NFRC’s certification and labeling program requires that a temporary and a permanent label be affixed to each product in order to be considered certified.

When you purchase NFRC-certified windows, doors, or skylights, the product(s) should arrive with both labels applied. Sometimes, however, the temporary labels are removed during shipping or installation, and consumers quite naturally want to know how to track down the energy performance information in their absence.

**The Temporary Label**

The temporary paper label is generally affixed to the interior glazing surface. It explains the product's energy performance ratings, including U-factor, Solar Heat Gain Coefficient, and Visible Transmittance. If the temporary label is missing, the product is considered not certified, whether it is authorized for certification or not.

Temporary labels cannot be emailed, faxed, or sent separately from the window. If they are missing the manufacturer is required to perform onsite labeling, or if the product's glazing option can be accurately identified, provide a Fenestration Manufacturer Certificate (FMC).

**The Permanent Label**

NFRC’s permanent label can be found along the side jambs, at the top on the header, at the bottom on the sill, or between the panes of glass on the spacer of the product. The permanent label can be an adhesive label, a tab included alongside other information, marks, or etchings.

The product's NFRC identification codes are typically found on the right-hand side of the label. Unlike the temporary label, the permanent label does not display performance information. This label may, however, display a NFRC’s Certified Products Directory (CPD) number, which you can use to acquire the performance information.

If the permanent label displays NFRC's CPD number, you can enter it here to acquire the specific product line's performance information.
NFRC administers an independent, uniform rating and labeling system for the energy performance of fenestration products, including windows, curtain walls, doors, and skylights.

For more information on NFRC, please visit our Website at www.nfrc.org or contact NFRC directly at 301.589.1776.