



# Scenario

## Problem Solving Overview

### Getting Started

Survey the scenario to get the big picture.

### **STEP 1: DEFINE THE PROBLEM**

Identify the problems by looking at the issues and needs:

### **STEP 2: IDENTIFY CRITERIA**

Create the measuring tools that tell you when you have found a solution that solves the problem you chose.

### **STEP 3: GATHER INFORMATION**

Gather information about the problem from a variety of sources.

### **STEP 4: BRAINSTORM SOLUTIONS**

Generate as many possible solutions as you can through brainstorming.

### **STEP 5: EVALUATE SOLUTIONS**

Evaluate each solution based on its ability to meet the criteria you brainstormed in Step 2.

### **STEP 6: PLAN IMPLEMENTATION**

Develop a plan to put your solution into action.