

Commonly Used Telephone Numbers

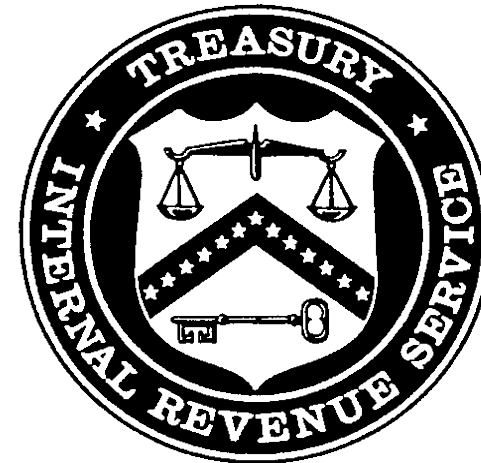
IRS Tax Information for Individuals	1-800-829-1040 (7 a.m. – 7 p.m., local time)
Telephone Device for the Deaf (TDD)	1-800-829-4059 (7 a.m. – 7 p.m., local time)
IRS Forms & Publications	1-800-829-3676
Refund Hot Line	1-800-829-1954
Tax Fraud Referral Hotline	1-800-829-0433
E-help Desk (Practitioners Only) E-File, EFTPS, E-Services, Tele-File	1-866-255-0654
Employer Identification Number (EIN)	1-800-829-4933
Tax Exempt/Government Entities (TE/GE) Hotline	1-877-829-5500
Business and Specialty Tax Help	1-800-829-4933
Disaster Assistance Hotline	1-866-562-5227
Excise Tax Function	1-866-699-4096 (8 a.m. – 6 p.m., ET)
Estate and Gift Tax Toll-Free	1-866-699-4083 (8 a.m. – 4 p.m., ET)

Websites

IRS Tax Information	http://www.irs.gov
IRS Forms & Publications	https://www.irs.gov/Forms-&-Pubs
E-Services for Tax Pros	https://www.irs.gov/Tax-Professionals/e-services
EIN	http://www.irs.gov/businesses/small
IRS Small Bus/SE	http://www.irs.gov/smallbiz
IRS News	https://www.irs.gov/News-&-Events
EFTPS:	
https://www.irs.gov/payments/eftps-the-electronic-federal-tax-payment-system	

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Internal Revenue Service



LOUISIANA

Telephone Directory
for
Tax Practitioners

	Phone Number	Fax Number
Communications & Liaison (C &L) Stakeholder Liaison Field		
Shane Ferguson, Director		
Craig Crews, Area 3 Manager	(615) 250-5791	(615) 250-5937
801 Broadway, Room 483, Nashville, TN 37203		
SBSE – Compliance – Collection		
Gwannette Claybrook, Area Director		
Jonathan Say, Territory Manager	(817) 232-6376	
Blane Haygood, Collection Group Manager		
SBSE – Compliance – Exam		
Alain Dubois, Director, Gulf States Exam		
Tonnie Buggs, Territory Manager	(281) 721-7970	
George Ahrens, Acting Employment Tax Group Manager		
Wage & Investment- 1555 Poydras Street, New Orleans, LA 70112		
Vicki Fairley, Area Director (Taxpayer Asst.)		
Karen Durand, Field Assistance Territory 3 Manager, Stop 32	(504) 202-9653	(504) 202-9805
SPEC – Stakeholder Partnership Education and Communication		
Rebecca Johnson, SPEC Area Director		
Burnell Stepter, Supervisor Stakeholder Relationship Tax Consultant, 1555 Poydras St., Stop 5, New Orleans, LA	(504) 202-9745	(855) 531-8972
Large Business and International – 1555 Poydras Street, New Orleans, LA 70112		
Eileen Johnson, Territory Manager, Central Compliance Practice Area		
Jeanette Lynch, Group Manager, Stop 56	(504) 202-9691	(888) 530-5735
Criminal Investigation New Orleans		
Acting Assistant Special Agent in Charge,		
Jerome McDuffie, 600 S. Maestri Place, Stop 3, New Orleans, LA 70130	(504) 434-6528	
Stakeholder Liaison New Orleans Office 1555 Poydras Street, Suite 220, Stop 54 New Orleans, LA 70112 Contact Person: Aaron Steele Contact Person: Earline Stennis		
	(504)202-9743 (504)202-9744	(504) 202-9823 (504) 202-9823

Counsel - 600 S. Maestri Place, Stop 18, New Orleans, LA 70130		
Susan Canavello Associate Area Counsel for SBSE	(504) 434-6419	(885) 630-3807
APPEALS - 600 S. Maestri Pl., Stop 20, New Orleans, LA 70130		
Stephen Lacey, Appeals Team Manager	512-499-5677	855-293-4178
Appeals Account Resolution		
	559-233-1267	
Estate and Gift Tax - 1555 Poydras Street, New Orleans, LA 70112		
Bryan Babcock, Acting Group Manager (470) 639-2446		
Terry Smith, Legal Assistant (504) 202-9741		
Estate and Gift Tax Toll-Free 866-699-4083		
Taxpayer Advocate – 1555 Poydras St., Stop 2, New Orleans, LA		
Ardis Agosto, LA Taxpayer Advocate	(504) 202-9614	
Taxpayer Advocate Toll Free Hot Line	(877) 777-4778	
Privacy, Governmental Liaison and Disclosure (PGLD)		
Disclosure Manager – Pamela S. Tompkins 1100 Commerce Street, Dallas, TX 75242	(214) 413-5293	
Bankruptcy – Centralized Insolvency Operations Unit		
	(800) 973-0424	
Centralized Authorization File (CAF)		
5333 Getwell Road, Stop 8423 Memphis, TN 38118		
		(855) 214-7519
Employer Identification Number (800) 829-4933		
Centralized Lien Processing Unit (800) 913-6050 855-390-3528		
IRS Practitioner Priority Line 1-866-860-4259		