Corporate Compliance & QAPI

Thursday, May 10, 2012 - 9:30-3:30 p.m.

The National Conference Center
At the Holiday Inn of East Windsor
399 Monmouth Street, East Windsor, NJ

Faculty
Heather Wilson, Ph.D., co-owner of Weatherbee Resources, Inc., and CEO of the Hospice Education Network

Brief course description

This course will present strategies for integrating hospice corporate compliance and QAPI programs. A hospice that complies with regulations provides better care to patients and families. Given this correlation, an approach to the hospice’s corporate compliance and QAPI programs that integrates salient features of each enhances the effectiveness of both programs and mitigates risk in this era of increased scrutiny.

Objectives

At the completion of this program, participants will be able to:

1. Describe similarities and differences between corporate compliance and QAPI programs.
2. Explain how to incorporate hospice-level QAPI monitoring into the auditing and monitoring functions of a corporate compliance program.
3. Implement the framework for an organization-wide integrated approach to corporate compliance and QAPI.

Contact Hours

Contact hours for nurses and social workers will be provided by Weatherbee Resources, Inc. based on 270 classroom minutes. E-mail info@njhospice.org if you need to know the exact number of hours being provided.
HEATHER WILSON, Ph.D.

Heather Wilson is the founder and a co-owner of Weatherbee Resources, Inc and the Hospice Education Network, Inc. (HEN). Prior to founding Weatherbee in 1997, Heather worked at several hospice programs in Massachusetts in a variety of management positions.

Heather has authored numerous manuals to assist hospice programs with regulatory compliance, including:

- The Compliance Program Toolkit: Resources for Hospice Compliance Officers
- The HIPAA Privacy Rule: Compliance Resources for Hospices (with Mary Michal and Jay Mahoney)
- The HIPAA Security Rule: Compliance Resources for Hospices
- Hospice Policies & Procedures
- Hospice Regulatory Policies and Procedures
- The QAPI Requirement: Resources for Hospice Programs (with Melanie Merriman and Martha Tecca)
- CoPs in a Binder: The Final Edition
- HIPAA Update for Hospice Programs

Heather is a member of NHPCO’s Regulatory Committee and for six years led the Regulatory Subcommittee’s Education Workgroup. She is a Board member of the Hospice and Palliative Care Federation of Massachusetts and a frequent presenter at State and national hospice meetings.

Heather has participated in two government contracts between Weatherbee Resources, Inc. and the Centers for Medicare and Medicaid Services: 1) the Rural Hospice Demonstration Project (2006 to 2009); and 2) Development and Production of Training Materials for Current Hospice Surveyors (2008 – 2011). She has also worked with the NY State Department of Health to help hospices in New York with their QAPI programs.

Heather has a Ph.D. in Pastoral Psychology from Boston University.

Schedule / Meals

- Continental breakfast: 9:00 a.m.
- Instruction will begin promptly at 9:30 a.m.
- Mid-morning break
- Luncheon will run from noon until 1:00 p.m. (approx.)
- Mid-afternoon break
- Adjournment: 3:30 p.m.

If you need kosher meals, please check the appropriate box on the registration form. There are many luncheon choices for vegetarians. If you have other dietary restrictions, please call the NJHPCO Office at 908-233-0060 or e-mail info@njhospice.org.

Confirmation / Refund Policy: No confirmation of registration will be sent. NJHPCO will grant refunds of registration, minus a $25 processing fee, until the close of business three business days before the program. No refunds will be granted thereafter. Substitute registrants may be sent by an agency.

ADA Accommodations/General Questions: Please call NJHPCO at 908-233-0060.
Emergency Cancellation

If weather conditions force cancellation of the course, notice of the cancellation will be posted on the following by 6:30 a.m. on the morning of the course:

- [www.njhospice.org](http://www.njhospice.org) homepage
- Listen to the outgoing recorded message at 908-233-0060.

Location / Driving Directions

The course will be offered at The National Conference Center at the Holiday Inn of East Windsor, 399 Monmouth Street, East Windsor, NJ 08520. The building is easily visible from the New Jersey Turnpike.

North
NJ Turnpike to Exit 8 and bear right after the toll towards Freehold, Twin Rivers (Rte. 33 East). Turn left at the first traffic light onto Woodside Avenue. The hotel is straight ahead.

South
NJ Turnpike to Exit 8 and bear right after the toll towards Freehold/Twin Rivers (Rte. 33 East). Turn left at the first traffic light onto Woodside Avenue. The hotel is straight ahead.

West
Rte. 571 East (Princeton Hightstown Rd.) into Hightstown. Turn left at the light (Theo's), pass through the next light and take the first right onto Monmouth St. The hotel is one mile ahead on the left.

East
Take Garden State Parkway exit 129 and follow the NJ Turnpike South to Exit 8. Bear right after the toll towards Freehold/Twin Rivers (Rte. 33 East). Turn left at the first traffic light onto Woodside Avenue. The hotel is straight ahead.

Central/Southern New Jersey
From Rte. 206 or Rte. 295, pick up Rte. 130 North. Take Rte. 130 to Rte. 33 East into Hightstown. Pass through two lights, then take the first right onto Monmouth St. The hotel is one mile ahead on the left.

New York City
Take the George Washington Bridge, Lincoln Tunnel or Holland Tunnel to NJ Turnpike South (see directions from North).

Philadelphia Area
If using the NJ Turnpike, see directions above. Otherwise, take Rte. 95/295 to Rte. 130 North, then take Rte. 33 East into Hightstown. Pass through two lights, and take the first right onto Monmouth Street. The hotel is about one mile ahead on the left.

Newark Liberty International Airport
See directions from North.

Philadelphia Airport
If using the NJ Turnpike, see directions from East. Otherwise, take Rte. 95/295 to Rte. 1 North, then to Rte. 571 East. Turn left at the light at the end of Rte. 571 and go straight through the next light. Make the first right onto Monmouth St. The hotel is one mile ahead on the left.
REGISTRATION FORM

Corporate Compliance & QAPI
Thursday, May 10, 2012
Registration Deadline: May 2, 2012

You can register online by credit card at www.njhospice.org

PLEASE PRINT OR TYPE. For more than one registrant, please duplicate this form.

Registrant Name: ____________________________________________

Agency Name: ________________________________________________

Address: _____________________________________________________

City, State, Zip: ______________________________________________

Office Phone: ___________________________ For contact hours: [ ]Nurse [ ]Social Worker [ ]Other

E-mail for this registrant (required for receipt of contact hour certificate): _________________________________

☐ Check this box if you want to be excluded from occasional mailings about NJHPCO hospice education programs and other hospice-related activities.

Dietary Restrictions
[ ]Kosher   [ ]Other - please call the NJHPCO Office at 908-233-0060.

Fees
$____ / $ 160 for each employee of NJHPCO Members x _____ people
OR
$____ / $ 240 for each employee of a non-member hospice/company x _____ people

If in doubt about whether your agency is an NJHPCO Member, please ask your executive director. Otherwise, please check the NJHPCO website at www.njhospice.org. Click on “Find a Hospice” then click on one of the counties served by your agency. If your agency’s name is listed, then your agency is a member. Others pay the non-member rate.

$____ / $ 20 suggested tax-deductible voluntary contribution to the New Jersey Hospice Foundation’s programs to educate consumers and physicians about the value of hospice care to patients and families.

$____ TOTAL ENCLOSED. Make check payable to: NJHPCO.

Mail to NJHPCO, 175 Glenside Avenue, Scotch Plains, NJ 07076

CREDIT CARD PAYMENT

Check the type of credit card:

[ ] American Express   [ ] Mastercard   [ ] Visa   [ ] Discover

Card Number: ________________________________________________

Expiration Date: ______/_________ CVV (see below): _______________

Cardholder’s Name: ____________________________________________

Billing Address for this Card: __________________________________

Cardholder’s Signature: ________________________________________

Credit card payments may be faxed to 908-233-1630. You can also register online by credit card at www.njhospice.org.

The CVV is the security code on most major credit cards. For American Express, the CVV is four digits to the upper-right of the card number. For Visa, Mastercard and Discover, the CVV is located on the back of the credit or debit card and is typically a separate group of three digits to the right of the signature strip.