

# TRAUMA PROGRAM MANAGER COURSE

RECOGNIZED AS THE PREMIER INDUSTRY COURSE TO LEARN THE  
IMPORTANT ROLES AND RESPONSIBILITIES OF THE TRAUMA MANAGER

## learn **key components** of the trauma system



### OBJECTIVES

1. Describe essential components of a trauma system / program and identify leadership roles critical to the success of a trauma program
2. Discuss the roles and responsibilities of the Trauma Program Manager and other key members of the trauma program
3. Identify important elements of a successful Performance Improvement Patient Safety Program
4. Discuss the planning and preparation necessary for trauma center verification / designation
5. Describe best practice models for trauma outreach and education
6. Implement a trauma registry database that drives a successful trauma program
7. Describe basic elements of a trauma budget
8. Design tools and data to influence optimal reporting in accordance with standards within the trauma industry
9. Discuss psychological and socio-economic challenges common in trauma patients



### OUTLINE

1. Evolution of the Trauma System
2. Trauma Program Manager Roles & Responsibilities
3. Strategic Planning & Marketing
4. Trauma Registry
5. Inter-Facility Transfer
6. Program Challenges (*with Breakout Session*)
7. Beyond Resuscitation
8. Development of Performance Improvement Patient Safety Program
9. FOCUS PDCA (*with Breakout Session*)
10. Trauma Finance
11. Injury Prevention
12. Verification/Designation
13. Elements of a Successful Program (*Putting it all together*)
14. Tools for Success/Panel discussion