

7:30 – 8:30am Registration & Continental Breakfast (Ballroom Foyer)				
8:30 – 10:00am Conference Sessions				
Governance	Operations	Workforce/HR	Clinical	Community Health
<p>1. Governance Responsibilities for CHC Boards</p> <p><i>Rebecca Johnson, Health Center Solutions</i></p>	<p>2. HITEQ Center Extended Session: Population Health Management and Engaging Patients through Portals</p> <p><i>Nathan Botts, Westat; Chris Espersen, Espersen Consulting</i></p>	<p>3. Workforce Innovations in Pipeline Development</p> <p><i>Ingrid Johnson, Colorado Center for Nursing Excellence; Cherise Fowler, Alaska Primary Care Association</i></p>	<p>4. Introducing Peer Review in Primary Care</p> <p><i>Hannah Pulaski & Amber Traxinger, Community Health Partners</i></p>	<p>5. Today's Care Management and Social Determinants of Health in a Community Health Center</p> <p><i>Jeanne Gates, Carol Blank & Megan Littlefield, RiverStone Health</i></p>
Azure	Ballroom A	Ballroom B	Ballroom D	Ballroom E
10:00 – 10:30am Break				
10:30am – 12:00pm Conference Sessions				
<p>1. Continued</p>	<p>2. Continued</p>	<p>6. The Economic and Social Impact of Graduate Medical Education</p> <p><i>J. Lloyd Michener, Duke Department of Community and Family Medicine; Kiki Nocella, Wipfli/Education Health Center Initiative</i></p>	<p>7. Integrating Quality Sexual + Reproductive Health into Primary Care</p> <p><i>Amber Eisenmann, Essential Access Health</i></p>	<p>8. Improving Health Outcomes through Supportive Housing</p> <p><i>Rhonda Hauff, Yakima Neighborhood Health Services</i></p>
Azure	Ballroom A	Ballroom B	Ballroom D	Ballroom E
12:00 – 1:30pm Lunch on Your Own				
1:30 – 3:00pm Conference Sessions				
<p>1. Continued</p>	<p>9. 2017 IT Security Vulnerabilities in Health Care</p> <p><i>Christopher Patrick, Nuvodia; Lee Painter, CliftonLarsonAllen</i></p>	<p>10. Where Have All the Good Candidates Gone?</p> <p><i>Allison Abayasekara, Association of Clinicians for the Underserved</i></p>	<p>11. Hepatitis C Birth Cohort Screening: Practices & Perceptions Among Primary Care Providers at an FQHC</p> <p><i>Alayna Younger, Peak Vista Community Health Centers</i></p>	<p>12. Community Health Workers: Current Developments in National and State Policy</p> <p><i>Carl Rush, Community Resources</i></p>
Azure	Ballroom A	Ballroom B	Ballroom D	Ballroom E
3:00 – 3:30pm Break (Ballroom Foyer)				
3:30 – 5:00pm Conference Sessions				
<p>1. Continued</p>	<p>13. Implementation of the New Centers for Medicare & Medicaid Services (CMS) Emergency Preparedness Final Rule</p> <p><i>Nora O'Brien & Cathy Larsen, Connect Consulting Services</i></p>	<p>14. Clinician Recruitment: A Team Effort</p> <p><i>Allison Abayasekara, Association of Clinicians for the Underserved</i></p>	<p>15. It's Not Just Self-Care, So What about Compassion Fatigue?</p> <p><i>Molly Molloy, Southwest Montana Community Health Center</i></p>	<p>16. Laying the Foundation for Improved LGBT Health in Primary Care</p> <p><i>Wanda Montalvo, Weitzman Institute; Patricia Jane Lose, MCPN; Drew Cronyn, El Rio Community Health Center; Ashley Barrington, NACHC</i></p>
Azure	Ballroom A	Ballroom B	Ballroom D	Ballroom E
5:30 – 7:30pm Welcome & Networking Reception, Region 18 Celebrates 20 Years of a Great Partnership (Ballroom C)				

7:30 – 8:30am Registration & Continental Breakfast (Ballroom Foyer)				
8:30am – 10:00am Conference Sessions				
Governance	Operations	Workforce/HR	Behavioral Health	Marketing
<p>17. How to Create the Best Board Meeting You Will Ever Attend</p> <p><i>Peter Theobald, Community Link Consulting</i></p>	<p>18. A Data Strategy to Address Inequities in Health Care Delivery</p> <p><i>Stephanie Einfeld, Northwest Colorado Health</i></p>	<p>19. Do You Want to be a Top Employer?</p> <p><i>Ann Hogan, Ann Hogan Consulting; Jill Christensen, Jill Christensen International</i></p>	<p>20. Behavioral Health Workforce Allocation: Creating a “Win-Win” Across the System</p> <p><i>Jonathan Muther, Salud Family Health Centers</i></p>	<p>21. Strategic Communications Best Practices for FQHCs</p> <p><i>Denise Rhiner and Kim Ervin, Pyramid Communications</i></p>
Azure	Ballroom A	Ballroom B	Ballroom D	Ballroom E
10:00 – 10:30am Break with Exhibitors (Ballroom Foyer)				
10:30am – 12:00pm Conference Sessions				
<p>22. Board Competence - What Works and What Doesn't</p> <p><i>Peter Theobald, Community Link Consulting</i></p>	<p>23. Medical Scheduling for Maximizing Access</p> <p><i>Rachel Foster, Salud Family Health Centers</i></p>	<p>19. Continued</p>	<p>24. Parallel Progress: Treating the Clinic to Treat the Patient</p> <p><i>Peter Tallman, Camai Community Health Center</i></p>	<p>21. Continued</p>
Azure	Ballroom A	Ballroom B	Ballroom D	Ballroom E
12:00 – 1:30pm Lunch on Your Own				
12:00 – 1:15PM: CHC 101 Lunch (Ballroom A), Workforce/HR Track Roundtable Lunch (Ballroom B), Behavioral Health Track Roundtable Lunch (Ballroom D)				
1:30 – 3:00pm Conference Sessions				
<p>25. Models of Governance: The Real-Life Experience</p> <p><i>Pamela Byrnes, John Snow, Inc.</i></p>	<p>26. Avoiding Common Site Visit Findings</p> <p><i>Rebecca Johnson & Beryl Cochran, Health Center Solutions</i></p>	<p>27. IMPACT: A Crash Course in Leadership</p> <p><i>Elisa Hays, Hygienics Innovation</i></p>	<p>28. Community-based Approaches to Addressing Mental Health in Latino Communities</p> <p><i>Rebecca Epstein, MHP Salud</i></p>	<p>Clinical – Peer Learning</p> <p>29. Clinical Leaders - Peer Learning Session</p> <p><i>Eric Henley, LifeLong Medical; Mike Witte, California Primary Care Association</i></p>
Azure	Ballroom A	Ballroom B	Ballroom D	Ballroom E
3:00 – 3:30pm Break with Exhibitors (Ballroom Foyer)				
3:30 – 5:00pm Conference Sessions				
<p>30. Are You Confused? I Am!</p> <p><i>Pamela Byrnes, John Snow, Inc.</i></p>	<p>26. Continued</p>	<p>31. Strengthening Leadership Presence: Inspiring and Engaging Employees in Times of Constant Change</p> <p><i>Lisa Hardmeyer Gray, Intrinsic; George Brewster, Gimbal Systems</i></p>	<p>32. Behavioral Health Clinician's Corner</p> <p><i>Bridget Beachy, Community Health of Central Washington; Julie Oyemaja, Multnomah County Public Health Department; David Bauman, Mountainview Consulting</i></p>	<p>29. Continued</p>
Azure	Ballroom A	Ballroom B	Ballroom D	Ballroom E
4:30 – 6:30pm NWRPCA Board Meeting (Cobalt)				
5:00 – 6:30pm CHAMPS Board Meeting (Cyan A & B)				
6:45 – 8:45pm Seattle Wine Tasting & Dinner (Meet in Hotel Lobby at 6:30pm)				

7:15 – 8:15am Registration & Continental Breakfast (Ballroom Foyer)				
8:15 – 10:30am Keynote Plenary; HRSA & NACHC Updates, Chris Jenson, Leadership & Building Team Cohesiveness (Ballroom C)				
10:30 – 11:00am Break with Exhibitors (Ballroom Foyer)				
11:00am – 12:30pm Conference Sessions				
Quality Transformation	HHS Priorities	Policy/Environment	Clinical	Fiscal
<p>33. Analytics for Beginner, Intermediate and Advanced QI Staff</p> <p><i>Deborah Johnson Ingram, Primary Care Development Corporation</i></p>	<p>34. HHS Priority on Childhood Obesity</p> <p><i>Carolyn Gleason, HRSA; Bridget Igoe, formerly with Health Eating Active Living; Amalia Leighton Cody, Toole Design Group; Christian Roth, University of Washington; Seattle Children's Research Institute; Brian Dougherty, Seattle Department of Transportation; Vic Colman, Childhood Obesity Prevention Coalition;</i></p>	<p>35. NACHC Policy Update and Grassroots Advocacy</p> <p><i>Dan Hawkins, National Association of Community Health Centers</i></p>	<p>36. Journeying with the So-Called "Difficult Patient" – Pitfalls, Pearls, and Pragmatics</p> <p><i>Ed Farrell, Clinica Family Health</i></p>	<p>37. Revenue Cycle Management</p> <p><i>Charisse Marshall & Janine Childs, Neighborcare Health</i></p>
Ballroom A	Ballroom D	Ballroom B	Ballroom E	Azure
12:30 – 1:15pm Lunch on Your Own or Clinical Track Roundtable Lunch (Ballroom E)				
1:30 – 3:30pm CHC Tour of International District Medical and Dental Clinic (meet in Lobby at 1:15pm)				
1:30 – 3:00pm Conference Sessions				
<p>38. Are You Ready for PCMH 2017 Redesign?</p> <p><i>Denise Anderson and Shivani Patel, Primary Care Development Corporation</i></p>	<p>39. HHS Priority on Mental Health</p> <p><i>Aaron Williams, Center for Integrated Health Solutions, National Council for Behavioral Health; Patti Robinson, Mountain View Consulting; Susan Collins, Harm Reduction Research and Treatment (HaRRT); Timothy Hoekstra, Columbia Valley Community Health</i></p>	<p>40. Going from Zero to ACE: Building Advocacy Capacity Via the Advocacy and Hispanic Advocacy Center of Excellence Programs</p> <p><i>Alexandra Harris, National Association of Community Health Centers; Jennifer Morse, Salud Family Health Center</i></p>	<p>41. Clinical Leadership: How to Effectively Lead Your Team</p> <p><i>Chris Jenson, The Table Group</i></p>	<p>42. Assessing the Health of Your Revenue Cycle</p> <p><i>Heather Niemi, Agatha Consulting</i></p>
Ballroom A	Ballroom D	Ballroom B	Ballroom E	Azure
3:00 – 3:30pm Dessert Break with Exhibitors (Ballroom Foyer)				
3:30 – 5:00pm Conference Sessions				
<p>43. Fully Integrated Managed Care, Accountable Communities of Health, and Medicaid Transformation</p> <p><i>Connie Mom-Chhing and Erin Hafer, Community Health Plan of Washington</i></p>	<p>44. HHS Priority on Opioids</p> <p><i>David Dickinson, Substance Abuse and Mental Health Services Administration; Mark Kantor, AllCare Health; Brad Finegood, King County Behavioral Health and Recovery Division; Jeb Shepard, WA State Medical Association; Dominika Breedove, WA Psychological Association; Ron Jackson University of Washington, School of Social Work</i></p>	<p>45. Assessing Your Advocacy and Policy Change Activities -- Knowing What Works and What Doesn't</p> <p><i>Annette Gardner, University of California, San Francisco</i></p>	<p>46. Chronic Care Management for Medicare Patients</p> <p><i>Tammy Ewers, Noridian Healthcare Solutions Medicare Contactor</i></p>	<p>47. Focused KPI for CHC Leadership</p> <p><i>Ray Jorgensen, PMG</i></p>
Ballroom A	Ballroom D	Ballroom B	Ballroom E	Azure
5:00 – 6:30pm Exhibitor Reception & Raffle (Ballroom Foyer)				
6:00 – 7:00pm Quiet Time with NACHC (Cobalt)				

7:30-8:30am Breakfast Meeting, “Dialogue with HRSA Workforce” Q&A with Dr. Luis Padilla – Cobalt
 7:30 – 8:30am Registration & Continental Breakfast (Ballroom Foyer)

8:30 – 10:00am Conference Sessions

Quality Transformation	HHS Funding Opportunities	Policy/Environment	Integrated Services	Fiscal
48. Patient Experience as a Driver of Quality <i>Jennifer Calohan, Centerprise</i>	49. HHS Fund Opportunities and Resources	50. What Health Centers Need to Know about Immigration Law and Policy <i>Roger Rosenthal, Migrant Legal Action Program</i>	51. Integrated Community-based Care Support Older Adults/Dual Eligibility <i>Estee Segal, Capital Impact Partners; Lynn Knox, Oregon Food Bank; Katie Parker, Mercy Housing Northwest; Noah Fey, CSH</i>	52. Why, When, and How To Bill Medicare 519 Rates <i>Steve Rousso, Wipfli</i>
Ballroom A	Ballroom D	Ballroom B	Ballroom E	Azure

10:00 - 10:30am Break (Ballroom Foyer)

10:30am - 12:00pm Conference Sessions

53. Hypertension Management Is a Team Sport: Evidence-based Care Meets Quality Improvement at CHC Inc. <i>Sarah Woolsey, HealthInsight Utah</i>	49. Continued	54. Bridging Policy, Advocacy & Patients <i>Ana Grande, Clinica Msr. Oscar A. Romero; Gil Munoz, Virginia Garcia Memorial Health Center</i>	55. The 340B Drug Pricing Program: Strategic Framework for 2017 and Beyond <i>This session extends through lunch, lunch provided to session attendees.</i> <i>Sue Veer, Carolina Health Centers</i>	56. New Leasing Standard: Overview and Effective Implementation <i>Adam Bowman & Mathew Stopa, Moss Adams</i>
Ballroom A	Ballroom D	Ballroom B	Ballroom E	Azure

12:00 – 1:00pm Roundtable Lunches

Quality Transformation Roundtable Lunch (Ballroom A)	COO Roundtable Lunch (Ballroom D)	CEO Roundtable Lunch (Ballroom B)	PCA Roundtable Lunch (Steel A)	CFO Roundtable Lunch (Azure)
--	-----------------------------------	-----------------------------------	--------------------------------	------------------------------

1:00 – 1:30pm Break (Ballroom Foyer)

1:30 – 3:00pm Conference Sessions

57. Quality Innovative Projects in the Primary Care Setting: Telemedicine BP Monitoring, Diabetes Group Visits, and FIT Mailers <i>Rodney Samaan, Clinica Msr. Oscar A. Romero</i>	49. Continued	58. Understanding Dual Eligibility: Nuts, Bolts, and Resources <i>Terry Cumpton & Maria Garza, Centers for Medicare and Medicaid Services</i>	59. Oral Health Integration between Medicine and Dentistry: A Population Approach to the Oral-Systemic Connection <i>Jeff Hummel, Qualis Health</i>	60. Transforming Primary Care Delivery: Practical and Financial Considerations for Effecting Center Transformation <i>Anne Dyjak & Nancy Lager, Primary Care Development Corporation</i>
Ballroom A	Ballroom D	Ballroom B	Ballroom E	Azure

3:00 – 3:30pm Break (Ballroom Foyer)

3:30 – 5:00pm Closing Plenary – Paul Huschilt, Seven Humor Habits for Workplace Wellness (Ballroom C)