



Mike Dalton, MBA, CPA

Founder, Immediate Clinic Urgent Care
Strategic Advisor, MultiCare Health System
Immediate Clinic / MultiCare
Seattle, WA

Organization Description:

Founded in 1882, MultiCare is an integrated healthcare delivery system with a network of hospitals, a fully integrated physician network, outpatient services, pediatric care, primary care clinics and urgent care clinics in Washington. In 2016, MultiCare Health System, acquired Immediate Clinic. The transaction included 14 urgent care clinics in the greater Seattle area, which complements MultiCare's existing network of 15 clinics in the Puget Sound region, as well as 11 RediClinics located inside select Rite Aid stores and telemedicine platform. MultiCare's vision is to be the Pacific Northwest's highest value system of health, which includes a strong focus on growing its patient-centered walk-in medicine business.

Previous Positions:

President & Founder, Immediate Clinic: 14 clinics in Seattle, WA
President, Integrity Urgent Care: 3 clinics in Colorado Springs, CO
Chief Operating Officer, Doctors Express Urgent Care: 70 clinics in 25 states
President, Bandera Healthcare: 25 Skilled Nursing Facilities in Arizona, Nebraska and Iowa
Director, Ensign Healthcare University: Mission Viejo, CA

Education:

Marshall School of Business, USC: MBA
BYU: BS in Accounting & Zoology
Certified Public Accountant (California)
Nursing Home Administrator's license (California & Arizona)
Black Belt, Six Sigma
Myers-Briggs, Certified Trainer
Leadership & Self-Deception, Certified Trainer

Previous Involvement with Boards:

Board Member, Ensign Ventures
Board Member, TRI Medical
Board Member, FDS Supplies
Board Member, ToolKite
Former Board Member, Docutap

Prior Contributions to UCAOA and Urgent Care Industry:

UCAOA Certification in all clinics
5+ years of UCAOA conference attendance
Prior sponsor / exhibitor at UCAOA conferences
Urgent Care conference speaker / panelist

Awards, Honors, Community Involvement:

Volunteer/Donor, Mission Haiti (building and operating health clinics / orphanages in Haiti)

Volunteer/Donor, Pathway India (building and operating health clinics / orphanages in India)

Volunteer/Donor, Rising Star India (building and operating health clinics in India for leprosy afflicted individuals)

Boy Scouts of America, Eagle Scout and local leader/advisor

Youth Coach (various community youth sports)

Volunteer, Millennial Choirs & Orchestras

Brief Biography:

It is my belief that the Urgent Care Association of America exists BECAUSE of the urgent care clinics across the nation -- my experience in opening, supporting and operating clinics in approx. 25 states has given me exposure to many of the challenges and opportunities facing the industry. As a founder and operator of Urgent Cares myself, I identify with the struggles of the single-site clinic operators, as well as the executives in large chains / organizations due to my experience in those types of roles

I can be a voice on the UCAOA Board for owners and operators of both small and large organizations, because I've been there.