Anthem is making a difference in health care – with solutions that work

It takes a powerful vision to deliver life-changing health care for members and cost-savings approaches for your plan. And at Anthem Blue Cross (Anthem) it’s more than just our goal, it’s our promise! We’re committed to delivering better health care from every angle – cost of care, provider collaboration and the consumer’s experience – so that members get and stay healthy and you have solutions that bring greater savings.

We proudly represent nearly 300,000 JPA members offering:

- Plan options for today’s real world needs
- Personalized health programs that engage members and drive down costs
- Large networks for more in-network care
- A local team that understands your type of plan
- On-the-go tools like LiveHealth Online and our mobile app

Let us help you find solutions that work.

To learn more about our exciting portfolio, contact your Anthem Sales Executive, broker or consultant.

Look to Anthem to deliver better health care from every angle.

Be sure to visit us at Booth P208!
Our recipe for success.

Partnership. Expertise. Results.

With more than 17 “flavors” of risk and claim management services, we can customize a full course program that caters to your specific requirements, or deliver an à la carte solution to meet a particular need. From Actuarial Services to Program Administration, we are proud to serve our customers an excellent experience and superior results.

Stop by Booth P524 and P525 to get a taste of what we can do for you, and enter to win an Amazon Echo Show.
Welcome to CAJPA’s 2017 Annual Conference!

We are delighted that you joined us this year at CAJPA’s flagship event! CAJPA’s annual conference brings together the “best and the brightest” from California’s risk sharing community. Each year, the Professional Development Committee works tirelessly to identify topics and speakers that will provide attendees with the greatest experience possible. The program agenda includes numerous educational options targeted directly to pool professionals, executive leadership and governing officials. Attend a session in your area of expertise or feel free to venture into a session that may expose you to a new pooling topic.

This year’s theme “A Recipe for Success” inspired us to select Chef Jeff Henderson as a keynote presenter. Chef Jeff discovered his passion and gift for cooking in an unlikely place, prison. He uses his journey from drug dealer to celebrity chef, to help others transform their lives and live their dreams. His message is simple, “I’m living the American Dream and so can you!” We are confident you will walk away from this luncheon keynote inspired and empowered to be all you can be. As a special treat he will also be providing a cooking demonstration at Thursday evening’s reception.

Our opening presenter, Michelle Gielan, is a national CBS News anchor turned positive psychology researcher and is the best-selling author of Broadcasting Happiness. Michelle is the Founder of the Institute for Applied Positive Research and studies how transformative stories fuel success. Takeaways from this session will be plentiful. Attendees will learn how to inoculate your brain against stress and negativity by fact-checking challenges; deal with negative people in a way that lessens their power, and create and sustain a positive culture at work by creating contagious optimism. We are excited to learn from this powerful speaker.

The breakout sessions, keynote presentations, exhibit hall and networking opportunities with make this a transformative event for all! The conference is truly a recipe for success.

Be sure to spend time in the exhibit hall and learn about new products and services to make your pool the best it can be today and tomorrow.

Thank you for attending CAJPA’s 2017 annual conference. Enjoy!

David Clovis, ARM-P
President

Karla Rhay, PhD
Chair, Professional Development Committee

Conference Information and Reminders

Your registration envelope contains your badge, ribbons (if applicable) and drink tickets for the Tuesday night, Wednesday night and Thursday night receptions.

Conference events are at the Lake Tahoe Resort, Harrah’s and Harvey’s. Check the program carefully for the hotel and room assignments for all educational sessions and social functions.

All announcements will take place on the stage located in the Exhibit Hall, 2nd floor, Harrah’s.

Exhibit Hall: Don’t forget to visit our Exhibit Hall. The participation of our exhibitors and sponsors are vital to the success of the conference. We hope you will take the time to meet with them and thank them for their continued support.

Words of Wisdom: Informal sessions led by industry leaders who will share their advice, experience and words of wisdom. Please take the time to check out these informative sessions, all held in the Meteor/Mamie meeting room at the Lake Tahoe Resort.

Lunch on Your Own: All attendees will be on their own for lunch on Wednesday. This is an excellent opportunity to have lunch with clients, vendors, new or old friends.

All conference events and meeting spaces are non-smoking. For the courtesy of others, please silence your cell phones and PDA’s before entering the session rooms.

Session Information: The written and verbal information presented in sessions at the CAJPA fall conference is only intended to serve this audience as a guide in the various areas to which the information is applicable. No representation is made as to the legal validity of the information or the adequacy of it in any specific situation/transaction. The information contained in these sessions and workshops should be used only after consultation with management and legal counsel of your organization.

Alcohol Service Policy: All attendees and guests are reminded that alcohol consumption can lead to intoxication and, therefore, are expected to drink in moderation at events. It is advisable to provide designated drivers or other modes of transit where available.
SCHEDULE AT A GLANCE

Tuesday, September 12, 2017

8:30 a.m. – 2:00 p.m.
30th Annual Frank James Invitational Golf Tournament
Lake Tahoe Golf Course
All proceeds will benefit the Joseph Farrell Memorial Scholarship
Check-in at 8:30 a.m.; shotgun start at 9:30 a.m.

1:00 p.m. – 5:00 p.m.
Exhibitor Registration and Booth Set Up
Harrah’s, 2nd Floor Conference Center

3:00 p.m. – 6:00 p.m.
Registration Open
Harrah’s, 2nd Floor Conference Center

5:00 p.m. – 6:30 p.m.
Welcome Reception and Golf Awards
Exhibit Hall, Harrah’s, 2nd Floor Conference Center

Wednesday, September 13, 2017

6:30 a.m. – 7:30 a.m.
THRIVE Walk to the Lake with Kaiser Permanente
Meet in Lake Tahoe Resort Lobby

7:30 a.m. – 5:00 p.m.
Registration Open
Harrah’s, 2nd Floor Conference Center

7:30 a.m. – 9:00 a.m.
THRIVE Breakfast in Exhibit Hall
Harrah’s, 2nd Floor Conference Center

7:30 a.m. – 12:30 p.m.
Exhibit Hall Open
Harrah’s, 2nd Floor Conference Center

9:00 a.m. – 10:15 a.m.
Welcome and Keynote Speaker, Michelle Gielan, National CBS News Anchor
Harrah’s, South Shore Room

10:15 a.m. – 11:00 a.m.
Break in Exhibit Hall
Harrah’s, 2nd Floor Conference Center

11:00 a.m. – 12:15 p.m.
• Educational Sessions
  • Lake Tahoe Resort and Harrah’s South Shore Room
  • Words of Wisdom, Lake Tahoe Resort, Meteor/Mamie Room

12:15 p.m. – 1:30 p.m.
Lunch on Your Own

1:30 p.m. – 2:15 p.m.
Dessert Break in the Exhibit Hall
Harrah’s, 2nd Floor Conference Center

2:15 p.m. – 3:30 p.m.
• Educational Sessions, Lake Tahoe Resort & Harrah’s South Shore Room
  • Words of Wisdom, Lake Tahoe Resort, Meteor/Mamie Room

3:30 p.m. – 4:00 p.m.
Chair Massage & Smoothie Break
Lake Tahoe Resort, Atrium

4:00 p.m. – 5:15 p.m.
• Educational Sessions, Lake Tahoe Resort & Harrah’s South Shore Room
  • Words of Wisdom, Lake Tahoe Resort, Meteor/Mamie Room

5:15 p.m. – 6:30 p.m.
Networking Reception
Lake Tahoe Resort, Atrium

Thursday, September 14, 2017

8:30 a.m. – 11:30 a.m.
Late Night 80’s Party
Live Band, Dancing, Snacks and Networking
Harrah’s, South Shore Room

10:00 p.m.
Prize Drawing At The Late Night Party
Harrah’s, South Shore Room

5:00 p.m. – 6:30 p.m.
CAJPA’s Kitchen Reception
Sand Harbor, Harrah’s

Friday, September 15, 2017

8:00 a.m. – 10:00 a.m.
Legislative Update and Full American Breakfast Buffet
Lake Tahoe Resort Ballroom

Keynote speaker Mike Madrid, Principal, GrassrootsLab
Breakfast sponsored by: Ventiv Technology, Inc.

10:00 a.m.
Conference Concludes
How you get there matters.

You want to drive down your total cost of risk. The best way to do that is to get your injured workers back to health and back to work faster. We call that responsive, responsible care.

Hanna Brophy specializes in workers’ compensation defense and employment-related litigation. Since 1943, employers throughout California have looked to Hanna Brophy for excellence in legal representation.

SERVICES
• Workers’ Compensation Defense
• CalPERS
• Labor Code § 132a Defense & Serious and Willful Misconduct
• Industrial Disability Retirement (IDR) & Public Employee’s Ret. System
• Cal/OSHA Defense
• Federal, Longshore and Harbor Cases

HANNA BROPHY.COM

LOCATIONS
Bakersfield Fresno Los Angeles Oakland Orange Redding Riverside Sacramento San Diego San Francisco San Jose Santa Rosa Stockton Van Nuys

Don’t Miss
Leslie Tuxhorn, Firm Managing Partner, Words of Wisdom
Wellness in the Workplace: Leadership Lessons on Motivation

How you get there matters.
You want to drive down your total cost of risk. The best way to do that is to get your injured workers back to health and back to work faster.

We call that responsive, responsible care.

Hanna Brophy specializes in workers’ compensation defense and employment-related litigation. Since 1943, employers throughout California have looked to Hanna Brophy for excellence in legal representation.

SERVICES
• Workers’ Compensation Defense
• CalPERS
• Labor Code § 132a Defense & Serious and Willful Misconduct
• Industrial Disability Retirement (IDR) & Public Employee’s Ret. System
• Cal/OSHA Defense
• Federal, Longshore and Harbor Cases

HANNA BROPHY.COM

LOCATIONS
Bakersfield Fresno Los Angeles Oakland Orange Redding Riverside Sacramento San Diego San Francisco San Jose Santa Rosa Stockton Van Nuys
RECIPE OF EVENTS

Tuesday, September 12, 2017

8:30 a.m. – 2:00 p.m.
30th Annual Frank James Open Golf Tournament
Lake Tahoe Golf Course

(Noah S.A. Schwartz at Ringler)

Check-in at 8:30 a.m.; Shotgun start at 9:30 a.m.

11:00 a.m. – 4:30 p.m.
Exhibitor Registration and Booth Set Up
Harrah’s, 2nd Floor Conference Center

3:00 p.m. – 6:00 p.m.
Registration Open
Harrah’s, 2nd Floor Conference Center

5:00 p.m. – 6:30 p.m.
Welcome Reception & Golf Awards
Harrah’s, 2nd Floor Conference Center

9:00 am – 10:15 am
Opening Session with Keynote Michelle Gielan

Michelle was a national CBS News anchor turned positive psychology researcher and is the best-selling author of “Broadcasting Happiness.” Michelle is the Founder of the Institute for Applied Positive Research and is partnered with Arianna Huffington to study how transformative stories fuel success. She is an Executive Producer of “The Happiness Advantage” Special on PBS and a featured professor in Oprah’s Happiness course. Michelle holds a Master of Applied Psychology degree from the University of Pennsylvania, and her research and advice have been published in The New York Times, Washington Post, FORBES, CNN, FOX, and Harvard Business Review.

At the completion of this session, attendees will be able to:
• Identify the differences between student aggression
• Understand the costs and consequences of bullying/cyberbullying, including suicide
• Learn the most effective ways to improve the overall school climate to decrease risk and liability

Speaker:
Rick Phillips, Executive Director, Community Matters
Moderator: Janet Selby, Executive Director, North Bay Schools Insurance Authority
Interest areas: Loss Control, Liability

11:15 a.m. – 12:15 p.m.
Words of Wisdom
Meteor/Mamie, Lake Tahoe Resort

11:45 a.m. – 12:15 p.m.

Words of Wisdom
Meteor/Mamie, Lake Tahoe Resort

HANNA BROPHY
Wellness in the Workplace: Leadership Lessons on Motivation
.
Motivating employees to excel at their work is synonymous to motivating mental and physical wellbeing. Learn important leadership lessons that empower all demographics of employees to perform better at their jobs with their health in mind.

Speakers: Leslie Tuxhorn, Firm Managing Partner
Mike White, Of Counsel

11:00 a.m. – 12:15 p.m. - Educational Sessions

Suicide & Bullying: How Schools Can Reduce Risk & Improve Results
Location: Emerald/Nevada, Lake Tahoe Resort

Learn about effective ways of reducing risks and improving school climate; different forms of student physical, social and emotional abuses that can lead to suicidal contemplation, and the various approaches to countering their impact. At the completion of this session, attendees will be able to:
• Identify the different forms of student aggression
• Understand the costs and consequences of bullying/cyberbullying, including suicide
• Learn the most effective ways to improve the overall school climate to decrease risk and liability

Speaker:
Rick Phillips, Executive Director, Community Matters
Moderator: Janet Selby, Executive Director, North Bay Schools Insurance Authority
Interest areas: Loss Control, Liability

National Trends & Emerging Claims Issues
Location: Blaisdel/Stanford, Lake Tahoe Resort

An overview and analysis of the latest and most compelling claim issues and emerging trends impacting public entities. The session will look at current developments in public sector verdicts and settlements and focus on big exposures and where we see both favorable and adverse trends developing. At the completion of this session, attendees will be able to:
• Increase awareness and appreciation of the most significant exposures facing public entities
• Understand how California jurisdictions stack up against the nation in terms of verdict and settlement trends.
• Identify emerging claim exposure and their potential impact

Speaker:
Michael Duffy, Vice President Claims Division, Munich Reinsurance America, Inc.

Moderator: Heath Fregeau, Excess Liability Manager, AIC-M-ARM-P, CSAC EIA
Interest areas: JPA Board, Pool Manager, General Interest, Loss Control and Property & Liability

Funding Your Pool for the Long-Term: Efficient Management of Pool Capital
Location: Tallac, Lake Tahoe Resort

Pools were initially formed as a temporary solution for an insurance crisis. Over time, public agencies have seen the benefits of pooling and now risk sharing pools are a more permanent financial structure. Public agencies across the country rely on pools for their insurance needs. The evolution of funding and the pool/member relationship will be addressed.
• At the completion of this session, attendees will be able to:
  • Have a better idea of what questions to ask
  • Know the long-term policies and practices for funding of pools
  • Understand how Solvency II standards were developed and how they may apply to a pool

Speaker:
Kevin Wick, FCAS, MAAA, (U.S. – Assurance) PwC
Moderator: James Marta, Managing Partner, James Marta & Company
Interest areas: Finance, JPA Board, Pool Manager

Designing the Perfect Defense to a Dangerous Condition
Location: South Shore Room, Harrah’s

Several examples of lawsuits alleging dangerous condition of public property will be shared as well as how the public entity strategically managed these claims from the initial investigation, claim response, lawsuit, responsive pleadings, discovery, depositions, dispositive motions and trial. By exploring specific examples of alleged dangerous conditions the panel will discuss best practices on how to manage these claims and take steps to avoid liability.

At the completion of this session, attendees will be able to:
• Gain an understanding of the claims process on dangerous condition claims
• Develop some best practices for investigating dangerous condition claims and preserving evidence
• Learn strategies for litigating dangerous condition claims

Speakers:
Christie Bodnar Swiss, Esq., Partner; Collins Collins Muir + Stewart LLP
Michael L. Wroniak, Esq., Partner; Collins Collins Muir + Stewart LLP
Moderator: Norm Lemfman, CJPIA
Interest areas: JPA Board, Pool Manager, General Interest, Loss Control and Property & Liability

Wednesday, September 13, 2017

6:30 a.m. – 7:30 a.m.
THRIVE Walk to the Lake with Kaiser Permanente
Meet in the Lake Tahoe Resort Lobby

7:30 a.m. – 5:00 p.m.
Registration Open
Harrah’s, 2nd Floor Conference Center

7:30 a.m. – 9:00 a.m.
THRIVE Breakfast in Exhibit Hall
Harrah’s, 2nd Floor Conference Center

9:00 am – 11:30 am
Words of Wisdom
Meteor/Mamie, Lake Tahoe Resort

11:00 a.m. – 11:30 a.m.

Words of Wisdom
Meteor/Mamie, Lake Tahoe Resort

NAVITUS HEALTH SOLUTIONS

Using Your Leadership Voice to Create Trust in a Time of Chaos

Trust is the foundation of any relationship, particularly given the chaos and confusion in healthcare today. People only trust those that they can see. That is why face-to-face communication is crucial in every business meeting and presentation. Teri Goudie will teach a five-step method that is designed to create and maintain long lasting relationships. After all, the cascade of trust starts with you.

Speakers: Teri Goudie, Founder of Goudie Media Services

At the completion of this session, attendees will be able to:
• Gain an understanding of how to foster successful
• Overcome communication barriers
• Understand how to foster collaboration and trust

Speaker:
Teri Goudie, Founder of Goudie Media Services

11:45 a.m. – 12:15 p.m.

Words of Wisdom
Meteor/Mamie, Lake Tahoe Resort

HANNA BROPHY
Wellness in the Workplace: Leadership Lessons on Motivation
Motivating employees to excel at their work is synonymous to motivating mental and physical wellbeing. Learn important leadership lessons that empower all demographics of employees to perform better at their jobs with their health in mind.

Speakers: Leslie Tuxhorn, Firm Managing Partner
Mike White, Of Counsel

11:00 a.m. – 12:15 p.m. - Educational Sessions

Suicide & Bullying: How Schools Can Reduce Risk & Improve Results
Location: Emerald/Nevada, Lake Tahoe Resort

Learn about effective ways of reducing risks and improving school climate; different forms of student physical, social and emotional abuses that can lead to suicidal contemplation, and the various approaches to countering their impact. At the completion of this session, attendees will be able to:
• Identify the different forms of student aggression
• Understand the costs and consequences of bullying/cyberbullying, including suicide
• Learn the most effective ways to improve the overall school climate to decrease risk and liability

Speaker:
Rick Phillips, Executive Director, Community Matters
Moderator: Janet Selby, Executive Director, North Bay Schools Insurance Authority
Interest areas: Loss Control, Liability

National Trends & Emerging Claims Issues
Location: Blaisdel/Stanford, Lake Tahoe Resort

An overview and analysis of the latest and most compelling claim issues and emerging trends impacting public entities. The session will look at current developments in public sector verdicts and settlements and focus on big exposures and where we see both favorable and adverse trends developing. At the completion of this session, attendees will be able to:
• Increase awareness and appreciation of the most significant exposures facing public entities
• Understand how California jurisdictions stack up against the nation in terms of verdict and settlement trends.
• Identify emerging claim exposure and their potential impact

Speaker:
Michael Duffy, Vice President Claims Division, Munich Reinsurance America, Inc.

Moderator: Heath Fregeau, Excess Liability Manager, AIC-M-ARM-P, CSAC EIA
Interest areas: JPA Board, Pool Manager, General Interest, Loss Control and Property & Liability

Funding Your Pool for the Long-Term: Efficient Management of Pool Capital
Location: Tallac, Lake Tahoe Resort

Pools were initially formed as a temporary solution for an insurance crisis. Over time, public agencies have seen the benefits of pooling and now risk sharing pools are a more permanent financial structure. Public agencies across the country rely on pools for their insurance needs. The evolution of funding and the pool/member relationship will be addressed.
• At the completion of this session, attendees will be able to:
  • Have a better idea of what questions to ask
  • Know the long-term policies and practices for funding of pools
  • Understand how Solvency II standards were developed and how they may apply to a pool

Speaker:
Kevin Wick, FCAS, MAAA, (U.S. – Assurance) PwC
Moderator: James Marta, Managing Partner, James Marta & Company
Interest areas: Finance, JPA Board, Pool Manager

Designing the Perfect Defense to a Dangerous Condition
Location: South Shore Room, Harrah’s

Several examples of lawsuits alleging dangerous condition of public property will be shared as well as how the public entity strategically managed these claims from the initial investigation, claim response, lawsuit, responsive pleadings, discovery, depositions, dispositive motions and trial. By exploring specific examples of alleged dangerous conditions the panel will discuss best practices on how to manage these claims and take steps to avoid liability.

At the completion of this session, attendees will be able to:
• Gain an understanding of the claims process on dangerous condition claims
• Develop some best practices for investigating dangerous condition claims and preserving evidence
• Learn strategies for litigating dangerous condition claims

Speakers:
Christie Bodnar Swiss, Esq., Partner; Collins Collins Muir + Stewart LLP
Michael L. Wroniak, Esq., Partner; Collins Collins Muir + Stewart LLP
Moderator: Norm Lefmann, CJPIA
Interest areas: JPA Board, Pool Manager, General Interest, Loss Control and Property & Liability

12 CAJPA 2017 FALL CONFERENCE

13 CAJPA 2017 FALL CONFERENCE
Adapting to Weed in the Workplace
Location: Flying Cloud, Lake Tahoe Resort
With the passage of Proposition 64, California joins a number of states in legalizing recreational marijuana. How does this impact the workplace? In this session, understand the state of the law with respect to the use of recreational and medical marijuana, learn the parameters of such use in the workplace, and consider the implications for employer liability. At the completion of this session, attendees will be able to:
- Understand legal marijuana and an employers’ rights to discipline and test
- Understand interaction of disability discrimination law with marijuana use
- Identify possible new exposures to agencies and potential JPA adaptations in response

Speakers:
Kristine E. Kwong, Partner, Musick, Peeler & Garrett LLP
Douglas R. Alliston, Shareholder, Murphy Campbell Alliston & Quinn
Moderator: Nidra Kumaradas, ASCIP
Interest areas: Human Resources, JPA Board, Pool Manager

At 12:15 p.m. - 1:30 p.m.
Lunch on Own

At 1:30 p.m. - 2:15 p.m.
Desert Break in Exhibit Hall
Sponsored by: Scholar & Associates

2:15 p.m. – 2:45 p.m.
Words of Wisdom
Meteor/Mamie, Lake Tahoe Resort
Session handouts and PowerPoint presentations are provided to the CAJPA office and will be posted to the CAJPA Fall Conference website.
Visit www.cajpa.org

WellEvolution: Do it different, Make a difference
Find out how to get a better understanding of how lifestyle medicine can make a difference in the well being of your workforce.
Speaker: Bryce Williams, Vice President, Wellbeing

2:15 p.m. – 3:30 p.m. - Educational Sessions
How to Sabotage Your Claims without Really Trying: Remaining Involved in your Claims Successful Outcome
Location: Emerald/Nevada, Lake Tahoe Resort
Workers' compensation claims have remained volatile since its deregulation in 1995 leaving public entities faced with dramatic swings. Today's public employer can either be self-insured or may either adjudicate claims themselves or use a third-party insurer. It's safe to say that nearly all functions of a modern organization are dependent on technology. That fact, combined with an ever-increasing need to secure access to this technology, has resulted in technology staff as the "gatekeepers" as well as a look at strategies for managing the role of "gatekeepers." But who's watching the tech folks? This promises to be a thought provoking session that focuses on the evolution of technology staff as the "gatekeepers" as well as a look at strategies for managing the risk related to who controls access and just how they do so. At the completion of this session, attendees will be able to:
- Identify the gatekeepers of IT infrastructure
- Understand the risk associated with IT gatekeepers
- Take away one or more strategies to manage this risk

Who’s Policing the IT Police?
Location: Tallac, Lake Tahoe Resort
It’s safe to say that nearly all functions of a modern organization are dependent on technology. That fact, combined with an ever-increasing need to secure access to this technology, has resulted in technology staff assuming the role of "gatekeepers." But who’s watching the tech folks? This promises to be a thought provoking session that focuses on the evolution of technology staff as the "gatekeepers" as well as a look at strategies for managing the risk related to who controls access and just how they do so. At the completion of this session, attendees will be able to:
- Identify the gatekeepers of IT infrastructure
- Understand the risk associated with IT gatekeepers
- Take away one or more strategies to manage this risk
- Sleep better knowing there is a plan to control this risk

Speakers:
Rick Krepekla, Chief Operations Officer, Golden State Risk Management Authority
Rithee Sharma, Manager, Finance and Accounting, Bickmore
Tuan 'Tommy' Le, IT/IS Manager, Washington Schools Risk Management Pool
Moderator: Ritesh Sharma, Partner, Musick, Peeler & Garrett LLP
Interest areas: Finance & Technology, JPA Board, Pool Manager, General Interest

2:45 p.m. – 3:00 p.m.
Who’s Policing the IT Police?
Location: Blaisdel/Stanford, Lake Tahoe Resort
Enterprise risk management (ERM) is being implemented in public pools throughout the country. Questions addressed in this session include: Will ERM create value proportionate to the effort? Who is doing it, and what are the results? Is the path forward? Speakers will discuss successful public entity ERM implementations, revisit the ERM value proposition, and discuss why ERM is ultimately indispensable to risk pools and their members. At the completion of this session, attendees will be able to:
- Identify systemic risk drivers and emerging risks for risk pools and their members
- Understand why ERM framework and processes are the optimal solution for managing systemic pool and member risks
- Outline an ERM implementation timeline and project plan for their organization

Speakers:
Robin Flint, Senior Risk Management Advisor, ACWA JPA
Wendell Bosen, Senior Account Executive, Moreton & Company
Moderator: David Clovis, General Manager, California Joint Powers Risk Management Authority
Interest areas: Finance & Technology, JPA Board, Pool Manager, General Interest, Human Resources, Loss Control, Property & Liability

3:00 p.m. – 3:30 p.m. - Educational Sessions
Transgender – Affirming Public Entities: What you need to know
Location: South Shore Room, Harrah's
Dealing with Danger – Strategies to Avoid Liability and Minimize Exposure for Dangerous Conditions of Public Property and Inverse Condemnation Cases
Location: South Shore Room, Harrah's
Strategies for risk management to defend dangerous conditions and inverse condemnation cases are essential. Pools need to identify ways to minimize exposure in these cases. The topics to be explored include dangerous conditions, early investigation of claims, training public works and other departments, cutting edge immunities, practice tips and more. At the completion of this session, attendees will be able to:
- Effectively identify claims early, preserve key evidence and avoid the pitfalls associated with early investigations.
- Identify claims for which early resolution should be considered and understand how to approach resolution.
- Understand and utilize cutting edge immunities in the defense of dangerous condition claims.

Speakers:
Richard Osman, Partner, Bertrand, Fox, Elliot, Osman & Wenzel
Michael Wenzel, Partner, Bertrand, Fox, Elliot, Osman & Wenzel
Moderator: Craig Schweikhard, Claims Administrator, CJPRMA
Interest areas: JPA Board, Pool Manager, General Interest, Loss Control, Property & Liability

3:30 p.m. – 4:00 p.m. - Educational Sessions
Transgender face barriers and bullying, and are at high risk for suicide. In this session you will leave knowing an overview of the ever-evolving laws on transgender issues under the California Fair Employment & Housing Act and how to support transgender employees. It’s safe to say that nearly all functions of a modern organization are dependent on technology. That fact, combined with an ever-increasing need to secure access to this technology, has resulted in technology staff assuming the role of "gatekeepers." But who’s watching the tech folks? This promises to be a thought provoking session that focuses on the evolution of technology staff as the “gatekeepers” as well as a look at strategies for managing the risk related to who controls access and just how they do so. At the completion of this session, attendees will be able to:
- Understand the legal backgrounds of AB1266 and the fair employment laws
- Differentiate between the various forms of gender and other discrimination
- Weigh the impact of gender identity (i.e., policies, practices, etc.)
- Have an awareness of legal protections for discrimination based on specific sexual minorities.

Speakers:
Kristine Kwong, Esq., Attorney/ Partner, Law Offices of Kristine Kwong
Karla M Rhyd, Ed.D., CEO, CSJPA (Benefits and Risk Management)
Moderator: Melissa Weis, CSJPA, Administrative Services Manager
Interest areas: Legislative, General Interest, JPA Board, Pool Manager, Workers' Compensation, Healthcare, Human Resources, Loss Control, Liability

3:45 p.m. – 4:15 p.m.
Words of Wisdom
Meteor/Mamie, Lake Tahoe Resort

The Cost of Bad Risk: Cooking up a Financial Storm you may not be Aware of Until It's Too Late
Contracts are your friends! Featuring real-world case studies, this workshop will illustrate how effective transfer of risk practices can positively impact claim scenarios for your agency. This session will look at what can go wrong when contractual risk transfer is not successfully implemented. This is a Words of Wisdom session you won’t want to miss!

Speakers: Joe Costamagna, Senior Consultant, Litigation Services & Ric Burwell, Manager, Pool Administration Services

3:30 p.m. – 4:00 p.m.
Chair Massage and Smoothie Break Resort Atrium
Rejuvenate your mind and body with a quick massage and smoothie break in the Lake Tahoe Resort Atrium

Sponsored by: Marquee Managed Care Solutions.

4:00 p.m. – 4:30 p.m.
Session handouts and PowerPoint presentations are provided to the CAJPA office and will be posted to the CAJPA Fall Conference website.
Visit www.cajpa.org
4:00 p.m. – 5:15 p.m. • Educational Sessions

“Doing Well By Doing Good”: Savings, Security and Value for Everyone with Structured Settlements and Professional Administration

Location: Emerald/Nevada, Lake Tahoe Resort

Focused on innovative, practical tools and tactics, this session will outline how the latest advances in structured settlement design and professional administration technology enable more settlements on more cases for less money with delivering significant value to both parties.

At the completion of this session, attendees will be able to:
• Leverage new strategies to settle more claims for less money while securing ongoing funding and coordination of care for every applicant and plaintiff on a wide variety of claims types and sizes.
• Design a protocol that eliminates all concerns about ongoing Medicare liability for all parties in both workers’ compensation and liability claims, and;
• Shift settlement negotiations to needs-based, value-delivering discussion about protecting assets from creditors, safeguarding public assistance, enabling return-to-work, and ensuring a lifetime of income.

Speaker: Ken Paradis, Chief Executive Officer, Chronovo, Inc.

Moderator: Michael Pott, Chief Claims Officer, CSAC-EIA

Interest areas: Finance & Technology, Workers’ Compensation, General Interest, Loss Control

Pools and the Reinsurance Market – What You Need to Know!

Location: Blaisdell/Stanford, Lake Tahoe Resort

From the evolution of reinsurance to its current use and types that exist today’s risk pools, this session will address the part reinsurance plays in making the insurance market comprised of pools, captives, and JPA’s more attractive and stable. At the completion of this session, attendees will be able to:
• Define what reinsurance is and its purpose.
• Have an overall knowledge and an understanding on the various concepts and types of reinsurance.
• Gain knowledge in understanding the cost and benefits of being a purchaser of reinsurance.

Speakers:
Bill Harris, Managing Director, Guy Carpenter

Dr. William Deeb, Relationship Manager, Aon Risk Services

Moderator: David Closiv, General Manager, California Joint Powers Risk Management Authority

Interest areas: JPA Board Members, Pool Managers, and Property and Casualty Risk Managers

Digital Threats More than a Virtual Reality

Location: Tallac, Lake Tahoe Resort

This panel will discuss the use of digital devices in employee misconduct, cyberbullying, school violence and other cyber-related matters. Email and texting play an important part in the grooming that leads to sexual misconduct. Issues related to Internet addiction and related mental health disorders will be explored. New assessment tools and researched instruments will be shared. Technology is moving faster than awareness of its impact.

At the completion of this session, attendees will be able to:
• Understand the Coolidge effect and its impact on learning and behavior in classrooms.
• Gain an understanding of photo lockers used by students with a description of what took place in a district.
• Learn to use the Model Code of Educator Ethics and its Principal dealing with digital ethics as a tool to share among employees.
• Be able to create different policies to meet these challenges.

Speakers:
Daniel Shinoff, Esquire, Stutz, Artiano. Shinoff and Holtz

Glenn S. Lipson, Ph.D., Alliant International University, School of Forensic Studies

Moderator: Robin Fawkes, Director of Risk Management, San Mateo County Schools Insurance Group

Interest areas: Healthcare, JPA Board, Pool Manager, General Interest, Human Resources, Loss Control, Property & Liability

Becoming the Master Chef of Your Balanced Health Plan

Location: Flying Cloud, Lake Tahoe Resort

Want to become a master chef of a successful employee benefits program? This session will systematically guide attendees through a recipe for success. Attendees will be provided the ingredients to include and to avoid, to create this healthy/balanced program. Is skinny better? Understanding narrow networks, low fat plan designs vs. full fat options. Should you splurge or should you save?

At the completion of this session, attendees will be able to:
• Create a balanced employee benefits program
• Understand obstacles and pitfalls to avoid while developing your employee benefits program; and
• Understand skinny plans, and narrow networks

Speakers:
Ellen Alcala, Employee Benefits Manager, California Schools Employee Benefits Association

Kristen Wesley, Regional Vice President Strategic Accounts, Anthem Blue Cross

Moderator: Laura A. Torre, Assistant Superintendent, San Marin School District

Interest areas: Pool Managers, Human Resources, Healthcare, JPA Board

5:15 p.m. – 6:30 p.m. • Networking Reception

NEW location: Lake Tahoe Resort Atrium

What better way to end the day by meeting up with friends and colleagues to discuss the news of the day at the networking reception? Enjoy some great food, light entertainment and interesting conversation in the beautiful atrium at the Lake Tahoe Resort. Each attendee will receive one drink ticket in their registration envelope to be used during the reception.

Sponsored by: Bickmore

Let’s Dance

8:30 p.m. – 11:30 p.m.

LATE NIGHT EIGHTIES PARTY WITH LIVE MUSIC

Location: Harrah’s South Shore Room

WEDNESDAY NIGHT WILL BE A BLAST FROM THE PAST! Join us for a private 80’s party so you can enjoy the music of the 80’s and make memories that will last a lifetime.

Embrace the 80’s and 90’s with a live band and DJ that will be sure to get you dancing into the night.

Party Sponsored by: Markel Global Reinsurance

Markel Global Reinsurance Drawing sponsored by: Origami Risk

Origami Risk

Markel Global Reinsurance

Origami Risk

Market

16

CAJPA 2017 FALL CONFERENCE

17

Thursday, September 14, 2017

6:30 a.m. – 7:30 a.m.

THRIVE Walk to the Lake with Kaiser Permanente

Meet in the Lake Tahoe Resort lobby

7:30 a.m. – 5:00 p.m.

Registration Open

Harrah’s, 2nd Floor Conference Center

7:30 a.m. – 12:15 p.m.

Exhibit Hall Open

Harrah’s, 2nd Floor Conference Center

7:30 a.m. – 9:00 a.m.

Continental Breakfast in Exhibit Hall

Harrah’s, 2nd Floor Conference Center

8:00 a.m. – 8:30 a.m.

CAJPA General Membership Meeting

Emerald/Nevada, Lake Tahoe Resort

8:30 a.m. – 9:45 a.m. • Educational Sessions

Pooling Roundtable – Issues of Common Interest

Location: Meteor/Mamie, Harrah’s

This interactive session is a chance to outline issues of common interest among public entity pools across North America, including areas pool executives and boards are focused on as they engage in strategic planning conversations. What are the strengths and weaknesses pools face, and what opportunities and threats are posed by our external environment? With more conversation than presentation, join this session to help identify key current issues and share experiences that will provide useful insight to all pools.

At the end of the session, attendee will be able to:
• Identify emerging, national pooling issues
• Plan strategically for issues that might impact an individual pool’s operation
• Share insights from other pools, including how to address weaknesses or threats to the pooling industry

Speakers/Moderators

Martin Brady, Executive Director, Schools Insurance Authority

Michelle Carter, Member Services Manager, Association of Governmental Risk Pools (AGRP)

Interest Area: JPA Board, Pool Manager, General Interest

LETS DANCE!
The actuarial report, but must have a solid understanding of

Do you understand the assumptions in an actuarial report and

Location: Tallac, Lake Tahoe Resort

Moderator: Brad Keenan, Account Executive, Keenan & Associates

Specialists

Human Resources, Loss Control, Risk Management, Safety Specialists

2: Where is Technology in Your Risk Toolbox?

Location: South Shore Room, Harrah’s

Data, analytics, reports...etc. Everything is helpful when considering risk mitigating strategies. But where is the real-time feedback? If you can measure it, you can track it. If you can track it, you can improve it. Increased awareness leads to positive changes in behavior, thereby reducing risk. Consider technology driven solutions to have in your toolbox.

At the completion of this session, attendees will be able to:

• Identify applicable technologically driven methods to minimize exposures

• Increase risk and safety awareness through a realization of new perspectives

Speaker:

Eric Dahen, ARM, CSR; Risk Officer, California School Risk Management

Moderator: Enriqueta “Henny” Castro, CSP, Risk Control Manager, Bickmore

Interest areas: Loss Control, Liability, Technology

Transferring Healthcare through Care Delivery Innovation

Location: Flying Cloud, Lake Tahoe Resort

Year after year healthcare costs continue to rise at an unsustainable rate. While many have tried methods to rein in costs, none have been as effective as the most recent efforts in care delivery innovation. Look at accountable care organizations (ACOs) and payment innovation as reductions in unit costs alone will not deliver the results needed to make healthcare affordable. Discussions will include trends in the cost of healthcare with cost reduction as well as quality improvements.

At the completion of this session, attendees will be able to:

• Understand how the current system is unsustainable

• Understand how ACOs work

• Understand how some ACOs impact trends

Speaker:

Diana Gibson Pace, Vice President & General Manager, Business Manager, Premier Accounts, Blue Shield of California

Interest areas: Healthcare, General Interest

9:45 – 10:00 a.m.

Specialty Coffee Break

Lake Tahoe Resort Atrium

Sponsored by: Carl Warren & Company

10:00 a.m. – 11:15 a.m.

Ergonomics & Millennials: The Impact on Workers’ Comp

Location: Emerald/Nevada, Lake Tahoe Resort

Risk managers have focused much of their attention on the needs of aging employees, while overlooking a potentially more challenging ergonomic counterpart — ergonomics for Millennials. In just a few years, Millennials will make up 75 percent of the global workforce, and they are entering the workforce having used technology all of their lives! This long history has solidified high-risk patterns and habits around that use of technology. Discover practical ways to manage young workers’ comfort, deal with their potentially pre-existing injuries and the impact it will have on workers’ compensation.

At the completion of this session, attendees will be able to:

• Identify the ergonomic issues that Millennials bring to the workplace

• Recognize the habits from life-long technology use that will affect ergonomic evaluations and workers’ compensation

• How to persuade Millennials to ergonomically conform to a more structured workplace

Speaker:

Kathy Espinoza, AVP/Ergonomics and Safety, Keenan & Associates

Moderator: Suzanne Trowbridge, Vice President, Keenan & Associates

Interest areas: Worker’s Compensation, Healthcare, HRAs: Defined Benefits that Define a Strong Commitment to Your Early Retirees

Location: Blasted/Stanford, Lake Tahoe Resort

Health Reimbursement Arrangements (HRA) is considered to be a defined contribution health care plan that may provide reimbursements for medical and dental insurance premiums and other eligible health care expenses. There are many benefits associated with the use of HRAs including triple tax savings, carry-over of unused funds from year to year, and flexibility and fiscal savings to both agencies and participants. This session will focus on the benefits for early retirees and agencies alike by offering options outside of the current group plans as facilities by various HRAs.

At the completion of this session, attendees will be able to:

• Understand what HRAs are and how they work

• Identify possible premium savings within their group plans

• How HRAs can benefit early retirees (and others)

Speakers:

Gail Beat, Senior Vice President, Keenan & Associates

Debra Yorba, Vice President, Keenan & Associates

Isaac Stern, Senior Vice President, Keenan & Associates

Moderator: Brad Keenan, Account Executive, Keenan & Associates

Interest areas: Healthcare, General Interest

Actuarial Assumptions and Results – Fact or Fiction

Location: Tallac, Lake Tahoe Resort

Do you understand the assumptions in an actuarial report and how they affect the resulting estimates? Pool professionals and governing officials need to “own” the assumptions in the actuarial report. Staff and board members don’t need to create the actuarial report, but must have a solid understanding of the basic assumptions contained in the report, be confident that they are reasonable and know how to properly use the actuarial risk evaluation and fund a risk sharing pool.

At the completion of this session, attendees will be able to:

• Understand the estimates and assumptions in an actuarial report

• Use the estimates to evaluate their pool’s financial health

• Avoid funding mistakes by understanding the limitations of the estimates

Speakers:

Marcus Beverly, First Vice President, Alliant Insurance Services

Mike Harrington, President Actuarial Services, Bickmore, James Marta, Managing Partner, James Marta & Company Moderator: Ken Hearnsberger, Finance Manager, North Bay Schools Insurance Authority

Interest areas: Pool Manager, Finance, JPA Board

Technology Hot Topics:

Part 1: Digitally Transform your Safety Culture

Location: South Shore Room, Harrah’s

Technology is continuing to change the way people work and learn, so why aren’t you using these advancements to boost the effectiveness of your safety training? Safety training is often viewed as the obligatory, mundane class you need to attend to check the OSHA compliance box, but it can be so much more effective with the infusion of do-it-yourself technology. Learn how simple and cost effective it is to incorporate electronic learning into a safety program that meets the expectations of modern day cultures. Providing these short, modular training resources that are both entertaining and informative is a key element in transforming your safety culture.

At the completion of this session, attendees will be able to:

• Learn how technology can help create more effective safety training

• Understand the importance of modular training opportunities

• Create and produce your digital training safety resources

Speaker:

Jeff Johnstone, Risk Control Director, Bickmore

Moderator: Enriqueta “Henny” Castro, CSP, Risk Control Manager, Bickmore

Interest areas: Loss Control, Technology, General Interest

10:00 a.m. - 10:30 a.m.

Words of Wisdom

Location: Meteor/Mamie, Lake Tahoe Resort

Ingredients for the new On-Line you!

Join our tech chef, Kim as she cooks up a new on-line you. This session will focus on how to leverage LinkedIn from an online personal branding perspective. Attendees will share ideas and support the ongoing personal branding, networking, and rapport building. It is intended to help any person interested in better understanding how to leverage Social Media to manage their online first impressions (personal brand) as well as position themselves online to leave a positive and lasting impression with their clients, business partners, and colleagues.

Speaker: Kimberly Boudou, Learning Consultant

10:45 a.m. – 11:55 a.m.

Words of Wisdom

Location: Meteor/Mamie, Lake Tahoe Resort

Recipe for a Successful File Review

Please join chefs Tani Bragg and Doriane Zumwall as they walk us through their favorite recipe for a successful file review. This 30-minute session will include a few secret ingredients that they feel make for a delicious file review.

Speakers: Tani Bragg & Doriane Zumwall

10:00 a.m. – 11:15 a.m.

Successful Integrated Disability Management with Main Ingredient – Reasonable Accommodation!

Location: Emerald/Nevada, Lake Tahoe Resort

Panel discussion will bring focus on how employers can cook up cost savings in both workers’ compensation and civil employment liability claims through integrated disability management. With the aging workforce, disabilities in the workplace are more likely to occur. Financial impact of such occurrences may be minimized, if not eliminated with effective integrated disability policies and procedures. Effectiveness depends on injury prevention, early intervention and gaining cooperation of stakeholders in managing risks associated with disabilities.

At the completion of this session, attendees will be able to:

• Realize impact of legal requirements including Labor Code Section 4850 and how meeting requirements produces control over workers’ compensation losses and preserves human resources;

• Understand duties of supervisors, human resources, claim administrators and union(s); and

• Appreciate policies and procedures for principles of problem solving in reasonable accommodation implementation.

Speakers:

Sarah Centeno, Manager, Workers’ Compensation Services, Bickmore

Deb Hernandez, Risk Manager, City of Hawthorne, California

Carol A. Kempner, Defense Attorney Partner, Graves, Bouassia, Rippinger & Kempner

Moderator: Beth Lyons, Senior Pool Administrator, Risk Pool Administrators

Interest areas: Loss Control, Workers’ Compensation and Human Resources

10:45 a.m. – 11:15 a.m.

Educational Sessions

10:00 a.m. – 11:55 a.m.

Any Ingredient – Reasonable Accommodation!

Location: Emerald/Nevada, Lake Tahoe Resort

Panel discussion will bring focus on how employers can cook up cost savings in both workers’ compensation and civil employment liability claims through integrated disability management. With the aging workforce, disabilities in the workplace are more likely to occur. Financial impact of such occurrences may be minimized, if not eliminated with effective integrated disability policies and procedures. Effectiveness depends on injury prevention, early intervention and gaining cooperation of stakeholders in managing risks associated with disabilities.

At the completion of this session, attendees will be able to:

• Realize impact of legal requirements including Labor Code Section 4850 and how meeting requirements produces control over workers’ compensation losses and preserves human resources;

• Understand duties of supervisors, human resources, claim administrators and union(s); and

• Appreciate policies and procedures for principles of problem solving in reasonable accommodation implementation.

Speakers:

Sarah Centeno, Manager, Workers’ Compensation Services, Bickmore

Deb Hernandez, Risk Manager, City of Hawthorne, California

Carol A. Kempner, Defense Attorney Partner, Graves, Bouassia, Rippinger & Kempner

Moderator: Beth Lyons, Senior Pool Administrator, Risk Pool Administrators

Interest areas: Loss Control, Workers’ Compensation and Human Resources
At the completion of this session, attendees will be able to:
1. Identify the pros and cons of body worn cameras
2. Understand the importance of and elements for a strong written policy
3. Understand when to activate and deactivate cameras
4. Address Public Records Act requests

Speakers:
- Michael L. Wroniak, Esq. Partner, Collins Muir + Stewart LLP
- Christie Bodnar Swiss, Esq. Partner, Collins Muir + Stewart LLP

Moderator: Norma Lefmann, CJPIA

Interest areas: JPA Board, Pool Manager, General Interest and Property & Liability

Disability Discrimination – It’s (Now) a Family Affair

Location: Flying Cloud, Lake Tahoe Resort

Just when you thought managing the workplace couldn’t get any more challenging, welcome to the newest theory of disability discrimination. Presenters will provide an overview of current federal and state law, focusing on the recent Castro-Ramírez case. This case brought this type of “family member” claim into the forefront in California. Is there an affirmative duty to accommodate in addition to the duty to avoid discrimination? How does the California Family Rights Act (CFRA) work in conjunction with Castro-Ramírez by reinforcing and/or complicating an employer’s obligations?

At the completion of this session, attendees will be able to:
1. Understand the words or information that may trigger an associational disability claim;
2. Train supervisors how to manage the interactive process and reasonable accommodation duties in this context;
3. Understand how particular communications with employees can either assist or undermine the ability to defend such a lawsuit

Speakers:
- Richard S. Whitmore, Leibert Cassidy Whitmore
- Dianne Dinsmore, Director of Human Resources, Contra Costa County
- David Ammons, Partner, LTL Attorneys

Moderator: Feiker O. Glasner, Allen, Glasner, Hazelwood & Werth, LLP

Interest areas: Human Resources, Pool Manager, JPA Board

Police Body Worn Cameras: Ingredients for a Successful Program

Location: South Shore Room, Harrah’s

This interactive session will examine the growing push to equip law enforcement officers with body worn cameras. Learn the pros and cons of having body worn cameras, the importance of a strong written policy, when to activate and deactivate cameras, how long to retain footage, how to respond to Public Records Act requests and the elements of a successful written program. All of these ingredients will help shape the future of law enforcement.
The Role of the Actuary in Employee Benefits

Location: Tallac, Lake Tahoe Resort

The role of the actuary is to determine a correct premium to be charged for coverage offered in an employee benefit program. Actuaries are trained through a strenuous examination process to be qualified to interpret relevant data from a benefit program to determine what the correct price should be in a future time period. Walk through the steps taken from data collection to final premium setting for a health insurance program and understand the difference between fully insured and self-insured offerings. At the completion of this session, attendees will be able to:

- Take the mystery away from how the renewal was developed
- Enhance the knowledge of the consumer so they feel more empowered to challenge/renegotiate the renewal
- Understand and appreciate the long-term value of a well-managed JPA

Speaker:
Anil Kochhar, Vice President, ASA, MAAA, Aon Hewitt
Moderator: Dan Sanger, Director of Health Benefits, ASCIP

Interest areas: Pool Manager, Loss Control, Property & Liability, Finance, Technology

The Importance of Legislative Advocacy

Location: Flying Cloud, Lake Tahoe Resort

Employers have a responsibility to be aware of the status of legislation which may impact their agency, coverage lines, employees and resources. This session will provide a discussion of how bills are presented, how to stay current and how they can change. The importance of the employer’s involvement and understanding of the process can be key to positive outcomes

At the completion of this session, attendees will be able to:

- Understand the impact of legislative activity on your industry/resources/employees and community
- Recognize who is proposing legislation and why
- Act on pending legislation, make your concerns and support known

Speakers:
Janet Selby, Executive Director, North Bay Schools Insurance Authority
Julianne Broyles, Legislative Advocate, CAJPA
William M. Clayton, Director Loss Control, Keenan & Associates
Mark Rakich, Chief Consultant, Assembly Committee on Insurance

Moderator: Jacqueline Miller, Manager, Workers’ Compensation, Bickmore

Interest areas: Legislative, General Interest

3:15 p.m. - 3:45 p.m. - Educational Sessions

Board Governance 101 Success Strategies

Location: Blaisdell/Stanford, Lake Tahoe Resort

Being a board member is more than appearing at meetings or attending board agenda items. Board members are the forward-thinking fiduciaries charged to drive the organization toward its strategic initiatives. There are many models but in all, pool managers and board members by adopting sound, ethical, and legal governance and financial management policies, as well as by making sure the nonprofit has adequate resources to advance its mission. Whether you are a new pool member or sit on a JPA Board, there are bound to be questions that center around governance models that instill collaboration, transparency and responsiveness. In this fast-paced session, time will be spent addressing the role of the board member, board governance models, fiduciary responsibility, conflict of interest concerns and FPPC reporting.

At the completion of this session, attendees will be able to:

- Identify how to empower leadership
- Inspire board members that will effectively assist in determining organizational mission and purpose
- Strengthen programs and services, ensure transparency, engage adequately in an inclusive, participatory model that promotes accountability.

Moderator: Robert J. Feldhake, Esq., The Feldhake Law Firm

Interest areas: Legislative, JPA Board, Pool Manager, Finance, Technology

Workers Compensation Formulary Update

Location: Emerald/Nevada, Lake Tahoe Resort

The new California’s workers compensation formulary is due to go live on January 1, 2018. This session will review history, evolving regulations and emerging research on the new formulary and its potential impact on drug selection and cost as well as the associated friction costs of pharmaceutical dispute resolution (utilization review and independent medical review).

At the completion of this session, attendees will be able to:

- Comprehend the evidence-based drug formulary prepared by DIR
- Understand how to implement and communicate these changes within the risk sharing pool and member agencies
- Know about research on the new formulary and its possible effect on drug selection

Speakers:
Christine Baker, Director of Industrial Relations, California Labor & Workforce Development Agency
Alex Swedlow, President, California Workers’ Compensation Institute

Moderator: Martin Brady, Executive Director, Schools Insurance Authority

Interest areas: Workers Compensation, Pool Manager, JPA Board, General Interest

3:45 p.m. – 5:00 p.m.

Sponsored by: Ironshore
Managing a Data Breach: The Life Cycle of Cyber Risk
Location: Tallac, Lake Tahoe Resort
Survey emerging cyber risks facing public entities, including the continued rise of ransomware and sophisticated cyber threats. The presenters will identify vulnerabilities common to the public entity space, as well as typical threat vectors followed by malicious actors. After discussing these risks, a discussion on best practices and strategies to mitigate these risks for public entities, both before and after an incident. At the completion of this session, attendees will be able to:
• Identify major and emerging cyber risks in the public entity space
• Identify vulnerabilities common to the public entity space
• Identify common strategies taken by malicious actors to exploit vulnerabilities
• Identify mitigation strategies and expertise, both before and after an incident
Speakers: Michael Phillips, Specialty Lines Claims, Beazley Group
Colin Zarbough CEH, CISA, HCISPP, QSA, Manager Security and Privacy Consulting, RSM US LLP
Dan Mellon, ARM, Director of Risk Management, Chino Valley High School District
Moderator: Lilian Vanvieldt, Senior Vice President, Alliant Insurance Services
Interest areas: Risk Managers, Pool Managers, Claims, Personnel, Finance Directors, Property and Casualty, Claims, General Interest

CAN YOUR CLAIMS SYSTEM TAKE YOU INTO THE FUTURE?
For an insurer to remain competitive, it needs an advanced claims system to deliver higher levels of service to its clients. To create a better customer experience insurers must invest in modern, digital technology that empowers the customer and brings enhanced efficiencies to the process.

Managing a Data Breach: The Life Cycle of Cyber Risk
Location: Tallac, Lake Tahoe Resort
Survey emerging cyber risks facing public entities, including the continued rise of ransomware and sophisticated cyber threats. The presenters will identify vulnerabilities common to the public entity space, as well as typical threat vectors followed by malicious actors. After discussing these risks, a discussion on best practices and strategies to mitigate these risks for public entities, both before and after an incident. At the completion of this session, attendees will be able to:
• Identify major and emerging cyber risks in the public entity space
• Identify vulnerabilities common to the public entity space
• Identify common strategies taken by malicious actors to exploit vulnerabilities
• Identify mitigation strategies and expertise, both before and after an incident
Speakers: Michael Phillips, Specialty Lines Claims, Beazley Group
Colin Zarbough CEH, CISA, HCISPP, QSA, Manager Security and Privacy Consulting, RSM US LLP
Dan Mellon, ARM, Director of Risk Management, Chino Valley High School District
Moderator: Lilian Vanvieldt, Senior Vice President, Alliant Insurance Services
Interest areas: Risk Managers, Pool Managers, Claims, Personnel, Finance Directors, Property and Casualty, Claims, General Interest

Student Civil Rights Litigation Against School Districts – Have the Floodgates Opened?
Location: Meteor/Mamie, Lake Tahoe Resort
Rights of public education students have been a hot topic in the news with an unprecedented number of US Supreme Court cases on issues including disability rights, transgender rights and special education. Moreover, attorneys representing students have trended towards “enhancing” their claims and lawsuits with actions founded in “civil rights.” This seminar will cover the elements of these types of cases, the types of damages available to claimants, and strategies to dismiss or minimize the impact of this type of litigation through the discussion of real life case studies and war stories from the panel.
At the completion of this session, attendees will be able to:
• Understand the federal and state laws under which claims and suits may be brought and the best defenses and settlement strategies available to eliminate or minimize exposure
• Evaluate pre-litigation claims under the Government Claims Act and other statutes for timeliness and appropriateness
• Help districts protect themselves by coordinating across departments and addressing injuries and grievances before they become a claim or suit
Speakers: Kimberly A. Smith, Attorney, Law Offices of Kimberly A. Smith
Melissa Hatch, Partner, Hatch & Cesario
John W. Dietrich, Partner, Atkinson, Andelson, Loya, Rudd & Romo
Moderator: TBD
Interest areas: General Interest, Property & Liability

Americans with Disabilities Act: Twenty-five Years Later - Understanding and Reducing your Risk Exposure
Location: South Shore Room, Harrah’s
ADA Title II public entity regulations have been in place for over 25 years but continue to evolve with the adoption of revised state and federal regulations, case law and settlements. This session will provide an overview of the original key Title II rule requirements, discussion of the ADA/ CBC accessibility building standards, as well as up to date details on such topics as service animals and the emerging issue of website accessibility. Legal review of recent case law and U.S. DOJU.S. Dept. of Education settlements and highlight individual key relevant cases and the lessons that can be learned from them.
At the completion of this session, attendees will be able to:
• Know more about the legal landscape from recent public entity ADA-related complaints and cases
• Understand key ADA and related laws and regulatory requirements
• Identify resources available to assist with your ADA compliance efforts
Speakers: Domenic Spinelli, Esquire, Spinelli, Donald & Nott
Bryan Muffitt, ADA Specialist, Schools Insurance Authority
Moderator: Martin Brady, Executive Director, Schools Insurance Authority
Interest areas: General Interest, Loss Control, Property & Liability

The Election is Over...Changes and Implications in Healthcare for Schools
Location: Flying Cloud, Lake Tahoe Resort
Please join this panel discussion on what we have seen since the election and what we anticipate will occur under the new Administration, the impact to schools and what carriers and service providers are doing to prepare for the future of healthcare. At the completion of this session, attendees will be able to:
• Understand some of the challenges with our current healthcare system
• Listen to providers explain what their respective companies are doing to mitigate some of the healthcare challenges
• Learn what we can do to manage our own health care during this volatile time in the industry
Speakers: Terri Scott, Senior Director, Care Coordination, Dignity Health
Andrew Kiefer, Director, Government Affairs, Blue Shield of California
Neil McCarthy, Senior Counsel, Kaiser Foundation Health Plan’s Government Relations
Moderator: Leslie McKee, Senior Vice President, Aon Hewitt
Interest areas: All

CAJPA’s Kitchen Reception
Location: Harrah’s, Sand Harbor
Join us for an evening of sampling some of the favorite dishes from CAJPA’s very own cookbook! Celebrity Chef Jeff Henderson will also be on hand to demonstrate his amazing cooking skills with one of his favorite recipes that will leave you mouthwatering for more. Make sure to bring your two drink tickets.
Celebrity food station sponsored by:
Aon Risk Solutions
Food stations sponsored by:
Cuneo, Black, Ward & Missler
Delta Dental
Laughlin, Falto, Levy & Moressi, LLP
Mullen & Filiippi, LLP
Norman Peterson & Associates
Vision Service Plan
Drink tickets sponsored by:
Weakley & Arendt LLP

CAJPA 2017 FALL CONFERENCE
Friday, September 15, 2017
5:00 p.m – 6:30 p.m.

Friday’s session will provide attendees up-to-date information on legislative initiatives which could impact California’s risk sharing pools. Legislative Advocate Associate Broyles and Legislative Committee leaders will provide insight and information on Sacramento activities. Closing keynote speaker, Mike Madrid, will share his expertise, insights, analysis and “gut instinct” on the upcoming state and national elections. A graduate of Georgetown University, Madrid is a nationally recognized expert on Latino voting trends. Madrid’s insider scoop and engaging style will keep attendees in their seats until the final minutes.
Sponsored by: Ventiv Technology, Inc.

10:00 a.m. Conference Concludes
You don’t profit from sick employees. Why does your health provider?

In an industry built on fee-for-service care, Kaiser Permanente succeeds because we’re built around prevention and the highest quality care. One Harvard Business Review article described our care as “untainted by any economic conflict of interest.” And an industry report by The Economist said we promote economy and quality care with “no financial motive to order unnecessary procedures.”

Choose better. Choose Kaiser Permanente.

Recipe for Safety

Keenan has been cooking up insurance brokerage, consulting, and administrative services for California public agencies since 1972. Our School Safety Center is one of those key ingredients that has proven to be a recipe for success for employees and students.

Available to all JPAs and their members, the School Safety Center provides resources for:

- Abuse Prevention
- Bullying Prevention
- Title IX Compliance
- Campus Safety
- Best Practices

Visit Booth P210 or go.keenan.com/cajpa2017 for more information.

License No. 0451271
www.keenan.com
A huge thank you to those that add a special spice to CAJPA!

1. AIMS/AMC for sponsoring the Hotel Room Keys
2. Anthem Blue Cross for sponsoring the Thursday Awards Luncheon Keynote Speaker, Celebrity Chef Jeff Henderson
3. Alliant Insurance Services Inc. for sponsoring the conference tote bags
4. Blue Shield of California for sponsoring the Thursday Awards Luncheon
5. Birkbauer for sponsoring the Networking Reception
6. Hanna Brothers for sponsoring the CAJPA cookbook
7. InterCare Holdings Insurance Services, Inc. for sponsoring the spiral bound notebook
8. Kaiser Permanente/Kaiser on the Job for sponsoring the “THRIVE” Breakfast
9. Keenan & Associates for sponsoring the conference mobile app
10. Markel Re for sponsoring the conference lanyards
11. Markel Global Reinsurance for sponsoring the Wednesday/Late Night Event for sponsoring the Welcome Reception
12. Markel Global Reinsurance for sponsoring the grand prize drawing card
13. Risk Pool Administrators for sponsoring the conference mobile app
14. School’s Excess Liability Fund for sponsoring the Welcome Reception
15. School’s Excess Liability Fund for sponsoring the welcome wraps on the elevators at the Lake Tahoe Resort
16. Insurity for sponsoring the audiovisual at the Lake Tahoe Resort
Once you’ve reduced the device shape to the required size, add 3mm bleed to the top of the shape before making the clipping mask.

We know your risks.

Markel Global Reinsurance
markelre.com

Specialty reinsurance for public entity pools, reciprocals, trusts, and JPAs.

InterCare Services
- Liability Claims Administration
- Workers Compensation
- Short/Long Term Disability
- Special Investigation
- Managed Care Services
  - Bill Review Services
  - Nurse Case Management
  - Utilization Review

Putting Clients First!
We see clients, not claim numbers.
We approach each individual client with a fresh perspective and a desire to learn about the unique characteristics, needs and challenges of your organization.

Learn more about Intercare’s services and our commitment to customer service at www.intercareins.com

Gabriella Hubbard, Associate Vice President - Business Development
ghubbard@intercareins.com
714.480.4425
Acclamation Insurance Management Services (AIMS)

Booth #P515

Contact: Roger Frazier

P.O. Box 452

Escalon, CA 95320

Phone: (866) 491-5100, ext. #102

Email: roger.frazier@admgt.com

Website: www.admgt.com

ADM delivers high-quality Medical Case Management services throughout the continental United States and Hawaii.

Primary Sponsor

Advanced Disability Management, Inc.

Booth #520

Contact: Roger Frazier

P.O. Box 452

Escalon, CA 95320

Phone: (866) 491-5100, ext. #102

Email: roger_frazier@admgt.com

Website: www.admgt.com

ADM delivers high-quality Medical Case Management services throughout the continental United States and Hawaii.

Primary Sponsor

Alliant Insurance Services, Inc.

Booth #P517 & 518

Contact: Mike Simmons, Vice Chairman, Public Entities

100 Pine Street, 11th Floor

San Francisco, CA 94111

Phone: 415-403-1425

Email: msimmons@alliantinsurance.com

Website: www.alliantinsurance.com

The knowledge that Alliant has gained during the past 8 decades working with the top insurance companies in the world allows our colleagues to provide clients with the guidance and high-quality performance they deserve. We are pleased to have been involved with the California Public Sector for close to 4 decades. Our solution-focused commitment to meeting the unique needs of our clients assure the delivery of the most innovative insurance products and services and the thinking in the industry. Alliant ranks among the 15 largest insurance brokerage firms in the United States.

Platinum Sponsor
Our communities are faced with new risks every day. With our resources, creativity and expertise, we will help you transform the way you manage the risks of today, and tomorrow. Join us as we drive innovation to build a safer and more secure future.

Let’s expand the boundaries of insurance together. #CommunityMR.
Advice for people transforming their world

Cash & Liquidity Management
Short & Intermediate Fixed Income
Pension & Other Post Employment Benefits
Trust Management

Banking Review & Procurement Services
Keenan & Associates

Platinum Sponsor

Hanna Brophy
Booth #P200
Contact: Melissa Delaney
701 S. Parker Street # 8600
Orange, CA 92868
Phone: 714-598-4058
Email: melaney@hananabrophy.com
Website: www.hananabrophy.com

Hanna Brophy has specialized in workers’ compensation defense since 1943. With offices located throughout California, seasoned partners and experienced associates blend their expertise in the representation of our clients. Each office enjoys a regional reputation among judges and opposing counsel as a solid, aggressive legal representative of employers and insurance carriers.

Platinum Sponsor

Insurity
Booth #P206
Contact: Brian Mack
900 Larkspur Landing Circle Suite 201
Larkspur, CA 94939
Phone: 800-272-8712 ext. 710
Email: brian.mack@insurity.com
Website: www.insurity.com

Sims Claims’ powerful cloud and modern design enable more effective and efficient claims handling, while assuring the delivery of consistent and exceptional customer service. The system provides browser-based compatibility, business intelligence, and amplified performance to its intuitive design and seamless integration capabilities. The next generation in claims software,SIMS boosts examiner productivity while managing multiple lines of insurance.

Intercare Holdings Insurance Services, Inc.
Booth #P204
Contact: Gabriella Hubbard
620 West Oaks Blvd Suite #100
Rocklin, CA 95765
Phone: 714-480-4425
Email: ghubbard@intercareins.com
Website: www.intercareins.com

PARTNERSHIP - TRANSPARENCY - RESULTS – CUSTOMER SERVICE! Since 1994, Intercare has provided Workers’ Compensation and Liability claims administration as well as Managed Care services that are tailored specifically to its clients’ programs. Intercare works collaboratively with its clients to implement the right solutions that reduce clients’ overall loss costs.

Platinum Sponsor

IU Group Unlimited (Interpreters Unlimited)
Kaiser Permanente/Kaiser on the Job
Craig #P410
Contact: Kate Kessler
8889 Rio San Diego Ste. 200
San Diego, CA 92108
Phone: 760-505-0015
Email: kate.kessler@kp.org
Website: www.businesshealth.kaiserpermanente.com

Kaiser Permanente provides an integrated solution to manage the total health care costs and health-related productivity of your employees at home and at work. Our focus on total health and productivity includes primary care, health education, disease management and workplace wellness, including workplace injuries and wellness services.

Platinum Sponsor

Kean & Associates
Booth #P210
Contact: Suzanne Trowbridge
2335 Crenshaw Blvd., Suite 200
Torrance, CA 90501
Phone: 310-212-0383
Email: strowbridge@keenan.com
Website: www.keenan.com

Keenan provides innovative insurance and financial solutions for schools, public agencies and health care organizations. Our high quality, cost-effective programs exceed our customers’ expectations. You can rely on us when it comes to employee benefits, risk management, claims services, and technology. For more information, call 1-800-684-8102, or visit www.keenan.com.

Platinum Sponsor

Laughlin, Falbo, Levy & Moresi, LLP
Booth #P318
Contact: Susan Hastings
555 12th Street, Suite 1900
Oakland, CA 94607
Phone: 510-622-5329
Email: shastings@lfm.com
Website: www.lfm.com

A leading California workers’ compensation defense firm since 1985, Laughlin, Falbo, Levy & Moresi has 11 offices throughout California and over 140 attorneys. Compatible and complimentary practice areas include workers’ compensation, liability, personal injury, product liability, employment law, insurance defense, defense of professional liability, health care, and public education. Laughlin, Falbo, Levy & Moresi enjoys an outstanding reputation for integrity, professionalism and personal service.

Platinum Sponsor

Lenahan, Lee, Slater & Pearse, LLP
Booth #311
Contact: Stephanie Merri
2542 River Plaza Drive
San Mateo, CA 94403
Phone: 916-443-1030
Email: smerri@lenahanlaw.net
Website: www.lenahanlaw.net
Established in 1952, Lenahan, Lee, Slater & Pearse, LLC is a law firm providing workers’ compensation defense, employment defense, subrogation counsel to some of the largest and most prominent employers, insurance carriers and TPAs throughout California.

Lepix, LLC
Booth #519
Mika Miller
18755 Von Karman, Suite 250
Irvine, CA 92630
Phone: 949-281-3914
Website: www.lepix.com

Lepix is a company founded on the premise that risk management is fundamental to public safety. As a leader in the industry, Lepix helps law enforcement, custody and fire services address their operational concerns through comprehensive policies with an integrated training component. Lepix works with thousands of agencies across America to bring its extensive risk management knowledge and expertise to the forefront of public service.

LWP Claims Solutions, Inc.
Booth #P115
Contact: Judy Adlam
35 Miller Avenue Suite #214
Mill Valley, 94941
Phone: 415-384-0370
Email: j.adlam@lwpcclaims.com
Website: www.lwpcclaims.com

LWP Claims Solutions is a Workers’ Compensation TPA with offices in Sacramento, Glendale and Walnut Creek. Known for unique programs that deliver outstanding results, LWP covers claims considerably faster than industry averages and at rates that are more than 50% below industry paid.

ManageWare, LLC
Booth #223
Contact: Arnold Silvestri
1224 E. Katella Ave., Suite 212
Orange, CA 92867
Phone: 925-738-5478
Website: www.manageware.com

ManageWare, LLC is a premier workers’ compensation technology development company catering specifically to the JPA marketplace. The firm’s core focus is providing Bill Review, Utilization Review, and a claims management system in a single unified platform. ManageWare contains the following capabilities: ReviewWare (Full Bill review Software), CareWare (Full Utilization Review Software) CareLink (Linking of Bill Review and Utilization Review Information), ClaimWare (Full Service Claims Management System) and ProviderLink (Provider Portal Enabling On-Line RFA Submissions/Payment Status Lookup/OR Management).

Marquee Managed Care Solutions
Booth #904
Contact: Jane Miller
701 B Street, Suite 1400
San Diego, Ca 92101
Phone: 619-744-5963
Email: j.miller@marquemcs.com
Website: www.marquemcs.com

Marquee Managed Care Solutions (Marquee MCS) provides full service managed care solutions to the insurance industry. Technology-focused, Marquee MCS offers management of medical provider networks, bill review, utilization review, oversight of a lien resolution unit and various other medical cost containment programs.

MEDATA, Inc.
Booth #103
Contact: David Neubert
5 Peters Canyon Road, Suite 250
Irvine, CA 92618
Phone: (949) 929-3299
Email: dneubert@medata.com
Website: www.medata.com

MEDATA is the original of medical bill review software solutions in the workers’ compensation, auto liability, and general health community. In 1975, Medata was founded with a vision to ensure providers receive accurate payment and patients receive appropriate care. We have processed over 600 million bills since our founding.

For important disclosure information please go to pfm.com/disclosures

For important disclosure information please go to pfm.com/disclosures
Mullen & Filippi, LLP

Contact: Karen Carnaks
345 Baker Street
Coasta Mesa, CA 92626
Phone: 909-948-6881
Email: kcarnaks@mullenfilippi.com
Website: www.mullenfilippi.com

Mullen & Filippi can offer you a variety of comprehensive vision plan options with great savings to your district. Having the largest most comprehensive provider network in California with a huge National Network, MFS has everything that you could possibly want! The MFSvision network consists of numerous MDs and ODs, as well as many independent, wholesale and retail optical locations including LensCrafters, Wal-Mart, Sears, Target, Sam’s Club and COSTCO (just to name a few)! All for in-network benefits with MFSvision! Please stop by and see us to learn more today!

Michael Sullivan & Associates, LLP

Contact: Dina Tananka
400 Continental Blvd, Suite 250
El Segundo, CA 90245
Phone: 310-337-4480
Email: dtananka@mulfil.com
Website: www.mulfil.com

Mullen & Filippi, LLP is a medium-sized law firm that provides high-quality aggressive defense of workers’ compensation claims. The firm’s size enables it to maintain flexibility and responsiveness to clients while providing a top-notch legal product. The firm boasts a team of the industry’s finest associates who have embraced the firm’s values and result-oriented standards. The firm publishes the highly respected Sullivan on Comp legal treatise, which is quickly becoming the leading research tool for the entire industry.

Momentum Engineering Corp.

Contact: Vadim Petryovsky
2862 Columbia Street
Torrance, CA 90403
Phone: 310-618-6197 ext. 242
Email: vp@momentum-eng.com
Website: www.momentum-eng.com

Momentum Engineering Corp. (MEC) is a consulting firm specializing in accident reconstruction, forensic engineering, heavy truck safety, graphics and animation. With over 50 years of accident reconstruction experience, we offer accident reconstruction and investigation services ranging from comprehensive, cost-effective reconstruction that meets the specific needs of your program...then we’ll be like you.

Mullen & Filippi, LLP

Contact: Carol Powell
555 12th Street, Suite 205
Oakland, CA 94607
Phone: 510-444-1532
Email: clientrelations@mulfil.com
Website: www.mulfil.com

Mullen & Filippi is proud of the legal services it provides to public and private employers, insurance carriers, and third party administrators in a variety of practice areas, including workers’ compensation, employment law, subrogation, third-party liability defense claims and the coordination of multi-forum litigation.

Munich Re

Contact: Ann Pundt
One Front Street, 20th Floor
San Francisco, CA 94111
Phone: 415-395-4583
Email: a.pundt@municreamerica.com
Website: www.munichcreamerica.com

Munich Reinsurance America, Inc. Specialty Markets Division provides multi-line coverage solutions to be delivered through a single point of contact for public entities. Through meaningful partnerships and consultative services, we develop customized risk transfer, risk sharing and risk management solutions with a full range of property and casualty insurance and reinsurance capabilities.

Sponsor: Munich RE

Contact: Scott Rutkowski
699 LeaBelltown Blvd. Suite 143-S
San Leandro, CA 94579
Phone: (415) 340-1922
Email: scott.rutkowski@munichre.com
Website: www.munichreamerica.com

Munich RE is the leading provider of paperless electronic filing systems for PFFC Form 700 filings. NetFile has almost 100 agencies in CA using its paperless filing system. The NetFile system is integrated with the PFFC Form 700 system so your 87000 filers can file right through NetFile and have to worry about using the State system. NetFile also automates your Article II reporting with the PFFC, Article II. NetFile’s exclusive features include mobile apps to file through iTunes or GooglePlay as well as several features not available anywhere else. Go with the leader, go with NetFile!

NorCal Surveillance Group

Contact: Thuy Otero
699 LeaBelltown Blvd. Suite 143-S
San Leandro, CA 94579
Phone: (415) 340-1922
Email: scott.rutkowski@munichre.com
Website: www.norcalsg.com

NorCal Surveillance Group, Inc. is a licensed, full service investigative firm based in the Greater San Francisco Bay Area. With the use of the latest technology and equipment, our experienced field investigators have become some of the industry’s best talent available. NCSC, Inc. confidently delivers quick and efficient results. Our commitment is to consistently provide the highest standard in client services. As a smaller firm that is owner-operated, NCSC, Inc. has the ability to provide clients with excellent service and results at competitive rates.

Norwalk Risk Management Services

Contact: Karen Carnaks
345 Baker Street
Coasta Mesa, CA 92626
Phone: 909-948-6881
Email: kcarnaks@mullenfilippi.com
Website: www.mullenfilippi.com

Norwalk Risk Management Services specializes in workers’ compensation claims. The firm represents clients on appeal. regarding coverage issues, defends public entities and utilities, and provides legal representation of contact for public entities. Through meaningful partnerships and consultative services, we develop customized risk transfer, risk sharing and risk management solutions with a full range of property and casualty insurance and reinsurance capabilities.

O’Connor Telezinski

Contact: Carrie O’Connor
3650 Lime Street, Suite 522
Riverside, CA 92501
Phone: 951-222-2034
Email: carrie@ot-attorneys.com
Website: www.ot-attorneys.com

O’Connor Telezinski creates innovative legal solutions for public entity defense. With over 30 years of experience, NPA can save your organization 20% to 30% while laying the foundation for compliance with ADA and FEHA requirements.

One Call Management

Contact: Kerri O’Connor
5390 E. High Street, Suite 200
Phoenix, AZ 85004
Phone: (480) 489-6265
Email: kerry@onecall.com
Website: www.onecall.com

One Call is an industry leader in providing specialized solutions to the workers’ compensation industry. One Call’s solutions enable faster, more efficient and more cost-effective claims resolution with a focus on reduced workers’ needs across the continuum of care. One Call provides reliable, consistent connections to care with expertise in high end diagnostics, physical therapy and transportation services, post-discharge home care and durable medical equipment, dental and doctor specialty services, complex care management, and the language services required for today’s multicultural workforce.
Integrated Captive financing.
retentions programs, aviation or marine operations to alternative risk
cost plans; claims advocacy, crisis planning, self-

Website: www.pomsassoc.com
Email: jperkins@pomsassoc.com
Woodland Hills, CA 91367
5700 Canoga Ave. Suite 400
Contact: Justin H. Perkins
Booth #P408
Poms & Associates

Integrated Captive
investment services.
established to provide California public agencies with professional
for the California Asset Management Program, a joint powers authority
trusts. The firm also serves as the investment advisor and administrator
local governments, including joint powers insurance authorities, cities,

Patricia Hermanson & Guzman
Booth #511
Contact: Sean Hermanson
4180 Ruffin Road, Suite #275
San Diego, CA 92123
Phone: 858-674-2100
Email: Sean.hermanson@pgaflow.com
Website: www.pghlaw.com
At Patricio, Hermanson & Guzman, A.P.C., our mission is to provide
California employers and their insurance carriers with the highest quality
legal representation before the Workers’ Compensation Appeals Board,
associated Civil Courts and Courts of Appeal. We are committed to the
philosophy that legal expertise comes from knowledge and knowledge
and money and enabling them to be more successful.

Patricio, Hermanson & Guzman
Booth #511
Contact: Sean Hermanson
36 Market Street, San Francisco, CA 94105
Phone: 415-486-6200
Email: sean.hermanson@pgaflow.com
Website: www.pghlaw.com

Porter Scott
Booth #IP218
Contact: Debra Yorbak
4204 Riverwalk Parkway, Suite 400
Riverdale, GA 30296
Phone: 770-788-0300
Email: dyorbak@keenan.com
Website: www.keenan.com
Keenan provides innovative insurance and financial solutions for public
agencies, where we also bring industry-leading expertise to JPA-specific
requirements. We are the experts you can rely on when it comes to
employee benefits, risk management, claims services, and technology. For
more information, please contact Keenan at 800.654.8102

Regional Employer/Employee Partnership for Benefits (REEP)
 Booth IP218
Contact: Debra Yorbak
4204 Riverwalk Parkway, Suite 400
Riverdale, GA 30296
Phone: 770-788-0300
Email: dyorbak@keenan.com
Website: www.keenan.com
Keenan provides innovative insurance and financial solutions for public
agencies, where we also bring industry-leading expertise to JPA-specific
requirements. We are the experts you can rely on when it comes to
employee benefits, risk management, claims services, and technology. For
more information, please contact Keenan at 800.654.8102

Regional Liability Excess Fund (RelIEF)
 Booth #P314
Contact: Leslie Dekloz
2355 Crenshaw Blvd., Suite 200
Torrance, CA 90710
Phone: 310-212-0363 ext. 2602
Email: ldekloz@releief.org
Website: www.reliefp.org
RelIEF (SCR & NOR) is the largest property and liability JPA for California
public educational agencies, serving over 445 member agencies,
representing in excess of 2 million ADA and $57 billion in TIV. We are
a nonprofit member operated risk sharing cooperative providing broad
coverage and specialized loss control services to California public
educational agencies since 1989.

Restoration Management Company
Booth #319
Contact: Steve Drake
4142 Point Eden Way
Hayward, CA 94545
Phone: 510-710-2655
Email: sdrake@cmo.com
Website: www.cmo.com
Restoration Management Company, serving California since 1985, is the
solution in emergency mitigation services whether a singular loss, a
regional disaster or a large scale catastrophe. We deliver 24/7 year-round
emergency service offering quick response in water and smoke damage
mitigation, construction services, sewage, mold and trauma scene
remediation and asbestos/lead abatement.

Restoration Management Company
Booth #319
Contact: Steve Drake
4142 Point Eden Way
Hayward, CA 94545
Phone: 510-710-2655
Email: sdrake@cmo.com
Website: www.cmo.com
Restoration Management Company, serving California since 1985, is the
solution in emergency mitigation services whether a singular loss, a
regional disaster or a large scale catastrophe. We deliver 24/7 year-round
emergency service offering quick response in water and smoke damage
mitigation, construction services, sewage, mold and trauma scene
remediation and asbestos/lead abatement.

Shoes For Crews
Booth #409
Contact: Judi H. Perkins
5700 Canoga Ave.
Woodland Hills, CA 91367
Phone: 818-449-3001
Email: eippersk@pomsassoc.com
Website: www.pomsassoc.com
Poms & Associates is a full service insurance brokerage firm with
collective knowledge and experience serving the needs of public, private
and institutional entities. As a proven resource to innovation, Poms custom
solutions involve risk management services; selecting and implementing
new employee benefits plans; claims advocacy, crisis planning, self-
retentions programs, aviation or marine operations to alternative risk
financing.

Shoes For Crews
Booth #409
Contact: Judi H. Perkins
5700 Canoga Ave.
Woodland Hills, CA 91367
Phone: 818-449-3001
Email: eippersk@pomsassoc.com
Website: www.pomsassoc.com
Poms & Associates is a full service insurance brokerage firm with
collective knowledge and experience serving the needs of public, private
and institutional entities. As a proven resource to innovation, Poms custom
solutions involve risk management services; selecting and implementing
new employee benefits plans; claims advocacy, crisis planning, self-
retentions programs, aviation or marine operations to alternative risk
financing.

SyTech, Inc.
Booth #44
Contact: Casey Morris
3936 Studio Court
Elk Grove, CA 95620
Phone: 916-381-3010 ext. 224
Email: cmorris@sytechsolutions.com
Website: www.sytechsolutions.com
SyTech Solutions, Inc. is a leading document management company. Our
services include document imaging, data capture, document management
systems, and online hosting services. We provide award-winning
technology solutions that maximize up-front cost and maximize value.
SyTech is CMAS certified.

SyTech, Inc.
Booth #44
Contact: Casey Morris
3936 Studio Court
Elk Grove, CA 95620
Phone: 916-381-3010 ext. 224
Email: cmorris@sytechsolutions.com
Website: www.sytechsolutions.com
SyTech Solutions, Inc. is a leading document management company. Our
services include document imaging, data capture, document management
systems, and online hosting services. We provide award-winning
technology solutions that maximize up-front cost and maximize value.
SyTech is CMAS certified.

SyTech Solutions, Inc.
Booth #44
Contact: Casey Morris
3936 Studio Court
Elk Grove, CA 95620
Phone: 916-381-3010 ext. 224
Email: cmorris@sytechsolutions.com
Website: www.sytechsolutions.com
SyTech Solutions, Inc. is a leading document management company. Our
services include document imaging, data capture, document management
systems, and online hosting services. We provide award-winning
technology solutions that maximize up-front cost and maximize value.
SyTech is CMAS certified.

SyTech Solutions, Inc.
Booth #44
Contact: Casey Morris
3936 Studio Court
Elk Grove, CA 95620
Phone: 916-381-3010 ext. 224
Email: cmorris@sytechsolutions.com
Website: www.sytechsolutions.com
SyTech Solutions, Inc. is a leading document management company. Our
services include document imaging, data capture, document management
systems, and online hosting services. We provide award-winning
technology solutions that maximize up-front cost and maximize value.
SyTech is CMAS certified.
Celebrating 30 years, TRISTAR is the largest privately held TPA in the nation. Core services include property and casualty claim administration, managed care, integrated absence management, and group health benefit administration. We provide specialized programs to California public entities, including JPA’s, risk pools and self-insureds. TRISTAR: transforming risk into opportunity.

US Specialty Underwriters
Booth #420
Contact: Stuart Presson
Phone: 415-690-3643
Email: spresson@meadowbrook.com
Website: www.usspecialtyuw.com

US Specialty Underwriters is a provider of excess workers’ compensation coverage to self-insured employers and groups nationwide. USSU has over 30 years of experience providing quality coverage at competitive rates and terms.

Vision Service Plan (VSP)
Booth #213
Contact: Jennifer Carlson
101 California Street, Suite 975
San Francisco, CA 94111
Phone: 415-957-0977
Email: jennifer.carlson@vsp.com
Website: www.vsp.com

VSP Vision Care helps you avoid rising health care costs with affordable vision plans that your employees will love. VSP doctors can detect signs of costly, chronic conditions through the eyes – before symptoms emerge.

Wells Fargo Insurance Services USA, Inc.
Booth #106
Contact: Kyle Minn
1039-A North McDowell Blvd.
Petaluma, CA 94954
Phone: 707-773-1813
Email: kyle.minn@wellsfargo.com
Website: www.wellsfargo.com

Wells Fargo Insurance Services provides risk management insurance brokerage specializing in property and casualty, workers’ compensation and employee benefits for public entities and program management services including contract review, claims consulting, auditing, RFP coordination and assistance with third party administrator searches, data management and more.

WORKS International, Inc.
Booth #523
Contact: Michael Cristante
3825 Edwards Rd., Ste 400
Cincinnati, OH 45209
Phone: 513-631-6111 x7009
Email: mcristante@publicschoolworks.com
Website: www.publicschoolworks.com

The only risk management solution that provides complete programs to help districts reduce risk and drive down the costs related to bullying, injuries on school campuses, and other loss drivers. Programs include automated management systems, content and people resources to implement, manage and sustain a comprehensive risk, safety and compliance program. Smarter Technology! Smarter Schools!

2017 Professional Development Committee

Karla Rhay, Ph.D., Chair, California Schools Risk Management (CSRM)
Gina Dean, Vice Chair, CSAC Excess Insurance Authority (CSAC EIA)
Michael Fleming, CSAC EIA
Heather Fregue, CSAC EIA
Rob Johnson, Law Office of Rob Johnson
Rob Kramer, Bickmore
Carl Sandstrom, California Joint Powers Insurance Authority (CJPIA)
Janet Selby, North Bay Schools Insurance Authority (NBSIA)
John Stenerson, Self-Insured Schools of California (SSSC)

CAJPA Conference Staff

Teri Anticevich, CMP, Conference Director
Carmen Barry, Meetings & Membership Specialist
Kristy Schrinsher, Meetings & Membership Assistant
Beth Ramirez, Exhibitor & Sponsor Manager
Suzanne Trowbridge, Keenan & Associates

Platinum Sponsor
York Risk Services Group, Inc.
Booth #P310
Contact: Jon Lord
333 City Blvd West, Suite 1500
Orange, CA 92868
Phone: 714-620-1375
Email: jon.lord@yorkrsg.com
Website: www.yorkrsg.com

York is the premier California provider of claims administration services, specializing in developing and delivering customized solutions to meet the unique needs and challenges presented by public agencies workers’ compensation and liability exposures.
Dive into the pool with confidence.

In a rapidly changing risk environment, you need a pool administration partner you can trust. Thankfully, there’s Risk Pool Administrators.

Backed by the strength of Arthur J. Gallagher & Co., we meet the needs of over 100 public entity clients and 55 pools. Our seasoned experts take a consultative approach to pool administration, engaging in open communications with our pools and their members, and finding innovative ways to improve their operations and their bottom lines.

Learn how our scalable approach can meet your evolving needs.

RiskPoolAdministrators.com
Visit us at Booth P415

Premier products and services
We are dedicated to providing public sector employers with specialized health plan options.

We deliver distinct value through:

- Member focus
- Personalized service
- Custom solutions
- Cost containment
- Health management programs

To learn more, visit Premier Accounts at blueshieldca.com/premieraccounts.
Acclamation Insurance Management Services (AIMS)  
Allied Managed Care (AMC)

Corporate Headquarters  
10445 Old Placerville Road  
Sacramento, CA 95827  
Main (916) 563-1900  
Facsimile (916) 563-1919  
www.aims4claims.com  
www.alliedmanagedcare.com

ACCLAMATION INSUANCE MANAGEMENT SERVICES (AIMS) and ALLIED MANAGED CARE (AMC)

Are industry-leading preferred providers of Loss Portfolio Management® services, including claims administration (both workers’ compensation and liability) and medical cost containment for public and private entities, including those that are self-insured and self-administered, and insurance companies throughout the Continental United States and Hawaii. We offer our Clients flexible loss management programs and services designed to generate lower claims costs and better outcomes.

“SERVING CLIENTS IS OUR PURPOSE. CLIENT SERVICE IS OUR PASSION.”

Our commitment to great Client service is the same at every level of our organization – from our front line employees to our senior managers. Clients evaluate our performance based on our knowledge and responsiveness. When we consistently meet our commitments with enthusiasm and timeliness, the entire organization benefits, and our Clients become our advocates.

ORGANIZATION HISTORY & EXPERIENCE

- Privately held & Independently Owned Corporation – No Pressure from Investors
- Sacramento, California Headquarters – Local Decisions
- Established in 1973 – Celebrating Over 43 Years of Continuous Service
- Unmatched Trust and Integrity – Fully Transparent
- Providing Full Service Workers’ Compensation and Liability TPA Claims Administration – One Stop
- Customized Claims Programs to Meet Our Clients’ Needs – Flexible Approach
- Paperless Environment – Ease of Use
- California Corporate Headquarters – Local Decisions and Access
- Allied Managed Care – Specializing in Customized Integrated Medical Cost Containment Solutions
- Fully Integrated Cost Containment Solutions – One Stop Service
- Employing over 220 Claims and Managed Care Professionals
- Expertise in Private & Public Sector Business
  - JPA/Pools, Self-Insured Groups, High Deductibles, 1st & 3rd Party Self Insured, Captives
  - Healthcare, Agricultural, Utilities, Retail, Manufacturing, Banking
- Cities, Counties, Schools
- Multiple Location Environment – Broad Reach
- Client Focused Culture – Exceeding Client Expectations
- Independent Client Relations Discipline for Continued Improvement – Validating Service Delivery
- SSAE 16 Compliant – Security of Your Information and Funds
- Top Dun and Bradstreet Rating – Financially Secure
- Consistent Superior Audit Results – State & Independent Audits
- Formal Fraud Program to Protect Your Assets – Proactive Approach for Our Clients
- Formal MMSEA Plan in Place – Compliant with Federal Mandates
- Transparency Approach – Claims Management and Fees
- Legislative Advocate Working on Your Behalf

Risk... from the Public Entity’s Perspective

What makes Alliant the nation’s leading public entity brokerage? It’s a matter of perspective.

We look at the public entity insurance marketplace through your eyes, understanding how the operating environment shapes your risk profile and design powerful programs that address these ever-changing risks.

From joint purchase programs and risk sharing pools to risk retention and non-insurance approaches, we see risk from a different viewpoint. Yours.

Alliant looks forward to continuing as a supporter of the California Association of Joint Powers Authorities and its Membership for many years to come.

Daniel Howell  
Managing Director
415 403 1426
494 660 8125

Mary Wells  
Senior Vice President

© 2017 Alliant Insurance Services, Inc. All rights reserved.
DAVID GARRISON LOVES CAJPA