BYOD Revolution

Touch Base with the BYOD Revolution and Prince 2®
Northern Territory Q3 Seminar—3rd September 2015

KAREN FERRIS
The BYOD Revolution Means ITSM Evolution
The adoption of Bring Your Own Device (BYOD) practices in the enterprise is gathering momentum. By 2016, Gartner predicts 38% of companies worldwide will have stopped buying devices for employees. Gartner researchers also predict that by 2017, half of employers will require their employees to supply their own devices and that by 2020, 85% of companies will provide some sort of BYOD program. This is giving the CIO, IT and security, nightmares.
This presentation explores how ITSM can support the BYOD movement and also what the emerging trend means for ITSM.

GEORGE KOULAKIS
PRINCE 2® Overview
Description of the PRINCE 2® methodology and an appreciation of how PRINCE 2® can reduce typical project management problems.

SEMINAR OBJECTIVES:
This 2 hour, information packed seminar will help you improve your organisations Incident Management process at all levels by achieving:

- Better Incident Categories
- Meaningful Reports
- Reliable Knowledge

LEARNING OUTCOMES & TAKEAWAYS:

- Learn how you and your team can improve your organisations processes
- Develop a strategy to move to a new category structure
- How to build actionable reports and what they should look like

WHO WILL BENEFIT FROM THIS SEMINAR:

- Staff involved in Incident Management and working to improve this process
- People who want to improve existing skills
- Managers, Business Owners and Project Managers

PROUDLY SPONSORED BY:
KAREN FERRIS, DIRECTOR, MACANTA CONSULTING
Karen is an internationally acclaimed service management professional with a reputation for providing both strategic and practical advice, assistance and insights for organisations in their implementation and maintenance of efficient and effective Service Management.

She has worked as a Service Management practitioner, trainer, consultant and manager since 1994.

In 2011, Karen authored the acclaimed itSMF publication 'Balanced Diversity – A Portfolio Approach to Organisational Change' introducing a new and innovative framework for ensuring that service management changes become embedded into the fabric of the organisation.

GEORGE KOULAKIS, MANAGING DIRECTOR, XIPNOS PTY LTD
George has over 20 years of ICT & project management experience. He is passionate about skills and providing people with the right opportunities for personal and professional growth. George believes that 'with the right skills anyone can make the world of difference'.

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2.00-2.30pm  Registration
2.30-2.45pm  Welcome, National Update & Feedback
John Clelland, Branch Chair, NT, itSMF Australia
2.45-3.45pm  The BYOD Revolution Means ITSM Evolution
Karen Ferris, Director, Macanta Consulting
3.45-4.00pm  PRINCE 2 Overview
George Koulakis, Managing Director, XIPNOS Pty Ltd
4.00-4.15pm  Closing Address
John Clelland, Branch Chair, NT, itSMF Australia
4.15-4.45pm  Networking Session & Drinks (Shipwreck Bar)

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FEES:  Members Free  Member Overflow $65.00  Non-member $90.00
VENUE:  Private Suite 5, Elan Soho Suites, 31 Woods St, Darwin NT  View Map
(Parking is available in close proximity to the hotel and metered street parking is also available.)

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Bring a Guest for Free  or for any enquiries call National Office on 03 9879 5466  or info@itsmf.org.au

Future Event:
3rd Dec 2015