

## ★ Progress through Unity

The Texas Rural Water Association is a statewide educational and trade association that represents the full spectrum of the rural water community. We are dedicated to helping water and wastewater systems provide efficient service and clean, safe drinking water to their customers.

We have an active membership of approximately 750 retail public utilities that provide water and wastewater service to 2.5 million customers throughout Texas. We also have nearly 200 water/wastewater industry suppliers that make up our Associate Membership.

Since 1969, TRWA has been well-respected in the industry for the high-quality support we provide to our members. Through a robust offering of member benefits, we are here to help you meet the ever-changing challenges facing the industry.

**Regulations** **New Rules** **Rate Setting**  
**Continuing Education** **Compliance** **Growth**  
**Industry Changes** **Water Loss** **Funding**  
**CCNs** **Community Outreach** **Limited Resources**  
**Aging Infrastructure** **Board Relations**

## ★ What Our Members are Saying

*"The information support is wonderful. There hasn't been a question yet that TRWA has not been able to answer for us."*

*"Our circuit rider is a wealth of information and always has an answer or will get an answer to any questions we may have."*

*"I always know that I can call TRWA at any time to get help with anything."*

*"When we are in need of answers or help, TRWA is there to guide us."*

*"We love the up-to-date information and answers to technical and legal questions when we need it."*

*"We love the visits from TRWA staff!"*

## ★ Membership

TRWA Utility Membership is comprised of water and wastewater retail utilities and wholesale suppliers, including nonprofit water supply and/or sewer service corporations, water districts, small municipal utilities and small, privately-owned water utilities.

Once your utility is a member, anyone on your staff can utilize our wide selection of member benefits. Employees of our Utility Members may create an individualized profile on our website that will include:

- Access to various member-only resources and sample policies
- Discounts on training and conferences
- Digital issues of Quench
- Archived responses to technical and legal questions submitted by our members
- A current version of our membership directory

Our Member Services team is happy to help you set up your profile and get you access to the resources you need. Email them at [membership@trwa.org](mailto:membership@trwa.org) or call them at (512) 472-8591 if you have any questions or would like to sign up for membership today!

## ★ Signing up is Easy!

Visit [www.trwa.org](http://www.trwa.org) and click on the "Membership" tab to download an application or to apply online. Once you've joined, you can enjoy immediate access to our member benefits! You can also look forward to receiving your welcome packet in the mail.

Contact us:

[membership@trwa.org](mailto:membership@trwa.org)

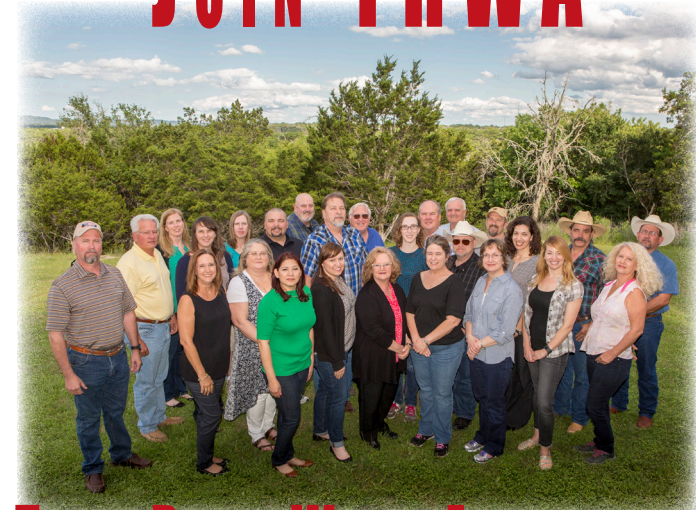
Phone: 512-472-8591

Fax: 512-472-5186

1616 Rio Grande | Austin, TX 78701



# JOIN TRWA



## TEXAS RURAL WATER ASSOCIATION

Together we can  
improve water supply and  
quality to better serve  
our rural Texas communities.

[www.trwa.org](http://www.trwa.org) | 512-472-8591

# Don't Miss Out on these Membership Benefits

## ★ Advocacy and Legal Services

We are passionately engaged in representing our members' interests at both the state and federal legislative levels. Here are just a few of the ways we advocate for our members:

- We draft bills that represent our members' interests and work to secure sponsors in the legislature.
- We promote favorable legislation and defend against unfavorable legislation.
- We regularly meet with lawmakers to educate them about our issues and cultivate relationships at the Capitol.
- We provide testimony to state legislative committees on drinking water-related issues and concerns.
- We operate the Texas Rural Water Political Action Committee, pooling contributions to support candidates that champion our cause.

We are also proud to be your voice for sensible and cost-effective regulatory programs at the state and federal level.

- Our staff sits on and actively participates with several water-related regulatory committees.
- We regularly meet with state agency staff, attend stakeholder meetings and provide comments on rule packages.

Our members agree that our legal services are an unmatched resource for the rural utility manager:

- We employ a full-time staff attorney and paralegal who are available to respond directly to member inquiries and provide consultation.
- We publish articles and columns on legal issues to educate our members.
- We file amicus briefs in precedent-setting legal cases.
- We provide legal resources, such as sample personnel policies, service policies, board policies, a catalog of legal filing requirements, etc.



## ★ Financial, Managerial and Technical Assistance

We take pride in our onsite assistance programs that are highly regarded by the regulatory agencies and utilities across the state. Our seasoned field staff are available year-round to provide you with the water and wastewater financial, managerial and technical assistance you need. Some of the common issues we deal with include:

- Water and wastewater system operations
- Regulatory guidance
- Compliance issues
- Treatment optimization
- Water loss
- Rate calculations and analysis
- Budget management
- Personnel policies
- Utility mergers and acquisitions
- Energy efficiency
- Source water protection

## ★ Education and Training

TRWA provides both online and classroom courses that are TCEQ-approved and specifically designed to meet the needs of water/wastewater operators, managers and board members. Whether you need credits to renew your operator license or you are interested in earning a professional designation through a nationally recognized utility management certification program, TRWA has a solution for you.

Members also receive discounts to our annual conferences to learn about hot topics while earning continuing education credit and networking with fellow industry professionals. We have conferences geared toward technical staff, utility managers, administrators, water district personnel and more! Visit our website for details on upcoming events.

## ★ Communication

Members enjoy a subscription to our award-winning trade magazine, *Quench*. This bi-monthly publication focuses on all things water and includes columns by industry experts addressing questions submitted directly by membership. You can also enjoy full access to the TRWA website, which includes training materials, sample forms, guidelines and worksheets, along with hot topics and legislative updates.

We stay in touch with membership via mail, fax, phone, e-mail, social media and on the web to ensure you are in the loop on matters that affect the way you do business. We are committed to keeping you informed and well-equipped to meet the challenges facing rural water systems today.