



Application for NextGen Workflow and Utilization Review

Overview:

The Michigan Quality Improvement Network (MQIN) is partnering with Ohio Shared Information Services (OSIS) to provide a unique opportunity for Michigan Federally Qualified Health Centers (FQHC) using NextGen as their Electronic Health Record (HER) provider. This partnership enables MQIN to provide a free cost gap assessment of the workflow and utilization of NextGen EPM/EHR to MQIN Health Center members. The goal of this complimentary offer, conducted by OSIS on behalf of MQIN is to conduct a half day on-site EPM/EHR utilization review by a team of OSIS content experts. Utilizing tools and methodologies developed specifically for Health Centers, OSIS automates all technology including program initiatives including Meaningful Use, Patient-Centered Medical Homes, and Population Health.

Too often, a Health Center will make changes or upgrades to technology and the workflows that support the Health Center do not change alongside the upgrades. The utilization review begins with analyzing the current state of the workflow, from check in to check out, to ensure processes are standardized and in alignment with the NextGen EPM/EHR solution in order to take advantage of automation.

Process:

- I. During the on-site review the OSIS consultant team will:
 - Assess Version/KBM state and review overall automation goals and objectives to establish timeline to accomplish optimization initiatives.
 - Evaluate both EPM practice and enterprise settings to ensure organization is aware of and properly utilizing all FQHC specific features.
 - Shadow both proficient and struggling providers to identify risk factors to an optimized clinical deployment and suggest best practice process redesign efforts to reach full adoption.
 - Identify system governance issues and outline the formation of executive, operational, and content core teams/committees to define, communicate, and enforce adoption policy with customized compliance tools.



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2. After the on-site review, the OSIS consultant team will share their experience, expertise, and proven best practices to reach your Health Center's overall technology goals. As a next step, the Health Center will receive an outline of the optimization program to make the most out of your NextGen investment.

Health Center Site Eligibility/Costs for participation

All Michigan Quality Improvement Network (MQIN) members using NextGen are eligible to participate upon submission of application. MQIN has hired OSIS, and will cover all service expenses to offer this service FREE to interested Health Centers. Any non-MQIN Health Center interested in this participating in this review should reach out to Faiyaz Syed at fsyed@mpca.net for more information.

Expected Time/Resource Allocation:

Participating MQIN member Health Centers will be expected to devote a minimal amount of time to complete an application, host the OSIS consultant team for the on-site review, and arrange for the providers to be shadowed. A designated contact will be expected to work with MQIN to schedule the date for the on-site review. A one-week schedule window will be provided to the Health Center. Once the appointment is set, it cannot be rescheduled.

Apply to Participate!

If your Health Center would like to participate in the MQIN sponsored review of NextGen FREE, please submit the application form below via email to Faiyaz Syed at fsyed@mpca.net no later than July 31, 2015.

Contact Information

For additional information or questions, please contact fsyed@mpca.net

To learn more about the opportunity, please visit www.mpca.net/Events



Health Center Participation Application

1. Health Center Organization Name: _____

Site Address: _____

Site City: _____

Site Zip Code: _____

2. Number of Providers at Health Center: _____

3. Number of Offices/Sites Where Services are Provided: _____

4. Health Center Management Staff Contact Name (who will be the main point of contact for the project): _____

Contact Email: _____

Contact Phone: _____

5. Website address (if applicable): _____

NextGen Version	
<i>Date of Install</i>	
NextGen KBM	
<i>Date of Install</i>	
Total # NextGen Users	
Total # Organization Employees	
Medical	
# Practice License EPM/EHR	
# of NG EHR Provider License	
# of NG EPM Provider License	
# of NG EHR MidLevel License	
# of NG EPM MidLevel License	
# ICS Provider License	
# Healthwise Education License	



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# Patient Portal License	
# NG eLearning License	
# of Patient Portal Licenses	
# of MD Mobile Licenses	
# of Dashboard Licenses	
# of Customized EHR Templates	
Behavioral Health	
# BH Provider Licenses	
Dental	
# QSI EDR Practice License	
# QSI EDR Provider License	
# QSI EDR MidLevel License	
# of Customized EDR Templates	
Miscellaneous	
Do you have NG UDS Reporting Module?	Y N
Do you have IMO product in NextGen?	Y N
Presence of Immunization Registry Interface?	Y N
HQM Web Portal?	Y N
Report Server Installed?	Y N
RTS?	Y N
BBP Setup and Running Reports?	Y N
Advanced Audit Setup and Running?	Y N
# of Active Grants	
Patient Centered Medical Home	
Has practice begun process for recognition?	Y N
Recognition Authority	<input type="checkbox"/> NCQA <input type="checkbox"/> AAAHC
	<input type="checkbox"/> TJC <input type="checkbox"/> Other
Recognition Received	Y N
Level of Recognition	
Date of Recognition	
Recognition Expiration Date	



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Meaningful Use	
# of Providers Current with Attestation Medicare	
# of Providers Current with Attestation Medicaid	
# of Providers Who Have Not Attested	
Stage 1 # Providers Payment Year 1	
Stage 1 # Providers Payment Year 2	
Stage 1 # Providers Payment Year 3	
Stage 2 # Providers Payment Year 1	
Stage 2 # Providers Payment Year 2	

Send completed applications via e-mail to Faiyaz Syed at fsyed@mpca.net.

I attest that the Health Center listed above requests to participate in the MQIN sponsored NextGen Workflow and Utilization Review. I agree to participate in the program as outlined in the application.

Signature of Health Center Organization Representative

Date