

# MONDAY, APRIL 9 SCHEDULE *Updated 3/13/18*

Time	Event	Location
7:15 a.m.–6:00 p.m.	Registration ( <i>Workshop attendees and CPCP test takers start here, then check in for your exam and respective workshop</i> )	TEC Pre-Function
8:00 a.m.–12:00 p.m.	CPCP Exam* (Pre-registration only)	Bordeaux
12:00–4:00 p.m.	Pre-Conference Workshop: Strategies for Building the Foundation to a Successful Purchasing Card Program*	Diamond Lounge A
3:00–4:00 p.m.	Speaker and Host Orientation	TEC 5
4:00–5:00 p.m.	Meet & Greet: Government/K-12	Corked Courtyard
4:00–5:00 p.m.	Meet & Greet: Higher Education	Corked Courtyard
4:00–5:00 p.m.	Meet & Greet: Corporate	Corked Courtyard
4:00–5:00 p.m.	Meet & Greet: Provider	Corked Courtyard
5:00–8:00 p.m. 6:30–7:30 p.m.	Exhibit Hall Open Opening Cocktail Reception in the Exhibit Hall	TEC Pre-Function
*Separate registration and additional fee required		

*Remember to check the conference app and addendum for up-to-date information*

# TUESDAY, APRIL 10 SCHEDULE *Updated 3/13/18*

TEC Pre-Function <i>Exhibit Hall and Registration</i>		TEC 5	TEC 6	TEC 7 <i>— NAPCP Partner Sponsor Sessions —</i>	TEC 8-13	TEC 2	TEC 1&3 <i>— Provider Demonstrations —</i>	TEC 4
7:30 a.m.–6:00 p.m.	Registration Open							
7:15–8:15 a.m.	Continental Breakfast Exhibit Hall Open							
8:30–10:00 a.m.	Exhibit Hall Closed				General Session <i>The Fine Art of Building Business Relationships: One Conversation at a Time</i>			
10:15 a.m.–4:45 p.m.	One-on-One Provider Meetings (appointment required— see conference app for contact information)							
10:15–11:00 a.m. <b>Breakout 1</b>	Exhibit Hall Closed	Finance Transformation Toolkit: Adding Value to the Bottom Line <i>René Urbina Curtiss-Wright Corporation (P-Card) Offered Twice</i>	Invoice Routing—What Is It and Why Would It Make Sense for Your Organization? <i>Matthew McCallister, CPCP GGP, Inc. (ePayables) Offered Once</i>	Cybersecurity: Protecting Your Business and Yourself <i>Royal Hansen, American Express Offered Once</i>	Bringing Innovations and Emerging Payment Technology to Use <i>Seth Kaplan, Capital One, N.A. Offered Twice</i>	No More P-Card Forms to File for Me! Leveraging Technology to End the Paper Trail <i>Rhonda Boyd, CPCP, Port of Portland (P-Card) Offered Once</i>	New Enhancements to Visa Intellink Compliance Management and Compliance Auditor Data Mining Tools <i>Visa Inc. Offered Once End-Users Only</i>	Commercial Card's Role in a Dynamic Payment Environment <i>Fifth Third Bank Offered Once End-Users Only</i>
11:00 a.m.–12:00 p.m.	Exhibit Hall Open							
11:15 a.m.–12:00 p.m. <b>Breakout 2</b>	Exhibit Hall Open	For When the Going Gets Tough—Preparing your Commercial Card Program for an Emergency <i>Jessica Davis, Sempria Energy (P-Card) Offered Twice</i>	TRAVEL PANEL DISCUSSION Moderated by the NAPCP Travel Advisory Team (Travel) Offered Once	PANEL DISCUSSION Expand Your Knowledge & Discover the Unlimited Possibilities of Commercial Payments <i>Cindy O'Neill, Priority Commercial Payments (ePayables) Offered Once</i>	The Late, Great P-Card: How Virtual Technology is Transforming Procurement, Payment and Reconciliation <i>Bradley Matthews, U.S. Bank &amp; Ted Stavropoulos, Chrome River (Travel) Offered Once</i>	P-Card Use Outside of North America: A Global Survey Summary <i>Richard Palmer, Ph.D., CPA RPMG Research Corporation (P-Card/Global) Offered Once</i>	Making Mobile Work in Commercial Payments <i>TSYS Offered Once</i>	B2B Hub-Powered by Avid Exchange <i>Mastercard Offered Once</i>
12:00–1:00 p.m.	Boxed Lunch • Exhibit Hall Open							
1:15–2:15 p.m.	Exhibit Hall Open				Roundtable Session			
2:15–3:00 p.m.	Afternoon Break • Exhibit Hall Open							
3:15–4:00 p.m. <b>Breakout 3</b>	Exhibit Hall Open	Trainings That Yield Maximum Results <i>Natieka Washington Houston Methodist Hospital (P-Card) Offered Twice</i>	Let's Explore How Simple Policies Solve Complex Compliance Issues! <i>Renata Reveley, Caterpillar, Inc. (P-Card) Offered Once</i>	New Authentication Technologies to Improve the Security of Online Transactions <i>Marcia Klingensmith, Visa Inc. Offered Once</i>	Bringing Innovations and Emerging Payment Technology to Use <i>Seth Kaplan, Capital One, N.A. Offered Twice</i>	Go Global! Implementing your Travel Program in Europe <i>Elizabeth L. Mazley, Sonoco (Travel/Global) Offered Once</i>	The Impact of Digital Currencies on Faster Payments and Interoperability in the Global Economy <i>American Express Offered Once</i>	Pay as You Phone: Success Stories of B2B Mobile Payment <i>U.S. Bank Offered Once End-Users Only</i>
4:15–5:00 p.m. <b>Breakout 4</b>	Exhibit Hall Open	Global T&E Card Management—Innovational Paths to Optimization <i>Jack Reynaert, Mentor Inc. (Travel/Global) Offered Once</i>	Manage Budgets Better: Leveraging Declining Balance Cards <i>Bill Meekins, CPCP, CPFB, CSBO Frederick County Public Schools (P-Card) Offered Once</i>	<b>HOT TOPIC</b> How Should P-Cards Evolve to Meet Your Company's Changing Payment Needs? <i>Martha Sheehy &amp; Monika Saksena American Express (P-Card/Global) Offered Once</i>	How e-Invoicing Adoption Can Accelerate in the U.S. and Global Markets & What That Means to You <i>Todd M. Albers, Federal Reserve Bank of Minneapolis Brought to you by Mastercard (ePayables/Global) Offered Once</i>	Paying Individuals on P-Cards and 1099 Reporting: Deep Water Swimming with Lifejackets! <i>Donna Ginter, Ph.D., C.P.M., CPCP, CPPO, The George Washington University (P-Card) Offered Once</i>	Offering Simplicity and Flexibility with Capital One's Commercial Card Platform <i>Capital One Offered Once End-Users Only</i>	Eliminating Obstacles to Maximize Supplier Payments—No Resources, No IT, No Problem! <i>Graphic Packaging International LLC &amp; SunTrust Offered Once End-Users Only</i>
5:00–6:00 p.m.	Attendee Cocktail Reception							

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# WEDNESDAY, APRIL 11 SCHEDULE *Updated 3/13/18*

TEC Pre-Function Exhibit Hall and Registration		TEC 5	TEC 6	TEC 7 NAPCP Partner Sponsor Sessions	TEC 8-13	TEC 2	TEC 1&3 Provider Demonstrations	TEC 4
7:30 a.m.–4:00 p.m.	Registration Open							
7:30–8:30 a.m.	Continental Breakfast							
8:45–10:30 a.m.					General Session <i>Unlocking P-Card Value: Insights from the 2017 P-Card Benchmark Survey</i>			
10:45 a.m.–4:30 p.m.	One-on-One Provider Meetings (appointment required—see conference app for contact information)							
10:45–11:30 a.m.	<b>Breakout 5</b>	<b>HIGHER EDUCATION HOT TOPIC</b> <i>Lesley Lackore, CACP</i> <i>Iowa State University</i> <b>(P-Card)</b> <b>Offered Once</b>	<b>PANEL DISCUSSION</b> Strategies to Achieve End Goals—Corporate Panel Offers Their Perspectives <i>Rogers Communications Canada, Inc., Sonoco, Nordstrom and Curtiss-Wright Corporation</i> <b>(P-Card)</b> <b>Offered Once</b>	Mobile Apps—Advancing Your Card Program Forward <i>Geoff Dean</i> <i>MUFG Union Bank, N.A.</i> <b>(Travel)</b> <b>Offered Once</b>		Change is Inevitable—Supersizing Your Current Card Program <i>Kristen Bolden, MBA, CACP</i> <i>Commonwealth of Virginia</i> <b>(P-Card)</b> <b>Offered Once</b>	Citi® Commercial Cards: Maximize your Working Capital with Advanced Virtual Card Solutions <i>Citi®</i> <b>Offered Once</b> <b>End-Users Only</b>	Optimization: Going Back-to-Basics to Uncover Overlooked Opportunities within Your Card Program <i>Wells Fargo</i> <b>Offered Once</b> <b>End-Users Only</b>
11:45 a.m.–12:30 p.m.	<b>Breakout 6</b>	Manage and Control Spend with Mandatory T&E Card Program <i>Jennifer Baeren</i> <i>Grant Thornton LLP</i> <b>(Travel)</b> <b>Offered Twice</b>	Finance Transformation Toolkit: Adding Value to the Bottom Line <i>René Urbina</i> <i>Curtiss-Wright Corporation</i> <b>(P-Card)</b> <b>Offered Twice</b>	<b>PANEL DISCUSSION</b> Challenging Perceptions—The Case for Regional Issuers Over One Global Issuer <i>Steve Huff, PNC Bank &amp; Phil Harding, Barclaycard</i> <b>(Global)</b> <b>Offered Once</b>		Don't Get Caught with a Flat— Managing your Fleet Card Program <i>Amy Reichenbach, CPA</i> <i>ONE Gas, Inc.</i> <b>Offered Once</b>	Payment Transformation-Change Your Data into a Superhero <i>Bank of America</i> <i>Merrill Lynch</i> <b>Offered Once</b> <b>End-Users Only</b>	Best Practices for Mitigating Your P-Card Program Risk <i>Oversight Systems, Inc.</i> <b>Offered Once</b>
12:30–1:30 p.m.					Networking Luncheon			
1:45–2:30 p.m.	<b>Breakout 7</b>	Should I Stay or Should I Go? RFP Decisions... <i>Kyla Van Zile</i> <i>University of Phoenix</i> <b>(P-Card)</b> <b>Offered Twice</b>	Going Mobile: Benefits (and Challenges) of Using T&E on Your Mobile Device <i>Terrence Wilson, CPA, CAPA, MBA</i> <i>Altria Client Services</i> <b>(Travel)</b> <b>Offered Once</b>	<b>PANEL DISCUSSION</b> Expanding Card as a Form of Payment: A Supplier's Perspective <i>Ro Susalla &amp; Kristy Midding, Fifth Third Bank, and Matthew Bradley, APVM, Numation</i> <b>(ePayables)</b> <b>Offered Once</b>		Department Cards: A Micro and Macro View <i>Jill Yellico, CPPO, CPPB</i> <i>and Diane Britton, Academy School District 20</i> <b>(P-Card)</b> <b>Offered Once</b>	Optimize Your Payables Processes <i>BBVA Compass</i> <b>Offered Once</b> <b>End-Users Only</b>	<i>City National Bank</i> <b>See Addendum</b> <b>Offered Once</b>
2:45–3:30 p.m.	<b>Breakout 8</b>	Blockchain 101: Understanding the Domain <i>Melvin Petties</i> <i>BlockHive.org</i> <b>Offered Once</b>	<b>PUBLIC SECTOR PANEL DISCUSSION</b> <i>Moderated by the NAPCP Government/K-12 Advisory Team</i> <b>(P-Card)</b> <b>Offered Once</b>	<b>HOT TOPIC</b> Rapid Pace of Innovation in the Payment Industry <i>Visa Inc.</i> <b>(P-Card/Travel)</b> <b>Offered Once</b>	Deliver Financial Results by Leveraging Business Analytics <i>Jason Peterson</i> <i>Siemens Industry, Inc.</i> <b>(P-Card)</b> <b>Offered Once</b>	Vroom, Vroom—Rev Up Your New Fleet Card Program <i>Amy Reichenbach, CPA</i> <i>ONE Gas, Inc.</i> <b>Offered Once</b>	Begin Your Journey to Invisible Payment-Using Virtual Solutions to Pay for T&E <i>AirPlus International Inc.</i> <b>Offered Once</b> <b>End-Users Only</b>	Optimizing Financial Operations: Client Success with Electronic Accounts Payable Adoption <i>KeyBank &amp; Envision Healthcare</i> <b>Offered Once</b> <b>End-Users Only</b>
3:45–4:30 p.m.	<b>Breakout 9</b>	Blockchain 202: Regulations and More <i>Melvin Petties</i> <i>BlockHive.org</i> <b>Offered Once</b>	Protecting Your Organization from Fraud While Enhancing Operational Performance <i>Fidel Coutou, Rogers Communications Canada Inc.</i> <b>(P-Card/Global)</b> <b>Offered Twice</b>	The Great Rebate Debate—Do What You Love and the Money Will Follow <i>Matthew McCallister, CACP, GGP, Inc.</i> <b>(P-Card/ePayables)</b> <b>Offered Once</b> <i>(End-User Educational Breakout)</i>	Growing Organically—Key Learnings from the NAPCP 2017 Supplier Acceptance Survey <i>Frank Marien, Accenture Payments</i> <b>(P-Card/ePayables)</b> <b>Offered Once</b>	Mission Impossible: Compliance Tests to Audit Your T&E Data <i>Terrence Wilson, CPA, CAPA, MBA</i> <i>Altria Client Services</i> <b>(Travel)</b> <b>Offered Once</b>	<i>Amazon Business</i> <b>See Addendum</b> <b>Offered Once</b>	Maximizing Your Global Card Program via Regional Expertise with PNC and Barclaycard <i>PNC Bank and Barclaycard</i> <b>Offered Once</b> <b>End-Users Only</b>
4:30–6:00 p.m.	Members and Speakers Only Reception (Dive Pool Area)							

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# THURSDAY, APRIL 12 SCHEDULE Updated 3/13/18

	TEC 2	TEC 4	TEC 5	TEC 6	TEC 7
8:00–9:00 a.m.	Continental Breakfast (TEC Pre-Function)				
9:15–10:00 a.m. <b>Breakout 10</b>	Using Service Design to Delight Your Customers <i>Penny Weller, Ph.D., CMA The Hackett Group</i> <b>Offered Once</b>	Decrypting Cryptocurrency <i>Bill Meekins, CPCP, CPPB, CSBO Frederick County Public Schools</i> <b>Offered Once</b>	P-Card Programs Require Management, Not Simply Maintenance! <i>Maureen Browne Siemens Industry, Inc.</i> <b>(P-Card)</b> <b>Offered Once</b>	Realizing the Benefits and Alternative Uses of Convenience Checks <i>Armand Villacorte, CTP Halliburton</i> <b>(P-Card)</b> <b>Offered Once</b>	For When the Going Gets Tough—Preparing your Commercial Card Program for an Emergency <i>Jessica Davis Sempra Energy</i> <b>(P-Card)</b> <b>Offered Twice</b>
10:15–11:00 a.m. <b>Breakout 11</b>	Manage and Control Spend with Mandatory T&E Card Program <i>Jennifer Baerren Grant Thornton LLP</i> <b>(Travel)</b> <b>Offered Twice</b>	Smart Changes Can Make All the Difference! <i>Cecilia McClay, CPCP Boston College</i> <b>(P-Card)</b> <b>Offered Once</b>	So Much to Gain! Expand Your Card Program with ePayables <i>Lorene Mietz, CPCP Sodexo</i> <b>(ePayables)</b> <b>Offered Once</b>	<b>PANEL DISCUSSION</b> An Interactive Look Into the Certified Purchasing Card Professional (CPCP) Credential <i>NAPCP PCPCC (Council)</i> <b>(P-Card)</b> <b>Offered Once</b>	Everyone Communicates—Few Connect <i>Tasha Smith-Roseberry Johnson County</i> <b>Offered Once</b>
11:15 a.m.–12:00 p.m. <b>Breakout 12</b>	Ensuring Compliance Through Accountability in the Public School Sector <i>Carrie Contreras, CPCP Denver Public Schools</i> <b>(P-Card)</b> <b>Offered Once</b>	Protecting Your Organization from Fraud While Enhancing Operational Performance <i>Fidel Coutou, Rogers Communications Canada Inc.</i> <b>(P-Card/Global)</b> <b>Offered Twice</b>	Trainings That Yield Maximum Results <i>Natieka Washington Houston Methodist Hospital</i> <b>(P-Card)</b> <b>Offered Twice</b>	The Future Is Here! Do You Have Everything in Place to “Go Mobile?” <i>Terry Suggs-Zimmat Tallgrass Energy</i> <b>(P-Card)</b> <b>Offered Once</b>	Should I Stay or Should I Go? RFP Decisions... <i>Kyla Van Zile University of Phoenix</i> <b>(P-Card)</b> <b>Offered Twice</b>

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