

7:30 – 8:30am Registration & Continental Breakfast				
8:30 – 10:00am Conference Sessions				
Governance	Operations/IT	Workforce/HR	Clinical	Community Health
1. Coming soon	2. The Connected Patient: Engaging Patients through Portals and Population Health Management <i>Nathan Botts, Westat; Chris Espersen, Espersen Consulting; Ann Loeffler, John Snow</i>	3. Workforce Innovations in Pipeline Development <i>Gloria Burnett, University of Alaska Anchorage; Ingrid Johnson, Colorado Center for Nursing Excellence</i>	4. Introducing Peer Review in Primary Care <i>Hannah Pulaski & Amber Traxinger, Community Health Partners</i>	5. Today's Care Management and Social Determinants of Health in a Community Health Center <i>Jeanne Gates & Carol Blank, RiverStone Health</i>
Steel B	Azure	Ballroom A	Ballroom B	Cobalt
10:00 – 10:30am Break				
10:30am – 12:00pm Conference Sessions				
6. Coming soon	2. Continued	7. The Economic and Social Impact of Graduate Medical Education <i>Kiki Nocella, Wipfli/Education Health Center Initiative</i>	8. Chronic Care Management for the Elderly Patient <i>Tammy Ewers, Noridian Healthcare Solutions Medicare Contactor</i>	9. Improving Health Outcomes through Supportive Housing - Integration of Health Care and Supportive Housing <i>Rhonda Hauff & Annette Rodriguez, Yakima Neighborhood Health Services</i>
Steel B	Azure	Ballroom A	Ballroom B	Cobalt
12:00 – 1:30pm Lunch on your own				
1:30 – 3:00pm Conference Sessions				
10. Coming soon	11. Staying on the Cutting Edge Implementations for Community Health Center Clinics <i>Greg Brandenburg, Columbia Basin Health Center; Steven Barnes, The Neenan Company</i>	12. Where Have All the Good Candidates Gone? <i>Allison Abayasekara, Association of Clinicians for the Underserved</i>	13. Hepatitis C Birth Cohort Screening: Practices & Perceptions Among Primary Care Providers at an FQHC <i>Alayna Younger, Peak Vista Community Health Centers</i>	14. Community Health Workers: Current Developments in National and State Policy <i>Carl Rush, Community Resources</i>
Steel B	Azure	Ballroom A	Ballroom B	Cobalt
3:00 – 3:30pm Break				
3:30 – 5:00pm Conference Sessions				
15. Coming soon	16. Keys to Successful Implementation of the New Centers for Medicare & Medicaid Services (CMS) Emergency Preparedness Final Rule <i>Nora O'Brien & Cathy Larsen, Connect Consulting Services</i>	17. Clinician Recruitment: A Team Effort <i>Allison Abayasekara, Association of Clinicians for the Underserved</i>	18. Tis Not Just Self-Care - So What about Compassion Fatigue? <i>Molly Molloy, Southwest Montana Community Health Center</i>	19. Laying the Foundation for Improved LGBT Health in Primary Care <i>Wanda Montalvo, Weitzman Institute; Sixto Munoz, Fenway Health; Patricia Jane Lose, MCPN</i>
Steel B	Azure	Ballroom A	Ballroom B	Cobalt
5:30 – 7:30pm Welcome Reception, Region 18 20 th Year Celebration				

7:30 – 8:30am Registration & Continental Breakfast				
8:30am – 10:00am Conference Sessions				
Governance	Operations/IT	Workforce/HR	Behavioral Health	Marketing
20. Carver Model	21. A Data Strategy to Address Inequities in Healthcare Delivery <i>Stephanie Einfeld, Northwest Colorado Health</i>	22. Do You Want to Be a Top Employer? <i>Ann Hogan, Ann Hogan Consulting; Jill Christensen, Jill Christensen International</i>	23. Behavioral Health Workforce Allocation for Primary Care and Beyond: Creating a “Win-Win” Across the System <i>Jonathan Muther, Salud Family Health Centers</i>	24. Strategic Communications Best Practices for FQHCs <i>Denise Rhiner and Kim Ervin, Pyramid Communications</i>
Steel B	Azure	Ballroom A	Ballroom B	Cobalt
10:00 – 10:30am Break with Exhibitors (Foyer)				
10:30am – 12:00pm Conference Sessions				
25. Carver Model	26. Medical Scheduling for Maximizing Access <i>Rachel Foster, Salud Family Health Centers</i>	22. Continued	27. Parallel Progress: Treating the Clinic to Treat the Patient <i>Peter Tallman, Camai Community Health Center</i>	24. Continued
Steel B	Azure	Ballroom A	Ballroom B	Cobalt
12:00 – 1:30pm Lunch on your own CHC 101 Lunch, Workforce/HR Track Roundtable Lunch, Behavioral Health Track Roundtable Lunch				
1:30 – 3:00pm Conference Sessions				
28. Carver Model	29. Avoiding Common Site Visit Findings <i>Rebecca Johnson, Health Center Solutions; Beryl Cochran, Consultant</i>	30. IMPACT – a Crash Course in Leadership <i>Elisa Hays, Hygienics Innovation</i>	31. Behavioral Health Clinician’s Corner <i>Patti Robinson, Mountainview Consulting; Julie Oyemaja, Multnomah County Public Health Department; Bridget Beachy, Community Health of Central Washington</i>	Clinical – Peer Learning 32. Clinical Leaders: Peer Learning Session <i>Eric Henley, LifeLong Medical; Mike Witte, Coastal Health Alliance</i>
Steel B	Azure	Ballroom A	Ballroom B	Cobalt
3:00 – 3:30pm Break with Exhibitors (Foyer)				
3:30 – 5:00pm Conference Sessions				
33. Carver Model	29. Continued	34. Strengthening Leadership Presence: Inspiring and Engaging Employees in Times of Constant Change <i>Lisa Hardmeyer Gray, Intrinsic; George Brewster, Gimbal Systems</i>	35. Community-Based Approaches to Addressing Mental Health in Latino Communities <i>Rebecca Epstein, MHP Salud</i>	32. Continued
Steel B	Azure	Ballroom A	Ballroom B	Cobalt
4:00 – 6:30pm NWRPCA Board Meeting				
5:00 – 6:30pm CHAMPS Board Meeting				
6:45 – 9:45pm Seattle Walking Wine Tasting				

7:30 – 8:30am Registration & Continental Breakfast				
8:30 – 10:30am Keynote Plenary; HRSA & NACHC Updates, Chris Jenson, Leadership & Building Team Cohesiveness				
10:30 – 11:00am Break with Exhibitors (Foyer)				
11:00am – 12:30pm Conference Sessions				
Quality Transformation	HHS Priorities	Policy/Environment	Clinical	Fiscal
<p>36. Analytics for Beginners, Intermediate and Advanced QI Staff</p> <p><i>Deborah Johnson Ingram, Primary Care Development Corporation</i></p>	<p>37. HHS Priority on Childhood Obesity</p>	<p>38. NACHC Policy Update and Grassroots Advocacy</p> <p><i>Dan Hawkins, National Association of Community Health Centers</i></p>	<p>39. Journeying with the so-Called "Difficult Patient" -- Pitfalls, Pearls, and Pragmatics</p> <p><i>Ed Farrell, Clinica Family Health</i></p>	<p>40. Revenue Cycle Management</p> <p><i>Charisse Marshall & Janine Childs, Neighborcare Health</i></p>
Steel B	Azure	Ballroom A	Ballroom B	Cobalt
12:30 – 1:30pm Lunch on your own or Clinical Track Roundtable Lunch				
1:30 – 5:00pm CHC Tour of International District Medical and Dental Clinic (meet in Lobby at 1:15pm)				
1:30 – 3:00pm Conference Sessions				
<p>41. Practice Transformation in the National Committee for Quality Assurance (NCQA) Redesignated Patient-Centered Medical Home (PCMH) 2017</p> <p><i>Denise Anderson, Primary Care Development Corporation</i></p>	<p>42. HHS Priority on Mental Health</p>	<p>43. Going from Zero to ACE: Building Advocacy Capacity Via the Advocacy and Hispanic Advocacy Center of Excellence Programs</p> <p><i>Alexandra Harris, National Association of Community Health Centers; Jennifer Morse, Salud Family Health Center</i></p>	<p>44. Clinical Leadership: How to Effectively Lead your Team</p> <p><i>Chris Jenson, The Table Group</i></p>	<p>45. Assessing the Health of Your Revenue Cycle</p> <p><i>Heather Niemi, Agatha Consulting</i></p>
Steel B	Azure	Ballroom A	Ballroom B	Cobalt
3:00 – 3:30pm Dessert Break with Exhibitors (Foyer)				
3:30 – 5:00pm Conference Sessions				
<p>46. Coding for Your PCMH Quality</p> <p><i>Deborah Johnson Ingram, Primary Care Development Corporation</i></p>	<p>47. HHS Priority on Opioids</p>	<p>48. Assessing Your Advocacy and Policy Change Activities -- Knowing What Works and What Doesn't</p> <p><i>Annette Gardner, University of California, San Francisco</i></p>	<p>49. Integrating Quality Sexual + Reproductive Health into Primary Care</p> <p><i>Amber Eisenmann, Essential Access Health</i></p>	<p>50. Focused KPI for CHC Leadership</p> <p><i>Ray Jorgensen, PMG</i></p>
Steel B	Azure	Ballroom A	Ballroom B	Cobalt
5:00 – 6:30pm Exhibitor Reception & Raffle				
6:30 – 8:30pm Quiet Time with NACHC				

7:30 – 8:30am Registration & Continental Breakfast				
8:30 – 10:00am Conference Sessions				
Quality Transformation	HHS Funding Opportunities	Policy/Environment	Integrated Services	Fiscal
<p>51. Patient Experience As a Driver of Quality</p> <p><i>Jennifer Calohan, Centerprise</i></p>	<p>52. HHS Fund Opportunities and Resources (Part 1)</p>	<p>53. What Health Centers Need to Know about Immigration Law and Policy</p> <p><i>Roger Rosenthal, Migrant Legal Action Program</i></p>	<p>54. Support Older Adults/Dual Eligibility</p> <p><i>Estee Segal, Capital Impact Partners; Debbie Canavan Thiele, CSH; Lynn Knox, Oregon Food Bank; Brian Myers, Empire Health Foundation; Katie Parker, Mercy Housing Northwest</i></p>	<p>55. Why, When, and How To Bill Medicare 519 Rates</p> <p><i>Steve Rousso, Wipfli</i></p>
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10:00 - 10:30am Break				
10:30am - 12:00pm Conference Sessions				
<p>56. Hypertension Management Is a Team Sport, Evidence-Based Care Meets Quality Improvement at CHC Inc.</p> <p><i>Sarah Woolsey, HealthInsight Utah</i></p>	<p>57. HHS Funding Opportunities and Resources (Part 2)</p>	<p>58. Bridging Policy, Advocacy & Patients</p> <p><i>Ana Grande, Clinica Msr. Oscar A. Romero; Gil Munoz, Virginia Garcia Memorial Health Center</i></p>	<p>59. The 340B Drug Pricing Program: Strategic Framework for 2017 and Beyond</p> <p><i>Sue Veer, Carolina Health Centers</i></p>	<p>60. New Leasing Standard - Overview and Effective Implementation</p> <p><i>Kinman Tong, Moss Adams</i></p>
Steel B	Azure	Ballroom A	Ballroom B	Cobalt
12:00 – 1:00pm Roundtable Lunches				
Quality Transformation Roundtable Lunch	COO Roundtable Lunch	CEO Roundtable Lunch	PCA Roundtable Lunch	CFO Roundtable Lunch
1:00 – 1:30pm Break				
1:30 – 3:00pm Conference Sessions				
<p>61. Quality Innovative Projects in the Primary Care Setting: Telemedicine BP Monitoring, Diabetes Group Visits and FIT Mailers</p> <p><i>Rodney Samaan, Clinica Msr. Oscar A. Romero</i></p>	<p>62. HHS Grant Writing 101</p>	<p>63. Understanding Dual Eligibility: Nuts, Bolts and Resources</p> <p><i>Terry Cumpton and Maria Garza, Centers for Medicare and Medicaid Services</i></p>	<p>64. Oral Health Integration between Medicine and Dentistry: A Population Approach to the Oral-Systemic Connection</p> <p><i>Jeff Hummel, Qualis Health</i></p>	<p>65. Transforming Primary Care Delivery: Practical and Financial Considerations for Effecting Center Transformation</p> <p><i>William O'Brien, Primary Care Development Corporation</i></p>
Steel B	Azure	Ballroom A	Ballroom B	Cobalt
3:00 – 3:30pm Break				
3:30 – 5:00pm Closing Plenary – Paul Huschilt, Seven Humor Habits for Workplace Wellness				