The Magic of Home Care & Hospice

Bringing Vision Into Focus

NMAHHC 2013 Annual Conference
Thursday & Friday, November 7-8, 2013
CROWNE PLAZA ALBUQUERQUE HOTEL
THURSDAY, NOVEMBER 7, 2013

7:00 – 8:30
CONTINENTAL BREAKFAST WITH EXHIBITORS and REGISTRATION

8:30 – 10:00
All Tracks
“The Freak Factory: Making Employees Better by Helping Them Get Worse”
David Rendall, MS, DM, Rendall & Associates
Are you frustrated by disengaged and unproductive employees? Are you looking for better strategies for improving employee performance? Research shows that most people are not committed to their jobs and the way we currently manage employees does even more harm, instead of help, their performance. We think our employees are broken, treat them like they are broken, and then wonder why they don’t work. Instead of attacking people’s weaknesses, we need to find the strength that is hidden inside their apparently negative characteristics. It is time to stop trying to create well-rounded and balanced employees. We need people that are unbalanced. We need freaks. This session will explore four essential strategies for improving employee engagement by turning our teams, department or organizations into freak factories.

10:00 - 10:30
BREAK WITH EXHIBITORS

10:30 – 12:00
All Tracks
“Centennial Care” Representatives of United Healthcare, Presbyterian Health Plan, Molina Healthcare of New Mexico and BlueCross BlueShield of New Mexico
This will be presentation number 4 for Centennial Care preparedness and implementation. By now, agencies should have contracts with the awarded MCOs, and training opportunities should have been announced. The MCOs will continue to provide briefings on their processes and their systems for all providers, including skilled nursing, hospice and PCO.

12:00 - 1:30
AWARDS LUNCHEON

1:30 - 3:00
Homecare
“Home Care Final Rules … Are You Ready?” C. Steve Telles, BA, CPA, MCS-Management Consulting Services
The 2014 proposed rule includes the most significant change in payment rates since the inception of the Home Health Prospective Payment System in October 2000. With the combination of the rate rebasing and the modification proposed in the case mix adjustment model, payment rates would decrease by over 14 points over 2014-2017. Agencies are faced with many decisions as they prepare for survival under these new requirements. Steve Telles will present winning strategies for re-tooling the agency. (We expect the final rule to be published by conference day).

Waiver
“PCO Regulations” HSD, MAD (invited)
The State has finalized the PCO regulations for Centennial Care. Providers are anxiously awaiting the “rules” that MCOs and agencies will be following. You may still have time to weigh in on.
**Hospice**

“Hospice Final Regulations ... Are You Ready?” Katie Wehri, BSBA, CHC, CHPC, NAHC

The hospice final regulations are filled with requirements and changes that have all hospices scrambling. Come hear the correct ways to deal with all the changes from an expert in the field of hospice.

3:00 - 3:30  
**DESSERT BREAK WITH EXHIBITORS**

3:30 - 5:00  
**Homecare**

“Continuation of Documentation ... Doing It Right the First Time” Fran Moffitt, RN, BSN, WCC, DWC, ICDM, Basin Home Health, Inc.

Fran continues her discussion on documentation and how it has always been important in home care. With the increased scrutiny by government contractors focusing on program integrity, documentation has become even more important. It is not just documentation for the sake of documenting; it is really about overall patient coordination and improved outcomes. “If it isn’t documented, it didn’t happen” results in even more consequences for the provider agency with increasing regulatory oversight. In addition F2F documentation requires new tools and approaches.

**Waiver**

“Communicating Effectively in the Managed Care World” Sheila Conneen, BS.Ed, MSN, MPH, Ph.D, RN-C, HealthInsight New Mexico

Never before has it been more important for the personal care agencies to be knowledgeable in the care management of their patients. Sheila Conneen will give you the tools such as SBAR in assisting with advocating for patient services with the MCOs. Her “tool box” will assist you with the communication skills and other practices that will prepare you to be an effective partner with the MCOs.

**Hospice**

“MOST ... Medical Orders For Scope of Treatment” Lorrie Griego, Program Manager for Advanced Care Planning, Presbyterian Healthcare Services

A committee from all parts of the State has been working on New Mexico’s MOST. Lorrie Griego will give an overview of their work and the final product that is being used in many of the areas of the State. You can be a leader in your community and knowledgeable about the effective and appropriate use of the form.

5:00 - 7:00  
**VIP RECEPTION WITH EXHIBITORS**

**FRIDAY, NOVEMBER 8, 2013**

8:00 - 9:30  
Continental Breakfast and Committee Meetings

9:30 - 12:00  
Association Meeting
ACCOMMODATIONS
The New Mexico Association for Home & Hospice Care’s Annual Conference will be held at Crowne Plaza Albuquerque, 1901 University Blvd. NE, Albuquerque, NM. A special overnight room rate of $109 single/double/triple/quad has been arranged for conference attendees. Please call Crowne Plaza Albuquerque at 866-384-4934 no later than October 23, 2013 to receive the special rate. Identify yourself as being with the New Mexico Association for Home & Hospice Care.


GOING GREEN
Please visit www.nmahc.org to download handouts pertaining to your track. Handouts will be available and posted to website no later than November 1, 2013. For problems or questions, contact us at (505) 889-4579 or admin@nmahc.org.

FOR FURTHER INFORMATION
Contact Joie Glenn, Executive Director, New Mexico Association for Home & Hospice Care, Albuquerque, New Mexico, 505-889-4556, Fax: 505-889-4928.

CONTINUING EDUCATION CREDIT: RN and SW 6.0 CEs are pending approval.

This activity has been submitted to New Mexico Nurses Association CNE Accredited Approver Unit for approval to award contact hours. NMNA AAU is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation.

Criteria for successful completion: registration for activity, sign-in, attend entire day and submit an evaluation summary.

An application for Social Work CEs has been submitted to the NASW-NM Chapter

REGISTRATION
To register, fill out the form below and return with your check made payable to: NMAHHC, 3200 Carlisle NE, Suite 117, Albuquerque, NM 87110, Fax: 889-4928. $25.00 Administrative Fee on all refunds. NO REFUNDS after November 4, 2013 and NO REFUNDS for NO-SHOWS.

REGISTRATION FORM
2013 NMAHHC ANNUAL CONFERENCE … NOVEMBER 7-8, 2013
Register on-line at www.nmahc.org and forward payment with a copy of your on-line registration form or Return this completed form with your check made payable to: NMAHHC, 3200 Carlisle NE, Suite 117, Albuquerque, NM 87110 Fax: (505) 889-4928

Name ____________________________________________________________ Designation (E.G. RN, BSN, CHCE, TC) ___________________
Company ___________________________________________________________  Phone Number _____________________________________
Address ____________________________________________________ City____________________________ State________ Zip____________
Email Address of Contact Person/s ___________________________________________________

☐ $299.00 NMAHHC Member  ☐ Non-Member $399.00
Number of Registrants _____________  (Please list additional names on an attached sheet for nametags)
Registration Amount $ ___________ x Number of Registrants = Total Amount Enclosed $ ___________
Select a Track:  ☐ Homecare Track  ☐ Waiver Track  ☐ Hospice Track
Which Committee will you attend on November 8, 2013?
☐ Education  ☐ Hospice  ☐ Gov’t Relations
☐ Medicare/Medicaid Skilled Services  ☐ Medicaid Waiver Program  ☐ Standards

Remember: $25.00 Administration Fee on all refunds. NO REFUNDS after November 4, 2013 - NO REFUND for NO-SHOWS