



ST CHARLES MEDICAL CENTER BEND

NURSE NEWS

CURRENT ONA TEAM

Executive Team:

Chair:

Vacant

Vice Chair:

Joe Sack (IMCU)

Treasurer:

Judy Gage Scott (PACU)

Secretary:

Andrea Rombach (ED)

Membership:

Kyle Swantek (IMCU)

Member at Large:

Unit Rep Liason

Jody Holland (NICU)

Member at Large:

Lynda Coats (O/N)

Member at Large:

PNCC Coordinator

John Nangle (ED)

Member at Large:

Alison Fields (FBC)

Alternates:

Tom Boarman (ED)

Elaine Teague-Bennett

(OR)

Grievance Co-Chairs:

Shelley Lewis Leander

Tom Boarman

ONA Labor Relations

Representative

Alison Hamway

541-312-9822

Hamway@oregonrn.org



PARAGON ISSUES

At the labor management committee (LMC) meeting September 24, the hospital announced that management and information technology department (IT) will hold open forums on Paragon next week (date and time weren't yet scheduled). RNs and other caregivers are encouraged to attend to talk about problems, and to propose solutions.

Also at the LMC meeting, Bend negotiating team discussed multiple problems with Paragon with management and Tim Eixenberger gave detailed and thoughtful responses.

He is aware that many problems have not been fixed, and they are trying to prioritize and fix multiple issues.

Issues are being roughly classified into problems where the system isn't working as designed, and problems where the system works as planned but the planned design is not meeting our needs.

Specific problems discussed include:

- System is very slow. They are working to fix this, it is a top priority, and they believe there will be a fix within a week
- Discharge orders are slow, clunky and confusing. They are working to fix this, it is another top priority

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ONA BARGAINING UNIT MEETINGS SCHEDULED

OCTOBER 7, 2013

7 - 9 a.m.

Heart Center Conference Room

Noon – 2 p.m.

Conference room D

5:30 – 8:30 p.m.

Conference room D

AGENDA

Current issues including:

- Charge RNs and clinical supervisors
- Paragon
- Grievance updates
- Any other issues

Refreshments provided

DISTRICT 14 IS NOW CONSTITUENT ASSOCIATION 14

Joe Sack has notified Oregon Nurses Association (ONA) of the election results for officers for our former District 14, which is now Constituent Association (CA) 14.

CA 14 is a regional organization that includes all three St. Charles bargaining units.

THE OFFICERS ARE:

Mary Pyke	(Pioneer Memorial Hospital), president
Katy Lloyd	(Redmond), vice president
Angie Streeter	(Bend), secretary
Matt Jones	(Bend), treasurer
<i>Members at large:</i>	
Amber Loredo	(Redmond)
Heather Sehgal	(Pioneer Memorial Hospital)

PARAGON ISSUES (CONTINUED FROM PAGE 1)

- Orders aren't crossing over. Eixenberger said this has happened a couple of times
- Medication orders from Post Anesthesia Care Unit (PACU) aren't working correctly. PACU is utilizing paper orders
- Length of time for pharmacy to verify and orders; patients on the floor are waiting too long for pain meds. This is a priority issue for hospital to fix
- Reading charts is difficult due to small print size; expanding the print size results in blurred typeface. Eixenberger thought this was only an issue for the emergency department (ED); ONA nurses explained it was an issue on all units. This is a software issue that may take a year to fix.
- Body chart doesn't work (Eixenberger wasn't aware of this issue and will investigate)
- Assessment information doesn't flow through chart; e.g., reaction to pain medication requires multiple chart entries in multiple locations
- Doctors are fed up and frustrated; they think they have entered orders but the orders don't go through. They want nurses to fix their orders. Eixenberger explained there is a group working to resolve physician complaints
- The Health Insurance Portability and Accountability Act (HIPAA) issues – other charts (including patients in other units) pop up after you finish verifying your patient's medication
- Shifting user/shifting room (to plan for a patient transfer or an admit from ED or operating room (OR)) can lock out the RN who is caring for the patient at the time. Nurse managers explained this is an education piece
- Sliding scale medication charting is an issue. They are working to fix this. Eixenberger stated there were not many medication errors during Paragon implementation

CHECK OUT ONA ONLINE

Facebook—<https://www.facebook.com/OregonNursesAssociation>

YouTube—<http://www.youtube.com/user/OregonNurses>