

**WEDNESDAY OCTOBER 25
8:00 AM – GRAND BALLROOM**

GENERAL SESSION

NCWE BOARD PRESIDENT’S WELCOME

Dr. Jo Alice Blondin, President
Clark State Community College, OH

SALT LAKE COMMUNITY COLLEGE PRESIDENT’S WELCOME

Dr. Deneece G. Huftalin, President
Salt Lake Community College, UT

CONFERENCE SPONSOR RECOGNITION - PLATINUM

Rob Sentz, EMSI
Derrick Edwards, AGS Data Systems/G*Stars

CONFERENCE SPONSOR RECOGNITION - GOLD

Deane Toler, Geographic Solutions

BUSINESS AND INDUSTRY PANEL PRESENTATION

COMMITMENT TO EDUCATION AND UPSKILLING

Mark E. Scott

Manager of Resource Development for Training
Ingalls Shipbuilding, MS

Shari Conaway

Director of People
Southwest Airlines, TX

Scot McLemore

Talent Acquisition and Deployment, HR and Admin Division
Honda North America, Inc., OH

Earl Bailey

Senior Segment Support Manager
Snap-On Tools, WI

Please join us for an engaging conversation with four industry executives who will share best practices in collaborating with higher education, providing educational opportunities to their employees, and focusing on upskilling employees at all levels. Each panelist will have a chance to share how his/her employer recognizes industry certifications, provides employee training benefits, and partners with community colleges for workforce development. Don't miss this lively discussion focused on each company's unique vision and its innovative partnerships that work in tandem to ensure successful

employee development—and employees. Moderated by Dr. Jo Alice Blondin, NCWE President, you will have the opportunity to ask questions.

SESSION A

WEDNESDAY OCTOBER 25

9:15 am – 10:15 am

Canyon A

Outreach and Marketing Plan for Registered Apprenticeship Programs

TRACK: Strategic Workforce Stakeholders and Partnerships

Community colleges across the country are seeing results from sponsoring a Registered Apprenticeship program. Benefits for colleges include increased enrollment, retention, graduations, and student satisfaction. But how can colleges reach out to businesses to hire the apprentice? Many small- to mid-size companies have the same needs. Colleges can leverage this to aggregate apprentices from several companies into one class. This presentation focuses on an outreach plan that works to bring in employers to hire apprentices.

Presenters: Melissa MacGregor, Grant Manager and Rebecca Lake, Dean, Workforce and Economic Development, Harper College, IL

Alpine East

PLATINUM SPONSOR

How to Use Data to Foster Strategic Partnerships

TRACK: Strategic Workforce Stakeholders and Partnerships

To form strategic partnerships, colleges need to be able to use data — data about the labor market, employers, student outcomes, and programs — to speak to the community. Colleges also need to be able to talk about how their operations and programs impact the economic and workforce development of the region. In this workshop, we will discuss how to use data to engage businesses, students, the workforce community, and the college to be leaders and drive the economic development of their communities.

Presenters: Rob Sentz, Chief Innovation Officer, Emsi, ID and Todd Oldham, Vice President of Economic Development and Innovative Workforce Services, Monroe Community College, NY

Alpine West

SILVER SPONSOR

Employers Perspective of What Constitutes a High-Quality College Education

TRACK: Strategic Workforce Stakeholders and Partnerships

In 2015 Dr. Henrich conducted a quantitative study on how employers view the quality of higher education degrees. This presentation will provide insight into the employer's perspective on many topics critical to workforce readiness. Anyone who is involved in program design, development, and delivery or looking for perspective on how their educational programs align with employer expectations will find value in this presentation.

Presenters: Joy Henrich; Regional Academic Dean, Rasmussen College and Advisory Board Member, Focus EduSolutions and Vik Aurora, Vice President of Strategic Partnerships, Focus EduVation, MA

Canyon B

SILVER SPONSOR

Connecting the Dots to Close the Skills Gap and Strengthen your Regional Economy

TRACK: Strategic Workforce Stakeholders and Partnerships

In this session, you will go on a journey with a chancellor and his peers to discover opportunities to expand instructional programs that boost educational achievement, combat poverty, and respond to the needs of regional businesses. Learn how to identify and map specific places that are struggling with these challenges, develop an inventory of jobs that are well-suited for upskilling local workers and begin the process of strategically planning the development of new training programs. Gain key insights on how to leverage conditions in your labor market to design and implement programs with real potential to advance your regional economy for all persons.

Presenter: David Altmann, Account Manager, Chmura Economics and Analytics, VA

Salon 1

Path to Pathways - Preparing for the Hike

TRACK: Connecting Policy and Practice for Program Design

The pathway journey requires planning and preparation and those already on the journey can help. This session focuses on Pierce's pathway project (hike) and how it evolved from professional technical mapping to the AACC Pathways Project, onto a College Spark grant, through statewide work in pathway tools and alignment. Bring your empty (or partially filled) backpacks and hike along as we share our learning about navigation, hydration, mapping, stamina, and reaching ever higher end goals.

Presenters: Jo Ann W Baria, Vice President Workforce, Economic and Professional Development and Christina DuWors, Washington Career Pathways Project Manager, Pierce College, WA

Salon 2

Adding Banking Access and Financial Education to Summer Youth Employment Programs

TRACK: Equity and Diversity in Workforce Development

Summer Jobs Connect, spearheaded by the Citi Foundation and the CFE Fund, is a 13-city, four-year program that provides real world lessons on how youth employment programs can seamlessly integrate banking access and targeted financial education into multiple programmatic touchpoints. By partnering with existing workforce programming and building behavioral “nudges” into standard program processes, city programs have seen dramatic increases in positive uses of financial services like direct deposit enrollment and savings.

Presenters: I-Hsing Sun, Chief Program Officer, Cities for Financial Empowerment Fund; Julia Breitman, Senior Director Youth Employment, New York City Department of Youth and Community Development; Marsha Armstrong, SYEP Manager, Newark Youth One-Stop Career Center; and Margaret Libby, Executive Director, MyPath, NY

Salon 3

Advisory Committees-Authentic Employer Partnership

TRACK: Strategic Workforce Stakeholders and Partnerships

Each of our professional technical programs works with a technical advisory committee to maintain our connection to employers. The presenter recently completed a master's thesis on employer engagement and will share findings on her research. Come and learn about best practices to work with advisory committees, ways to further engage your industry advisors, and a model to move employer partners from advisors to trusted collaborators. This session will include a presentation, review of advisory committee best practices, and a facilitated discussion to share participants' experiences with advisory committees.

Presenter: Lauren Hadley, Director Manufacturing Programs, Shoreline Community College, WA

Seminar Theater **SILVER SPONSOR**

Taking Technical College Credits on the Road

TRACK: The Shifting Landscape of Workforce Education

The presentation explores the way NWTC developed a program to deliver dual credit courses at the high school level. NWTC faculty designed a 53-foot mobile laboratory and developed trainers used in the lab. Located in an area that serves both urban and rural areas, the challenge was meeting the needs of learners in outlying areas. This innovative delivery exposes high school students to careers in the electromechanical area, and awards college credits while still in high school.

Presenters: Pam Orem-Mazur, Associate Dean of Trades and Engineering, Northeast Wisconsin Technical College, and Andy Herson, Sales Executive, Mobile Modular Training Systems, WI

Canyon C

Life after TAACCCT: Scaling and Sustaining Reform

TRACK: The Impact of Federal Grants on Community Colleges

TAACCCT promoted numerous reforms to community college's policy and practice. Rutgers University's Education and Employment Research Center served as the evaluator for seven TAACCCT grants in 12 states. These grants involved reforms on topics including: developmental education, prior learning assessment, hands-on learning, employer engagement, and career pathways. This session examines how colleges have integrated these activities with larger institutional reforms efforts like guided pathways and the challenges and successes they have encountered in efforts to sustain and scale TAACCCT.

Presenters: Michelle Van Noy, Associate Director and Heather McKay, Director Education and Employment Research Center, Rutgers —The State University of New Jersey, NJ

Topaz

The AACC Plus-50 Initiative: The Ohio Story

TRACK: Equity and Diversity in Workforce Development

Middle-aged and older workers represent a substantial segment of the labor force, accounting for nearly half of all workers. Recognizing the importance of older workers to the labor force, AACC established the "Plus-50 Initiative" to provide resources to community colleges to engage the plus-50 student population. Seven of Ohio's 23 community colleges participated in the initiative. This workshop will discuss variations in how the program was implemented at Ohio's colleges, keys to successful program implementation, and student feedback.

Presenters: Phyllis Cummins, Senior Research Scholar, Scripps Gerontology Center, Miami University and Jo Alice Blondin, President, Clark State Community College, OH

EXHIBITOR AND SPONSOR NETWORKING

10:15 – 11:00 AM

GRAND BALLROOM FOYER

SESSION B

WEDNESDAY OCTOBER 25

11:00 am – 12:00 pm

Canyon A

PLATINUM SPONSOR

Workforce Automation: The Looming Threat of Evil Robots and Intelligent Computers

TRACK: The Shifting Landscape of Workforce Education

The workforce industry has spent decades training individuals in many job classifications that will simply disappear in the coming years. This thought-provoking and interactive session presented by technologist and futurist Derrick Edwards explains the imminent wave of worker displacement caused by robotic automation and artificial intelligence (AI), the myriad of industries and jobs that will be affected, the speed of displacement, and resources for preparing for the workforce's transformation.

Presenter: Derrick Edwards, President, AGS Data Systems/G*STARS

Alpine East

GOLD SPONSOR

Launching Cyber Careers: How IT Certifications=Jobs

TRACK: The Shifting Landscape of Workforce Education

With more than 550,000 open IT jobs, there is a huge need for qualified workers. More importantly, median IT job salaries are twice that of non-IT jobs! Learn why employers are looking more than ever at certifications to validate the skills needed to be successful in these high-demand cyber jobs.

Presenters: Kirk Smallwood, Vice President Business Development and Alan Rowland, Director Business Development, CompTIA, IL

Alpine West

NONCREDIT EXEMPLARY PROGRAM AWARD

Caution –Student Driver!: HCC's Student-Centered Road to Excellence

TRACK: Strategic Workforce Stakeholders and Partnerships

HCC's Florida Regional Transportation Training Hub began with a single program guided by a student-centered success philosophy: adopt a multigenerational approach to literacy, academic and non-academic student support services, and engage aggressively in partnerships and community engagement. This student-driven programmatic model resulted in exponential growth for HCCC's transportation workforce programs, not just in offerings, enrollment, and completion rates, but also in employer engagement and community partnerships. Join us to discuss implementation successes and challenges on the road to program development, training delivery and workforce readiness.

Presenters: Dove Wimbish, Literacy Director/Student Success Coordinator and John Meeks, Director of Workforce Education, Hillsborough Community College, FL

Canyon B

Forging Employer Partnerships: Lessons from c³bc

TRACK: The Impact of Federal Grants on Community Colleges

This session addresses approaches for community colleges' strategic engagement of business and industry partners in improving the alignment between postsecondary education and employer needs, developing postsecondary courses and credentials, and placing students in industry jobs. Results from the evaluation of the Community College Consortium for Bioscience Credentials (c³bc) TAAACCCT project will be presented. Salt Lake Community College's work in implementing the Medical Device Manufacturing Processes and Practices Certificate will be featured.

Presenters: Judith Alamprese, Principal Scientist, Abt Associates, MD and Craig Caldwell, Dean School of Science, Mathematics and Engineering, Salt Lake Community College, UT

Salon 1

Collaborations for Learner Success: Adult Ed & CTE

TRACK: Connecting Policy and Practice for Program Design

Transitions and pathways work is about alignment between Perkins CTE and Adult Education (AEFL). California's re-investment in adult education is happening within the context of a major CTE investment and WIOA alignment effort as adult educators now plan together around the Adult Education Block Grant consortia table. Investigate California's implementation and create your own strategy for using an Integrated Education and Training (IET) model to drive alignment and investment across CTE and AEFL.

Presenters: Judy Mortrude, Senior Policy Analyst and Anna Cielinski, Senior Policy Analyst, Center for Law and Social Policy, DC

Salon 2

SILVER SPONSOR

Give Employers What They Want: Work Ethic

TRACK: The Shifting Landscape of Workforce Education

Work ethic — sometimes call soft skills, workplace readiness, or foundational behaviors — is the most in-demand skill for employers. Nearly 9 out of 10 hiring managers nationwide say work ethic is their most important factor in hiring. The challenge is that fewer than 1 in 5 candidates have these basic skills, and almost all job-readiness training is focused on academic and technical skills. However, new strategies in developing work ethic are making a huge difference in employability and retention across every population. Discover the secrets that The Center for Work Ethic Development is using to help organizations around the world build the seven behaviors of work ethic.

Presenter: Josh Davies, Chief Executive Officer, The Center for Work Ethic Development, CO

Salon 3

10 Essential Elements...Do your Pathways Stack Up?

TRACK: The Shifting Landscape of Workforce Education

The "Career Pathway Assessment Tool" was developed within Wisconsin's Technical College System to help colleges build new pathways as well as evaluate their current pathways. The 10 elements, each with sub-elements, are used to examine and assess the current state of a program pathway, and then identify next steps for enhancement. Attendees will have the opportunity to practice using the tool. Learn collaborative strategies to engage your cross-functional team in Career Pathway development and assessment.

Presenters: Bonnie Osness, Director of Career Pathways, Northcentral Technical College and Annette Kornell, Career Pathways Liaison, Madison College, WI

Seminar Theater

Innovations in Military-Workforce Translation

TRACK: Strategic Workforce Stakeholders and Partnerships

The College Credit for Heroes (CCH) program is administered by the Texas Workforce Commission to award credit to veterans and service members for their military experience. Over the past six years, TWC has focused on three areas for increasing the number of credits awarded: an online web portal in which veterans and service members can receive an official evaluation of credit at

www.collegecreditforheroes.org; a network of CCH Partner Schools which has grown from seven to 52;

and the creation of acceleration curricula for veterans, in which more than 84 projects have been developed.

Presenters: Apurva Naik, Program Director College Credit for Heroes Program, Texas Workforce Commission; Philip Hoy, Senior Manager of Grant Projects, College Credit for Heroes Workforce and Community Initiatives; and Todd Sherron, Principal Investigator — Accelerate Texas State, Texas State University, TX

Canyon C

STEM Pathways for Veterans: A Collective Approach

TRACK: Strategic Workforce Stakeholders and Partnerships

South Seattle College, the University of Maryland University College, and CAEL have partnered in an initiative to promote STEM education and career pathways for military veterans. In collaboration with IVMF, we gathered and analyzed data to determine which military-to-civilian pathways would best meet regional labor market needs and leverage prior learning. Focusing on sustainable building sciences and cybersecurity, the partners are working together to establish a systems approach to STEM pathways for veterans. This includes developing strategies that drive veteran academic enrollment and completion, recognize appropriate military learning for college credit, encourage employer engagement, and promote veteran recruitment and retention.

Presenters: Jennifer Brandon, Director of Grants and Special Initiatives, South Seattle College
Georgetown Campus, WA and Amy Sherman, Associate Vice President for Innovation and Policy, CAEL, IL

Topaz

Bringing Diversity to the Tech Sector

TRACK: Equity and Diversity in Workforce Development

Located in the tech-dominant Seattle area, Bellevue College and Year Up have been able to align their missions to provide career pathways in to the tech sector for diverse student populations. Year Up (YU) empowers underrepresented young adults to go from poverty to careers in one year. Bellevue College (BC) offers IT certificates, vetted by employers as workforce-ready. YU has engaged employers to provide internships and hire graduates. BC has paired IT certificates that meet YU's national objectives - that YU graduates leave the program employed with competitive salaries and as college graduates who can roll their certificate in to one of BC's five technology-focused Bachelor's degrees.

Presenters: Jody Laflen, Dean Institute for Business and Information Technology; Albert Lewis, Vice President of Economic and Workforce Development; and Robert Ortiz, Program Manager, Bellevue College, WA

WEDNESDAY OCTOBER 25
12:15 PM – GRAND BALLROOM

AWARDS CEREMONY

CREDIT EXEMPLARY PROGRAM AWARD

Ivy Tech Community College – Northeast, IN
Advanced Automation and Robotics Technology (AART)

NONCREDIT EXEMPLARY PROGRAM AWARDS

Hillsborough Community College, FL
Central Florida Regional Transportation Training Hub

JAMES JACOBS SCHOLARSHIP AWARD

Beth M. Arman
University of Maryland, Baltimore County

NCWE IMMEDIATE PAST PRESIDENT AWARD

Dr. Christal Albrecht
Alvin Community College, TX

INTRODUCTION OF NEW WORKFORCE PROFESSIONALS INSTITUTE PARTICIPANTS

Dr. Rebecca Nickoli, Retired
Ivy Tech Community College, IN

SESSION C

WEDNESDAY OCTOBER 25

1:30 pm – 2:30 pm

Canyon A

SILVER SPONSOR

Closing the Skills Gap Through Creating an Environment for Lifelong Goal Attainment

TRACK: The Shifting Landscape of Workforce Education

It is critical community colleges create an environment for life goal attainment that will connect your community with opportunities for educational attainment that lead directly to careers in the industries that are in need of more skilled laborers. Successful execution will increase the economic outlook and help spur economic growth in your communities by making it even more attractive to business looking for talented labor pools across the country.

Presenters: Chuck Brodsky, Executive Vice President, Full Measure Education, DC and Jo Alice Blondin, President, Clark State Community College, OH

Alpine East

GOLD SPONSOR

Elevate your Workforce Development through Innovation and Technology

TRACK: The Shifting Landscape of Workforce Education

A review of Workforce Development in two-year colleges and how technology allows colleges to rapidly meet community and industry demands.

Presenters: Daragh Scaife, Vice President Product Management, and Marcia A. Daniel, Associate Vice President, Executive Engagement, Ellucian, VA

Alpine West

CREDIT EXEMPLARY PROGRAM AWARD

An Automation/Robotics Workforce Education that Fosters a Competitive Edge

TRACK: The Shifting Landscape of Workforce Education

Ivy Tech Northeast's Advance Automation and Robotics progressive pedagogy to prepare a workforce that's needed today and as the industry grows will be elucidated. The pedagogy provides horizontal (basic subject matter) skills as well as vertical (workforce) skills (including discovery-based collaborative project learning). Students take advantage of the program's block scheduling, internships, and nationally recognized certifications embedded in the courses. It will be compared to the alternative—(education) traditionalism—that will not foster the U.S. economy to competitively move forward.

Presenters: Robert D. Parker, Program Chair and Assistant Professor, Advanced Automation and Robotics Technology (AART) and Industrial Technology and Darrel J. Kesler, Professor and Dean Advanced Manufacturing, Engineering, and Applied Technology, Ivy Tech Community College, IN

Canyon B

Pre-Apprenticeship 101

TRACK: The Shifting Landscape of Workforce Education

Pre-apprenticeship programs are designed to be linked to employers who need skilled workers for entry-level positions or to apprenticeship training. Participants receive hands-on training from industry professionals, tour and interview with local employers/apprenticeship programs, receive multiple certifications, and can earn college credit. Learn what it takes to develop a pre-apprenticeship program, the benefits to students, the college, employers and the economy, and how to partner with nonprofits and the workforce development system.

Presenters: Judy Reed, Director American Apprenticeship Initiative Grant and Melinda Nichols, AAI Grant Specialist, South Seattle College – Georgetown Campus, WA

Salon 1

Better Choices-Better Health: A Community Based Program for Older Adults

TRACK: Equity and Diversity in Workforce Development

In this workshop you will learn about how CCAC has partnered with a large health care organization, a large regional foundation, the local United Way and a large community-based senior service center to offer an evidence based training program to help individuals, 60 years of age and older, to manage living with chronic health issues, to learn how to advocate for themselves with medical providers, and navigate the healthcare system.

Presenter: Mary Jo Guercio, Director of Community Training and Development, Community College of Allegheny County, PA

Salon 2

Working Together on Apprenticeships: WIOAs and Community Colleges

TRACK: Connecting Policy and Practice for Program Design

New WIOA administrative rules include Registered Apprenticeships. Community colleges are now becoming Registered Apprenticeship (RA) program sponsors and/or providing Related Training Instruction. But how and in what ways do WIBs and community colleges work effectively to grow the number of registered apprentices? This presentation shares lessons learned in the efforts of a local Worknet Center (WIOA) and Harper College. Included are examples on the process and results developed to successfully undertake this collaborative initiative.

Presenters: Rebecca Lake, Dean Workforce and Economic Development and Melissa MacGregor, Grants Manager, Harper College, IL

Salon 3

Changing Landscapes: Building Programs by Braiding Partners, Resources and Funding

TRACK: The Shifting Landscape of Workforce Education

An interactive workshop designed to look at how the Community College of Baltimore County built innovative programming through the creative use of partnerships, resources, and funding that resulted in successful completion and employment outcomes for hard to serve populations. The session will look at best practices to build regional partnerships, how data driven results can redefine success by aligning college outcomes to partner goals, and how holistic education can drive completion and employment rates, thereby attracting partners and funders.

Presenters: Matthew Bernardy, Director Connections to Employment; Jay Bouis, Director Technical Training; and Lauren Rice, Coordinator Student Support Services, Community College of Baltimore County, MD

Seminar Theater

Engagement for Professional Development: Connecting Workforce Advisors to Employers

TRACK: Strategic Workforce Stakeholders and Partnerships

Inquiring minds want to know about the workforce. Students typically encounter student services colleagues first, asking questions about the jobs related to each program offering. Student services colleagues are hungry for workforce information, so Lone Star College creates opportunities for them to hear directly from industry partners. This session will include these LSC professional development strategies and other industry engagement methods for workforce advisor roles.

Presenters: Christina Todd, Executive Director Workforce Program Development, and Laurie Boyd, Advisor II, Lone Star College, TX

Canyon C

Institutional Strengthening through Federal Grants

TRACK: The Impact of Federal Grants on Community Colleges

Clark State Community College uses federal grant funds to strengthen institutional effectiveness and build capacity through designing and implementing new programs, revising programs, acquiring training equipment, creating work-based modules, implementing I-BEST model introductory courses in technical career pathways, and establishing new recruitment, retention and completion strategies. These institutional improvements came about based on a grant funded program that led to other programs and has been the catalyst for institutional change even without grant funds.

Presenters: Robert J. Vidos, President, Workforce Institute, Inc., OR and Amit Singh, Provost and Vice President for Academic Affairs, Clark State Community College, OH

Topaz

Serving Internationally-Trained Immigrants

TRACK: Equity and Diversity in Workforce Development

One in five college educated immigrants is either unemployed or under-employed. This workshop will provide guidance on how to address the needs of the skilled immigrant population. In this session, the presenters will provide a national, state, and local perspective on how workforce educators are pioneering innovative program models through integrated education and training, contextualized ESL

and career pathways planning. Participants will learn about best practices and resources to help further support this unique population.

Presenters: Katherine Gebremedhin, Director Partnerships and Program Development, WES Global Talent Bridge, NY and John Hunt, Executive Director for Adult Community Learning, Division of Adult and Continuing Education, LaGuardia Community College, NY

EXHIBITOR AND SPONSOR NETWORKING

2:30 – 3:15 PM

GRAND BALLROOM FOYER

SESSION D

WEDNESDAY OCTOBER 25

3:15 pm – 4:15 pm

Canyon A

Virginia's New Economy Workforce Credential Grant

TRACK: The Shifting Landscape of Workforce Education

In July 2016, Virginia implemented the first in the nation pay-for-performance workforce program that incentivizes colleges, and lowers student costs for noncredit credentialing in high demand fields. The program cuts costs to students by 2/3, pays only for completions, provides financial aid, matches students with full time career coaches, and supports outreach and recruitment efforts to bust myths about middle skills careers. Presenters will highlight the legislation, policy, practice, and first-year outcomes of this innovative approach to 21st century workforce development.

Presenters: Randall Stamper, Assistant Vice Chancellor Workforce Programs and Lori Dwyer, Assistant Vice Chancellor Workforce Policy, Virginia's Community Colleges, VA

Alpine East

Strategic Partnerships in Bioeconomy Education

TRACK: Strategic Workforce Stakeholders and Partnerships

Presenters will discuss "Grow Your Future" project, launched within TAACCCT Round 4 consortia, recognized with What's Right With the Region award, and taking integrated approach including educating low-income K-12 students and their families about bio-based industries and providing education and career pathways. Presenters will address regional collaboration making this project a success, including higher education, employers, workforce/economic development, and communities, and will showcase how this strategic partnership helps break the inter-generational cycle of poverty.

Presenters: Courtney Breckenridge, Project Manager and Diana Nastasia, Program Management Specialist, Building Illinois Bioeconomy Consortium, Southern Illinois University Edwardsville, IL

Alpine West

Facilitating ABE Learners' Postsecondary Success

TRACK: Connecting Policy and Practice for Program Design

This session addresses strategies for facilitating adult education learners' success in postsecondary education. Results from our evaluation of the Oregon Pathways for Adult Basic Skills initiative concerning adult learners' enrollment in postsecondary courses and earning of postsecondary

credentials will be discussed. Highlighted will be coordination between adult education and career and technical education in supporting career and college awareness instruction, considerations in guiding learners' selection of college courses, and advising to ensure postsecondary completion.

Presenter: Judith A. Alamprese, Principal Scientist, Abt Associates, MD

Canyon B

Innovations in Human Services Counseling Careers

TRACK: The Shifting Landscape of Workforce Education

The presenters will share a case study of two similar academic programs that were combined to create one program with several stackable credentials, prior learning assessments, synchronous and asynchronous learning, alignment of degrees and certificates with workforce certifications, and a partnership between credit and noncredit programs. We will share our strengths and our challenges, provide examples on how we have maximized enrollment and ensured quality training for our students, and describe how we have re-engaged program completers to return for additional workforce training.

Presenters: Ted McCadden, Associate Professor and Lisa Boone, Associate Professor, Community College of Baltimore County, MD

Salon 1

Student Success Through Resiliency and Support

TRACK: Connecting Policy and Practice for Program Design

The Northeast Resiliency Consortium (NRC) has defined resiliency as “an individual’s persistent development and application of knowledge, skills and resources that effectively help one adapt to change and overcome adversity.” Kingsborough Community College, an NRC college partner, uses Resiliency Modules to teach skills which students can draw upon during crises of various scales. Learn about how our model incorporates resiliency competencies throughout the entirety of training to prepare students with skills they can engage whenever and wherever crisis situations arise.

Presenters: Alissa Levine, Director of Programs and Jessica Cinelli, Grants Coordinator, Center for Economic and Workforce Development, Kingsborough Community College, NY

Salon 2

Enhancing Immigrant Workforce Opportunities

TRACK: Equity and Diversity in Workforce Development

Building One Community and Norwalk Community College will present an overview of the Home Health Aide Skills Development program. This partnership is an Immigrant Workforce Education initiative that prepares students to work in the home healthcare sector. The presenters will discuss the design and implementation process, the program components and early success indicators. This work has provided a new way to deliver education to our immigrant community and meet key workforce needs.

Presenters: Anka Badurina, Skills Development Senior Director, Building One Community and Kristina Testa-Buzzee, Associate Dean of Extended Studies and Workforce Education, Norwalk Community College, CT

Salon 3

Community Health Center and Community College Partnerships for Health Workforce Benefit

TRACK: Strategic Workforce Stakeholders and Partnerships

From the frame of collective impact, participants will: consider a model of collaboration between community colleges and community health centers (CHCs); learn and share examples of innovative, successful partnerships between community colleges and CHCs; identify possible primary care partnership opportunities; and explore the intersections between community colleges and CHCs with regards to meeting the current and future demands of the primary care workforce. The session will offer tools and suggestions to maximize relationships.

Presenters: Jennifer Johnston, Program Manager Healthcare Workforce Transitions, Highline College; Dan Ferguson, Director, Washington State Allied Health Center of Excellence; and Naveen Kanithi, Workforce Program Manager, Northwest Regional Primary Care Association, WA

Seminar Theater

The Role of Partnerships to Meet Workforce Needs

TRACK: Strategic Workforce Stakeholders and Partnerships

Clark State Community College engages with industry partners to meet workforce needs. We partner with job centers, economic development, chambers, and career technical centers to create a talent pipeline. Business leaders serve as advisers assuring program curriculum is aligned with workforce demands. The college credit and noncredit divisions work together to meet employer needs; producing qualified graduates and creating pathways for continued employee development. This active engagement allows us to efficiently and effectively support our businesses.

Presenters: Aimee Belanger-Haas, Dean Business and Applied Technology; Amit Singh, Provost and Senior Vice President of Academic Affairs; and Toni Overholser, Director Workforce and Business Solutions, Clark State Community College, OH; and Robert Visdos, President, Workforce Institute, Inc., OR

Canyon C

Leveraging Data to Enhance Healthcare Programs

TRACK: The Impact of Federal Grants on Community Colleges

The University of the District of Columbia Community College offers stackable and marketable credentials to ultimately move students into high wage jobs. A TAACCCT grant enhanced the Healthcare Administration program using contextualized learning designed to improve literacy, numeracy, and soft skills alongside traditional technical training. To make improvements, programmatic and administrative data are used to inform decision-making. These data provide better performance and outcome measures to expand and sustain the pathway.

Presenters: Emmanuelle St. Jean, Project Director Healthcare Administration and Ama Takyi-Laryea, Senior Technical Specialist, ICF International, DC

Topaz

Ok, We Have Support. Now What?

TRACK: Strategic Workforce Stakeholders and Partnerships

HCC has progressed exponentially from one garage to a multi-disciplined program in a relatively short-period of time – but not alone. By forging and multiplying key industry, community and business partnerships, HCC has expanded, modernized, and improved the quality and focus of its programming and funding sources. This workshop discusses employer engagement and partnership strategies and

focuses on how reciprocity guides these partnerships in refinement of needs assessment, program development, training delivery and workforce readiness.

Presenters: Dove Wimbish, Literacy Director/Student Success Coordinator and John Meeks, Director of Workforce Education, Hillsborough Community College, FL

EXHIBITOR AND SPONSOR NETWORKING

4:15 – 4:45 PM

GRAND BALLROOM FOYER

LEARN MORE ABOUT NCWE AND HOW YOU CAN BECOME INVOLVED

4:45 – 5:15 PM

SEMINAR ROOM

PRESIDENT'S RECEPTION – ALL ATTENDEES WELCOME

5:30 – 7:30 PM

TROFI RESTAURANT

**THURSDAY OCTOBER 26
8:00 AM – GRAND BALLROOM**

GENERAL SESSION

INTRODUCTION OF NCWE BOARD MEMBERS

Dr. Jo Alice Blondin, President
Clark State Community College, OH

CONFERENCE SPONSOR RECOGNITION - GOLD

Kirk Smallwood, Comptia
Marcia A. Daniel, Ellucian
Mike Nelson, Pinnaca
Art Janowiak III, Conover Company

BUSINESS AND INDUSTRY PANEL PRESENTATION

THE NEW ADMINISTRATION - IMPACT ON WORKFORCE EDUCATION POLICY AT THE STATE AND FEDERAL LEVELS

Kermit Kaleba

Senior Policy Director
National Skills Coalition

Jim Hermes

Associate Vice President of Government Relations
American Association of Community Colleges

Dr. Morna K. Foy

President
Wisconsin Technical College System

The first year of the Trump Administration has brought new leadership and new ideas to key federal agencies with responsibility for our nation's education and workforce systems, but has also presented unique challenges for the field. In this session, we'll discuss how the political landscape in Washington has changed over the past year, and learn how states are adapting to a rapidly shifting policy and fiscal environment. The session will also provide a preview of what we can expect for 2018 in education and workforce policy, and how community colleges and their partners can ensure their voices are heard by policymakers in DC. Moreover, it is imperative that we respond to the changing needs and expectations of our students and employers. They, in turn, will become our most effective advocates with policymakers regardless of who occupies the White House or the state house.

SESSION E
THURSDAY OCTOBER 26
9:15 am – 10:15 am

Canyon A

Engaged for Lift-Off: Utah Workforce Partnerships

TRACK: Strategic Workforce Stakeholders and Partnerships

Stakeholders in Utah have launched several significant strategic workforce partnerships. Collaborations involving business and industry, legislators, the Governor's office, economic and workforce development, community and technical colleges, higher education, and K-12 education have ignited broad efforts launching workforce initiatives to new levels. Local initiatives have inspired statewide models, and state-level efforts have seeded local partnerships. A panel of stakeholders will describe approaches, challenges, and triumphs in developing tangible industry workforce acceleration partnerships, education-industry pathways, stackable credentials, strategic workforce investments, and a new statewide "TalentReady Utah" umbrella.

Presenters: Dave R. Woolstenhulme, Commissioner of Technical Education, Utah System of Technical Colleges; Ann Millner, Utah State Senator; Tami Pyfer, Education Advisor, Office of the Utah Governor; Deneece Huftalin, President, Salt Lake Community College and Jared Haines, Associate Commissioner, Utah System of Technical Colleges, UT

Alpine East

SILVER SPONSOR

The Economic Value of Effective Workforce Development

TRACK: Strategic Workforce Stakeholders and Partnerships

Today, having a skilled workforce is the key to employer recruitment, retention and expansion. But research shows there is still a persistent skills gap. We cannot continue to use the same thinking to solve the skills gap and expect different outcomes. See what the National Workforce Solutions Advisory Board sponsored by ACT is proposing: a robust eco-system that lends itself to continuous process improvement to enables a common language adapted at the speed of business to ensure the workforce has the skills industry needs today and tomorrow. Attendees will learn about upcoming national best practices launching this year including field study outcomes conducted by ACT that build upon the call to action outlined in the NWSAB paper, "Understanding and Closing the Skills Gap."

Presenters: Karla Leach, President, Western Wyoming Community College, WY; Debra Lyons, Principal Strategist Workforce Engagement and Julie Gibson, Director Workforce Partnerships, ACT, IA

Alpine West

GOLD SPONSOR

The New Virtual Career Center: Engaging Students through Targeted Service Delivery Systems

TRACK: The Shifting Landscape of Workforce Education

The New Virtual Career Center is an interactive career and labor market exploration tool designed specifically for students. See how the New Virtual Career Center guides students in their career exploration, job search, internships, entrepreneurs etc. Using labor market data to connect and inform people, education, and business.

Presenters: Deane Toler, Director of Sales and Marketing and Dan Cobus, Sales Manager, Geographic Solutions, FL

Canyon B

Career Pathways for Adult Learners in Chicago, Houston, and Miami

TRACK: The Shifting Landscape of Workforce Education

This session will present findings from a two-year researcher-practitioner partnership that investigated how adult education agencies are providing career pathways programming in Chicago, Houston, and Miami. This session will focus on what we can learn about career pathways design and implementation from the six agencies selected for our in-depth case studies. Relevant findings from a survey of 106 adult education agencies and focus groups with 6-8 providers in each city will also be shared.

Presenters: Esther Prins, Associate Professor, Lifelong Learning and Adult Education Program, Penn State University, PA and Sheri Foreman, President and CEO, Houston Literacy, TX

Salon 1

Emerging Healthcare Careers

TRACK: Connecting Policy and Practice for Program Design

New York State is undergoing an epochal transformation of its healthcare delivery system, as part of an \$8 billion reform. As a result, the healthcare workforce is rapidly changing. CUNY is working with employers to develop new programs to meet the needs of the industry. CUNY has developed: community health worker apprenticeship, certified peer advocate, health coach, coding apprenticeship, and more. Join us as we learn more about the intersection between policy reform, emerging occupations, and program development.

Presenter: Curtis Dann-Messier, Assistant Director for Continuing Education, City University of New York, NY

Salon 2

Transforming the Language of Workforce

TRACK: Equity and Diversity in Workforce Development

Over 500 Spanish and Somali speaking early learning providers in King County are impacted by the Department of Early Learning's new quality standards. Obtaining a 12-credit certification from a community college will fulfill these requirements. How did Highline College respond to this major shift in the Early Childhood industry? The Workforce Education Department has taken the lead by utilizing the Working Students Success Network pillars and an innovative language-based cohort model (Somali, Spanish, and Arabic).

Presenters: Mariela Barriga, Student Success Coordinator and Loyal Allen Jr., Director Workforce Education Services, Highline College, WA

Salon 3

Story Telling as a Strategy for Sustainability

TRACK: The Impact of Federal Grants on Community Colleges

While many colleges and organizations have stories to tell about their innovations, successes and responses to challenges, so often those stories get buried in reports that are neither disseminated nor digested. By utilizing storytelling as a strategy for sharing and scaling, you can learn how to effectively communicate your efforts in a way that engages audiences and offers easy-to-digest insights. Learn about the processes and resources to scale and sustain workforce innovations.

Presenters: Helene Mancuso, Project Manager of the TAACCCT Grant, Luzerne County Community College, PA and Alexandra Shinert, Communications Program Manager, Northeast Resiliency Consortium, Passaic County Community College, NJ

Seminar Theater

Hope in Healthcare: Pathways Changing Lives

TRACK: Equity and Diversity in Workforce Development

Trinity Health System, West Michigan Works, and Grand Rapids Community College are working together to build futures in healthcare for historically underrepresented populations in west Michigan by creating dynamic pathways from poverty to prosperity. Learn how the development of Medical Assistant and Sterile Processing Technician apprenticeships, along with concentrated efforts and training are moving individuals in entry-level healthcare positions to middle and high skill jobs, positively impacting lives.

Presenters: Linda Witte, Program Manager Noncredit Health Programs and Director, Medical Assistant Program; Julie MacFarland, Interim Manager of Talent Acquisition, Mercy Health; and Amy Lebednick, Business Solutions Manager, West Michigan Works, MI

Canyon C

GOLD SPONSOR

Cloud Based Video Solutions in Practice

TRACK: The Impact of Federal Grants on Community Colleges

Industry experts will discuss how the Acano/ CMS cloud based video solution has benefitted both the TAACCCT grant deployment and MnAMP. We will discuss the applied use of this video solution in distance learning and training. Specifically, we will discuss how these cloud-based video solutions are used today with students, for work force development, as well as advanced continuing training for current and under employed workers in manufacturing. In addition, the group will discuss the financial sustainability of this solution after federal grant dollars have been depleted.

Presenters: Heidi Braun, Director of Work Force Development, Pine Technical and Community College; Anne Willaert, Director MnAMP Minnesota Advanced Manufacturing Partnership, South Central College; and Mike Nelson, Senior Account Manager, Pinnaca, MN

Topaz

Using SNAP E&T to Help Address Barriers to Success

TRACK: Equity and Diversity in Workforce Development

Research continues to highlight the fact that many college students struggle to meet their basic needs, including stable housing and food. The Supplemental Nutrition Assistance Program (SNAP) Employment & Training (E&T) program can help address these needs. This presentation will discuss how SNAP E&T can help community college students access SNAP nutrition benefits, tuition assistance, and how the program can help provide other critical supportive services such as transportation and child care assistance.

Presenter: Kaila Wilson, Program Analyst, U.S. Department of Agriculture, DC

EXHIBITOR AND SPONSOR NETWORKING

10:15 – 11:00 AM

GRAND BALLROOM FOYER

SESSION F

THURSDAY OCTOBER 26

11:00 am – 12:00 pm

Canyon A

Powerful Partnerships via Summer Career Academies

TRACK: Strategic Workforce Stakeholders and Partnerships

Energized by the California Pathways Trust Grant, College of Marin and the Marin County Office of Education are partnering on more projects than ever to expand pathway opportunities for students of Marin County. One of the most successful endeavors is the creation of Summer Career Academies, which provide up to two college units to high school students while they are experiencing various careers. Learn how to develop and nurture crucial educational/business partnerships and create pathway academies that are cool for students, great for schools, and essential for the world of work.

Presenters: Katheryn Horton, Workforce Development Grants Administrator and Beth Pratt, Dean of Career and Technical Education, College of Marin; and Ken Lippi, Assistant Superintendent, Marin County Office of Education, CA

Alpine East

SILVER SPONSOR

Embracing Millennials: Closing the Manufacturing Skills Gap and Gaining a Competitive Edge

TRACK: The Shifting Landscape of Workforce Education

It's no secret that the future of manufacturing will be in jeopardy if the industry does not face the growing skills gap. The baby boomers are retiring and manufacturers are falling short with skilled succession plans behind them. The solution to this critical challenge is right in front of us. Millennials represent our greatest opportunity to meet the workforce needs! ToolingU-SME will discuss how Millennials, with their curiosity and desire to push boundaries, offer a unique perspective for the workplace: one that can lead to loyal employees and strong business results. In addition, ToolingU-SME will discuss how they are collaborating with community colleges nationwide to develop best practices for building worker qualification programs which include tools and techniques for the delivery of successful on-the-job training sessions.

Presenter: Denise Ball, Workforce Development, Business and Industry, ToolingU-SME, OH

Alpine West

GOLD SPONSOR

Top 8 Soft Skills for Workplace Readiness

TRACK: The Shifting Landscape of Workforce Education

Research shows that only 15% of success is determined by hard skills. The other 85% is determined by soft skills. Employers are tired of costly turnover. They want employees to have a positive attitude, show up on time, work well in teams, etc. In this session, I will show you the top eight soft skills employers are looking for, how to improve productivity and decrease turnover, prepare individuals for the world of work and best practices for using evidence-based tools.

Presenter: Art Janowiak III, Vice President of Sales and Marketing, Conover Company, WI

Canyon B

TAACCCT and Tech College as Registered Apprenticeship Sponsor

TRACK: The Shifting Landscape of Workforce Education

Since 2011, the US DOL TAACCCT grant program has facilitated new strategies and developments in workforce education. A grantee in four rounds of TAACCCT, Mitchell Technical Institute experienced the benefits of federal funding and challenges of sustaining programs when grants end. We'll discuss these challenges and changes in workforce education with the creation of a college sponsored LineWorker Registered Apprenticeship. Topics include development of Registered Apprenticeship, funding model, and experiences since start-up.

Presenter: John Heemstra, Vice President and Chief Operations Officer, Mitchell Technical Institute, SD

Salon 1

Your Construction Safety Program: Safe Students, Safe Workers

TRACK: The Shifting Landscape of Workforce Education

Learn what other programs are doing, and how to support development of students' skills for safe work in the classroom and on the job. What administrative systems, instructor support, curriculum content and teaching activities are needed? We will share concrete examples and results from site visits, interviews, and a national survey of instructors and administrators in construction CTE programs in 2-year colleges, as well as action steps and resources for administrators and instructors.

Presenters: Diane Bush, Program Coordinator Labor Occupational Health Program, University of California, Berkeley, CA and Darlene G. Miller, Executive Director, National Council for Workforce Education, FL

Salon 2

Navigation Best Practices for Student Success

TRACK: The Impact of Federal Grants on Community Colleges

The WISE TAACCCT Consortium developed a career navigator guidebook to establish best practices for student support in professional technical programs. The guidebook outlines the roles of a navigator in outreach/recruitment, student retention, and transition to employment as well as student training topics for job readiness, student portfolios, working with veterans, and other resources. This session will include before and after TAACCCT funding impact at three colleges, an overview of the guidebook, and facilitated discussion on student success.

Presenters: Lauren Hadley, Director Manufacturing Programs, Shoreline Community College; Mike Brandstetter, DOL Grant Project Manager, Bates Technical College; Anna Bennett, WISE Grant Manager and Olivia Cookson, WISE Grant Student Navigator, Renton Technical College, WA

Salon 3

Immigrants Learning to Save Lives in Maine

TRACK: Equity and Diversity in Workforce Development

Maine is turning to immigrants to help save lives! Learn how this training program was designed, funded, and replicated to train immigrants with medical backgrounds become emergency medical technicians. Students are trained to be language interpreters as well as state-certified EMTs. Using a model of contextual-based language and occupational training, see how this is transforming delivery of workforce training in Maine. Join the conversation about integrating highly-skilled immigrants into our work communities.

Presenters: Julie Chase, Dean Business and Community Partnerships and David Zahn, Department Chair ESOL and Global Languages, Southern Maine Community College, ME

Seminar Theater

Develop and Leverage Industry Partnerships

TRACK: Strategic Workforce Stakeholders and Partnerships

Davis Technical College has developed partnerships with industry stakeholders to acquire new funding streams, leverage resources, and ensure alignment of instructional programs. Partnerships have improved quality, student engagement, and outcomes. Industry professionals connect through social media, job fairs, and other events while sponsoring externships, posting jobs, hiring students, and serving as program advisors. This has increased donations, participation in college fundraising events, and program sponsorship. Partners work beside instructors and students on a regular basis.

Presenters: Michael J. Bouwhuis, President and Kim Ziebarth, Vice President of Instruction, Davis Technical College, UT

Canyon C

Competency-Based Education and Workforce Training

TRACK: The Shifting Landscape of Workforce Education

This session will focus on Salt Lake Community College's transition of its School of Applied Technology (SAT) from a clock-hour, seat-time based modality, to a competency-based education model. The SAT is responsible for short-term, workforce training programs in areas that lead to high-wage and high-demand jobs. The SAT enrolls students on an open-term with new students starting each Monday. This session will focus on the lessons learned, positive impact, and industry partnerships developed through the process.

Presenters: Eric Heiser, Dean; Franz Feierbach, Director of Operations; Carrie Riley, Assistant Registrar; and Steven Fogg, Associate Dean, Salt Lake Community College, UT

Topaz

Promoting Diverse Hiring with Local Community Partners

TRACK: Equity and Diversity in Workforce Development

This session will explore strategies that community colleges can implement to build strong partnerships with local government agencies to promote minority hiring where there has been discriminatory treatment and inequities in hiring practices. Florida State College at Jacksonville was able to help their

local Fire and Rescue Department address the shortage of minority applicants through the development of the Fire Science Cadet Academy.

Presenter: Tameiko Allen Grant, Academic Director of Professional Studies and Public Safety, Florida State College at Jacksonville, FL

THURSDAY OCTOBER 26
12:15 PM – GRAND BALLROOM

GENERAL SESSION

NETWORKING LUNCH

Join new friends and colleagues for a fun lunch of networking and conversation. Share promising practices and innovative ideas to bring back to your campus to improve workforce education and training.

SESSION G

THURSDAY OCTOBER 26

1:30 pm – 2:30 pm

Canyon A

Pathways and Pipelines - Collaborations that Work!

TRACK: Strategic Workforce Stakeholders and Partnerships

Utah has experienced tremendous economic growth and keeping the workforce pipeline full has been a challenge. Government, education and industry have collaborated to create pathways programs that target both the secondary students and those adults that are currently "underemployed". The Utah Aerospace Pathways Program was created at the request of the Boeing Corporation. The process and steps will be the focus of this presentation. Two more pathways have been replicated: Diesel Technician and Medical Innovations.

Presenter: Rick Bouillon, Associate Provost Workforce and Economic Development, Salt Lake Community College; Kimberlee Carlile, Pathways Program Manager, Governor's Office of Economic Development; and Melisa Stark, Employer Initiatives Program Manager, Utah Department of Workforce Services, UT

Alpine East

Building a Workforce for a Gigafactory

TRACK: Strategic Workforce Stakeholders and Partnerships

Truckee Meadows Community College and the Nevada Governor's Office of Economic Development were presented with the challenge of how to meet the need for 2,400 trained workers for Panasonic's workforce at the Tesla Gigafactory. The college mobilized to repackage its curriculum as a "menu" of options and created the Panasonic Preferred Pathway Program (P3), a 10-credit program for students to train for entry-level positions. The college also received support from the state for students.

Presenter: J. Kyle Dalpe, Interim Dean of Technical Sciences, Truckee Meadows Community College, NV

Alpine West

Building it So They Will Come; Sector Partnership: Focusing on Students and the Workforce

TRACK: Strategic Workforce Stakeholders and Partnerships

Program development often has minimal industry input and uses a "we will build it, they will come" model – but not in Central Ohio, where a strong industry-led partnership was created to focus on workforce training needs and industry competitiveness. Businesses, the two-year technical college, economic development agencies, other educational institutions, service agencies and other organizations, and the Ohio Association of Community Colleges all worked together to build a strong industry sector partnership for next-generation manufacturing.

Presenters: Lauri White, Vice President for Academic Affairs, Central Ohio Technical College and Nathan A. Strum, Director Economic Development, GROW Licking County, OH

Canyon B

Partnership for College and Career Readiness

TRACK: Strategic Workforce Stakeholders and Partnerships

Robert Turner High School and Alvin Community College teamed up to open a new innovative college and career high school in the Houston area. In this school of choice, students may pursue over 15 career certification pathways, participate in internships in the community, and earn college credits up to an associate's degree by the time they graduate from high school. Students enjoy hands-on, highly relevant learning, and parents enjoy saving on the first two years of college.

Presenters: Christal M. Albrecht, President, and Akilah Martin, Director of College and Career Pathways, Alvin Community College; and Sheryl Von Ruff, Business Partner Community Liaison, Robert Turner College and Career High School, TX

Salon 1

TAACCCT Changing the Institution

TRACK: The Impact of Federal Grants on Community Colleges

The Michigan Coalition for Advanced Manufacturing (MCAM) grant has had a significant impact on our institution, from changing the college's student enterprise system, to changing articulation and transfer, data collection importance and practice and revolutionizing relationships with employer and our one-stop! Come and hear about our failures and successes. We hope to help you avoid some of the mistakes we made - although know that we have created a tsunami - and there is no turning back. Make it happen at your institution.

Presenters: David Lovell, Program Manager M-CAM Grant, Grand Rapids Community College and Amy Lebednick, Business Solutions Manager, West Michigan Works, MI

Salon 2

Barriers to Success - What Might be Missing

TRACK: Equity and Diversity in Workforce Development

Many low-income populations are challenged by programs that seem better designed to wash them out than support their successes. Increasingly, programs serving these populations offer their participants wrap-around supports and/or navigators, that help them resolve barriers to success, and see better results. In this session, we will discuss obvious barriers to success and ways they are being addressed before turning our attention to more complex barriers that lurk below the surface and the challenges in the work to address them.

Presenter: John Kim, Executive Director, Seattle Jobs Initiative, WA

Salon 3

FSW and Hodges University: A Case Study in Adapting to Workforce Demands

TRACK: The Shifting Landscape of Workforce Education

One difficulty facing colleges in meeting local workforce training needs is reconciling program development with disparate and conflicting data, employer education demands, and available resources. This presentation discusses how this challenge was met through uniquely crafted research and practices at Florida SouthWestern State College and Hodges University. Effective regional workforce partnerships and implementation strategies will be shared with attendees so they can extend these results to their local workforce and share results they may have found in their practice.

Presenters: Tom Rath, Associate Dean of Business and Technology, Florida SouthWestern State College, FL

Seminar Theater

Workforce Development is a Team Sport

TRACK: Strategic Workforce Stakeholders and Partnerships

Clark State Community College and The Chamber of Greater Springfield will discuss how chambers can help community colleges reach their goals, better align with new and existing business needs, and discuss programs that have helped increase their partnership and teamwork. Finally, they will conclude with a discussion around how their dedication to the future workforce lead them to engage with ACT, and the process to become a Work Ready Community.

Presenters: Amy Donahoe, Director of Workforce Development, The Chamber of Greater Springfield and Jo Alice Blondin, President, Clark State Community College, OH

Canyon C

Three States, Three Models, Three Approaches

TRACK: The Impact of Federal Grants on Community Colleges

Ramping up proactive planning and integration partnerships between public workforce systems, higher education, and common industry/labor/workforce entities is challenging! Representatives from Massachusetts, Missouri and Kansas TAACCCT consortia discuss how they (1) developed regional, industry-aligned partnerships; (2) accessed and integrated labor market information and planning; and, (3) worked collaboratively with workforce, business, and industry partners to develop and sustain the systems and infrastructure that identify and respond to workforce needs.

Presenters: Dawn Busick-Drinkard, MoWINs Statewide Grant Director, Missouri Community College Association, MO; Kathleen Kirby, Statewide Project Director GPSTEM, Massosoit Community College, MA; and Debra Mikulka, KanTRAN Director, Washburn Tech University, KS

Topaz

More Options for More Success

TRACK: The Shifting Landscape of Workforce Education

This presentation will discuss how South Louisiana Community College's Adult Ed program offers multiple entry- and exit-points for our adult education students. By partnering with the Louisiana Workforce Commission and taking advantage of both Career Pathways and Corporate College at SLCC, our students can quickly earn both industry recognized certifications along with their high school equivalency. This, in turn, results in more financial stability for students and their families.

Presenter: Connor Chauveaux, Manager of Adult Basic Education, South Louisiana Community College, LA

EXHIBITOR AND SPONSOR NETWORKING – ICE CREAM SOCIAL

2:30 – 3:15 PM

GRAND BALLROOM FOYER

SESSION H

THURSDAY OCTOBER 26

3:15 pm – 4:15 pm

Canyon A

Beyond WIOA: Building Regional Partnerships

TRACK: Strategic Workforce Stakeholders and Partnerships

Collaborating for funding is insufficient to build true partnerships. Using the case study of a Career Opportunities in Retail Grant, Workforce Snohomish, Everett Community College, and Industry will share how stakeholders collaborate to address a shortage of supervisors and managers in retail and hospitality sectors. The foundations of the partnership were created during the WIA to WIOA transition. Best practices include the use of Town Hall style meetings, strategic board membership selections, and local economic planning to build vibrant partnerships.

Presenters: Ryan Davis, Dean of Business and Applied Technology, Everett Community College and Erin Monroe, CEO, Workforce Snohomish, WA

Alpine East

Industry in the Education Driver's Seat

TRACK: Strategic Workforce Stakeholders and Partnerships

The more industry is involved in the education process, the more relevant and skilled the workforce becomes. Learn how a small technical college engaged a rapidly growing tech sector to collaborate and build curriculum for a program that met the needs of business and industry and boasts 100% placement in a high wage, high demand occupation.

Presenter: Lisa Birch, Director Technology and Service Programs, Mountainland Technical College, UT

Alpine West

Rebuilding Our Connection in Healthcare

TRACK: Strategic Workforce Stakeholders and Partnerships

After years of being a one-stop contractor and having a challenging relationship with our local one-stop, hear how we turned it around and strategically worked together to build healthcare partnerships to move Grand Rapids forward — city that had an unemployment rate of more than 12% in 2008 to one that has less than 4% today. See and hear the results from our healthcare employers who were crucial in

building a strategy that is being recognized nationally. See how we built on the strengths and what has been possible and how our employers and community benefited.

Presenters: Linda Witte, Program Manager Health Program and Director Medical Assistant Program, Grand Rapids Community College; Doug Himmelein, Vice President Human Resources, Holland Home; Julie MacFarland, Interim Manager of Talent Acquisition, Mercy Health; and Amy Lebednick, Business Solutions Manager, West Michigan Works, MI

Canyon B

Partnerships and Planning in Education Today

TRACK: The Shifting Landscape of Workforce Education

Partnerships are the cornerstone of Southern State Community College's mindset. To enhance our regional assets, this rural college looks at opportunities to partner with other higher education institutions, secondary schools, industries, and career technical centers to address regional challenges. Opportunities to better the region with partnerships are all around, the question is how will you find them and what will you do?

Presenters: Amy McClellan, Coordinator of Academic Partnerships; Jeff Montgomery, Dean of Technical Studies; and John Joy, Dean of Workforce Training, Southern State Community College; and Shawn Tomlin, Aviation Instructor, Laurel Oaks Career Technical Center, OH

Salon 1

The Expectations of Millennials (and How to Deal with Them)

TRACK: The Shifting Landscape of Workforce Education

With a generation as large as the Boomers is flooding into the workplace, organizations are finding harder to integrate Millennials into their business model, regardless of past success. Going far beyond a "Generations in the Workplace" program, this presentation offers pointed insight based from interviews of over 100 Millennials, as well as regional business leaders and their efforts to harness their energies, talents and interests; and the two biggest concerns no one is talking about.

Presenter: Rod Bourn, Coordinator of Professional Development, Harford Community College, MD

Salon 2

Building a Success Network

TRACK: Equity and Diversity in Workforce Development

The flexibility of online learning brings challenges for many students. Learn how we have built a Success Network to connect students to the resources needed to help them thrive in the online environment and beyond. Success Coaches, whose innovative approaches help guide students towards completion, play a key role along with other individuals, departments, and external organizations. Attendees will gain insight into how they might create or expand a Success Network for their own participants.

Presenter: Rebecca Thorpe, Consortium Project Director, Hazard Community and Technical College, KY

Salon 3

I Need a Career NOW!

TRACK: The Shifting Landscape of Workforce Education

Today's students aren't buying into the "you need a four-year degree or you'll fail at life" mentality. Polk State College has designed and implemented boot camp style courses for CNC machining where

students graduate in less than a quarter of the time and 98% have a job within one month of graduation. Learn how Polk has integrated NIMS credentials, articulated credits, and soft skills to decrease the time a student takes to be a proficient machinist.

Presenter: Jamie Rowan, Program Manager, Polk State College, FL

Seminar Theater

Elevator Speech to Success with Elected Officials

TRACK: Strategic Workforce Stakeholders and Partnerships

Students, faculty and staff are the best messengers to bring college information to elected officials. But what do you say when you run into someone around town or at your legislature? We will share ideas and issues related to how students, faculty and staff can carry your college's message. Each participant will start an "elevator" speech about a program area and practice giving a speech to a "legislator."

Presenters: J. Kyle Dalpe, Interim Dean of Technical Sciences, Truckee Meadows Community College, NV; Tameiko A. Grant, Academic Director Professional Studies and Public Safety, Florida State College at Jacksonville, FL; and Amy C. Hatfield, Dean for Workforce Development and Basic Studies, Olympic College, WA

Canyon C

We Utilized TAA Dollars to Create a New Way To Do Business

TRACK: The Impact of Federal Grants on Community Colleges

Learn how through the Minnesota Advance Manufacturing Partnership(MnAMP), 12 community colleges created system change by building stronger relationships between themselves, industry partners and other community stakeholder such as WFB, One-Stops and Non-Profits. Discover how we came together to achieve one goal – effective strategies to address the skills gap in manufacturing. Presenters will demonstrate the restructured academic framework which includes a core curriculum, seamless pathways, apprenticeship models, strategic advising and a new statewide customized training model call +Connect.

Presenters: Anne Willaert, TAA Grant Director and Emma Baumann, MnAMP Associate, South Central College; and Frank Braswell, Dean, Saint Paul College MN

Topaz

Model Partnerships to Meet Industry Needs

TRACK: Strategic Workforce Stakeholders and Partnerships

Through the State of California Workforce Development Board's SlingShot Initiative, community colleges in the Central Valley are working together to address the disconnect between academic programs and skills desired by employers by offering training opportunities that will prepare graduates for high-quality, family supporting jobs in the manufacturing sector. Presenters will highlight the strategies taken to provide accessibility to education, strengthen private and public partnerships, advance knowledge and improve skills, and work collaboratively to create solutions.

Presenters: Timothy J. Woods, Dean Workforce Development and Career Technology Center, Fresno City College and Blake Konczal, Executive Director, Workforce Connection, CA