



A UTC Fire & Security Company

# PRODUCT BULLETIN #11-30B

**Date:** 6/20/11  
**To:** Badger Fire Protection Pre-Engineered Distributors  
**From:** Kevin Richards, Product Manager  
**Subject:** UCH Control System Trigger Arm

We have identified a potential issue with the trigger arm of some newly manufactured Universal Control Heads, where the through-hole used for connection of the mechanical gas valve may be missing.

This problem cannot be reworked in the field and will require replacement of the UCH (P/N 60-120099-001). **Please check all inventory shipped from Badger Fire Protection since 4/28/2011. If you need to return product, please contact your customer service representative at 800-446-3857 for a Returned Goods Authorization (RGA) number.**

We are taking the necessary steps to prevent future recurrence and apologize for any inconvenience this may cause. We thank you for your help in this matter and for your continued business.

The following illustration shows a part comparison and location on the UCH:

