank our 2017 sponsors for their support!

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REGISTRATION FORM
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Name: _________________________________________________________________

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Telephone: __________________________ Email Address: _______________________

________ LONE Member Registration (*per person) ............................................$275 _______
To receive this LONE Member Registration fee, you must have paid your LONE dues for the 2017 calendar year.

________ Non-LONE Member Registration (per person) ..............................................$375 _______
This applies to anyone who is not a member of LONE.

LONE MEMBERSHIP

________ Type 1 LONE Member Fee (per person) .................................................$60 _______
Membership Eligibility: Registered Nurses in a management position in a healthcare institution/agency program that holds an active institutional membership in the Louisiana Hospital Association.

________ Type 2 LONE Member Fee (per person) .................................................$85 _______
Membership Eligibility: Same as Type 1 but the employing healthcare institution/agency is not an institutional member of the Louisiana Hospital Association.

TOTAL AMOUNT REMITTED $_____________________

Please make checks payable to: Louisiana Hospital Association Management Corporation
9521 Brookline Avenue, Baton Rouge, Louisiana 70809-1431

Pay by credit card via fax to: (225) 923-1004

Credit Card Number: __________________________ CVV #: __________________________ Expiration Date: __________________________

Name on Card (please print): __________________________ Billing Zip Code: __________________________

Signature: __________________________ Email: __________________________

For a list of all of the LHA educational offerings, visit lhaonline.org/calendar.

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LONE is an Affiliate Society of the Louisiana Hospital Association.