

# THE BERYL INSTITUTE

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## **Patient Experience Grant Recipients and Scholars Announced by The Beryl Institute** Funding to Support Nine Healthcare Research Studies Focused on Improving Patient Experience

Dallas, TX (October 10, 2012) – As part of its commitment to support the growing importance of the patient experience and the need for rigorous research to understand and address its impact, The Beryl Institute awards grants to seven healthcare organizations and two doctoral students exploring methods for addressing patient experience issues.

Now in its third year, the Patient Experience Grant Program continues to support healthcare organizations as they test ideas and efforts impacting the experiences of patients and families. Added as an extension of the grant program in 2012, the Patient Experience Scholar Program offers additional support for individual doctoral students from disciplines across the healthcare educational spectrum.

The 2012 Patient Experience Grant Program study titles and recipients are:

- *Voice of the Patient* – Middlesex Hospital, Middletown, CT
- *Teaching Students from Varied Health Professions about Working Together to Elevate the Patient Experience* – Nemours Children's Health System, Wilmington, DE
- *Improving Patient Experience and Employee Engagement in the Birth Center* – Regions Hospital, St. Paul, MN
- *Use of Meditation or Soothing Sounds Machines to Decrease Stress and Improve Relaxation for Patients on an Acute Care Unit* – Sharp Coronado Hospital, Coronado, CA
- *What Kind of Doctors Do Our Patients Want? Medical Student Exploration of Effective Physician-Patient and Physician-Coworker Relationships* – The Ohio State University Wexner Medical Center, Columbus, OH
- *Increasing the Focus on Patient-Family-Centered Care Principles* – University of Michigan, Ann Arbor, MI
- *Sharing Positive Impact Stories* – Wheaton Franciscan Healthcare, Milwaukee, WI

The 2012 Patient Experience Scholar Program study titles and recipients are:

- *Identifying Descriptions of Quality Nursing Care Shared by Nurse and Patient in an Acute Care Hospital Environment* – Karen Grimley, PhD Candidate, Nursing, Christine E. Lynn College of Nursing at Florida Atlantic University and Chief Nursing Officer, UC Irvine Medical Center
- *The Financial Impact of Combining Clinical and Experiential Quality in U.S. Acute Care Hospitals* – Claire Senot, PhD Candidate, Operations Management, The Ohio State University

“We believe these programs serve a critical role by engaging both those actively working in the field and the next generation of patient experience leaders,” said Jason Wolf, PhD, executive director of The Beryl Institute. “Their

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efforts will help identify practices and opportunities to make positive differences in the patient and family experience.”

The grant recipients and Institute Scholars will complete additional research in their areas of focus and develop research reports to be published through The Beryl Institute. Each recipient will also present their findings at The Beryl Institute Patient Experience Conference. To learn more about the programs and the 2012 studies, visit <https://theberylinstitute.site-ym.com/?page=GrantProgram>.

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## **About The Beryl Institute:**

The Beryl Institute serves as the professional home for stakeholders who recognize that the patient experience is an essential element in the execution and evaluation of health care performance. The Institute is committed to improving the patient experience, by serving as a reliable resource for shared information and proven practices, a dynamic incubator of leading research and new ideas and an interactive connector of leaders and practitioners. The Institute is uniquely positioned to develop and publicize cutting-edge concepts focused on improving the patient experience, touching thousands of healthcare executives and patients.

The Beryl Institute defines the patient experience as *the sum of all interactions, shaped by an organization's culture, that influence patient perceptions across the continuum of care.*