1st Chapter Meeting "Dinner & a Movie" will be presented at each Chapter, dates and locations TBD. "Dealing With Teachers: What's In It For Us" a video by Shelley Morrison. "Your staff works hard to serve the students what they want, to feed them fast, and to grin and bear it, no matter what the kids say or do. And then, here come teachers with their demands, rude remarks, and superior attitudes. Your servers probably think, "we're here for the kids, so why do we have to put up with the faculty? What's in it for us?"
"in this video your staff will hear an audience of managers list problems they have with teachers. Then workshop presenter Shelley Morrison will help them discover why their attitude about the faculty needs to change, and how they can deal with teachers in a way that works - even with the crankiest adult customer."

2nd Chapter meeting The John C Stalker Institute of Food and Nutrition Presents: "Food Allergies - !" Coming between October June - Dates & Location TBD!
"Learn the difference between food allergies and food intolerance's, foods that commonly cause allergies, how to read labels for potential allergic ingredients and other strategies to manage food allergies in your school. This workshop is recognized by ESE & MDPH as acceptable training required in the Allergen Awareness Act, M.G.L.c.140 6B. Suggested Learning Code 1160

3rd Chapter meeting: "Meal Participation – Give it a Boost!" - coming to each Chapter during the spring, presented by The John C. Stalker Institute of Food and Nutrition.
"Discover ways to give school meal participation a boost with engaging customer services, a positive lunchroom experience, as well as appealing and flavorful foods…and more. Learn how potential pitfalls can be turned into action steps for increased participation." Suggested Learning Code 4160

Director Meetings – In addition to our planned trainings for directors, SNA of Mass realizes the need for directors to be able to have time to network together; some of our director's meetings will be to discuss "Hot Topics in School Nutrition". We hope that you will join us in these important discussions!

#1"Back by Popular Demand" "Cash Handling & Tricks of Thieves"
Tuesday, September 27th, 10:00 a.m. Chapters 1 & 2 Directors @ East Longmeadow Town Library, 60 Center Square (right down the street from the high school).
Thursday, October 6th 2:15 p.m. Chapters 3, 4, & 5 at Foxborough High School, 120 South Street, Foxborough, MA
Presented by DESE: Financial Management: "How many of us are naive and trust everyone? Not so fast! Directors have to be watchdog of their program, especially when it comes to cash handling. Learn about what to be on the lookout for as well as best practices for financial management."

2nd Director Being Offered: Also, being offered again due to popular demand is a training for Directors by The John C. Stalker Institute of Food and Nutrition, at their Framingham campus. "Using Google Drive for Efficiency" "Learn the basics of Google Drive and explore real-world examples of how directors are using this system to save time. Once you learn how to use it, you will love it!" This training will be presented on November 15, 2016 from 2:00 p.m. to 4:00 p.m.