

2016 Webinar Schedule

(Revised 3/3/2016)

New for *National Volunteer Week, April 10-16, 2016*, we are offering a package for *Planning Your Volunteer Appreciation Events* containing two 45 minute on-demand webinars and a guide for volunteer managers to use in recognizing, celebrating, and enabling volunteers.

On-demand webinars and planning guide available Friday, January 1, 2016

- Helplessness & Hopelessness: The Volunteer Role in Finding Meaning (On-demand)
- Taking Volunteer Communication Skills to the Next Level (On-demand)
- A Guide for Volunteer Managers
Presenter: Gary Gardia, Gary Gardia, Inc.

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| 1/7/2016 | Hot Topics in Hospice, RAC, ZPIC & MIC Audits & Appeals
Connie A. Raffa, Arent Fox LLP |
| 1/14/2016 | Medicare Part D & Hospice: Where Are We Now?
Susan Balfour, Hospice Fundamentals |
| 1/21/2016 | The Assisted Living Facility/Hospice Relationship:
Establishing & Maintaining a Successful Partnership
Jarod Ferch & Karla Hutton Pinkerton, Reinhart Boemer Van Deursen s.c. |
| 1/28/2016 | Keeping Our Promises! Getting Beyond Medical Model/Problem-Focused Care
Gary Gardia, Gary Gardia, Inc. |
| 2/4/2016 | Compliance Series:
Top Compliance Issues Impacting Hospices
Katie Wehri, Wehri & Associates, LLC |
| 2/11/2016 | Productivity Series:
Managing for Productivity
Susan Balfour, Hospice Fundamentals |

- 2/18/2016 Clarifying the Confusion: Hospice Billing FAQs **Added 11/3/15**
Melinda A. Gaboury, Healthcare Provider Solutions, Inc.
- 2/25/2016 **Productivity Series:**
The Shape of the Visit™
Susan Balfour, Hospice Fundamentals
- 3/3/2016 **Compliance Series:**
Compliance for the Hospice Nurse & Aide
Katie Wehri, Wehri & Associates, LLC
- 3/10/2016 **Productivity Series:**
Documentation: An Integral Part of the Visit
Susan Balfour, Hospice Fundamentals
- 3/24/2016 HIPAA Compliance: What Every Hospice Needs to Know About Electronic & Paper-Based
Protected Health Information (PHI)
Nancy Flynn, The ePolicy Institute™
- 4/7/2016 White Collar Exemptions & the Companionship Services Exemption: Where Are We Now?
Robert Markette, Jr., Hall, Render, Killian, Heath & Lyman, P.C.
- 4/12/2016 ICD-10 Six Months Later: Challenges Faced & the Road Forward, How Are We Doing?
Tuesday Sharon Litwin, 5 Star Consultants, LLC **Date Change**
- 4/14/2016 **Compliance Series:**
Compliance for Hospice Social Workers & Chaplains
Katie Wehri, Wehri & Associates, LLC
- 4/28/2016 “Fit to the End” – Legal & Regulatory Compliance Issues Surrounding Hospice & Home Health
Palliative Care Programs & Impact of ACA **Title Modification & Presenter Change 3/3/16**
Andre O. Perrotta, Howard & Howard Attorneys PLLC
- 5/5/2016 Effective Electronic & HR Policies & Procedures: **Title Modification 2/23/16**
Email, Social Media, Mobile Devices, Retention & Other Workplace Policies
Nancy Flynn, The ePolicy Institute™
- 5/12/2016 **Compliance Series:**
Compliance for Hospice Bereavement Staff
Katie Wehri, Wehri & Associates, LLC
- 5/26/2016 Is That Really True? Taking a Second Look at Long-Held Hospice Myths & Inconsistencies
Gary Gardia, Gary Gardia, Inc.
- 6/2/2016 OSHA’s New Guidance on Workplace Violence: Are You Ready?
Robert Markette, Jr., Hall, Render, Killian, Heath & Lyman, P.C.
- 6/9/2016 Hot Topics in Hospice Regulatory Matters
Katie Wehri, Wehri & Associates, LLC

- 6/23/2016 **Compliance Series:**
Compliance for Hospice Volunteer Staff
Katie Wehri, Wehri & Associates, LLC
- 7/7/2016 Case Management Within Hospices
Sharon Litwin, 5 Star Consultants, LLC
- 7/14/2016 Electronic Compliance eRules, Tools, Policies & Best Practices for Email, Internet, Mobile & Social Media Compliance
Nancy Flynn, The ePolicy Institute™
- 7/28/2016 The 7 Elements of an Effective Compliance Plan
Katie Wehri, Wehri & Associates, LLC
- 8/4/2016 Federal Medicare Recertification: Survey Readiness: Before, During & After
Katie Wehri, Wehri & Associates, LLC
- 8/11/2016 So What Went Wrong? Top Hospice Survey Deficiencies & How to Avoid Them **Added 1/8/16**
2 Hour Webinar
Panelists: Margherita C. Labson, The Joint Commission
Lisa Meadows, Accreditation Commission for Health Care
Fran B. Petrella, Community Health Accreditation Partner
Moderator: Katie Wehri, Wehri & Associates, LLC
- 8/25/2016 **Social Workers & Chaplains Series:**
Beyond Emotional Support: We Are the Counselors!
Gary Gardia, Gary Gardia, Inc.
- 9/1/2016 **Hospice Billing Series**
Part 1: Eligibility Requirements & Notice of Election
Melinda A. Gaboury, Healthcare Provider Solutions, Inc.
- 9/8/2016 **Social Workers & Chaplains Series:**
Our Role in Pain & Symptom Management
Gary Gardia, Gary Gardia, Inc.
- 9/15/2016 **Hospice Billing Series**
Part 2: Details of Medicare Claims Processing
Melinda A. Gaboury, Healthcare Provider Solutions, Inc.
- 9/22/2016 **Social Workers & Chaplains Series:**
Stepping Up as Leaders in Ensuring High-Level Interdisciplinary Psychosocial-Spiritual Care **Title Modification 12/10/15**
Gary Gardia, Gary Gardia, Inc.
- 9/29/2016 **Hospice Billing Series**
Part 3: Face-to-Face, Hospice CAP & Palliative Care
Melinda A. Gaboury, Healthcare Provider Solutions, Inc.
- 10/6/2016 Working with the Challenging Volunteer: Coaching, Redirecting & Terminating
Gary Gardia, Gary Gardia, Inc.

- 10/18/2016 QAPI & HQRP: Differences & Similarities
Tuesday Katie Wehri, Wehri & Associates, LLC
- 11/3/2016 Mistakes Happen! Cultivating Skills Necessary for Recovery
 Gary Gardia, Gary Gardia, Inc.
- 11/10/2016 Targeted Risk Areas for Hospices & Compliance Strategies **Presenter Change 3/3/16**
 Andre O. Perrotta, Howard & Howard Attorneys PLLC
- 12/6/2016 Competency Programs for Hospices
Tuesday Sharon Litwin, 5 Star Consultants, LLC
- 12/8/2016 Marketing in a World that is Consolidating: Why Data is Your Best Tool!
 Robert Markette, Jr., Hall, Render, Killian, Heath & Lyman, P.C.

Compliance Series

Presenter: Katie Wehri, Wehri & Associates, LLC.

- 2/4/2016 Top Compliance Issues Impacting Hospices
- 3/3/2016 Compliance for the Hospice Nurse & Aide
- 4/14/2016 Compliance for Hospice Social Workers & Chaplains
- 5/12/2016 Compliance for Hospice Bereavement Staff
- 6/23/2016 Compliance for Hospice Volunteer Staff

Productivity Series

Presenter: Susan Balfour, Hospice Fundamentals

- 2/11/2016 Managing for Productivity
- 2/25/2016 The Shape of the Visit™
- 3/10/2016 Documentation: An Integral Part of the Visit

Social Workers & Chaplains Series

Presenter: Gary Gardia, Gary Gardia, Inc.

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- 9/8/2016 Our Role in Pain & Symptom Management
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Hospice Billing Series

Presenter: Melinda A. Gaboury, Healthcare Provider Solutions, Inc.

- 9/1/2016 Part 1: Eligibility Requirements & Notice of Election
- 9/15/2016 Part 2: Details of Medicare Claims Processing
- 9/29/2016 Part 3: Face-to-Face, Hospice CAP & Palliative Care