

7:30 – 8:30am Registration & Continental Breakfast (Ballroom Foyer)				
8:30 – 10:00am Conference Sessions				
Governance	Operations	Workforce/HR	Clinical	Community Health
1. Governance Responsibilities for CHC Boards <i>Rebecca Johnson, Health Center Solutions</i>	2. HITEQ Center Extended Session: Population Health Management and Engaging Patients Through Portals <i>Nathan Botts, Westat; Chris Espersen, Espersen Consulting</i>	3. Workforce Innovations in Pipeline Development <i>Ingrid Johnson, Colorado Center for Nursing Excellence</i>	4. Introducing Peer Review in Primary Care <i>Hannah Pulaski & Amber Traxinger, Community Health Partners</i>	5. Today's Care Management and Social Determinants of Health in a Community Health Center <i>Jeanne Gates & Carol Blank, RiverStone Health</i>
Azure	Ballroom A	Ballroom B	Ballroom D	Ballroom E
10:00 – 10:30am Break				
10:30am – 12:00pm Conference Sessions				
1. Continued	2. Continued	7. The Economic and Social Impact of Graduate Medical Education <i>Kiki Nocella, Wipfli/Education Health Center Initiative</i>	8. Integrating Quality Sexual + Reproductive Health into Primary Care <i>Amber Eisenmann, Essential Access Health</i>	9. Improving Health Outcomes through Supportive Housing - Integration of Health Care and Supportive Housing <i>Rhonda Hauff & Annette Rodriguez, Yakima Neighborhood Health Services</i>
Azure	Ballroom A	Ballroom B	Ballroom D	Ballroom E
12:00 – 1:30pm Lunch on your own				
1:30 – 3:00pm Conference Sessions				
1. Continued	11. Session Title TBD <i>Christopher Patrick, Nuvodia</i>	12. Where Have All the Good Candidates Gone? <i>Allison Abayasekara, Association of Clinicians for the Underserved</i>	13. Hepatitis C Birth Cohort Screening: Practices & Perceptions Among Primary Care Providers at an FQHC <i>Alayna Younger, Peak Vista Community Health Centers</i>	14. Community Health Workers: Current Developments in National and State Policy <i>Carl Rush, Community Resources</i>
Azure	Ballroom A	Ballroom B	Ballroom D	Ballroom E
3:00 – 3:30pm Break (Ballroom Foyer)				
3:30 – 5:00pm Conference Sessions				
1. Continued	16. Implementation of the New Centers for Medicare & Medicaid Services (CMS) Emergency Preparedness Final Rule <i>Nora O'Brien & Cathy Larsen, Connect Consulting Services</i>	17. Clinician Recruitment: A Team Effort <i>Allison Abayasekara, Association of Clinicians for the Underserved</i>	18. It's Not Just Self-Care - So What about Compassion Fatigue? <i>Molly Molloy, Southwest Montana Community Health Center</i>	19. Laying the Foundation for Improved LGBT Health in Primary Care <i>Wanda Montalvo, Weitzman Institute; Patricia Jane Lose, MCPN; Drew Cronyn, El Rio Community Health Center; Ashley Barrington, NACHC</i>
Azure	Ballroom A	Ballroom B	Ballroom D	Ballroom E
5:30 – 7:30pm Welcome Reception, Region 18 celebrates 20 years of a great partnership (Ballroom C)				

7:30 – 8:30am Registration & Continental Breakfast (Ballroom Foyer)				
8:30am – 10:00am Conference Sessions				
Governance	Operations	Workforce/HR	Behavioral Health	Marketing
<p>20. How to Create the Best Board Meeting</p> <p><i>Peter Theobald, Community Link Consulting</i></p>	<p>21. A Data Strategy to Address Inequities in Healthcare Delivery</p> <p><i>Stephanie Einfeld, Northwest Colorado Health</i></p>	<p>22. Do You Want to Be a Top Employer?</p> <p><i>Ann Hogan, Ann Hogan Consulting; Jill Christensen, Jill Christensen International</i></p>	<p>23. Behavioral Health Workforce Allocation: Creating a “Win-Win” Across the System</p> <p><i>Jonathan Muther, Salud Family Health Centers</i></p>	<p>24. Strategic Communications Best Practices for FQHCs</p> <p><i>Denise Rhiner and Kim Ervin, Pyramid Communications</i></p>
Azure	Ballroom A	Ballroom B	Ballroom D	Ballroom E
10:00 – 10:30am Break with Exhibitors (Ballroom Foyer)				
10:30am – 12:00pm Conference Sessions				
<p>25. Board Competence - What Works and What Doesn't</p> <p><i>Peter Theobald, Community Link Consulting</i></p>	<p>26. Medical Scheduling for Maximizing Access</p> <p><i>Rachel Foster, Salud Family Health Centers</i></p>	<p>22. Continued</p>	<p>27. Parallel Progress: Treating the Clinic to Treat the Patient</p> <p><i>Peter Tallman, Camai Community Health Center</i></p>	<p>24. Continued</p>
Azure	Ballroom A	Ballroom B	Ballroom D	Ballroom E
12:00 – 1:30pm Lunch on your own				
CHC 101 Lunch (Ballroom D), Workforce/HR Track Roundtable Lunch (Ballroom B), Behavioral Health Track Roundtable Lunch (Ballroom D)				
1:30 – 3:00pm Conference Sessions				
<p>28. Models of Governance, the Real Life Experience</p> <p><i>Pamela Byrnes, John Snow Inc.</i></p>	<p>29. Avoiding Common Site Visit Findings</p> <p><i>Rebecca Johnson & Beryl Cochran, Health Center Solutions</i></p>	<p>30. IMPACT – A Crash Course in Leadership</p> <p><i>Elisa Hays, Hygienics Innovation</i></p>	<p>31. Community-based Approaches to Addressing Mental Health in Latino Communities</p> <p><i>Rebecca Epstein, MHP Salud</i></p>	<p>Clinical – Peer Learning</p> <p>32. Clinical Leaders: Peer Learning Session</p> <p><i>Eric Henley, LifeLong Medical; Mike Witte, California Primary Care Association</i></p>
Azure	Ballroom A	Ballroom B	Ballroom D	Ballroom E
3:00 – 3:30pm Break with Exhibitors (Ballroom Foyer)				
3:30 – 5:00pm Conference Sessions				
<p>33. Are You Confused? I Am!</p> <p><i>Pamela Byrnes, John Snow Inc.</i></p>	<p>29. Continued</p>	<p>34. Strengthening Leadership Presence: Inspiring and Engaging Employees in Times of Constant Change</p> <p><i>Lisa Hardmeyer Gray, Intrinsic; George Brewster, Gimbal Systems</i></p>	<p>35. Behavioral Health Clinician’s Corner</p> <p><i>Bridget Beachy, Community Health of Central Washington; Julie Oyemaja, Multnomah County Public Health Department; David Bauman, Mountainview Consulting</i></p>	<p>32. Continued</p>
Azure	Ballroom A	Ballroom B	Ballroom D	Ballroom E
4:00 – 6:30pm NWRPCA Board Meeting (Cobalt)				
5:00 – 6:30pm CHAMPS Board Meeting (Cyan A & B)				
6:45 – 9:45pm Seattle Walking Wine Tasting (Meet in Hotel First Floor Lobby at 6:40pm)				

7:30 – 8:30am Registration & Continental Breakfast (Ballroom Foyer)				
8:00 – 10:30am Keynote Plenary; HRSA & NACHC Updates, Chris Jenson, Leadership & Building Team Cohesiveness (Ballroom C)				
10:30 – 11:00am Break with Exhibitors (Ballroom Foyer)				
11:00am – 12:30pm Conference Sessions				
Quality Transformation	HHS Priorities	Policy/Environment	Clinical	Fiscal
<p>36. Analytics for Beginners, Intermediate and Advanced QI Staff</p> <p><i>Deborah Johnson Ingram, Primary Care Development Corporation</i></p>	<p>37. HHS Priority on Childhood Obesity</p>	<p>38. NACHC Policy Update and Grassroots Advocacy</p> <p><i>Dan Hawkins, National Association of Community Health Centers</i></p>	<p>39. Journeying with the so-Called "Difficult Patient" -- Pitfalls, Pearls, and Pragmatics</p> <p><i>Ed Farrell, Clinica Family Health</i></p>	<p>40. Revenue Cycle Management</p> <p><i>Charisse Marshall & Janine Childs, Neighborcare Health</i></p>
Ballroom A	Ballroom D	Ballroom B	Ballroom E	Azure
12:30 – 1:30pm Lunch on your own or Clinical Track Roundtable Lunch (Ballroom E)				
1:30 – 5:00pm CHC Tour of International District Medical and Dental Clinic (meet in Lobby at 1:15pm)				
1:30 – 3:00pm Conference Sessions				
<p>41. Are You Ready for PCMH 2017 Redesign?</p> <p><i>Denise Anderson & Shivani Patel, Primary Care Development Corporation</i></p>	<p>42. HHS Priority on Mental Health</p>	<p>43. Going from Zero to ACE: Building Advocacy Capacity Via the Advocacy and Hispanic Advocacy Center of Excellence Programs</p> <p><i>Alexandra Harris, National Association of Community Health Centers; Jennifer Morse, Salud Family Health Center</i></p>	<p>44. Clinical Leadership: How to Effectively Lead your Team</p> <p><i>Chris Jenson, The Table Group</i></p>	<p>45. Assessing the Health of Your Revenue Cycle</p> <p><i>Heather Niemi, Agatha Consulting</i></p>
Ballroom A	Ballroom D	Ballroom B	Ballroom E	Azure
3:00 – 3:30pm Dessert Break with Exhibitors (Ballroom Foyer)				
3:30 – 5:00pm Conference Sessions				
<p>46. Fully Integrated Managed Care, Accountable Communities of Health and Medicaid Transformation</p> <p><i>Connie Mom-Chhing and Erin Hafer, Community Health Plan of Washington</i></p>	<p>47. HHS Priority on Opioids</p>	<p>48. Assessing Your Advocacy and Policy Change Activities -- Knowing What Works and What Doesn't</p> <p><i>Annette Gardner, University of California, San Francisco</i></p>	<p>49. Chronic Care Management for Medicare Patients</p> <p><i>Tammy Ewers, Noridian Healthcare Solutions Medicare Contactor</i></p>	<p>50. Focused KPI for CHC Leadership</p> <p><i>Ray Jorgensen, PMG</i></p>
Ballroom A	Ballroom D	Ballroom B	Ballroom E	Azure
5:00 – 6:30pm Exhibitor Reception & Raffle (Ballroom Foyer)				
6:30 – 8:30pm Quiet Time with NACHC (Cobalt)				

7:30 – 8:30am Registration & Continental Breakfast (Ballroom Foyer)				
8:30 – 10:00am Conference Sessions				
Quality Transformation	HHS Funding Opportunities	Policy/Environment	Integrated Services	Fiscal
<p>51. Patient Experience As a Driver of Quality</p> <p><i>Jennifer Calohan, Centerprise</i></p>	<p>52. HHS Fund Opportunities and Resources (Part 1)</p>	<p>53. What Health Centers Need to Know about Immigration Law and Policy</p> <p><i>Roger Rosenthal, Migrant Legal Action Program</i></p>	<p>54. Integrated Community-based Care Support Older Adults/Dual Eligibility</p> <p><i>Estee Segal, Capital Impact Partners; Debbie Canavan Thiele, CSH; Lynn Knox, Oregon Food Bank; Katie Parker, Mercy Housing Northwest</i></p>	<p>55. Why, When, and How To Bill Medicare 519 Rates</p> <p><i>Steve Rousso, Wipfli</i></p>
Ballroom A	Ballroom D	Ballroom B	Ballroom E	Azure
10:00 - 10:30am Break (Ballroom Foyer)				
10:30am - 12:00pm Conference Sessions				
<p>56. Hypertension Management Is a Team Sport, Evidence-based Care Meets Quality Improvement at CHC Inc.</p> <p><i>Sarah Woolsey, HealthInsight Utah</i></p>	<p>57. HHS Funding Opportunities and Resources (Part 2)</p>	<p>58. Bridging Policy, Advocacy & Patients</p> <p><i>Ana Grande, Clinica Msr. Oscar A. Romero; Gil Munoz, Virginia Garcia Memorial Health Center</i></p>	<p>59. The 340B Drug Pricing Program: Strategic Framework for 2017 and Beyond</p> <p><i>Sue Veer, Carolina Health Centers</i></p> <p><i>This session extends through lunch; lunch provided to session attendees.</i></p>	<p>60. New Leasing Standard - Overview and Effective Implementation</p> <p><i>Adam Bowman & Mathew Stopa, Moss Adams</i></p>
Ballroom A	Ballroom D	Ballroom B	Ballroom E	Azure
12:00 – 1:00pm Roundtable Lunches				
<p>Quality Transformation Roundtable Lunch (Ballroom A)</p>	<p>COO Roundtable Lunch (Ballroom D)</p>	<p>CEO Roundtable Lunch (Ballroom B)</p>	<p>PCA Roundtable Lunch (Steel A)</p>	<p>CFO Roundtable Lunch (Azure)</p>
1:00 – 1:30pm Break (Ballroom Foyer)				
1:30 – 3:00pm Conference Sessions				
<p>61. Quality Innovative Projects in the Primary Care Setting: Telemedicine BP Monitoring, Diabetes Group Visits and FIT Mailers</p> <p><i>Rodney Samaan, Clinica Msr. Oscar A. Romero</i></p>	<p>62. HHS Grant Writing 101</p>	<p>63. Understanding Dual Eligibility: Nuts, Bolts, and Resources</p> <p><i>Terry Cumpston & Maria Garza, Centers for Medicare and Medicaid Services</i></p>	<p>64. Oral Health Integration between Medicine and Dentistry: A Population Approach to the Oral-Systemic Connection</p> <p><i>Jeff Hummel, Qualis Health</i></p>	<p>65. Transforming Primary Care Delivery: Practical and Financial Considerations for Effecting Center Transformation</p> <p><i>Anne Dyjak & Nancy Lager, Primary Care Development Corporation</i></p>
Ballroom A	Ballroom D	Ballroom B	Ballroom E	Azure
3:00 – 3:30pm Break (Ballroom Foyer)				
3:30 – 5:00pm Closing Plenary – Paul Huschilt, Seven Humor Habits for Workplace Wellness (Ballroom C)				