

### 360 Evaluation

**Resident Name:** \_\_\_\_\_

**Date:** \_\_\_\_\_

Identifies language, speech, hearing, vision and cognitive impairments that affect communication and forms positive interpersonal relationships with patients	Yes    No    N/A
Utilizes effective verbal and nonverbal communication strategies and develops positive relationships with families and healthcare providers	Yes    No    N/A
Effectively educates and counsels patients and families, utilizing strategies to ensure understanding  Identifies resolution options for patient-care related conflicts	Yes    No    N/A
Anticipates and facilitates family meetings, sustains positive relationships during challenging situations, and manages conflict effectively	Yes    No    N/A
Leads complex discussions, education and counseling with patients and families regarding life-changing disability  Serves as expert resource in complex patient management	Yes    No    N/A

**Comments:**

**Title:** \_\_\_\_\_

**Location:** \_\_\_\_\_

**Signature (Optional):** \_\_\_\_\_