



**Louisiana Alliance  
For Patient Safety**  
Patient Safety Organization

# EDUCATION PROGRAMS

## Patient Safety Evaluation System Training

**DATE:** Tuesday, February 21, 2017

### LOCATION

LHA Conference Center  
2334 Weymouth Drive  
Baton Rouge, LA 70809

**WHO SHOULD ATTEND:** Nurses, Physicians, Risk Managers, QI Staff and Legal Counsel.

### CONTINUING EDUCATION CREDIT

**Nursing:** 5.5 contact hours will be awarded for this offering by the Louisiana Alliance For Patient Safety-PSO, Inc. (LAPS) for complete attendance of the program. The LAPS is approved by the Louisiana State Board of Nursing – CE Provider #39.

**MCLE** - 6.0 MCLE hours has been approved for continuing education by the Louisiana Supreme Court Committee on Mandatory Continuing Legal Education for complete attendance of the program.

**Participants** will receive, upon completion of program, a certificate documenting the completed continuing education/clock hours.

### AGENDA

8:00 a.m. – 8:30 a.m. Registration

8:30 a.m. – 8:45 a.m.

Welcome and Introduction

8:45 a.m. – 10:15 a.m.

Introduction to LAPS PSO and PSQIA

10:15 a.m. – 10:30 a.m. Break

10:30 a.m. – 12:00 p.m.

Setting up a PSES

12:00 p.m. – 12:45 p.m. Lunch (Provided)

12:45 p.m. – 2:15 p.m.

Confidentiality Training an Introduction to LAPS PSA SharePoint Website

2:15 p.m. – 2:30 p.m. Break

2:30 p.m. – 3:30 p.m.

Continue Introduction to LAPS PSA SharePoint Website

3:30 p.m. – 4:00 p.m. Questions/Answers

### OVERVIEW

**Patient Safety Evaluation System Training:** The patient safety evaluation system (PSES) is the protected space that permits providers to continuously evaluate their quality of care empowered by privilege and confidentiality protections. The PSES is a flexible tool to permit the development of new, provider-driven opportunities for improvement to set the stage for breakthroughs in our understanding of how best to improve patient safety. This session will explore how to design a legally-robust PSES that meets the providers' goals. Participants will learn how to design a PSES to:

- Conduct and share Root Cause Analysis, RCA2 and other patient safety activities within the PSES to dovetail with LAPS;
- Develop modified peer review for primary care and other programs;
- Discuss best practices in documentation to easily create the PSES in the least burdensome manner;
- Conduct confidential meetings to discuss care quality issues with unaffiliated providers;
- Use the information throughout the health system to disclosure for other purposes; and
- Share quality information throughout a health system with unaffiliated providers and with the LAPS to improve the care of all providers in Louisiana.

Examples of innovative programs implemented by other providers will be discussed. Templates and tools to develop the PSES will be provided to assist in establishing a confidential safety culture.

### Confidentiality Training:

The Patient Safety and Quality Improvement Act empowers providers to share information about quality by providing them privacy rights, similar to the privacy right for patients under HIPAA. The privacy right is made secure through penalties that are administered through Office of Civil Rights. Learn how the privacy right works to empower providers to break the silos and share confidential quality information (patient safety work product or "PSWP") throughout the healthcare system. **All providers who have access to PSWP or serve as PSES workforce need to attend confidentiality training** to be aware of your rights and potential penalties for disclosure of provider-identifiable PSWP.

### MEET YOUR FACUTY:

Peggy Binzer, JD, is the Executive Director of the Alliance for Quality Improvement and Patient Safety (AQIPS), the nation's leading professional association for patient safety organizations (PSOs) and their healthcare provider members that leads efforts to measurably improve patient safety and the quality of patient care by fostering the ability of providers to implement a culture of safety and high reliability. She spearheaded the crafting and passage of the Patient Safety and Quality Improvement Act (PSQIA) while serving as senior health counsel for U.S. Senate Health, Education, Labor and Pensions (HELP) Committee. As a partner in several law firms, she assisted hospital and specialty physician associations, health systems, and management organizations in becoming PSOs, and provided health systems, pharmacy chains, and other providers with legal guidance to improve the quality of patient care and implement the PSQIA's protections (Patient Safety Evaluation System). She has more than 15 years of experience in food and drug law and spent more than a decade in government service at the FDA.



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### REGISTRATION

Registrations may be sent via fax to (225) 923-1004. VISA, Master Card, Discover or American Express are accepted. All information is handled through a confidential fax and blotted out before it is forwarded to the registrar. Email confirmations will be sent to all registrants who list an accurate email address.

### CANCELLATION POLICY

Cancellations received in writing up to one week prior to a scheduled event will be charged a cancellation fee of \$40 (per person, per event). Registrations cancelled less than one week prior to the scheduled event, or individuals who fail to attend, are **non-refundable**. Registrants who are unable to attend a LAPS educational event are permitted to, and encouraged to send a substitute without incurring a cancellation fee. Please send written notice of any substitutions prior to the scheduled event.

### TRANSFER POLICY

We are unable to transfer your registration to another LAPS program. Please make every effort to attend or send a substitute.

### AMERICANS WITH DISABILITIES ACT

LAPS will make every effort to provide reasonable accommodations for physically-challenged attendees who require special services. When registering, please attach a written description of needs to the application.

### DATE:

Tuesday, February 21, 2017

### TIME:

8:00 a.m. – 4:00 p.m.

### PRICE:

- LAPS PSO Member Hospital/Person – Complimentary
- LHA Member Hospital/Person-\$185 – *applicable toward participation fee if entity joins the LAPS PSO prior to 4/1/17*
- LHA Non-Member Hospital/Person-\$285 – *applicable toward participation fee if entity joins the LAPS PSO prior to 4/1/17*

Make check payable and mail to:

**Louisiana Alliance for Patient Safety – PSO, Inc.**  
9521 Brookline Avenue, Baton Rouge, Louisiana 70809-1431  
Phone: (225) 928-0026

Fax registration to: (225) 923-1004

Check being mailed (for fax registrants only)

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Email: \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

City / State / Zip: \_\_\_\_\_

Telephone #: \_\_\_\_\_

Fax #: \_\_\_\_\_

Credit Card #: \_\_\_\_\_

CVV (3 or 4 digit code): \_\_\_\_\_ Billing Zip Code \_\_\_\_\_ Exp. Date \_\_\_\_\_

Name on Card (please print): \_\_\_\_\_

Signature: \_\_\_\_\_

E-Mail Address for Receipt: \_\_\_\_\_

LHA Code #M1742001