

MODULE 8: ACCESS TO HEALTH SERVICES: MULTIPLE PERSPECTIVES

# 8

# Access to Health Services: Multiple Perspectives

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**Public Health**  
Learning Modules

Using **Healthy People 2020**  
to Improve Population Health



ASSOCIATION FOR PREVENTION TEACHING AND RESEARCH



College of Health Professions  
and Social Work  
TEMPLE UNIVERSITY\*

Module 8: Access to Health Services

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# Part 4: Timeliness



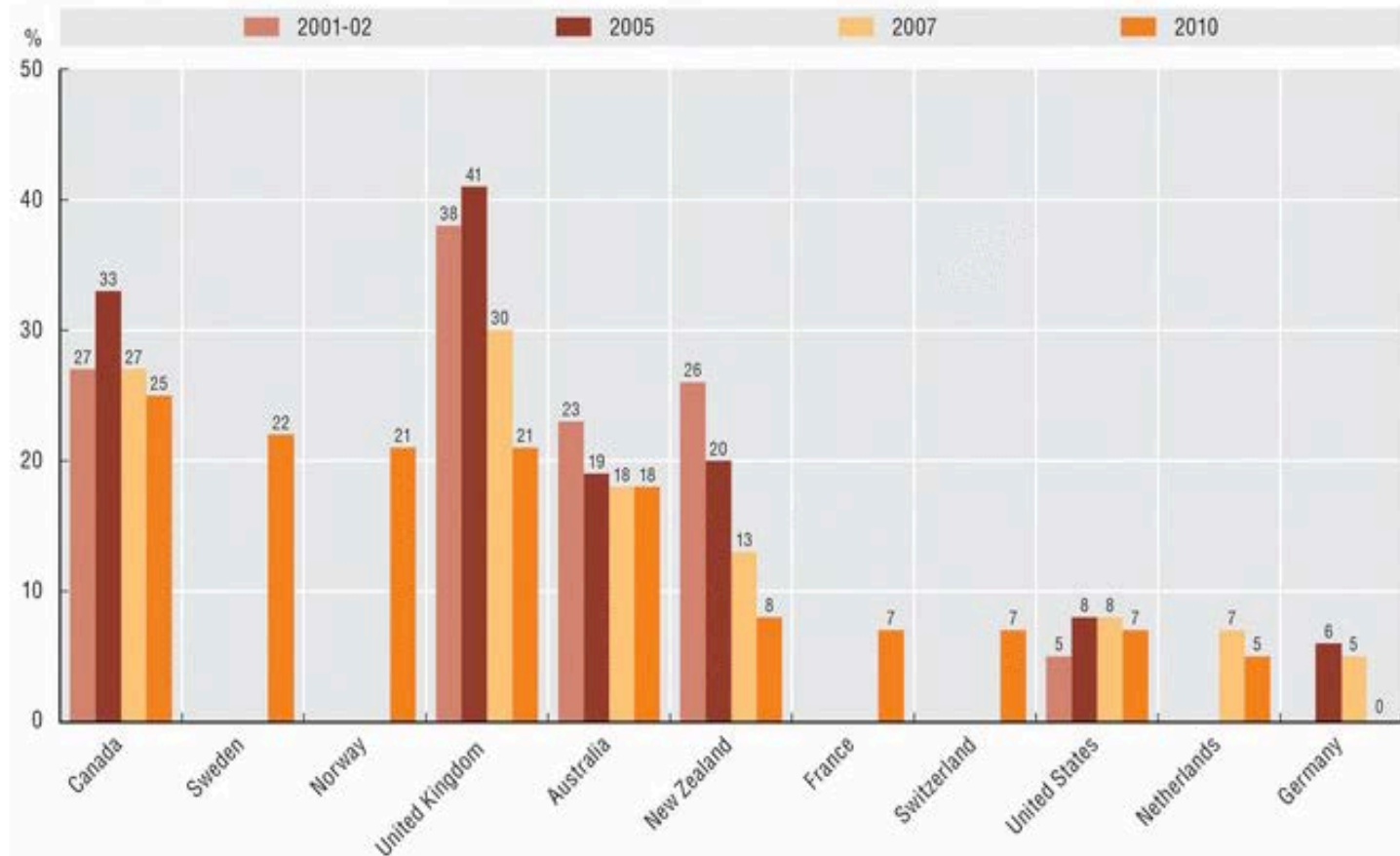
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# Timeliness

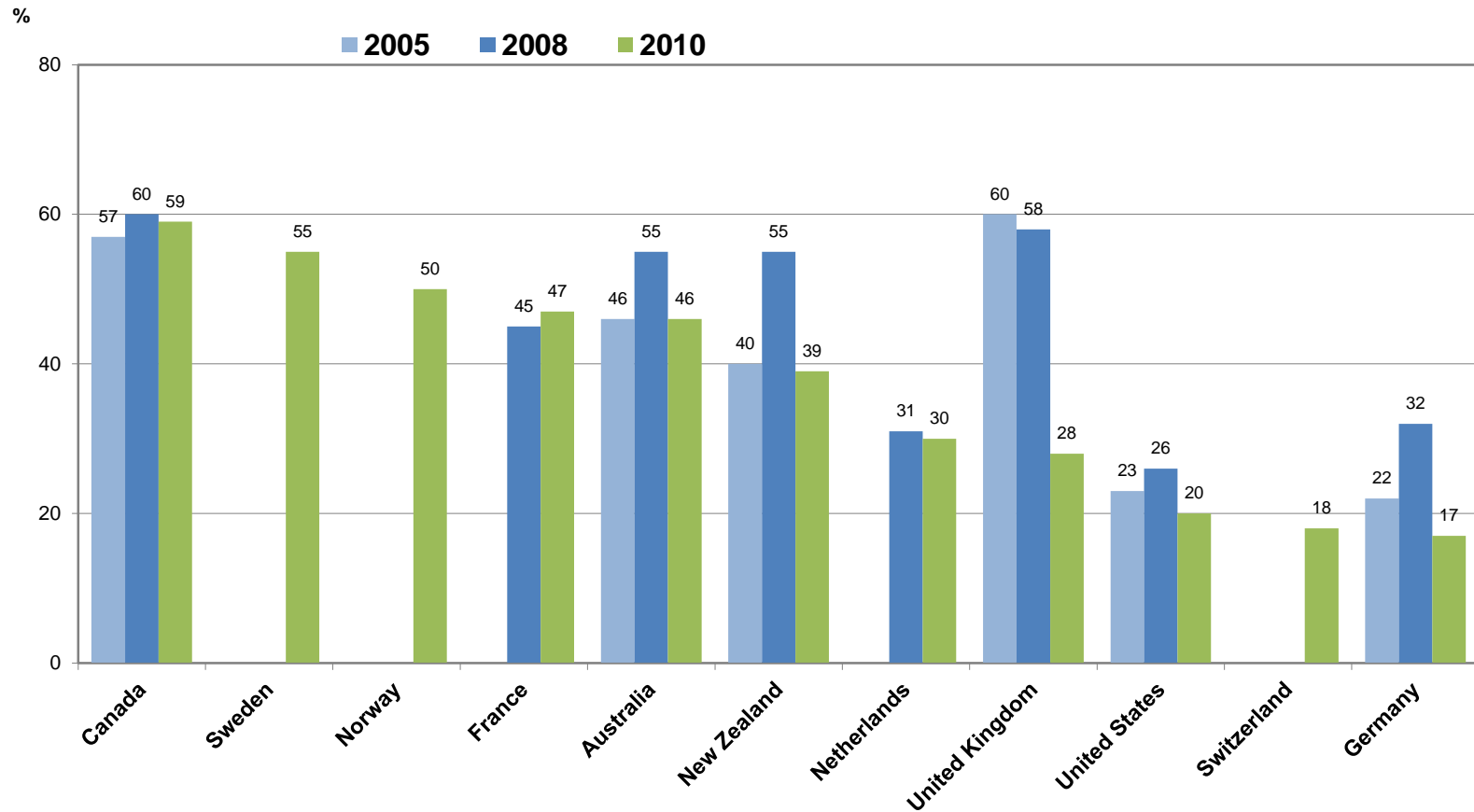
- Major factor in morbidity or mortality
  - Car accident, stroke in evolution - minutes matter
  - Lumps benign or malignant?, abnormal labs
  - % on waiting list
- Length of time
  - from appt to visit?
  - from diagnosis to treatment to rehabilitation?
- % who use ER for care

# Wait Times of > 4 Months for Elective Surgery by Country



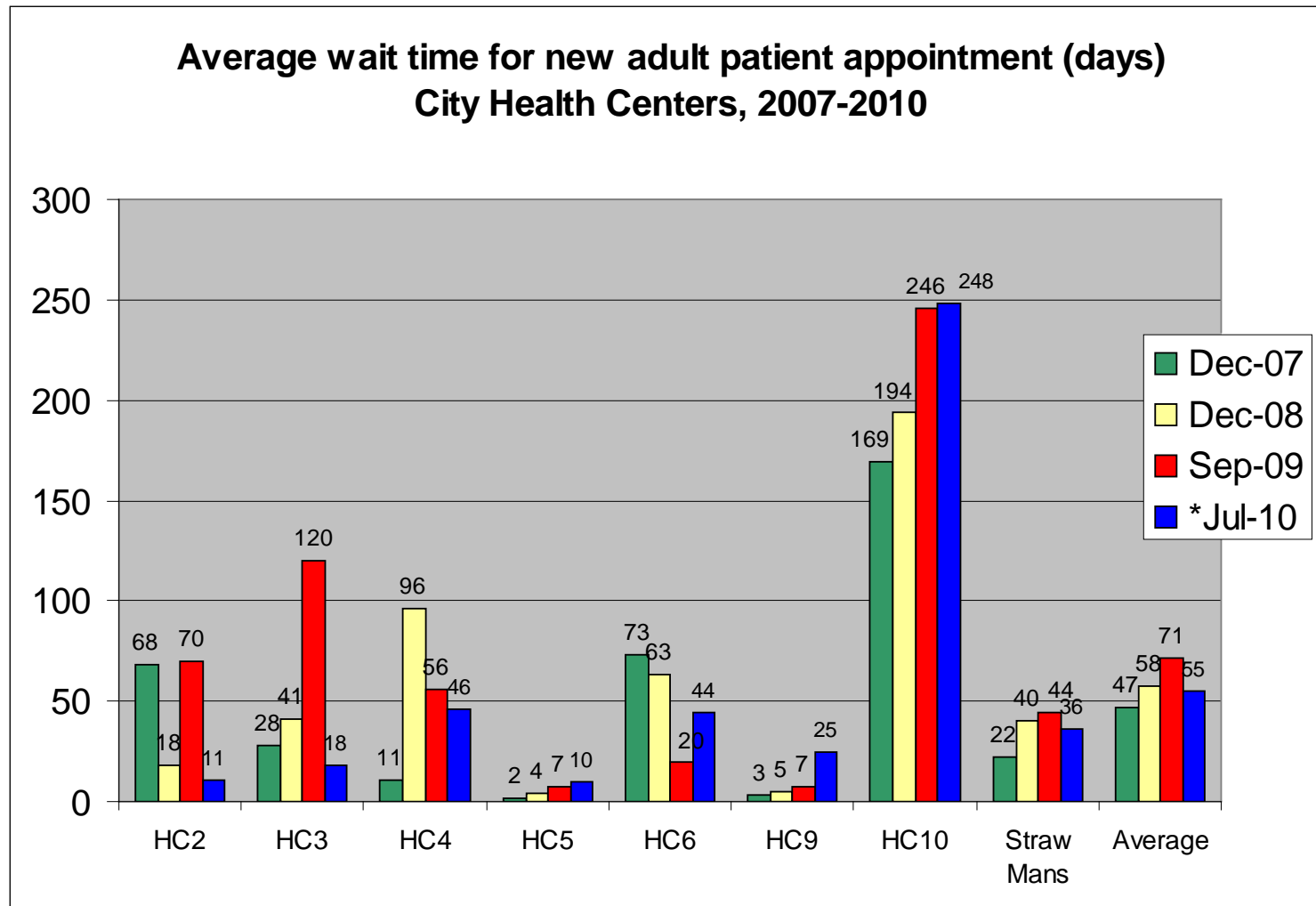
Source: Commonwealth Fund International Health Policy Survey

# Waiting Times of >4 Weeks for a Specialist Appointment



OECD Health at a Glance, 2011

# Wait Times for New Adult Patient Appointments City Health Centers: 2007-2010



Source: Philadelphia Department of Public Health, Ambulatory Health Services

# HP2020: Reduce the proportion who are unable or delayed obtaining necessary care

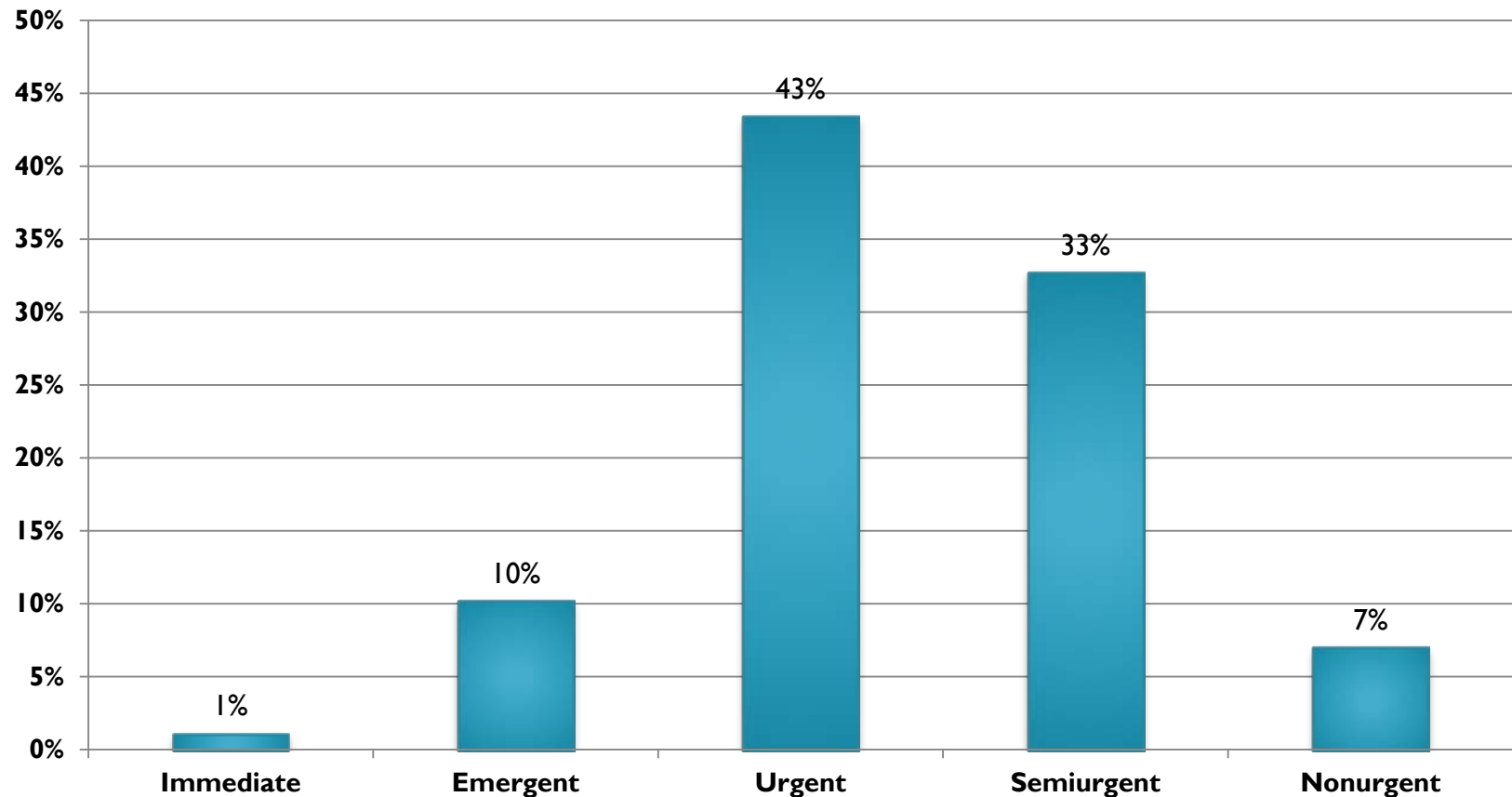
Baseline 2007 - 10%

Target 2020 - 9%

Additional developmental goals:

Reduce the proportion of hospital ER visits where the wait time exceeds the recommended timeframe

# Triage of ER Patients, US, 2010



Natl Hospital Ambulatory Medical Care Survey, 2010