Saturday, June 4
Plenary Sessions & Concurrents

Early Bird Education (SELECT ONE) 6:30–7:30am

**OPTION A**

How to Read and Write Instructions for Use (Repeat)  Eve Cuny MS and Kathy Eklund RDH, MHP

**AUDIENCE** Educators, Manufacturers, Distributors

The instructions for use (IFU) for dental devices and products can be frustrating for clinicians to follow and challenging for manufacturers to develop. Targeted to both manufacturers and clinicians, this breakout session will explore some of the common mistakes that can appear in an IFU, how manufacturers can improve an IFU to make it more clinician-friendly, and criteria clinicians should look for in an IFU when introducing new products or devices into their practice. The presentation portion of this session will be followed by an interactive exchange among manufacturers and clinicians regarding how to model appropriate communications to manufacturers, as well as how to maximize the value and effectiveness of IFUs.

**OBJECTIVES**
1. The essential elements of an IFU.
2. Elements clinicians look for in an IFU.
3. How to incorporate the information from an IFU into a clinic protocol.

**OPTION B**

Time-Out!  Douglas Risk Col, USAF, DC; Kelli Mack Lt Col, USAF, DC

**AUDIENCE** Clinicians, Educators, Consultants

Our views about medical errors have changed. The traditional approach was to blame providers for errors and harm to patients. Since the 1999 Institute of Medicine report, “To Err is Human: Building a Safer Health Care System”, healthcare organizations began to take a systems approach to prevent errors. As the dental community works toward a goal of zero harm to patients many dental teams now conduct Time-Outs before irreversible procedures. This course will review the US Air Force Dental Service Time-Out (Who, What, Where) and Universal Protocol (UP), based on The Joint Commission’s Time-Out and UP

**OBJECTIVES**
1. Explain systems thinking and mistake proofing principles.
2. Describe The Joint Commission’s Tools for reducing harm and improving patient safety (e.g. Universal Protocol, National Patient Safety Goals).
3. Identify key elements of an effective Time-Out.

Coffee with Exhibitors 7:30–8:30am

Coffee Break Sponsored by NDC

Plenary Session V 8:30–9:30am

**HIV, HCV, HPV: Going Viral**  Helene Bednarsh RDH, MPH; Jennifer Cleveland DDS, MPH; David Reznik DDS

**AUDIENCE** Clinicians, Educators, Policy Makers

Viral hepatitis is a silent epidemic worldwide. It is the major cause of liver cirrhosis and liver carcinoma. HPV is among one of the leading causes of oropharyngeal cancer. HIV remains a global epidemic. DHCP will encounter patients with these viruses in a dental office. Globally recognized oral healthcare experts will provide a compelling update on management and concerns for the oral health care profession for human immunodeficiency virus, hepatitis C virus and human papillomavirus including vaccines, rapid detection technologies and more.

**OBJECTIVES**
1. Review HIV, HCV and HPV epidemiology.
2. Describe the impact, if any, these diseases have on the provision of dental care.
3. Discuss the role of the oral healthcare team can have to impact patient outcomes.

**EDUCATIONAL GRANT FROM KERR TOTALCARE**

Break with Exhibitors 9:30–10:00am

Coffee Break Sponsored by Mesa Labs

Concurrent Sessions (SELECT ONE) 10:00–11:00am

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Coffee with Exhibitors 7:30–8:30am

Coffee Break Sponsored by NDC

5. 2016 OSAP Annual Conference
Concurrent Sessions (SELECT ONE) 10:00–11:00am

**OPTION B**

**Opioid Abuse, Misuse and Diversion in Dental Healthcare Settings** Bridgett Anderson LDA, MBA and Nathan Pedersen DDS

**AUDIENCE** Clinicians, Educators, Consultants

Opioids may pose safety issues to both patients and dental personnel. This course will address the use of narcotics in management of acute and chronic pain, patient safety issues, and potential diversion and abuse. Opioid protocol, developed by the Minnesota Dental Association Opioid Task Force, in conjunction with the Institute for Clinical Systems Improvement will be presented. The process of opioid prescription program development and enhancement of drug safety programs will be discussed. Prescribing protocol for patients with existing substance use disorders will be addressed as clinicians strive to keep these patients safe while managing pain.

**OBJECTIVES**
1. Describe patient and DHCP safety issues related to opioid use.
2. Discuss the process of program development for opioid prescribing in dental practice.
3. List resources for dental personnel to optimize compliance with opioid prescribing.

**OPTION C**

**Global Roundtable—From Guidelines to Compliance** Liliana Donatelli and Jeanné Oosthuysen

**AUDIENCE** International Attendees, Manufacturers, Distributors

In this facilitated discussion, participants will engage in a global conversation on infection prevention compliance challenges and success strategies. Common elements and discrepancies between national guidelines from several countries will be discussed.

**OBJECTIVES**
1. Recognize international partners to exchange information on infection control in dentistry.
2. Discuss common principles and key differences of various international guidelines.
3. Identify resources, references and regulations from the countries represented in facilitated discussion.
4. Identify at least one action step to enhance infection control compliance and advance dental safety in their country.

Concurrent Sessions 11:15am–12:15 pm

**OPTION A**

**From Policy to Practice: Integrating New CDC Checklist** Michele Junger DDS, MPH and Kathy Eklund RDH, MHP

**AUDIENCE** All

The CDC introduced a companion checklist to support compliance with its dental infection control guidelines. This scenario-based workshop will help the profession understand when, where and how to use the checklist to advance dental safety.

**OBJECTIVE**
Describe how to use the checklist to evaluate compliance with standard precautions in a variety of dental healthcare settings.

**OPTION B**

**Peer-to-Peer Learning: IC Products That Are Quicker, Easier and Safer** Marie Fluent, DDS

**AUDIENCE** Clinicians, Educators, Manufacturers

DHCP provide the daily operation of infection control processes, and seek products that are quicker, easier and safer for clinical personnel and patients. Manufacturers are eager to respond with technologically advanced products designed to enhance infection control compliance. This should prove to be a lively discussion between clinicians and manufacturers resulting in a better understanding of some of the challenges and potential opportunities for new infection control products.

**OBJECTIVES**
1. Identify product categories that challenge compliance.
2. List possible solutions.

**Educational Grant from SciCan**

**OPTION C**

**Creating Compliance in Multi-site and Multi-state Group Practices/Dental Support Organizations** Katherine Schrubbe RDH, BS, MEd, PhD and Angie Michlig

**AUDIENCE** Large Group Practices/DSOs, Distributors

While the principles of infection control are the same in any setting, the stakes ramp up as do the compliance challenges as the number of facilities under one management company increase. This lecture will explore the complex world of multi-site, geographically dispersed dental settings and will provide insight and best practices for improving compliance.

**OBJECTIVES**
1. Describe the culture needed for creating compliance in a large group practices/DSOs.
2. Outline the challenges associated with compliance.
3. List several strategies to create and improve compliance.

**Educational Grant from Kerr TotalCare**
Networking Lunch 12:15–1:30am

Plenary Session VI 1:30–2:30pm

**Compliance Briefs**
Enlighten us but make it quick! Novice as well as seasoned speakers will deliver 5 minute talks on a compliance success story or resource. This fast-paced session will share lots of ideas to get infection preventionists thinking...as well as new tools and stories to use in their office, school or consulting practice.

**OBJECTIVES**
1. Utilize information from compliance success stories for application to similar challenges in their own workplace.
2. Emulate presentation styles to increase their repertoire for tailoring and enhancing presentations when teaching to various audiences.

**TOPICS/PRESENTERS**
- 7 Questions to Determine if Your Practice is In or Out of Compliance (Leslie Canham, RDA, CDA)
- Gameification as a Compliance Tool (Liliana Donatelli)
- Using Basecamp to Efficiently Manage Compliance Projects (Angie Michlig)
- Parasitic Infections and the Dental Patient (Sanjay Chand MD)
- Team Effort to Evaluate and Measure the Success of an Infection Control Program (Mary Beth O’Brien RDH, ICP)
- How am I Held Accountable to the CDC Guidelines? Aren’t They Just Recommendations? (Doug Mayer)
- First, Do No Harm—Key Lessons I’ve Learned to Help Ensure the Safety of Free Dental Clinics (Karen Gregory RN)
- Patient Safety Strategies to Prevent Adverse Events Caused by Dental Students (Enrique Acosta DDS, PhD)
- Dental Unit Waterline Testing at the VA—Lessons Learned (Scott Trappe DDS, MBA, MPH)
- Resource to Understand Infection Control CE Requirements by State (Eric Houghton)

*Educational Grant from Dentsply*

Workshops (SELECT ONE) 2:45–4:15pm

**OPTION A**
**Hook Line and Sinker: Engaging Audience through Storytelling**  *Noel Brandon Kelsch, RDHAP*

**AUDIENCE** All

A nationally-recognized author and speaker whose stories have resonated with clinicians and consumers alike, Ms. Kelsch will build on the lessons introduced in Friday’s keynote lecture. She will describe several infection control incidents to model her methods for teaching through use of story telling. Participants will work in small groups to build new stories that will be shared with the larger group.

**OBJECTIVES**
1. Describe how to motivate learners through story telling.
2. Draw upon a mini-library of infection prevention stories to engage their audiences.

*Educational Grant from Hu-Friedy*

**OPTION B**
**Dental Unit Waterlines—Updating an OSAP Position Paper**
*Shannon Mills DDS; Nuala Porteous BDS MPH, Carol Smith RDH MPH*

**AUDIENCE** All

Conference Attendees—this is your chance to contribute to updating an important resource. OSAP generally concurs with the CDC and ADA recommendations on the use of coolant and irrigating solutions in dentistry and on the control of microbial contamination in dental unit waterlines. OSAP further urges dentists to take prudent measures to improve the quality of water used for dental treatment. Help us update the OSAP Position Paper to reflect the advancements in science, policy and practice.

**OBJECTIVES**
1. Identify current guidance and regulatory documents addressing dental unit water quality.
2. Describe the OSAP framework for action intended to assist the dental profession and the dental manufacturing community in ensuring the safe and infection-free delivery of dental water.

*Educational Grant from Crosstex International*
Plenary Session VII
4:30–5:30pm

IP&S Pre-departure Checklist: Buckle Your Seatbelts
H. Mark Pinsky DDS

Human error in the complex world of modern dentistry is inevitable whereas harm to patients as a result of these errors is not. Checklists minimize surprises and detect potential error before they lead to harm. A checklist expert in both dentistry and aviation, Dr. Pinsky will apply his knowledge of Situational Awareness (SA), Crew Resource Management (CRM) and Threat and Error Management (TEM) to the new CDC infection prevention checklist for dental settings. This capstone presentation will give attendees a persuasive and memorable story on how to successfully apply the lessons learned throughout the conference.

OBJECTIVES
1. Describe the role of checklist utilization in clinical dentistry to provide an assurance of quality control
2. Discuss how to apply the new CDC checklist incorporating CRM and TEM techniques into the dental care environment to increase situational safety awareness and efficiency.

San Diego Tour & DineAround 6:00–10:00pm

Don’t miss the opportunity to experience California’s second largest city bordered by the Pacific Ocean to the west, the Anza-Borrego Dessert and the Laguna Mountains to the east, and Mexico to the south. The OSAP tour will feature one of the top tour guides in the city who will regale and entertain the group aboard a comfortable coach bus. This is your chance to unwind with your new friends and savor (literally and figuratively) the best of San Diego. Fee includes transportation and tour guide.*

Sunday, June 5
Workshop & Wrap-up

Certifying Dental Infection Preventionists
Cynthia Durley MEd, MBA

AUDIENCE Clinicians, Educators, Consultants, Manufacturers, Distributors

Employing a flipped-classroom format, certification expert Cindy Durley will highlight the key differences between Assessment-Based Certificates (ABC programs) and Professional Certification programs, and how digital badging may be used for additional professional recognition. Ms. Durley also will inform the audience about a new OSAP/DANB initiative designed to advance dental safety. This session will provide a unique opportunity to weigh-in on important strategic issues and appreciate the anticipated timeframe in bringing a professional credentialing program to market, developed with national third-party accreditation in mind.

OBJECTIVES
1. Differentiate among credentialing terms.
2. Describe digital badging and its emerging role in professional recognition.
3. Discuss the purpose of an assessment-based certificate program and of a professional certification program in Dental Infection Prevention.
4. Understand at a high level the steps and timeframes related to development of an ABC program and a professional certification program.

OSAP 2017
9:45–11:30am

Conference Planning

AUDIENCE 2016 OSAP Program Committee, Attendees who want to be on 2017 Program Committee

This fast-paced session will review what worked and what should be on the docket for the 2017 Annual Conference to be the very best infection control and safety event EVER.

* Visit Annual Conference website for tour registration information