Our new Association: What it means for you

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Our new national Association: MGMA-ACMPE

Our mission…
To continually improve the performance of medical group practice professionals and the organizations they represent
• Almost 22,500 members…
• Manage and lead 13,200 organizations
• About 280,000 physicians

Our new national Association: MGMA-ACMPE

We are now a new Association!
• Why we merged
• Where we are now
• What’s coming next
• How we will continue to support our state organizations
Our new national Association: a new name

A new name – MGMA-ACMPE – with the brands and service you already know

- Successful vote completed Oct. 25, 2011
  - As of Jan. 1, 2012, the legal name of the new Association is MGMA-ACMPE
- Commitment to meeting your needs and providing membership value is stronger than ever
- Recognition of MGMA + prestige of ACMPE
  - Powerful opportunity to leverage both brands to other Associations, healthcare entities
- Branding around the new name continues to evolve

Our new national Association: governance

One Board, one strategic plan, one budget

- Focus!
  - On important member needs and changing healthcare environment rather than juggling needs of two separate organizations
- Combined Board
- Representation
  - 75% Board members FACMPE or CMPE (and least 50% of those FACMPE)
  - Section and Assembly Board representation supplemented by council and committee structure
  - ACMPE Certification Commission

National governance – Section Council Steering Committee role and responsibilities

- Carry out Board strategy and objectives.
  - Support strategic planning and environmental scanning
- Provide oversight and direction
- Set the strategic and business plan direction based on board strategy and priorities
- Address state opportunities, issues and concerns
- Identify best practices across sections
- Identify leaders for the association
Section Council and Leadership Teams – role and structure

Section Council (comprised of all section leadership teams)
- Provide input and feedback into Association strategic planning efforts.
- Execute Association priorities through individual sections

Section Leadership Teams
- Be a liaison between states and the national association
- Provide support to state leaders through outreach
- Provide and encourage networking among state leaders
- Identify and develop leaders
- Promote national membership, benefits and resources

Council of State Leaders
- Provide input and feedback into strategic planning for the association
- Share opportunities that may be mutually beneficial to the organizations
- Utilize resources available to state leaders
  - Section Outreach
  - State Leader Resource Center
  - Eastern COSL
  - State Matrix
  - State Datashare

Our new national Association: why now

The merger means MGMA-ACMPE can be more nimble
- Stronger, more efficient Association
  - Able to direct resources toward creating the tools members need to succeed in dynamically changing environment
- New Vision, Mission, Values and strategic plan will set new direction
  - Expected to be finalized in June 2012
Our new national Association: dues and value

More of what you value with the same $365 dues payment

• For most national members, dues remain stable or even go down
• One set of dues for one Association provides more of what you value
• For $1 a day, you get a robust benefits package including
  – Opportunity to pursue ACMPE board certification and Fellowship
  – Professional development and networking
  – Federal advocacy
  – Practice management tools
  – Industry-standard data, resources and information

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Access to ACMPE certification is a pillar of the new Association

• All eligible members have opportunity to pursue certification – an exciting result of the merger
  – Merger means barrier of additional dues payment gone
  – More CMPEs, Fellows means more recognition for credentials
• ACMPE Certification Commission
  – By establishing the Commission, your new Association is delivering on its commitment to safeguard integrity, value and rigor of ACMPE board certification and Fellowship
• Recognition of MGMA + prestige of ACMPE
  – Powerful opportunity to increase visibility of credential for those who hold them

NOW is the time to join the national Association -- to start on your path to ACMPE certification

• Easy steps:
  1. Join MGMA-ACMPE at mgma.com/join
  2. Submit one-time certification application form and fee
  3. Connect with your state ACMPE Forum representative
The big picture – MGMA-ACMPE national working with state affiliates

- National and state memberships are currently separate
- MGMA-ACMPE membership includes:
  - mgma.com (full access)
  - Survey/benchmarking data
  - Government affairs/national advocacy efforts
  - ACMPE credentialing
- State organizations offer:
  - Local networking opportunities
  - Focused educational programming
- Membership in both national and local organizations assures you have all the tools you need

It’s Time to Get Board Certified!!!
Why Choose ACMPE for Certification

Established in 1956, the American College of Medical Practice Executives (ACMPE) is the standard-setting and certification division of MGMA-ACMPE, the oldest and largest member organizations representing medical group practices.

Benefits of Board Certification

- Elevating your career.
- Standing out in your profession.
- Gaining a competitive advantage.
- Improving practice performance.

Process for Certification

Eligibility requirements:
- Current membership in MGMA-ACMPE
- Two years of healthcare management experience, including at least six months in a supervisory role

Entry process:
- Pay a one-time $250 application fee**
- Submit an application form documenting the eligibility requirements
- Official acceptance into the program is pending verification of eligibility

**waived if you were Nominee as of December 31, 2011

Mississippi currently has 18 CMPEs and 40 Nominees.
ACMPE Board Certification Requirements

- **Pass the objective exam**
  - 175 multiple choice exam (3 hours and 15 minutes)
  - Tests breadth of knowledge across the Body of Knowledge

- **Pass the essay exam**
  - Three critical incident questions (1 hour and 30 minutes)
  - Tests depth of knowledge

- **Earn 50 continuing education hours**
  - Cumulative from 30 days prior to acceptance date into the program

Process for Fellowship

- Fellow status (FACMPE) is the highest level of distinction you can earn in the medical practice management profession. It signifies:
  - Superior standards of performance
  - Professional competency
  - Ongoing personal and professional development in the field

- Mississippi currently has 4 fellows

Process for Fellowship

- Earn the Certified Medical Practice Executive designation.
- Write one professional paper OR three case studies.
- Earn and maintain continuing education hours.

**Become a Fellow in 2012**

- May 11, 2012 - Recommended outline deadline
- Aug. 31, 2012 - Final manuscript deadline
- October 2012 - New Fellow recognition at the MGMA 2012 Annual Conference
Body of Knowledge

• Business Operations
• Financial Management
• Human Resources Management
• Information Management
• Organizational Governance
• Patient Care Systems
• Quality Management
• Risk Management

Business Operations

How do you develop and implement an effective business plan? How do you ensure the effective management of day-to-day operations?

Who is a stakeholder in the medical practice?

a. Only people who own stock in the medical practice
b. Anyone who is affected by the medical practice
c. Patients, employees and owners of the medical practice
d. Only an owner or employee of the medical practice

Financial Management

How do you develop and maintain financial systems to ensure a profitable medical practice?

Which of the following is an example of a variable cost?

a. Property Tax
b. Medical Supplies
c. Malpractice Insurance
d. Equipment Leases
Human Resource Management

How do you effectively utilize human resources to achieve and enhance organizational performance?

The Equal Pay Act prohibits wage discrimination based on which of the following?
  a. Race
  b. Gender
  c. Religion
  d. National origin

Information Management

How will you manage evolving technologies, practice management systems, electronic health records and compliance? How will you manage countless pieces of information?

Which of the following is LEAST effective in providing security measures for information systems?
  a. Passwords to identify users
  b. Encrypted messages
  c. Dial-back protection devices
  d. Computer architecture to limit access

Organizational Governance

Effective governance is essential to a successful medical practice. How do you ensure effective governance and leadership through policies, long-term strategies and the strategic direction of the organization?

Which of the following is the best indicator of corporate culture in a medical practice?
  a. The actions of medical providers and staff
  b. Patient satisfaction surveys
  c. The medical practice mission statement
  d. Commitment to quality patient care
Patient Care Systems

A critical component of medical practice management is the effective and efficient processes surrounding the patient encounter. How do you ensure that patients receive the best possible care, focus on patient safety and strive for efficient operations?

Which of the following legal terms requires a provider to explain the risks, benefits, and alternatives connected with a procedure?

a. Informed consent
b. Breach of confidentiality
c. Standard of care
d. Imputed liability

Quality Management

Quality is the business of medical practice management. How will you implement quality management and continuous quality improvement programs? How will your practice participate in pay-for-performance programs?

Licensing guidelines for clinical personnel are governed by which of the following?

a. Local government
b. Federal government
c. State government
d. Professional association

Risk Management

How do you ensure compliance with all regulatory bodies, as well as protect the practice from medical malpractice and adverse legal events?

What is tort?

a. A civil wrong
b. A crime
c. A breach of contract
d. A banking violation
Essay

You are the administrator of a medical group practice. One of your physicians approaches you, upset that he has had six no-show appointments that day. He complains that this is an on-going problem. He asks you to research and correct this problem immediately.

Describe your plan of action.

Exam Dates

- July 23-28, 2012 (must register online by July 10, 2012)
  - Meridian Community College
  - Hinds Community College (Raymond)
  - Mississippi Delta Community College (Indianola)
- October 21, 2012 (pen and paper, MGMA Meeting)
Resources

- [www.MGMA.com/certification](http://www.MGMA.com/certification)
  - Study Guides
  - List of books and other resources
  - Online self assessment/quizzes
- MGMAMS Study Group (Joy.Yates@HattiesburgClinic.com)
- Other Board Certified Members

Register by July 10 to take next exam. July 23-28, 2012

- More information about achieving Fellowship can be found at [www.MGMA.com/fellowship](http://www.MGMA.com/fellowship).

MGMA MS Study Groups

- Online study group
- Other ideas?

Questions?