



September 20, 2017



## Start using Fannie Mae Invoicing on Monday

Fannie Mae Invoicing will be available starting Monday to provide servicers with enhanced options and flexibility to resolve claims, access to loan-level invoices, and more. All SRDBS users will receive automatic access based on their credentials; new users must have their Technology Manager Administrators request access on their behalf. Reference the updated [FAQs](#) for details on role access and how to get started. A new user guide, job aids, and other information are available on the [Fannie Mae Invoicing page](#).

---

## New SMDU Disaster Modification Submission Job Aid available

The [Servicing Management Default Underwriter™ \(SMDU™\) Disaster Modification Submission Job Aid](#) helps servicers evaluate a borrower for mortgage relief due to a disaster-related hardship. It reminds servicers of policy when offering forbearance of mortgage payments and provides guidance during the subsequent evaluation of disaster-related modifications in SMDU. For more information, view the [SMDU page](#) or the [Assistance in Disasters page](#).

---

## More webinars to help you help impacted homeowners

We're offering more webinars to help servicers help homeowners impacted by recent hurricanes. Our policy experts and members of our servicing teams will provide an overview of available disaster assistance resources. Time will be allocated to answer your questions to make sure you have the information you need to effectively respond to those impacted by these disasters. All webinars will begin at 12 p.m. ET and last for 30 minutes. Click on the link to register:

- [Tuesday, Sept. 26](#)
  - [Thursday, Sept. 28](#)
  - [Tuesday, Oct. 3](#)
  - [Thursday, Oct. 5](#)
- 

## Expense reimbursement line item changes in LoanSphere

Effective Nov. 1, LoanSphere Invoicing™ will require servicers to include service dates for the majority of expenses requested for reimbursement. Most expense line items will require a "Completed Date" (also known as the "Service From Date"). Some expenses will require the "Service From Date" and the "Service To Date." Some expenses will not require any service dates. Review the [Release Notes](#) for more information on populating these date fields.

---

## Correction: LoanSphere Invoicing line items to be deactivated in November

In last week's *Servicing News*, we noted that several LoanSphere Invoicing line items will be deactivated in October. In fact, those line items will be deactivated in **November**. We apologize for any inconvenience. For details, view the [Release Notes](#) available on the [Servicer Expense Reimbursement page](#).

---

## AMN/HSSN release notes for Oct. 14 update

During the weekend of Oct. 14, we will update the Asset Management Network (AMN)/HomeSaver Solutions™ Network (HSSN) application with vendor table updates to support changes in liquidation delegation and other general updates. To implement this release, AMN/HSSN will be unavailable for processing from 8 a.m. ET to 5:30 p.m. ET on Oct. 14. For more information, review the [Release Notes](#).

---

## AAA matrix update

The North Carolina AAA matrix has been revised to include a fee for Amending the Notice of Hearing. The fee will be effective for services rendered Sept. 13, 2017 or later. To view the updated matrix, visit the [Excess Attorney Fee/Cost Guidelines page](#).

---

## Fannie Mae women are leading the way in housing

Caroline Patane, Fannie Mae's Vice President of Compliance and Customer Evaluation, has earned top honors for women leaders in the housing industry. Caroline will be sharing her professional experiences as part of the [Women in Housing Leadership Panel](#) at the Five Star Conference & Expo in Dallas today. In addition, *MReport* has recognized Caroline as a "Power Player" in their 2017 [Women of MPact September issue](#). Other *MReport* "Leading Ladies" from Fannie Mae include Laurissa Antonuccio, Elizabeth Barley, Joy Cianci, Maureen Davenport, and Laurel Davis.

---

## Join us in San Francisco Sept. 28-29

Stop by and see us at kiosk #35 in the Innovation Hall at [Digital Mortgage 2017](#). Be sure to watch Ramon Richards, Senior Vice President, Securitization and Servicing Technology, take part in a panel discussion about implementing robotics and machine learning in your organization.

---

Join us at these [events](#):

- Sept. 21-22 | **Virginia Mortgage Lenders Association Annual Convention** | Richmond
- Sept. 24-26 | **MBA Risk Management, QA and Fraud Prevention Forum** | Miami
- Sept. 24-27 | **American Credit Union Mortgage Association Fall Conference** | Las Vegas



View [all events](#).

You may also be interested in...

**VIDEO: Preserving 5,000 affordable rental units in downtown Manhattan**

Stuyvesant Town has been called an "Oasis Near the East River" by The New York Times. Our video captures why. [Read more](#)



**Lenders, GSEs must work together to support homeownership gains among African-Americans**

While still lower than all other groups, African-American homeownership is on the rise. [Read more](#)

Receive regular content updates by registering at [The Home Story](#).

## Recent Tweets

Mortgage payment forbearance may be available to those impacted by Hurricanes #Harvey & #Irma.  
<http://FannieMae.com/relief>

Sept. 20

Delivering a seamless consumer experience is becoming critical for lenders.  
<http://bit.ly/2hi1nJ4>

Sept. 20