

# NAPCP CANADIAN COMMERCIAL Card & Payment Conference EDUCATION • NETWORKING • EXPO Toronto, Ontario • September 20-21, 2017

## 2017 CONFERENCE SCHEDULE Register Now! [www.napcp/canadaabout](http://www.napcp/canadaabout)

Wednesday, September 21, 2017

8:00-8:45 a.m. Registration, Continental Breakfast | Colony Center West Lobby and Colony West

8:00 a.m.-5:15 p.m. Exhibit Hall Open | Colony Center West

8:45-10:00 a.m. General Session | Colony Center West

Opening Remarks by Laura Flandrick, CPCP, Managing Director, NAPCP

A Review of the 2017 Purchasing Card Benchmark Survey Results

*Presented by: Dr. Mahendra Gupta, the Geraldine J. and Robert L. Virgil Professor of Accounting and Management, Olin Business School, Washington University*

10:00-10:25 a.m. Coffee Break and Exhibits Open | Colony Center West

10:30-11:15 a.m. Breakout Session # 1 (Choose one of the following)

- Expansion – Picking the Low-Hanging Fruit | Colony Center

*Presented by: Louise Guigue, CPA, CGA, Manager, Financial Services Systems & Disbursements, NAV CANADA*

- Hitchhikers Guide to Travel Management 101 | Colony East

*Presented by: Annemarie Reiningger, Managing Director, A.Reiningger Consulting*

11:30-12:15 a.m. Breakout Session # 2 (Choose one of the following)

- P-Card Basics | Colony East

*Presented by: Katie Beatty, Community Engagement Specialist, NAPCP*

- Survey Results: Trends in Commercial Card and Program Management | Colony Center

*Presented by: Melissa Moss, Product Development Manager, TSYS*

12:15-1:00 p.m. Networking Luncheon | Giovanni

1:00-2:30 p.m. Roundtable Discussions and Dessert | Giovanni

2:45-3:30 p.m. Breakout Session # 3 (Choose one of the following)

- Protecting Your Organization from Fraud while Enhancing Operational Performance | Colony East  
*Presented by: Fidel Coutou, Senior Director P2P Shared Services, Rogers Communications Canada Inc.*
- How to Optimize Your P-Card Program | Colony East  
*Presented by: Lezly Johnson, CPPB, Purchasing Analyst, Waterloo Catholic District School Board*

3:45-4:30 p.m. Breakout Session # 4 (Choose one of the following)

- Automating Your P-Card Platform | Colony East  
*Presented by: Ronda Davis, CPCP, Business Data Analyst, SCI*
- Picking Up the Check: Identifying Opportunities in Payables | Colony Center  
*Presented by: Lilia Tanjuakio, MBA, Director, Finance, Deloitte*

4:30-5:30 p.m. Attendee Cocktail Reception in the Exhibit Hall | Colony Center West

8:00-8:45 a.m. Networking Breakfast | Giovanni

8:45-9:30 p.m. Exhibit Hall Open | Colony Center West

8:45-9:30 a.m. General Session | Colony East  
Mindful Work: Increase Focus and Manage Stress  
*Presented by: Trish Huston, Speaker and Mindfulness and Yoga Teacher*

9:45-10:30 a.m. Breakout Session #5 (Choose one of the following)

- P-Cards as a Contract Management Tool | Colony East  
*Presented by: Doug Doucette, Instructor, Mount Royal University*
- Revamping Your P-Card Program to Improve Compliance and Reduce Risk | Colony Center  
*Presented by: Rita Orsatti, Accounts Payable Manager, Sinai Health System, Mount Sinai Hospital*

10:45 - 11:30 a.m. Breakout Session #6 (Choose one of the following)

- Building a Better Travel Expense Program | Colony East  
*Presented by: Terri J.B. Moreno, GTP, Travel Manager, Anaren, Inc.*
- NAPCP Intro and Research Roundup | Colony Center  
*Moderated by: Katie Beatty, Community Engagement Specialist, NAPCP*

11:45 a.m.-12:30 p.m. Breakout Session #7 (Choose one of the following)

- Protecting Your Organization from Fraud while Enhancing Operational Performance | Colony East  
*Presented by: Fidel Coutou, Senior Director P2P Shared Services, Rogers Communications Canada Inc.*
- Expansion – Picking the Low-Hanging Fruit | Colony Center  
*Presented by: Louise Guigue, CPA, CGA, Manager, Financial Services Systems & Disbursements, NAV CANADA*