

## KIDDE RESIDENTIAL AND COMMERCIAL SERVICE BULLETIN #007

**TO:** ALL FIRE EXTINGUISHER INSPECTION, SERVICE AND RECHARGE ORGANIZATIONS AND PERSONNEL

**SUBJECT:** Kidde 10 lb. Dry Chemical Fire Extinguishers with Black Zytel® Nylon Valves and Steel Cylinders

**DATE:** July 15, 2004

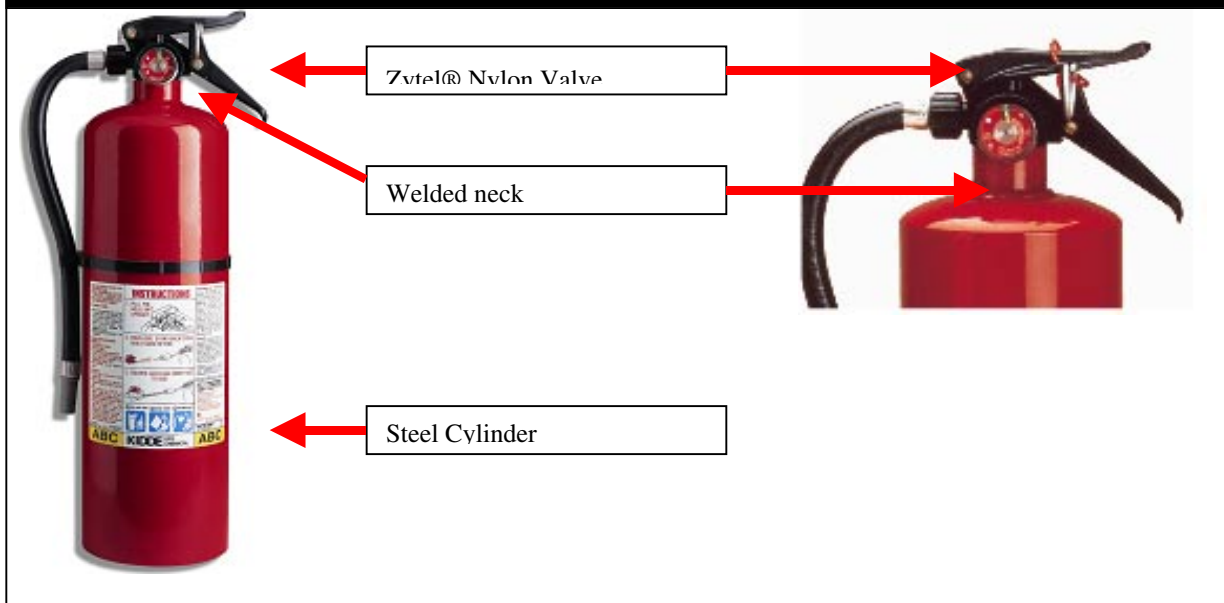
Kidde Residential and Commercial (“Kidde”) is issuing Service Bulletin #007 as an amendment to the previously released Kidde Service Bulletin #006 published on March 15, 2001.

Kidde has determined that the thread area on certain black Zytel® nylon valve assemblies installed into welded steel cylinders can be subject to various levels of degradation under certain conditions over time. This situation could result in the black Zytel® nylon valve assembly spontaneously separating from the steel cylinder during handling, inspection or maintenance. This could also result in the siphon tube separating from the valve during normal operation, affecting the discharge performance. As a result of this condition, Kidde has voluntarily initiated a free extinguisher replacement program for all subject models in accordance with the following information.

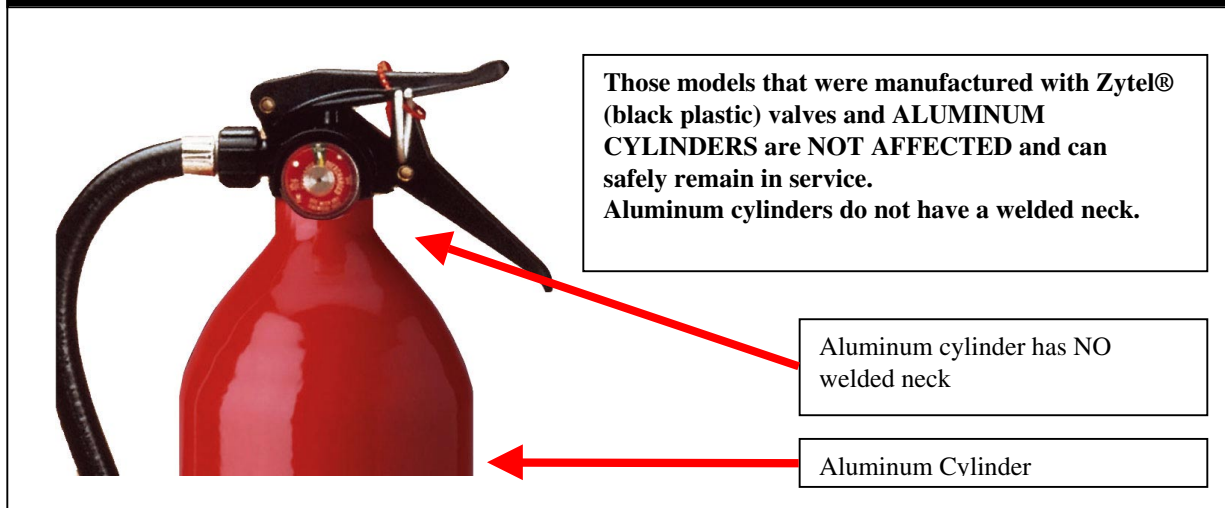
**Identification of Applicable Fire Extinguisher Models:** All Kidde 10 lb. dry chemical fire extinguisher models that utilize a black Zytel® nylon valve assembly and a welded steel neck collar cylinder and which were manufactured between 1991 and 2000 are covered by this bulletin. These units are primarily designed for commercial and industrial applications, and the vast majority will be found in businesses and other commercial spaces, as they require service by a fire extinguisher service company. These models can be visually identified by comparing them to the images below.

**ONLY MODELS HAVING THE SAME TYPE OF WELDED TOP CYLINDER NECK COLLAR SHOWN ARE SUBJECT TO THIS BULLETIN. SUBJECT MODELS ALSO HAVE A TOTAL HEIGHT OF BETWEEN 20 TO 21 INCHES.**

### Identifying the affected models



## Identifying the NON affected models



**Voluntary Extinguisher Replacement Program:** To remediate the potential for spontaneous separation of valve assemblies from pressurized subject fire extinguisher models, Kidde has developed the following procedures to be followed for the proper removal of these models from service and will provide free replacement of those models covered by this bulletin.

1. Please identify any potential subject Kidde fire extinguisher models addressed within the scope of this bulletin when conducting your monthly visual extinguisher inspections or sooner. This should include a review of your inventory.
2. Whenever a subject Kidde extinguisher model is identified, **DO NOT ATTEMPT TO ROTATE, HANDLE, SERVICE, MAINTAIN, OR TRANSPORT THE EXTINGUISHER.**
3. Please immediately contact the Replacement Service Center by calling **1-877-777-8170** to verify and confirm that the identified model is within the scope of this bulletin. At this time you will also be advised as to how to obtain a brand new Kidde Pro Line 10 lb. “metal valve” replacement model free of charge and shipping costs.
4. Kidde will forward printed instructions on how to properly remove the subject model fire extinguisher from service and provide safety containment bags for safe handling and depressurizing of the unit.
5. Pursuant to this replacement program, Kidde shall require documentation and verification for each fire extinguisher being condemned and removed from service. The details of this procedure will be explained when you call 1-877-777-8170 number and are also set forth in the safety and removal instructions to be provided by Kidde. Failure to follow the verification procedures for extinguishers removed under this program will result in the invoicing for any replacement units provided and shipped by Kidde.
6. Please destroy any replacement Zytel® nylon valve assemblies that you may have in inventory. **DO NOT** use these valves in any repair, replacement, or service activities.

**ACTION TO TAKE IF YOU HAVE ONE OF THE AFFECTED EXTINGUISHERS IN YOUR PREMISES**

- 1. DO NOT TOUCH OR REMOVE THE EXTINGUISHER FROM ITS CURRENT POSITION.**
- 2. CONTACT YOUR FIRE EXTINGUISHER SERVICE COMPANY IMMEDIATELY. THE TELEPHONE NUMBER IS LOCATED ON THE BACK OF THIS LEAFLET.**
- 3. INFORM YOUR FIRE EXTINGUISHER SERVICE COMPANY THAT YOU HAVE ONE OF THE KIDDE AFFECTED EXTINGUISHERS.** *(details page 5)*

Your fire extinguisher service company will arrange for a time to come and safely remove the extinguisher and replace it with a \*Kidde extinguisher.

*\*Although replacement extinguishers are being supplied at no charge, installation and/or disposal fees may be applicable.*



**TO OUR CUSTOMERS WHO MAY HAVE KIDDE FIRE EXTINGUISHERS INSTALLED ON THEIR PREMISES.**

**THIS IS AN URGENT PRODUCT ANNOUNCEMENT THAT MAY AFFECT YOU.**

This has been prepared by Kidde Residential and Commercial and provides information about a \*replacement of Kidde's 10 lb. Excel Dry Chemical Fire Extinguishers that incorporate Black Zytel® Nylon Valve Assemblies and Steel Cylinders.



*\*Although replacement extinguishers are being supplied at no charge, installation and/or disposal fees may be applicable.*

Should you require further information regarding these instructions, a list of frequently asked questions has been prepared and can be viewed by visiting our web site, or you can call our customer service department to discuss.

www.kiddeus.com  
Customer service:1-877-777-8170

**Your local fire service company is:**

## THE CONCERN

Kidde has determined that the thread area on certain black Zytel® nylon valve assemblies installed into welded steel cylinders can over time be subject to various levels of degradation under certain conditions .

This situation could result in the black Zytel® nylon valve assembly spontaneously separating from the steel cylinder during handling, inspection, or maintenance. This could also result in the siphon tube separating from the valve during normal operation, affecting the discharge performance.

As a result of this condition, Kidde has voluntarily initiated an extinguisher replacement program for all subject models to be handled by your FIRE EXTINGUISHER SERVICE COMPANY.

**UNDER NO CIRCUMSTANCES SHOULD YOU TRY TO HANDLE OR REMOVE THE EXTINGUISHERS FROM SERVICE.**

We ask that in the course of your monthly visual inspections or sooner, you check to see if you have one of the affected models. (see Page 2)

If you identify an affected unit, follow the instructions on Page 4 of this leaflet.

## AFFECTED MODELS

The affected fire extinguishers are Kidde 10 lb. dry chemical steel cylinder, Zytel® (black plastic) valve fire extinguishers pictured below.



Approx.  
19"-21"  
Height

Figure 1



These instructions only apply to those models that were manufactured with Zytel® (black plastic) valve assemblies and steel cylinders (see fig 1 above). Steel cylinders can be identified by their welded neck.

## NON AFFECTED MODELS

Figure 2



Those models that were manufactured with Zytel® (black plastic) valves and **aluminum cylinders (see fig 2 above) are not affected** and can safely remain in service. Aluminum cylinders do not have a welded neck.