



01.10 Collaborating with Law Enforcement

STATEMENT:

Healthcare Facilities (HCFs) should develop collaborative relationships with Law Enforcement Agencies (LEA) that support or interact with the HCF.

INTENT:

- a. The designated security administrator should establish the LEA contacts and meet periodically with those contacts to ensure continuity and effectiveness of their relationships.
- b. HCF and LEA representatives should establish planned interactions at multiple levels of their respective organizations.
- c. HCF should define the process for disclosing protected health information and other sensitive data to LEA representatives. HCF should educate front-line staff on managing such requests.
- d. Interactions with LEA cover a variety of situations which may include emergent and non-emergency situations such as:
 - 1) Support with behavioral and prisoner patients
 - 2) Disruptive patients, visitors or staff
 - 3) Crimes in progress
 - 4) Investigations and intelligence sharing
 - 5) Educational and training programs
 - 6) Large scale events and disasters including drills and exercises
 - 7) Dignitary and VIP visits
 - 8) Proactive crime prevention efforts
 - 9) Request for release of HCF-defined sensitive information
- e. HCFs may involve LEA personnel in aspects of the security vulnerability assessment related to their expertise. Examples may include jointly reviewing crime statistics, events and coordination of emergency response plans.



01.10 Collaborating with Law Enforcement

- f. The HCF should identify who will serve as a liaison whenever LEA is on property and engagement is required.

REFERENCES:

ASIS International, Guidelines for Partnerships between Law Enforcement & Private Security Organizations

SEE ALSO:

IAHSS Healthcare Security Industry Guideline 01.01, Security Management Plan

IAHSS Healthcare Security Industry Guideline 01.03, Security Administrator

IAHSS Healthcare Security Industry Guideline 05.10, Prisoner Patient Security

IAHSS Healthcare Security Industry Guideline 08.02, Security Role in the Emergency Operations Center (ICS)

Approved: August 2017