Transform Your Interdisciplinary Group

Thursday, June 5, 2014 - 9:00 a.m. - 4:15 p.m.

At The National Conference Center / Holiday Inn
399 Monmouth Street, East Windsor, NJ

Faculty
Susan M. Bruno, M.S.W., LCSW,
Suncoast Hospice Institute, Clearwater, Fla.

Course Description
Does your organizational culture reflect the value of interdisciplinary practice? How can a practice model optimize experiences for people we serve, our staff and volunteers? This interactive full-day training workshop will reflect upon the experiences of those we serve and the value of hospice/palliative care interdisciplinary teams to support those experiences. Participants will complete a team and organizational assessment of an IDT model and discuss ways to create organizational systems and culture that values and supports all members of the IDT. Enhancement of facilitation skills, IDG collaboration techniques, documentation review and a simulated team meeting will be some of the skill-building exercises participants will experience.

Objectives
The learner will be able to:

1. Define the optimal interdisciplinary care team structure for hospice and palliative care that reflects the experiences of those we serve.
2. Critique examples of organizational culture and how it can support or detract from optimal interdisciplinary practice.
3. Complete a team/agency assessment of interdisciplinary practice.
4. Discuss and outline ways to create organizational culture and systems that value and support all members of the interdisciplinary team.
5. Develop facilitation skills that enhance the interdisciplinary team meeting process.
**Contact Hours**

**Nursing**

New Jersey Hospice and Palliative Care Organization is an approved provider of continuing nursing education by the New Jersey State Nurses Association, an accredited approver by the American Nurses Credentialing Center’s Commission On Accreditation. Provider Number P247-10/12-15.

Accredited status does not imply endorsement by NJSNA, New Jersey Hospice and Palliative Care Organization, or ANCC of any commercial products or services.

**Social Work**

This course, *Transform Your Interdisciplinary Group, Approval #140303-230*, provided by New Jersey Hospice and Palliative Care Organization, is approved for continuing education by the New Jersey Social Work Continuing Education Approval Collaborative. CE Approval Collaborative Approval Period: through August 31, 2014.

Social workers will receive six (6) non-clinical continuing education hours for participating in this course.

**Faculty**

Susan Bruno, M.S.W., LCSW, received her Master of Social Work degree from Syracuse University in 1979. After holding positions in Section 8 housing assistance, hospital-based medical social work and home-based health services, she became Program Director of the newly-formed Hospice of the Florida Suncoast, where she served for 10 years. She subsequently became corporate Director of Psychosocial Services for VITAS Healthcare Corporation, the nation’s largest hospice provider. Since 2001, she has been Director of Institutional Outreach for Suncoast Hospice, where she develops and disseminates training programs, consultation services and resources used by hospice and palliative care organizations.

She has taught full-day and multi-day programs on hospice documentation, building a palliative care program, care planning, volunteer training, enhancing the hospice interdisciplinary team and related topics on over 100 occasions in at least 24 states. She was a contributing author of the National Hospice Organization’s *Standards of a Hospice Program of Care* (1993) and its *Pathway for Patients and Families Facing Terminal Illness* (1997).

She has presented this particular course, “Transform Your Interdisciplinary Group” at Gilchrist Hospice Care, Hunt Valley, Md., October 2011; Washington & Oregon Hospice & Palliative Care Organizations, Vancouver, Wash., May 2011; The Carolinas Center for Hospice and EOL Care, Charlotte, N.C., August 2010; and Suncoast Hospice, Clearwater, Fla., December 2009.

**Schedule / Meals**

9:00 – 9:30 a.m. - *Evaluating the Goals and Expectations of Interdisciplinary Team Meetings*
Evaluate the goals and expectations of team meeting; Understand the regulatory requirements of care planning and IDG; Define the purpose and goals of the team process based on mission, vision and values of organization and the organizational culture that the agency wishes to promote.

9:30 – 10:30 a.m. – *The Experience Approach to Care*
Compare and contrast the Disease Model of Care to the Experience Model of Care; Clarify interdisciplinary versus multidisciplinary team – function and goals. *(Followed by break, 10:30 - 10:45 a.m.)*

10:45 – 11:45 a.m. – *The Purpose and Goal of Team Meetings*
Review team facilitation goals and techniques; Defining how language guides the care planning process; Creating an environment of inclusiveness; Creating experiences and connection to agency mission, vision and values which honor the team and respects all members

11:45 a.m. – 12:30 p.m. – *LUNCH BREAK*

12:30 – 1:30 p.m. - *The Missoula Vitas Quality of Life Index as a Care Planning Tool*
Evaluate the use of Missoula Vitas Quality of Life Index to enhance the team process focusing on the goals of the patient & family; MVQOLI assessment of patient; Use of MVQOLI findings in care planning

...continues over
**1:30 – 3:30 p.m. - Facilitating Team** *(15 min. break at 2:30 p.m.)*

Self analysis of team functioning and collaboration; Modeling behaviors that support coordinated care planning in an IDT; Development of an IDT agenda that supports the goals; Building of community/team through a support system network; Participate in an IDT simulation experience and use an IDT behavioral observation tool for process analysis.

**3:45 – 4:15 p.m. – Supporting the Team**

Review documentation methods of the IDT meeting and reaffirm positive behaviors.

If you need kosher or vegetarian meals, please check the respective box on the registration form. If you have other dietary restrictions, please call the NJHPCO Office at 908-233-0060 or e-mail info@njhospice.org.

**Confirmation / Refund Policy:** No confirmation of registration will be sent. NJHPCO will grant refunds of registration, minus a $25 processing fee, until the close of business three business days before the program. No refunds will be granted thereafter. Substitute registrants may be sent by an agency.

**ADA Accommodations/General Questions:** Please call NJHPCO at 908-233-0060.

**Emergency Cancellation:** If weather conditions force cancellation of the course, notice of the cancellation will be posted on the following by 7:00 a.m. on the morning of the course:

- [www.njhospice.org](http://www.njhospice.org) homepage
- Listen to the outgoing recorded message at 908-233-0060.

**Location / Driving Directions**

The course will be offered at The National Conference Center at the Holiday Inn of East Windsor, 399 Monmouth Street, East Windsor, NJ 08520. The building is easily visible from the New Jersey Turnpike.

**From NJ Turnpike North/South** - Take Exit 8. After the toll, follow signs for Rt. 33 Hightstown/Freehold. Bear left and follow signs for Rt. 33 West. At the traffic light, turn left onto Rt. 33 West. At the next traffic light, turn right onto Monmouth Street. The hotel will be on your right.

**From Philadelphia** - Take I-276/PA Turnpike East to the NJ Turnpike Extension. Merge onto the NJ Turnpike North. Follow directions above for NJ Turnpike.

**From Trenton** - Take Rt. 206 or Rt. 29 South to I-195 East. Take Exit 6 for the NJ Turnpike North. Follow directions above for NJ Turnpike.

**From Princeton Area** - From Rt. 1 take Washington Rd to Rt. 571 East (Princeton-Hightstown Rd). Continue on Rt. 571 East for nearly 5 miles. Take Rt. 133 East toward Freehold. At the first traffic light, turn right onto Rt. 33 West. Turn right at Woodside Avenue. The hotel will be directly in front of you.

**From Route 130 North/South** - Take Rt. 130 to Rt. 133 East toward Freehold. At the first traffic light, turn right onto Rt. 33 West. Turn right at Woodside Avenue. The hotel will be directly in front of you.

**From Freehold/Points East** - From Rt. 9, the Garden State Parkway, or Rt. 537, pick up Rt. 33 West. Follow it into East Windsor. Turn right onto Woodside Avenue. The hotel will be directly in front of you.

**New York City** - Take the George Washington Bridge, Lincoln Tunnel or Holland Tunnel to NJ Turnpike South (see directions from NJ Turnpike North/South).

**Newark Liberty International Airport** - See directions from NJ Turnpike North/South.

**Philadelphia Airport** - If using the NJ Turnpike, see directions from East. Otherwise, take Rte. 95/295 to Rte. 1 North, then to Rte. 571 East. Turn left at the light at the end of Rte. 571 and go straight through the next light. Make the first right onto Monmouth St. The hotel is one mile ahead on the left.
REGISTRATION FORM
Transform Your Interdisciplinary Group
Thursday, June 5, 2014
Registration Deadline: Wednesday, May 28, 2014

You can register online by credit card at www.njhospice.org

PLEASE PRINT OR TYPE. For more than one registrant, please duplicate this form.

Registrant Name: ________________________________________________________________

Agency Name: ________________________________________________________________

Address: ________________________________________________________________

City, State, Zip: ________________________________________________________________

Office Phone: __________________________ Discipline (for contact hours): [ ]Nurse [ ]Social Worker

E-mail (required): ________________________________________________________________

☐ Check this box if you want to be excluded from occasional mailings about NJHPCO hospice education programs and other hospice-related activities.

Dietary Restrictions
[ ]Vegetarian [ ]Kosher [ ]Other - please call the NJHPCO Office at 908-233-0060.

Fees
$_____ / $ 180 for each employee of NJHPCO Members x _____ people
OR
$_____ / $ 270 for each employee of a non-member hospice/company x _____ people

If in doubt about whether your agency is an NJHPCO Member, please ask your executive director. Otherwise, please check the NJHPCO website at www.njhospice.org. Click on “Find a Hospice” then click on one of the counties served by your agency. If your agency’s name is listed, then your agency is a member. Others pay the non-member rate.

$_____ TOTAL ENCLOSED. Make check payable to: NJHPCO.

Mail to NJHPCO, 1044 Route 22 West, Suite 2, Mountainside, NJ 07092

CREDIT CARD PAYMENT

Check the type of credit card:

[ ] American Express [ ] Mastercard [ ] Visa [ ] Discover

Card Number: ________________________________________________________________

Expiration Date: _______/__________ CVV (see below): __________________________

Name as it appears on the credit card: __________________________________________

Billing Address for this Card: __________________________________________________

E-mail address associated with this card: _________________________________________

Cardholder’s Signature: _______________________________________________________

Credit card payments may be faxed to 908-233-1630. You can also register online by credit card at www.njhospice.org.

The CVV is the security code on most major credit cards. For American Express, the CVV is four digits to the upper-right of the card number. For Visa, Mastercard and Discover, the CVV is located on the back of the credit or debit card and is typically a separate group of three digits to the right of the signature strip.