Evidence-Based Nurse Staffing:  
Another Perspective to Staffing Conversations

Friday, August 17, 2012, 10:00 am – 3:00 pm  
Marriott Albuquerque Pyramid North  
5151 San Francisco NE

AGENDA

9:30 – 10:00  Registration and Coffee
10:00 – 11:30  KEYNOTE: Karlene Kerfoot, PhD, RN, CNAA, FAAN  
Another Perspective to Staffing Conversations  
How can science and research help drive strategies around staffing?
11:30 -12:30  Lunch (included)  
Sponsored by the University of New Mexico Hospitals
12:30 – 1:30  Is legislation the only way to go?  
Lauri Lineweaver, PhD(c), RN, CCRN-CSC  
Clinical Education Specialist, Presbyterian Healthcare Services  
• Overview of the different kinds of legislative efforts that have taken place at the state and federal levels  
• California law on mandated staffing ratios  
• Oregon’s law on safe staffing levels  
• New efforts in New Mexico, including position statements and legislative action
1:30 – 2:45  Panel: What’s happening in New Mexico?  
Moderator: Allison Kozeliski, MSN, RN, NE-BC  
Clinical Quality Improvement Manager, HealthInsight New Mexico  
Suzanne Smith, MSN, RN, Chief Nursing Officer  
Katherine Moore, RN, Nephrology Clinical Educator  
San Juan Regional Medical Center  
Panel presentation from both nursing administration and staff nursing perspective related to institution of staffing guidelines from the New Mexico Organization of Nurse Leaders
2:45 – 3:00  Closing and Evaluations

Additional sponsorship:  
NM Hospital Education & Research Foundation and Presbyterian Healthcare Services

NURSING CONTINUING EDUCATION
The New Mexico Center for Nursing Excellence is an approved provider of continuing nursing education by the New Mexico Nurses’ Association, an accredited approver by the American Nurses’ Credentialing Center’s Commission on Accreditation.

Four (4) contact hours will be awarded to attendees. Partial continuing education credit will not be awarded.

To receive continuing education contact hours, participants must attend the entire program and complete an evaluation.

PROGRAM OBJECTIVES:
• Describe how science and research can drive staffing strategies.  
• Identify quality measurements that are affected by nurse staffing and skill mix”.  
• Relate safety and care of the patient and family to evidence-based staffing.  
• Discuss the ethical implications of evidence based staffing.  
• Explain at least 2 strategies adopted by other states to address staffing issues.  
• Identify potential strategies for addressing staffing in their own organization.

DISCLOSURES:
• Dr. Kerfoot received an honorarium and travel expenses for today’s presentation.
Karlene Kerfoot, PhD, RN, CNA, FAAN
Dr. Kerfoot assumed the position of Vice President, Nursing for API Healthcare in June of 2012 and is actively involved in developing staffing, scheduling, and acuity products for this exclusively healthcare company that embeds evidence into the software and provides clinical analytics to evaluate staffing practices. She has held a variety of positions in nursing and patient care administration, clinical practice, and academic positions in nursing, MHA and MBA programs and healthcare consulting. Dr. Kerfoot has been the Corporate Chief Nursing and Patient Care Officer at three of the largest healthcare systems in the country.

Dr. Kerfoot is widely acknowledged for her innovative work in patient safety, evidence-based staffing and scheduling, creating healing environments and healing sanctuaries for staff, strategic planning, shared governance, achieving excellence in quality outcomes and achieving the Magnet designation as a system.

Dr. Kerfoot has published over 300 articles in the areas of leadership, patient safety, evidence-based staffing and work force issues, writes a popular column on leadership for Nursing Economic$, served on numerous editorial boards, and speaks nationally and internationally. Among her many honors are induction as a Fellow into the Academy of Nursing, the Mary Tolle Wright Award for Excellence in Leadership from Sigma Theta Tau International and the Pioneering Spirit Award from the American Association of Critical Care Nursing.

Dr. Kerfoot’s passion has been to improve the care of patients by improving the quality of work life for clinicians on the front line. She has therefore worked extensively in the area of retention, Magnet Recognition, patient safety, evidence-based staffing/scheduling, shared governance and staff and leader development to create innovations that will enable caregivers on the front line to become the clinicians they always wanted to be.

Lauri Lineweaver, PhD, (c), RN, CCRN-CSC, Clinical Education Specialist, Presbyterian Healthcare Services
Lauri has recently completed her coursework for a PhD in Nursing and is currently a Robert Wood Johnson Health Policy fellow at the UNM Nursing and Health Policy Collaborative. Her research focus is on predictive staffing models, nursing workforce, and organizational analysis. She holds national certification in critical care and cardiac surgery and is a clinical education specialist and clinical coordinator for Presbyterian Healthcare Services. She currently serves as Chair, Nurse Practice Advisory Council of the NM Board of Nursing.

Allison Kozeliski, MSN, RN, NE-BC, Clinical Quality Improvement Manager, HealthInsight New Mexico
Allison joined HealthInsight New Mexico (formerly NM Medical Review Association) in 2011 as the Clinical Quality Improvement Manager for the Aligning Forces for Quality initiative in Albuquerque/Bernalillo County. Allison leads the Regional Transforming Care at the Bedside initiative, as well as ambulatory quality improvement efforts. Prior to joining HealthInsight New Mexico, Allison was a consultant for leadership and quality, and executive director for the NM Board of Nursing.

Panel:

Suzanne E. Smith, MSN, RN, Chief Nursing Officer, San Juan Regional Medical Center
Suzanne has been at San Juan Regional Medical Center for 29 years in a variety of leadership positions, assuming the position of Chief Nursing Officer in 2008. She led San Juan Regional Medical Center’s 2001 initiative to modify their staffing plan. Under her leadership, the plan has been fine-tuned, reflecting the NMONL Consensus Guidelines on Nurse Staffing.

Katherine Moore, RN, Nephrology Clinical Educator, San Juan Regional Medical Center
Katherine has been a staff nurse and charge nurse on medical surgical units and dialysis. She is currently the Nephrology Clinical Educator at San Juan Regional Medical Center.